

Have you had an allergic reaction to packaged food?

Help us prevent it happening to someone else

Food labels are required by law to carry essential information so that people know what is in the food they buy.

This includes statements about the presence of food allergens, which are foods known to cause a life-threatening reaction (including anaphylaxis) in people with allergies.

People with allergies are at serious risk unless foods are labelled correctly.

The role of the Food Safety Unit at the Department of Health and Human Services is to ensure that food sold in Victoria is safe.

We can investigate and test food for allergens that are not described on the food label. If a food is not correctly labelled we can make sure it is removed from sale.

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Please contact us immediately if you, your child, or someone in your care is allergic to:

- tree nuts
- peanuts
- milk
- egg
- fish or shellfish
- sesame seeds
- soybeans
- cereals containing gluten, or
- lupin

AND

you suspect that they have had an allergic or anaphylactic reaction to a packaged food,

AND

the label did not show that the food allergen was present.

We need your help – let us know today so we can act quickly.

Contact us at: The Food Safety Unit
Phone 1300 364 352 24 hours a day or
email us at foodsafety@dhhs.vic.gov.au



Health
and Human
Services