

health

Use of HACC services by people born in non-English speaking countries

HACC minimum data set 2009-2010

Use of HACCC services across regions, local government areas, and Victoria-wide

2009-2010

HACC Minimum data set

2006 Australian Bureau of Statistics census

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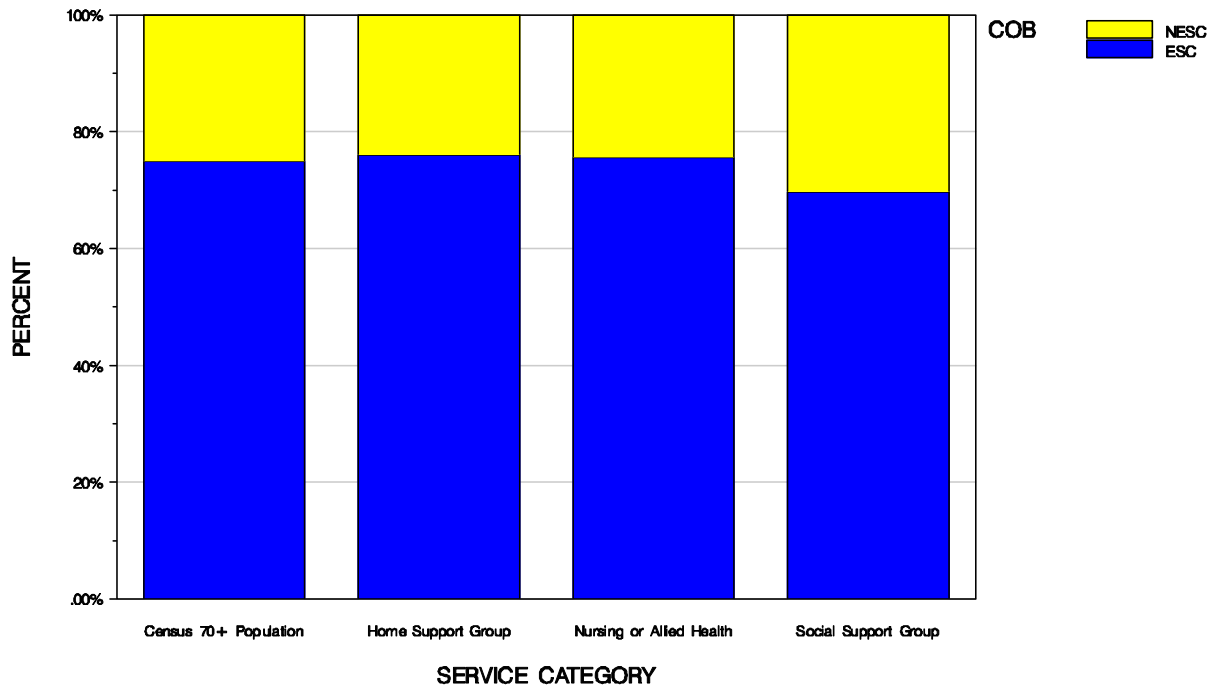
Eastern Metropolitan

