

CCU Mental Health KPI's Qtr 3 2011-12

11-April-2012

CAMPUS	Beds per 10,000 Population	Bed Occupancy (including leave)	Average length of stay	Outcome (HoNOS) compliance (Residential)	Mean HoNOS at Residential episode Start	BASIS Compliance	Leave Days as a % of OBD	Average duration of treatment to date	% Clients on CTO
Alfred Health - Inner South East	1.0	95%	81	NA	NA	NA	0%	448	49%
Eastern Health - Central East	0.9	85%	90	NA	NA	NA	0%	238	59%
Eastern Health - Outer East	0.7	74%	198	NA	NA	NA	0%	220	63%
Melbourne Health - Inner West	1.3	83%	547	NA	NA	NA	0%	371	75%
Melbourne Health - Mid West	0.9	96%	283	NA	NA	NA	12%	246	89%
Melbourne Health - North West	1.1	83%	442	NA	NA	NA	8%	302	74%
Melbourne Health - Northern	1.0	82%	472	NA	NA	NA	0%	308	41%
Peninsula Health - Peninsula	1.2	89%	628	NA	NA	NA	36%	237	18%
Southern Health - Middle South	1.1	77%	359	NA	NA	NA	26%	413	28%
Southern Health (Dandenong Hosp) - Dandenong	0.6	96%	271	NA	NA	NA	2%	264	38%
St Vincent's Hospital - Inner Urban East	1.2	78%		NA	NA	NA	0%	278	24%
Werribee Hospital - South West	0.9	92%	241	NA	NA	NA	13%	169	66%
Metro Total	0.9	86%	292	NA	NA	NA	7%	290	52%
Ballarat Health - Grampians	1.5	75%	111	NA	NA	NA	15%	131	57%
Barwon Health - Barwon	0.7	77%	na	NA	NA	NA	0%	312	64%
Bendigo Health - Loddon Southern Mallee	0.8	98%	171	NA	NA	NA	0%	189	68%
Goulburn Valley Health - Hume	1.2	na	na	NA	NA	NA	na	na	na
Latrobe Regional Hospital - Gippsland	0.9	98%	316	NA	NA	NA	10%	232	28%
North East Vic - Hume	3.3	82%	221	NA	NA	NA	4%	550	16%
South West Healthcare	0.3	na	na	NA	NA	NA	na	na	na
Rural Total	1.1	85%	169	NA	NA	NA	6%	288	44%
Statewide Total	1.0	86%	252	NA	NA	NA	7%	290	50%

Extended Care Mental Health KPI's Qtr 3 2011-12

CAMPUS	Bed Occupancy (including leave)	Average length of stay	Outcome (HoNOS) compliance	Mean HoNOS at Extended Care episode Start	BASIS Compliance	Leave Days as a % of OBD	Average duration of treatment to date	Seclusions per 1000 bed days
Austin Health - North East	92%	220	NA	NA	NA	2%	586	10
Melbourne Health - Mid West	93%	381	NA	NA	NA	8%	484	5
Southern Health (Dandenong Hosp) - Dandenong	45%	360	NA	NA	NA	0%	1733	0
Metro Total	82%	311	NA	NA	NA	4%	679	8
Ballarat Health - Grampians	87%	na	NA	NA	NA	0%	1035	39
Barwon Health - Barwon	na	na	NA	NA	NA	na	na	na
Bendigo Health - Loddon Southern Mallee	100%	na	NA	NA	NA	0%	392	2
Latrobe Regional Hospital - Gippsland	93%	34	NA	NA	NA	1%	84	0
South West Healthcare	93%	241	NA	NA	NA	30%	235	0
Rural Total	93%	184	NA	NA	NA	4%	455	9
Statewide Total	85%	279	NA	NA	NA	4%	600	9

