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| Guideline for Renewal of Registration |
| Mobile health services |

# Guideline for application for renewal of registration of a mobile health service

The proprietor of a registered health service establishment may apply to renew the registration of the registered health service establishment.

The Department of Health and Human Services (the department) assesses an application for the renewal of registration in accordance with criteria detailed in section 89 of the *Health Services Act 1988* (the Act). The information required by the Department to assess an application for renewal is specified in more detail below.

## What is the deadline for renewal applications?

The proprietor may apply for the renewal of registration at least 3 months before the expiry of the current registration. The expiry date can be found on the Certificate of Registration or Certificate of Renewal of Registration, which should be displayed prominently in the facility.

## Who can make an application?

Please note that only the registered proprietor (recorded on the current Certificate of Registration or Certificate of Renewal of Registration) can make an application for renewal of registration. Where the proprietor is a company, incorporated association or other body corporate, applications may be signed by a director or chief executive officer/general manager of the health service establishment.

## Is there a fee?

A fee applies to applications for renewal of registration. The fee is prescribed by the *Health Services (Health Service Establishment) Regulations 2013* (the Regulations) and increases on 1 July each year. Please check the [Private Hospitals website](https://www2.health.vic.gov.au/hospitals-and-health-services/private-hospitals/registration-fees) (Private Hospitals) for the current fee. The fee payable also depends on when the application is made. If the application is made at least 3 months before the expiry of the registration, the prescribed fee is payable. If the application is made within the last 3 months of the registration, the applicant is required to pay an additional fee of one half of the prescribed fee. For example:

* applications made by 30 March (for June renewals) or 30 September (for December renewals) – prescribed fee applies; or
  + applications made between 1 April and 30 June (for June renewals) or 1 October and 31 December (for December renewals) – prescribed fee and an additional 50% of the prescribed fee applies.

The Department will provide invoices to assist applicants in paying the renewal fee.

## How to complete an application for renewal of registration

#### 1. Schedule 5 form and prescribed fee

Only the registered proprietor (recorded on the current Certificate of Registration or Certificate of Renewal of Registration) may make an application for renewal of registration.

* Applicants are required to complete Schedule 5 - Application for renewal of the registration of a health service establishment (available for download from [Private Hospitals - forms](https://www2.health.vic.gov.au/hospitals-and-health-services/private-hospitals/forms-checklists-guides)) and include all the information outlined below.
* The application must include the prescribed fee as indicated on the Private Hospitals website - [Private Hospitals - fees](https://www2.health.vic.gov.au/hospitals-and-health-services/private-hospitals/registration-fees). Cheques or money orders should be made payable to “Department of Health and Human Services”. Payment by EFT is also available. Email <mailto:privatehospitals@dhhs.vic.gov.au>and request a variation invoice accompanied by schedule 6 form. If payment is made by EFT, a copy of confirmation of payment is to be provided with the application.
  + Please note that only the registered proprietor (recorded on the current Certificate of Registration or Certificate of Renewal of Registration) can make an application for variation of registration.

#### 2. Entity Information

The department also requests other information and documents in order to assess an application for renewal of registration in accordance with the mandatory criteria detailed in section 89 of the Act.

#### (a) Natural Person (including partnerships)

Please ensure all parts are completed and all documents are attached:

* + Australian Securities and Investments Commission (ASIC) current business name extract showing business name holder details and directors obtained in past 30 days.

#### (b) & (c) Company or Incorporated Association or other body corporate

#### Company

* ASIC current business name extract showing business name holder details obtained in past 30 days.
* ASIC company extract search showing registered company office details and listing all directors and office holders or Australian Charities & Not-for-profits Commission (ACNC) register obtained in past 30 days.
  + Completed list of directors, board members or office bearers in a company or incorporated association or other body corporate (REN1) form (available for download from [Private Hospitals - forms](https://www2.health.vic.gov.au/hospitals-and-health-services/private-hospitals/forms-checklists-guides)).