Boroondara

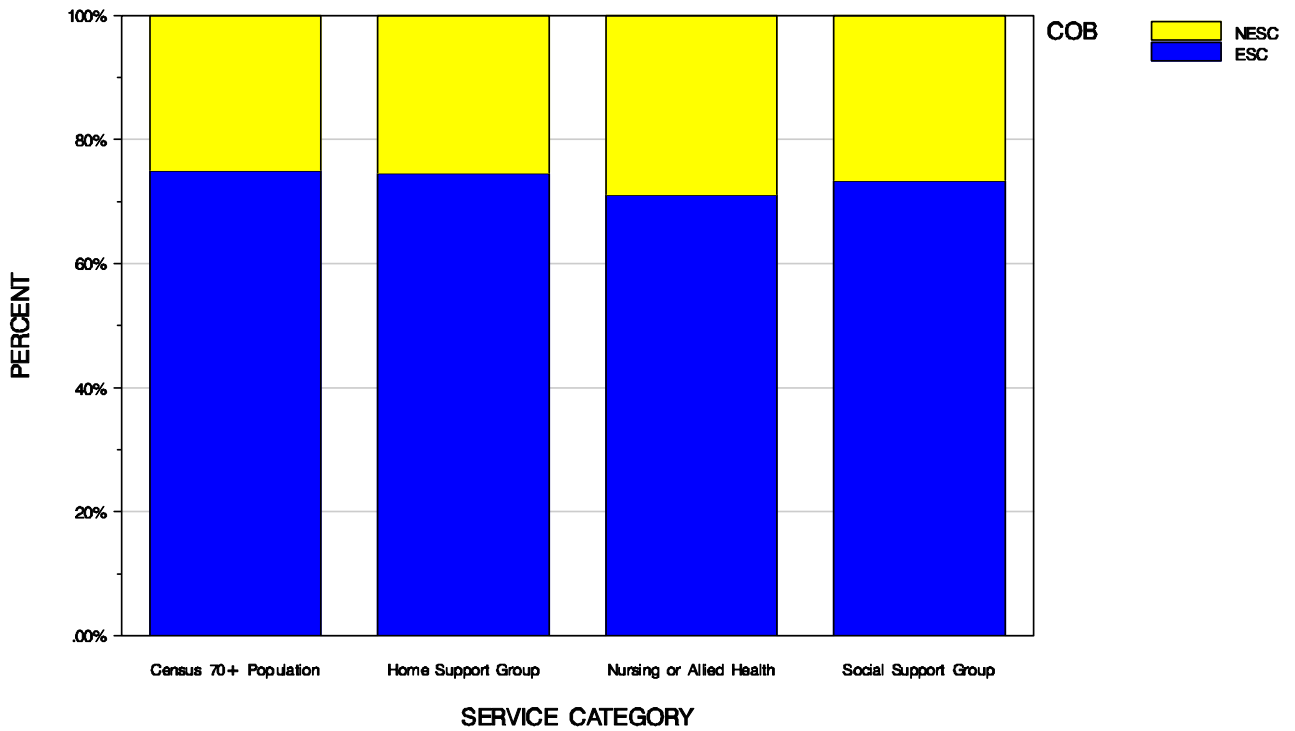
Table 27: Summary of Boroondara

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	2,404	93,684	39.0	11,537	20.8%
	2	Italy	209	7,970	38.1	846	24.7%
	3	Greece	142	4,414	31.1	688	20.6%
	4	China	30	708	23.6	324	9.3%
	5	Poland	41	1,891	46.1	200	20.5%
	6	Germany	37	1,205	32.6	162	22.8%
	7	Hungary	34	1,473	43.3	133	25.6%
	8	Malaysia	24	738	30.7	109	22.0%
	9	India	22	562	25.5	107	20.6%
	10	Austria	13	263	20.2	97	13.4%
		11	Other Non ESC	270	10,361	38.4	1,183
<i>Home Support Group</i>			3,226	123,268	38.2	15,386	21.0%
Nursing or Allied Health	1	ESC	1,430	22,857	16.0	11,537	12.4%
	2	Italy	163	1,988	12.2	846	19.3%
	3	Greece	101	1,436	14.2	688	14.7%
	4	China	27	228	8.4	324	8.3%
	5	Poland	20	294	14.7	200	10.0%
	6	Germany	21	348	16.6	162	13.0%
	7	Hungary	21	186	8.9	133	15.8%
	8	Malaysia	18	92	5.1	109	16.5%
	9	India	15	82	5.5	107	14.0%
	10	Austria	9	136	15.1	97	9.3%
		11	Other Non ESC	188	2,590	13.8	1,183
<i>Nursing or Allied Health</i>			2,013	30,236	15.0	15,386	13.1%
Social Support Group	1	ESC	760	65,543	86.2	11,537	6.6%
	2	Italy	72	8,610	119.6	846	8.5%
	3	Greece	32	3,220	100.6	688	4.7%
	4	China	35	3,778	107.9	324	10.8%
	5	Poland	16	2,917	182.3	200	8.0%
	6	Germany	14	595	42.5	162	8.6%
	7	Hungary	5	215	43.0	133	3.8%
	8	Malaysia	12	741	61.8	109	11.0%
	9	India	11	448	40.7	107	10.3%
	10	Austria	3	256	85.3	97	3.1%
		11	Other Non ESC	77	7,650	99.4	1,183
<i>Social Support Group</i>			1,037	93,972	90.6	15,386	6.7%

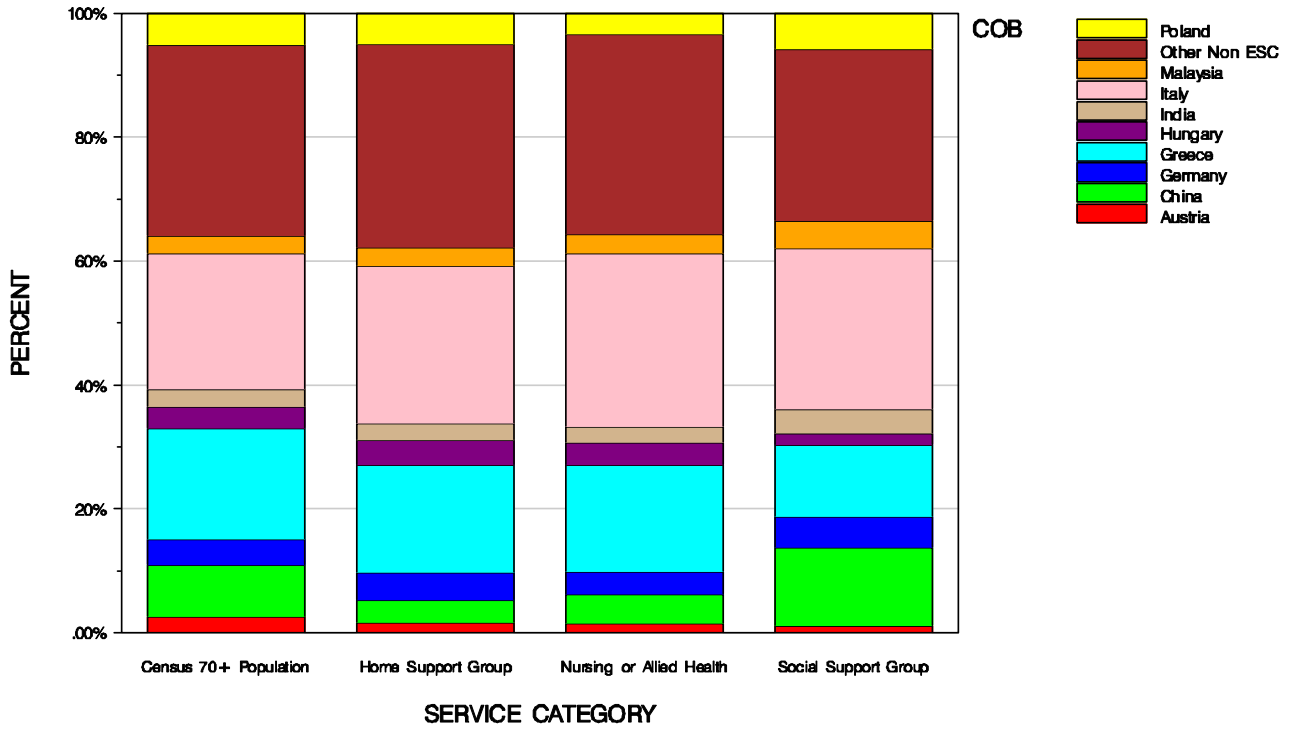
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Boroondara (C)