PARC Mental Health KPI's Qtr 3 2011-12

CAMPUS	Bed Occupancy (including leave)	Average length of stay	Outcome (HoNOS) compliance	Mean HoNOS at PARC episode Start	Leave Days as a % of OBD	Average duration of treatment to date	% Acute Admission	% Clients on CTO
Alfred Health - Inner South East	84%	19	NA	NA	0%	18	13%	23%
Eastern Health - Central East	86%	24	NA	NA	0%	20	20%	14%
Eastern Health - Outer East	85%	16	NA	NA	0%	16	15%	9%
Melbourne Health - Inner West	82%	34	NA	NA	0%	42	3%	43%
Melbourne Health - Mid West	68%	20	NA	NA	0%	18	6%	11%
Melbourne Health - North West	67%	21	NA	NA	0%	24	4%	25%
Melbourne Health - Northern	52%	20	NA	NA	0%	18	17%	23%
Southern Health - Middle South	78%	17	NA	NA	0%	18	12%	38%
Southern Health (Dandenong Hosp) - Dandenong	89%	12	NA	NA	0%	41	18%	35%
Werribee Hospital - South West	87%	32	NA	NA	0%	29	11%	27%
Metro Total	78%	20	NA	NA	0%	24	13%	24%
Barwon Health - Barwon	33%		NA	NA	0%	164		33%
Bendigo Health - Loddon Southern Mallee	85%	11	NA	NA	0%	11	15%	33%
Goulburn Valley Health	80%	21	NA	NA	0%	59	19%	24%
Latrobe Regional Hospital - Gippsland	69%	16	NA	NA	10%	15	16%	10%
Rural Total	70%	15	NA	NA	2%	25	16%	24%
Statewide Total	76%	18	NA	NA	1%	24	14%	24%

na - not available: this is generally due to no reportable activity occurring during the period

NA - Industrial action undertaken by HACSU and ANF members in support of a new enterprise bargaining agreement has included bans on the collection and recording of data since November 2011. Mental health performance indicators in the report, other than mandated by legislation, may have been adversely impacted by that action.

**Indicator Definitions for Adult Extended Treatment Settings
Quarterly Mental Health KPI Reports for 2011-12**

Indicators	Description	Comments, including targets
Bed occupancy (including leave)	Total number of occupied bed days and Leave days in CCU, Extended Care and PARC psychiatric inpatient beds / total number of operational bed days for the reporting period.	<ul style="list-style-type: none"> No specified benchmark – reflection of a service's ability to meet the long term CCU mental health needs of people within its catchment
Beds per 10,000 Population	Number of funded Community Care Unit beds per 10,000 population in the relevant catchment aged 18-64 inclusive.	<ul style="list-style-type: none"> No specified benchmark - Included as a contextual item.
Average length of stay	Average treatment length of stay of true separations from CCU, Extended Care and PARC psychiatric units (Not subsequently admitted to Acute Inpatient Care) managed by the mental health service organisation for the reporting period , excluding separations to acute care treatment.	<ul style="list-style-type: none"> Contextual measure Identify average length of care for clients exiting long term care based on case initial start date of Extended Care or CCU placement and last separation date.
Outcome (HoNOS) compliance	Percentage of CCU, Extended Care and PARC episodes with valid HoNOS collection. (number of valid HoNOS collections / total number of outcome collection occasions that should be recorded for in-scope service settings for the reporting period).	<ul style="list-style-type: none"> National and statewide target of 85% Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan
Mean HoNOS at episode Start	The average of valid HoNOS total score collected on CCU, Extended Care, or PARC episode commencement. (Average HoNOS for CCU, Extended Care, or PARC episodes / total number of completed CCU, Extended Care, or PARC episodes for in-scope service settings for the reporting period).	<ul style="list-style-type: none"> Contextual measure.
BASIS Compliance	Percentage of CCU, Extended Care episodes with a Basis collection either offered or recorded as not offered. (number of Basis offered or not offered / total number of Basis collection occasions that should be recorded for in-scope service settings for the reporting period).	<ul style="list-style-type: none"> Contextual measure. This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection.
Leave Days as a % of Occupied Bed Days	CCU, Extended Care and PARC leave events shown as a percentage of occupied bed days in the reporting period	<ul style="list-style-type: none"> Contextual measure This measure can demonstrate services that long term clients with high levels of leave that could be managed in a less restrictive environment
Per Cent Clients on CTO	The percentage of admissions where the Client was on a CTO (Community Treatment Order) during the reporting quarter.	<ul style="list-style-type: none"> Client must be on CTO during the CCU or PARC Admission, and During the reporting quarter.
Average duration of treatment to date	CCU, Extended Care and PARC current duration of care at the end of the reporting period.	<ul style="list-style-type: none"> Contextual measure This measure measures the actually length of care for the services and is not dependant of separations or admission events
% Acute Admission	Percentage of CCU, Extended Care and PARC in care during the reporting period that have a Acute Inpatient admission .	<ul style="list-style-type: none"> This includes all separated episodes as well as client still in care. Admissions from Acute inpatient care are excluded
Seclusions per 1000 occupied bed days	(Total number of seclusion episodes divided by occupied bed days) multiplied by 1000.	<ul style="list-style-type: none"> Policy emphasis is on reducing use of seclusion where possible Extended care only Defined according to proposed national definition

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Current at 11 April 2011