

Mental health community service hours

July – September 2020

| Health service | 2020-21 Q1 result | Financial year to date (FYTD) result | 2020-21 target | FYTD target | FYTD result as a percentage of 2020-21 target |
| --- | --- | --- | --- | --- | --- |
| Alfred Health | 24,745 | 24,745 | 96,507 | 25% | 26% |
| Austin Health | 13,649 | 13,649 | 64,950 | 25% | 21% |
| Eastern Health | 47,216 | 47,216 | 174,912 | 25% | 27% |
| Melbourne Health | 77,935 | 77,935 | 284,188 | 25% | 27% |
| Mercy Health | 19,058 | 19,058 | 70,121 | 25% | 27% |
| Monash Health | 55,889 | 55,889 | 206,580 | 25% | 27% |
| Peninsula Health | 11,576 | 11,576 | 64,683 | 25% | 18% |
| Royal Children's | 7,563 | 7,563 | 39,280 | 25% | 19% |
| St Vincent's Hospital | 18,460 | 18,460 | 74,385 | 25% | 25% |
| Albury Wodonga Health | 10,319 | 10,319 | 39,343 | 25% | 26% |
| Ballarat Health | 15,912 | 15,912 | 67,301 | 25% | 24% |
| Barwon Health | 19,092 | 19,092 | 76,497 | 25% | 25% |
| Bendigo Health | 20,686 | 20,686 | 76,327 | 25% | 27% |
| Goulburn Valley Health | 11,225 | 11,225 | 44,806 | 25% | 25% |
| Latrobe Regional | 17,235 | 17,235 | 76,062 | 25% | 23% |
| Mildura Base Hospital | 6,695 | 6,695 | 28,664 | 25% | 23% |
| South West Health | 9,336 | 9,336 | 37,119 | 25% | 25% |
| TOTAL STATEWIDE | 386,592 | 386,592 | 1,521,725 | 25% | 25% |

|  |  |
| --- | --- |
| Red | FTYD result is >5% below FYTD target |
| Green | FYTD result is >5% above FYTD target |

Measure definition - Number of service hours, by sector, excluding (a) Bouverie Centre, Albury and Forensicare contacts and (b) contacts reported against inpatient or residential program types.

Targets specified in Policy and Funding Guidelines. Results include type 'A' and 'E' registered, type 'B' unregistered and type 'C' community contacts. 'Service hours' is defined as contact hours adjusted for group session contacts. For group session contacts, contact duration is multiplied by the number of healthcare professionals present, and divided by the number of consumers involved.

Statewide mental health ambulatory targets exclude both Victorian Institute of Forensic Mental Health (Forensicare) and Albury New South Wales activity within Albury Wodonga Health.

|  |
| --- |
| To receive this publication in an accessible format phone (03) 9096 1878, using the National Relay Service 13 36 77 if required, or email Victorian Agency for Health Information <vahi@vahi.vic.gov.au>Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne.© State of Victoria, Department of Health and Human Services October 2020.Available from [Service hours - mental health performance indicator reports page](https://www2.health.vic.gov.au/mental-health/research-and-reporting/mental-health-performance-reports/service-hours-performance-indicator-reports) <https://www2.health.vic.gov.au/mental-health/research-and-reporting/mental-health-performance-reports/service-hours-performance-indicator-reports> on the Health.vic website. |