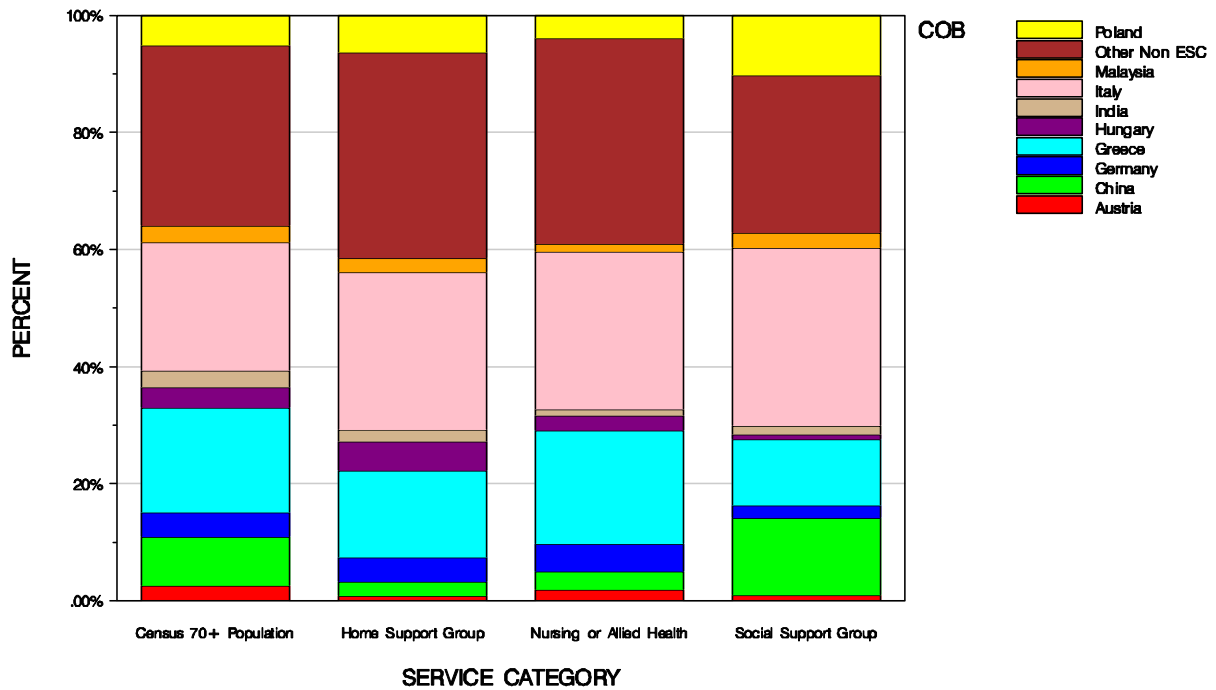
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Boroondara (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Boroondara (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Boroondara (C)