#### Incorporated Association or other body corporate

* Certificate of Incorporation or other documents (e.g. ACNC register)
* Most recent Annual Report or Annual Return
  + Completed list of directors, board members or office bearers in a company or incorporated association or other body corporate (REN1) form (available for download from [Private Hospitals - forms](https://www2.health.vic.gov.au/hospitals-and-health-services/private-hospitals/forms-checklists-guides)).

### 3. Probity

In order to assess the fitness and propriety of the proprietor (natural person or each director or board member of proprietor companies or incorporated associations) the Department requires the following documents:

* A completed Statutory Declaration – Fitness and Propriety (REN 2) (available for download from [Private Hospitals - forms](https://www2.health.vic.gov.au/hospitals-and-health-services/private-hospitals/forms-checklists-guides));
* A National Police Record Check (certified copy) issued within the past twelve (12) months (see note 1 & note 2 below);
  + Provide a written statement of association as to having ever been or are at present associated with a holder of a certificate of registration of a health service establishment in Victoria or elsewhere in Australia. Where applicable, provide details.

Note 1: The department will accept a National Police Record Check (certified copy only) from any of the following agencies:

* An accredited provider for National Police Checks e.g., Fit2work (see http://www.fit2work.com.au for further information) - this is the preferred method as it has a quick response time;
* Victoria Police;
* Australian Federal Police;
  + A police force of another Australian State; or

Note 2: Certification of the National Police Check can be carried out by: a Justice of the Peace, registered nurse, accountant, bank manager, barrister, solicitor, police officer, registered pharmacist, medical practitioner, dentist, chiropractor, physiotherapist, veterinary surgeon or optometrist.

### 4. Financial capacity

The department must consider whether the proprietor has and is likely to continue to have the financial capacity to operate the establishment.

* A qualified accountant must complete the Statement by accountant – application for renewal or registration (REN3) form. The applicant’s accountant may attach any disclaimer or qualification that he or she considers appropriate (available for download from [Private Hospitals - forms](https://www2.health.vic.gov.au/hospitals-and-health-services/private-hospitals/forms-checklists-guides)).

### 5. Security of tenure

The Secretary is required to consider whether the proprietor’s security of tenure over the premises will continue.

The following information must be provided:

* If the proprietor is the owner of the land on which the health service establishment is conducted, then a written statement to this effect must be provided; and
  + If the proprietor is not the owner of the land then provide a copy of the lease or a written statement detailing the commercial or leasing arrangements that are in place and confirm that these arrangements will continue for the period of registration, which is ordinarily two years.

### 6. Quality of health services

The department uses various sources of information to assess whether the quality of health services provided is satisfactory. This includes reports of inspections conducted by the department’s authorised officers.

* + A copy of the current quality accreditation certificate and recent survey or report must be provided.

NB: Not applicable to mobile health services

### 7. Accuracy of information

It is an offence under section 151 of the Act to provide false or misleading information for the purposes of complying with the Act.

## What happens after an application is made?

### Timeframes

Applications for renewal of registration are decided by the Secretary, Department of Health and Human Services (the Secretary) or Delegate. The Secretary (or Delegate) has 60 days after receiving “an application” (i.e. the Schedule 5 form and prescribed fee) to inform the applicant of a decision. If the Secretary (or Delegate) requests the applicant to provide additional information, a decision must be made within 28 days of receipt of the information last requested or within the 60-day period, whichever is later.

### What if the registration expires during the assessment process?

Providing a valid application for renewal of registration (comprising the Schedule 5 form and the prescribed fee) is made prior to the expiry of the current Certificate of Registration or Renewal of Registration, the registration is deemed to continue until the Secretary (or Delegate) makes a decision on the application.

### Certificate of Renewal of Registration

When the application has been considered and deemed to meet the relevant criteria, the Secretary (or Delegate) will grant the application and issue a Certificate of Renewal of Registration. The Certificate of Renewal of Registration is usually for a period of two years and may have special conditions attached.

Completed applications should be sent to:

The Manager  
Private Hospitals  
Department of Health & Human Services  
GPO Box 4057  
MELBOURNE VIC 3001

For further information please contact the Private Hospitals Unit on (03) 9096 2164.

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