

Service Hours - FY15-16 Q1

Service hours % Target	Last Qtr	Full Year Target	% of Target
	FY15-16 Q1	FY15/16	Expect approx 25%
Alfred Health	13,979	62,650	22%
Austin Health	11,658	46,700	25%
Eastern Health	28,711	115,530	25%
Melbourne Health	41,600	186,080	22%
Monash Health	31,053	129,040	24%
Peninsula Health	13,333	42,700	31%
St Vincent's Hospital	13,912	51,920	27%
Mercy Health	7,830	35,390	22%
Royal Children's	6,828	29,840	23%
VIFMH	2,571	7,700	33%
Ballarat Health	11,141	43,620	26%
Barwon Health	10,832	54,260	20%
Bendigo Health	16,178	59,300	27%
Goulburn Valley Health	7,654	28,530	27%
Latrobe Regional	17,992	60,140	30%
Mildura Base Hospital	3,444	19,380	18%
Albury Wodonga Health	7,990	28,530	28%
South West Health	6,409	27,890	23%
TOTAL STATEWIDE	253,115	1,029,200	25%

KPI Definition - Total Service hours by sector. Includes type 'A' & 'E' registered, type 'B' unregistered and type 'C' community contacts. "Service Hours" is defined as contact hours