Knox

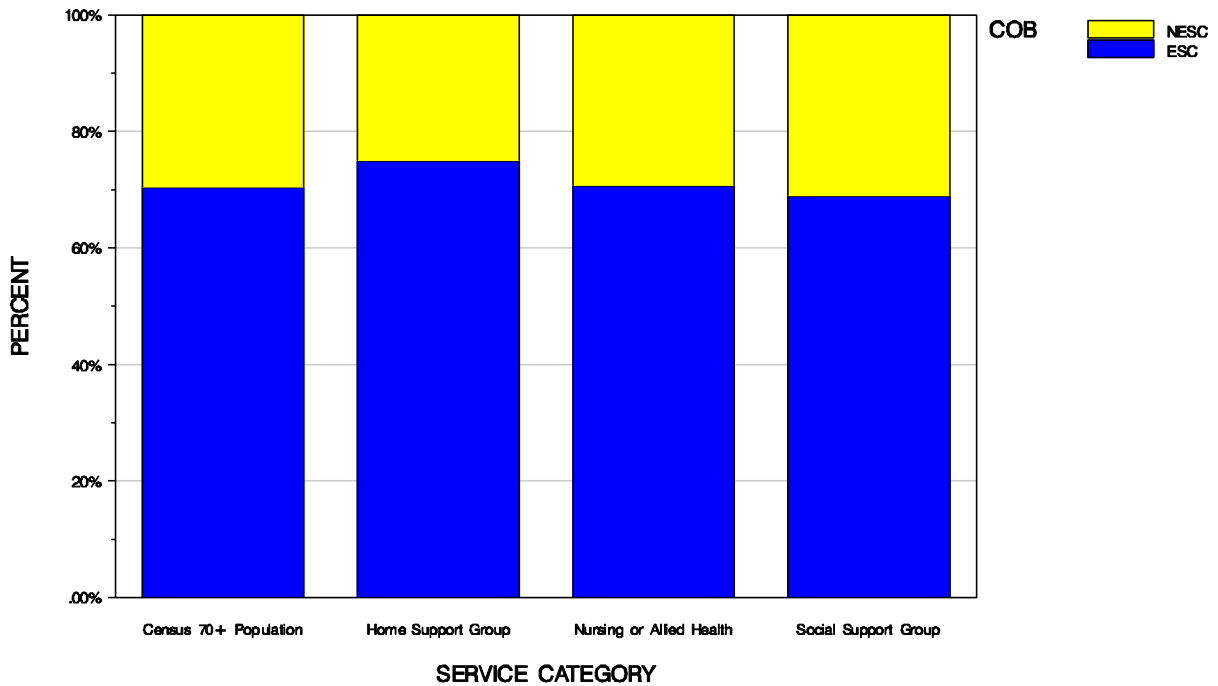
Table 28: Summary of Knox

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	1,804	60,697	33.6	7,020	25.7%
	2	Germany	100	2,703	27.0	441	22.7%
	3	Netherlands	88	2,556	29.1	328	26.8%
	4	Italy	71	2,561	36.1	310	22.9%
	5	Sri Lanka	30	1,537	51.2	142	21.1%
	6	India	33	897	27.2	133	24.8%
	7	China	16	349	21.8	131	12.2%
	8	Hungary	31	1,206	38.9	128	24.2%
	9	Latvia	25	822	32.9	118	21.2%
	10	Poland	20	469	23.4	110	18.2%
	11	Other Non ESC	187	4,865	26.0	1,110	16.8%
<i>Home Support Group</i>			2,405	78,663	32.7	9,971	24.1%
Nursing or Allied Health	1	ESC	1,164	17,837	15.3	7,020	16.6%
	2	Germany	72	684	9.5	441	16.3%
	3	Netherlands	63	479	7.6	328	19.2%
	4	Italy	71	678	9.6	310	22.9%
	5	Sri Lanka	34	346	10.2	142	23.9%
	6	India	22	228	10.4	133	16.5%
	7	China	26	379	14.6	131	19.8%
	8	Hungary	16	438	27.4	128	12.5%
	9	Latvia	14	292	20.9	118	11.9%
	10	Poland	11	77	7.0	110	10.0%
	11	Other Non ESC	156	1,832	11.7	1,110	14.1%
<i>Nursing or Allied Health</i>			1,649	23,270	14.1	9,971	16.5%
Social Support Group	1	ESC	485	38,661	79.7	7,020	6.9%
	2	Germany	29	3,568	123.0	441	6.6%
	3	Netherlands	26	3,300	126.9	328	7.9%
	4	Italy	29	3,038	104.8	310	9.4%
	5	Sri Lanka	6	168	28.0	142	4.2%
	6	India	9	664	73.8	133	6.8%
	7	China	27	9,730	360.4	131	20.6%
	8	Hungary	6	287	47.8	128	4.7%
	9	Latvia	3	238	79.3	118	2.5%
	10	Poland	6	846	141.0	110	5.5%
	11	Other Non ESC	78	11,759	150.8	1,110	7.0%
<i>Social Support Group</i>			704	72,259	102.6	9,971	7.1%

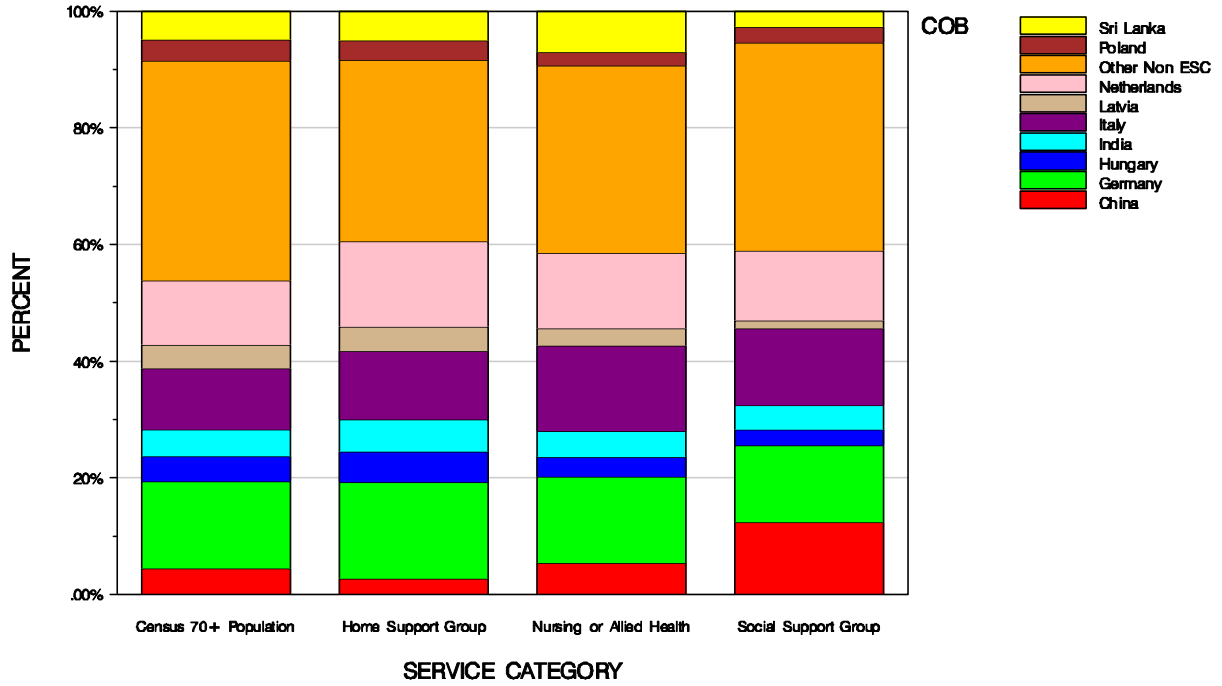
Service Hours by English Speaking Country and Non English Speaking Country – Comparison between Census pop. and Service Hours of 3 Service Categories: Knox (C)



