# Parenting support toolkit for alcohol and other drug workers **Quick reference card**

### Helplines

Childcare Access Hotline © 1800 670 305 Directline © 1800 888 236 Kids Help Line © 1800 551 800 Family Assistance Office © 13 61 50 Maternal and Child Health © 13 22 29 SIDS and Kids © 1800 240 400

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The Toolkit and other resources can also be found at:

#### www.health.vic.gov.au/drugservices

## Parentline (C) 13 22 89

• A telephone information, advice, education, counselling and referral service for parents.

### **Regional parenting services**

 Provides information about local parenting services, programs, activities and training programs for parents and professionals

#### Northern:

Anglicare
 Preston (C) (03) 9470 9499

#### Southern:

Anglicare
 Frankston (C) (03) 9781 6700
 Rosebud (C) (03) 5896 9900

#### Eastern:

• Anglicare Bayswater (C) (03) 9721 3646

#### Western:

Mackillop Family Services
 Footscray (C) (03) 9680 8444

#### Grampians:

• Centacare Ballarat (2) (03) 5337 7960

#### **Barwon South Western:**

City of Greater Geelong
 Geelong (03) 5227 0819

#### Hume:

- Gateway Community Health Service Wodonga C (02) 6022 8888
- Goulburn Valley Community Health Service
   Shepparton (C) (03) 5823 3200

#### Gippsland:

• Latrobe City Traralgon © **1300 367 700** 

#### Loddon Mallee:

 Centacare Bendigo (03) 5438 1300



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# An approach to working with parents: reflecting on your practice

My role is to identify any parenting issues for my clients and to respond where possible with information, referrals or interventions. The following tasks will help me achieve this.

<ul> <li>1. Developed a collaborative relationship?</li> <li>I understand my client's reason for seeking help</li> <li>I understand the relationship between my client's substance use problems and their parenting</li> <li>I have made our respective roles clear</li> <li>I have encouraged any client behaviour consistent with engagement in treatment</li> <li>I have identified all the parenting concerns my client is willing to share</li> </ul>	Yes	No	N/A	l do/don't want more training
I have a background history of my client and their family life 2. Developed a commitment to change?	Yes	No	N/A	l do/don't want more training
<ul> <li>I have identified my client's goals</li> <li>I have helped my client to identify how we will we know things are getting better</li> <li>I have helped my client to identify small actions toward their goals</li> </ul>			,	
<ul> <li>3. Explored the context?</li> <li>I have identified the situations and triggers in which my client's concerns occur.</li> <li>I have helped my client to identify alternative strategies, skills or responses.</li> <li>I have helped my client to identify the strengths and resources they could use to deal with the problem.</li> </ul>	Yes	No	N/A	l do/don't want more training
<ul> <li>4. Negotiated a treatment plan?</li> <li>I have completed an assessment feedback with my client.</li> <li>I have helped my client set goals and they are clear about the tasks we will work on together.</li> <li>I have helped my client deal with any barriers to change.</li> </ul>	Yes	No	N/A	l do/don't want more training
<ul> <li>5. Implemented the treatment?</li> <li>I have continually tried to enhance my client's confidence.</li> <li>I have enhanced my client's ability to solve problems for themselves.</li> <li>I have introduced strategies to help my client change their environment to support their goals.</li> <li>I have helped my client to become independent (self-regulate).</li> <li>I have helped my client to obtain effective social support.</li> </ul>	Yes	No	N/A	l do/don't want more trainin
<ul> <li>6. Monitored and evaluated the progress?</li> <li>I have routinely checked that the focus of our work fits with my client's goals.</li> <li>I have supported my client to monitor, review and evaluate their progress regularly.</li> </ul>	Yes	No	N/A	l do/don't want more training
<ul> <li>7. Maintained, generalised and terminated treatment?</li> <li>I have encouraged my client to generalise our work to other situations.</li> <li>I have helped my client learn to recognise, anticipate and avoid early signals and triggers for relapse.</li> <li>I have phased out my involvement in my client's life.</li> </ul>	Yes	No	N/A	l do/don't want more training

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