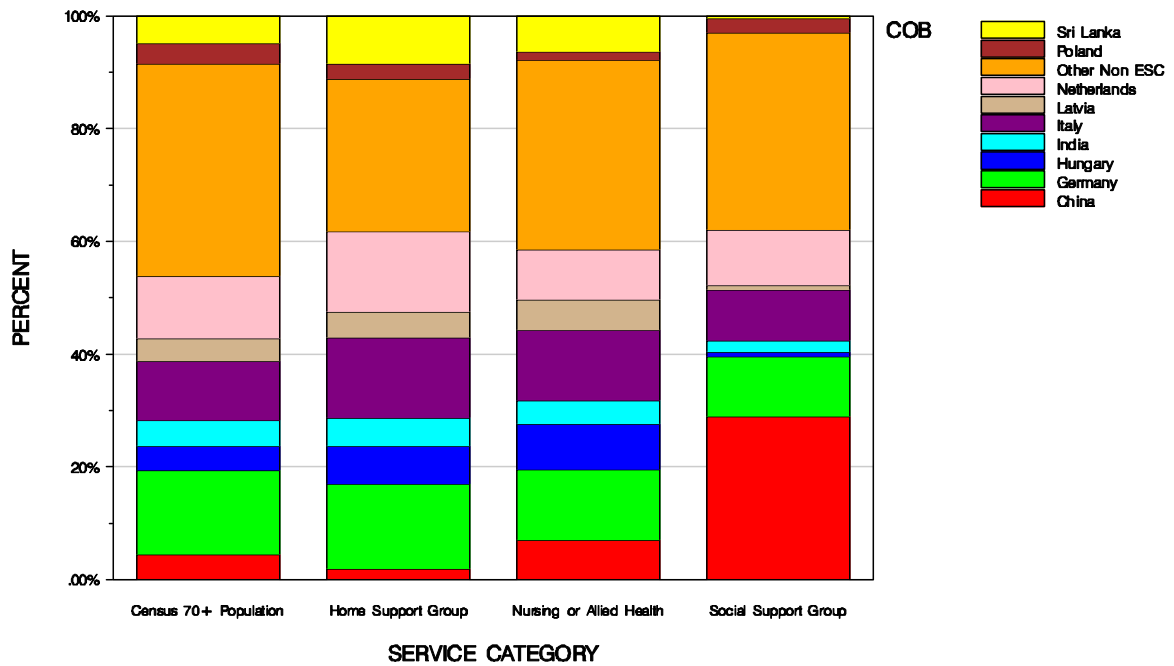
Clients by English Speaking Country and Non English Speaking Country – Comparison between Census pop. and Clients of 3 Service Categories: Knox (C)



Clients by Country of Birth as Proportion of all Clients from NES –
Comparison between Census pop. and Clients of 3 Service Categories: Knox (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
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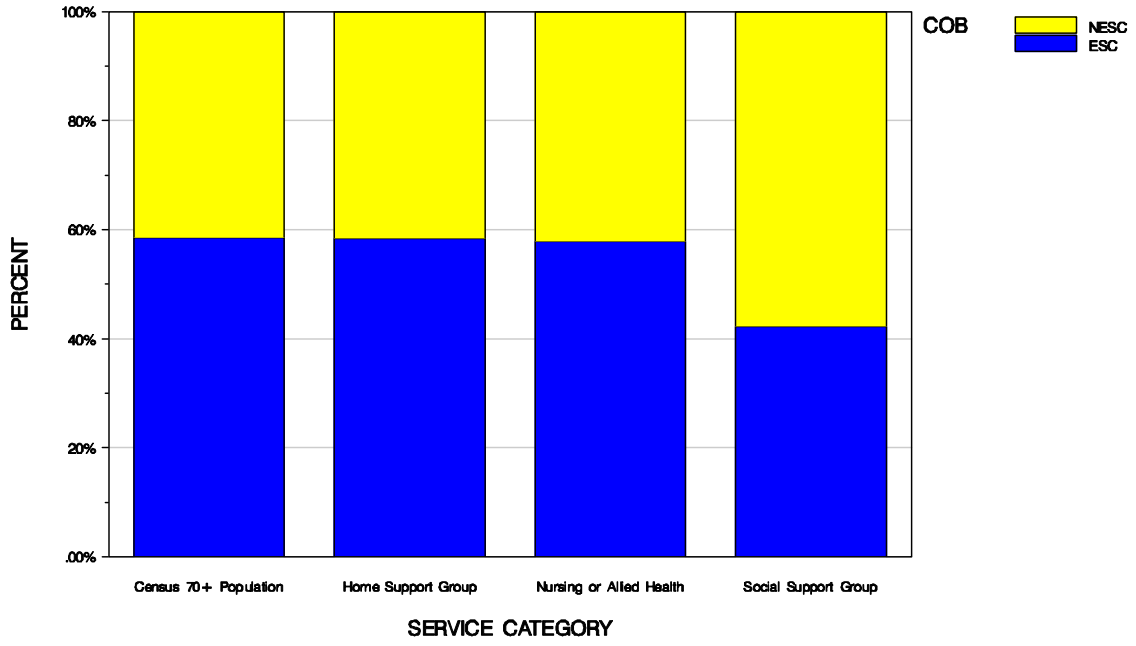


Manningham

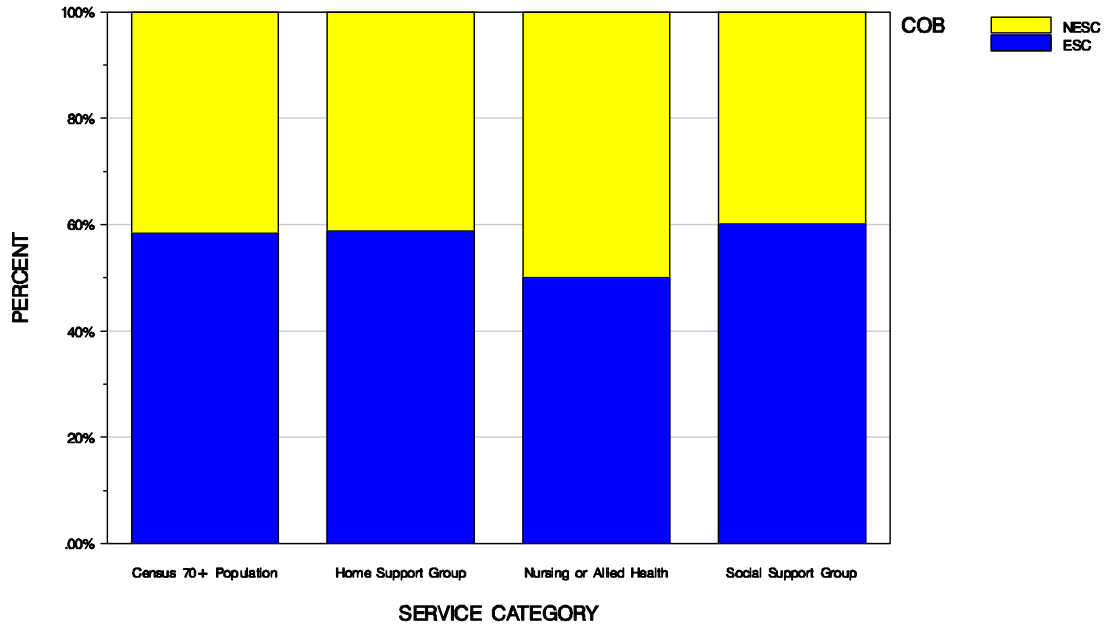
Table 29: Summary of Manningham

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	1,676	68,890	41.1	6,538	25.6%
	2	Italy	430	18,334	42.6	1,415	30.4%
	3	Greece	205	7,322	35.7	852	24.1%
	4	China	68	2,317	34.1	493	13.8%
	5	Germany	40	1,722	43.1	186	21.5%
	6	Malaysia	22	534	24.3	120	18.3%
	7	Netherlands	26	1,191	45.8	117	22.2%
	8	Cyprus	44	2,017	45.8	117	37.6%
	9	Egypt	34	1,372	40.3	107	31.8%
	10	Croatia	25	1,065	42.6	81	30.9%
	11	Other Non ESC	272	13,095	48.1	1,152	23.6%
<i>Home Support Group</i>			<i>2,842</i>	<i>117,859</i>	<i>41.5</i>	<i>11,178</i>	<i>25.4%</i>
Nursing or Allied Health	1	ESC	649	11,461	17.7	6,538	9.9%
	2	Italy	204	2,495	12.2	1,415	14.4%
	3	Greece	131	1,472	11.2	852	15.4%
	4	China	56	543	9.7	493	11.4%
	5	Germany	15	94	6.3	186	8.1%
	6	Malaysia	13	259	19.9	120	10.8%
	7	Netherlands	13	398	30.6	117	11.1%
	8	Cyprus	24	175	7.3	117	20.5%
	9	Egypt	11	97	8.8	107	10.3%
	10	Croatia	17	739	43.5	81	21.0%
	11	Other Non ESC	159	2,057	12.9	1,152	13.8%
<i>Nursing or Allied Health</i>			<i>1,292</i>	<i>19,789</i>	<i>15.3</i>	<i>11,178</i>	<i>11.6%</i>
Social Support Group	1	ESC	516	32,463	62.9	6,538	7.9%
	2	Italy	99	16,184	163.5	1,415	7.0%
	3	Greece	45	5,013	111.4	852	5.3%
	4	China	48	10,125	210.9	493	9.7%
	5	Germany	15	780	52.0	186	8.1%
	6	Malaysia	7	863	123.3	120	5.8%
	7	Netherlands	12	992	82.7	117	10.3%
	8	Cyprus	8	582	72.8	117	6.8%
	9	Egypt	11	996	90.6	107	10.3%
	10	Croatia	1	3	3.0	81	1.2%
	11	Other Non ESC	93	8,871	95.4	1,152	8.1%
<i>Social Support Group</i>			<i>855</i>	<i>76,874</i>	<i>89.9</i>	<i>11,178</i>	<i>7.6%</i>

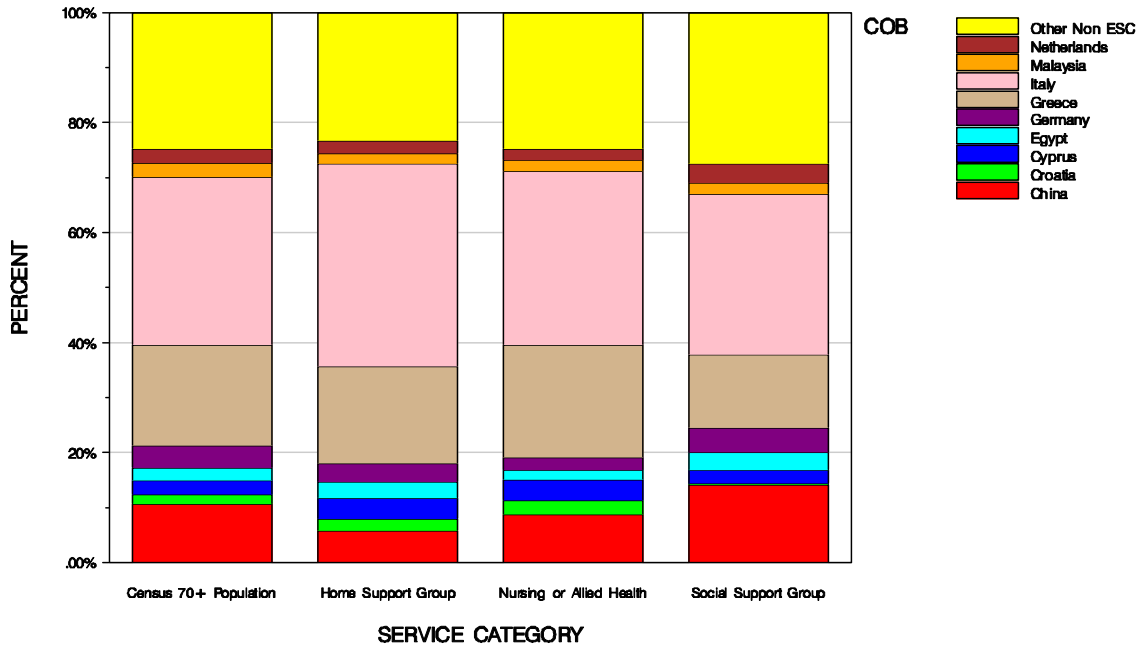
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 Comparison between Census pop. and Service Hours of 3 Service Categories: Manningham (C)



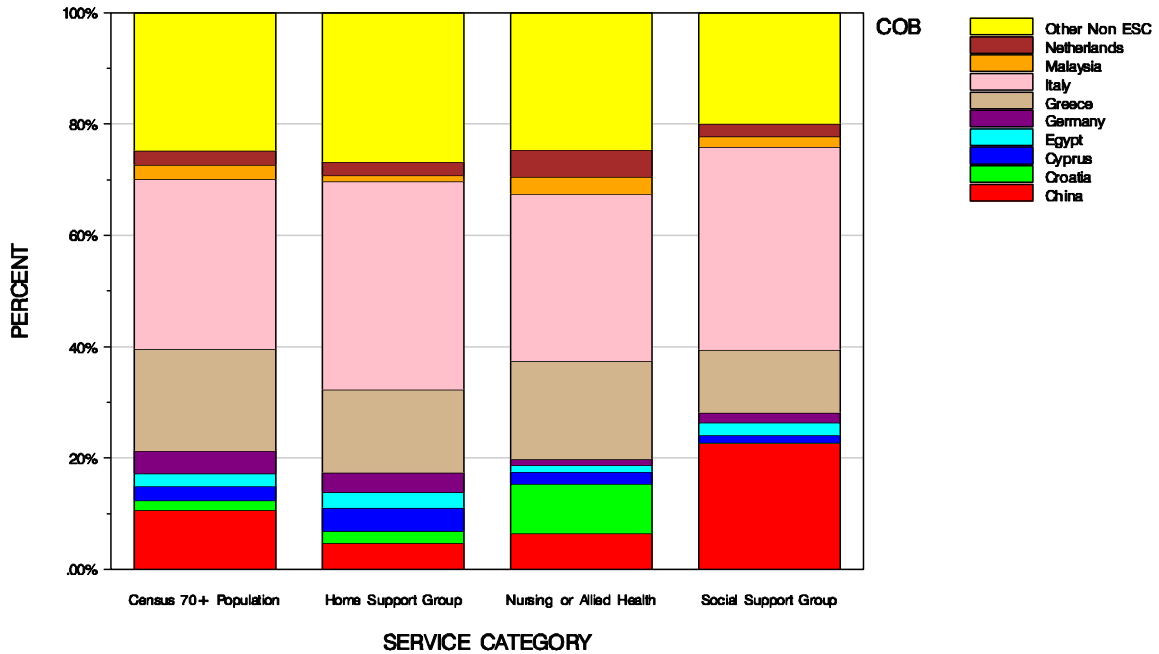
Clients by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Clients of 3 Service Categories: Manningham (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Marningham (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
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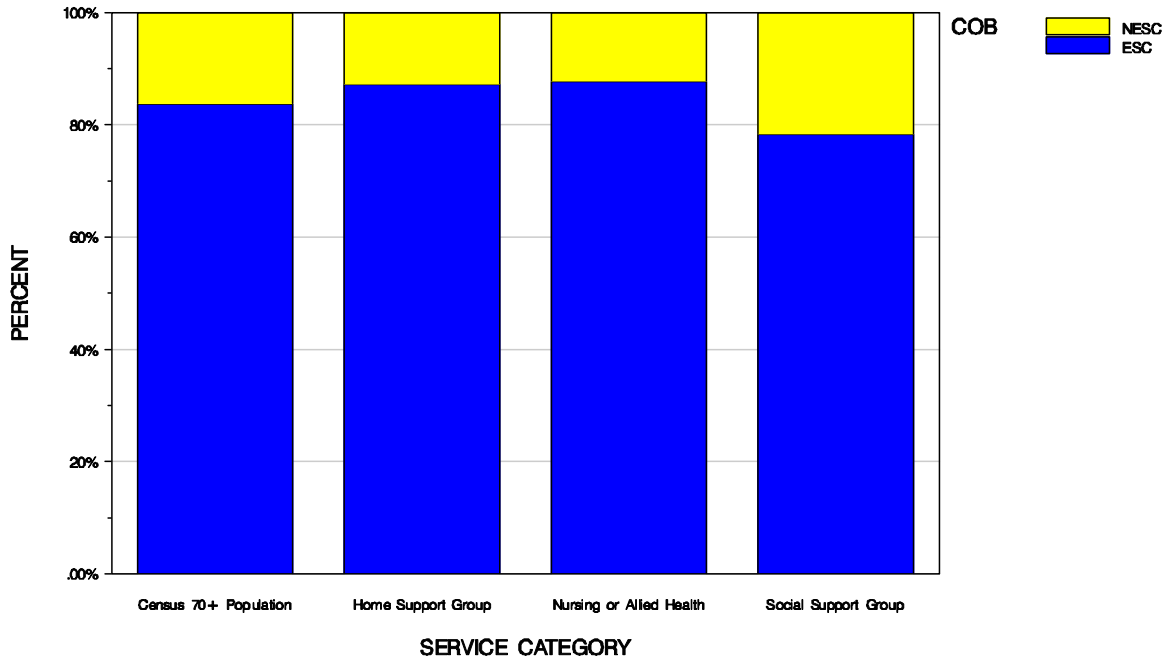


Maroondah

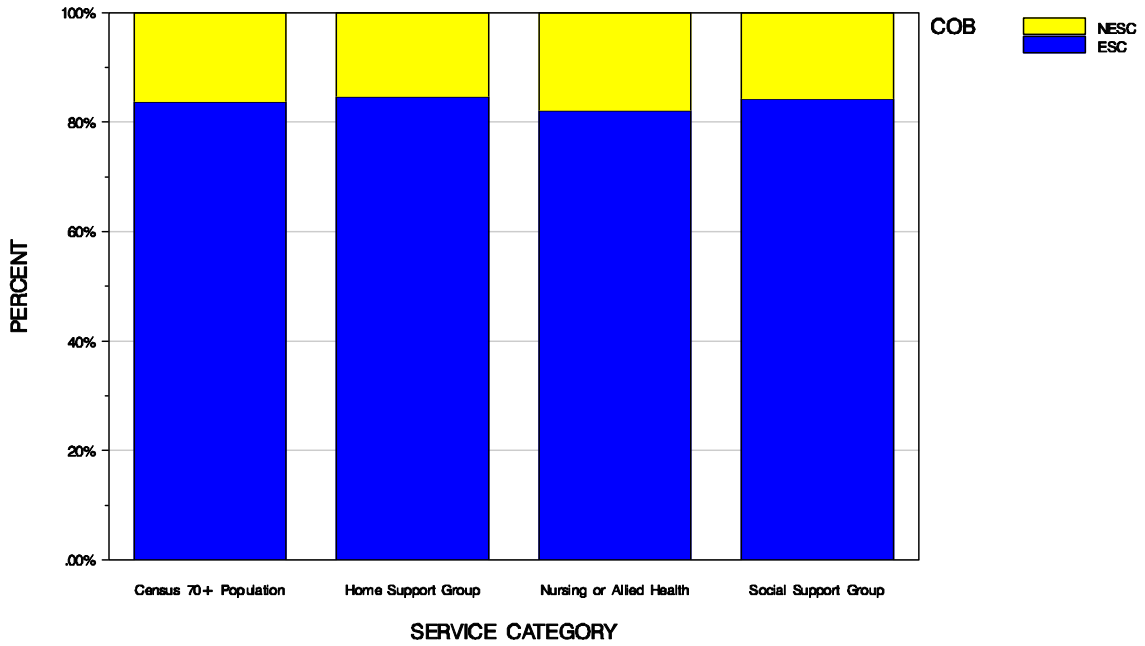
Table 30: Summary of Maroondah

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	1,880	59,346	31.6	7,771	24.2%
	2	Netherlands	71	1,590	22.4	298	23.8%
	3	Germany	38	881	23.2	206	18.4%
	4	Italy	46	2,374	51.6	196	23.5%
	5	Poland	19	568	29.9	78	24.4%
	6	Sri Lanka	13	327	25.2	52	25.0%
	7	China	3	35	11.7	49	6.1%
	8	Hungary	14	290	20.7	46	30.4%
	9	India	12	253	21.1	46	26.1%
	10	Greece	10	153	15.3	41	24.4%
	11	Other Non ESC	115	2,263	19.7	497	23.1%
<i>Home Support Group</i>			2,221	68,079	30.7	9,280	23.9%
Nursing or Allied Health	1	ESC	995	18,573	18.7	7,771	12.8%
	2	Netherlands	49	686	14.0	298	16.4%
	3	Germany	23	120	5.2	206	11.2%
	4	Italy	24	343	14.3	196	12.2%
	5	Poland	11	252	22.9	78	14.1%
	6	Sri Lanka	11	51	4.6	52	21.2%
	7	China	4	12	2.9	49	8.2%
	8	Hungary	6	159	26.4	46	13.0%
	9	India	6	55	9.1	46	13.0%
	10	Greece	3	149	49.6	41	7.3%
	11	Other Non ESC	80	780	9.7	497	16.1%
<i>Nursing or Allied Health</i>			1,212	21,178	17.5	9,280	13.1%
Social Support Group	1	ESC	481	34,410	71.5	7,771	6.2%
	2	Netherlands	15	655	43.7	298	5.0%
	3	Germany	5	401	80.2	206	2.4%
	4	Italy	14	1,738	124.1	196	7.1%
	5	Poland	8	1,123	140.4	78	10.3%
	6	Sri Lanka	4	38	9.5	52	7.7%
	7	China	2	90	45.0	49	4.1%
	8	Hungary	1	4	4.0	46	2.2%
	9	India	4	72	18.0	46	8.7%
	10	Greece	4	173	43.3	41	9.8%
	11	Other Non ESC	33	5,218	158.1	497	6.6%
<i>Social Support Group</i>			571	43,922	76.9	9,280	6.2%

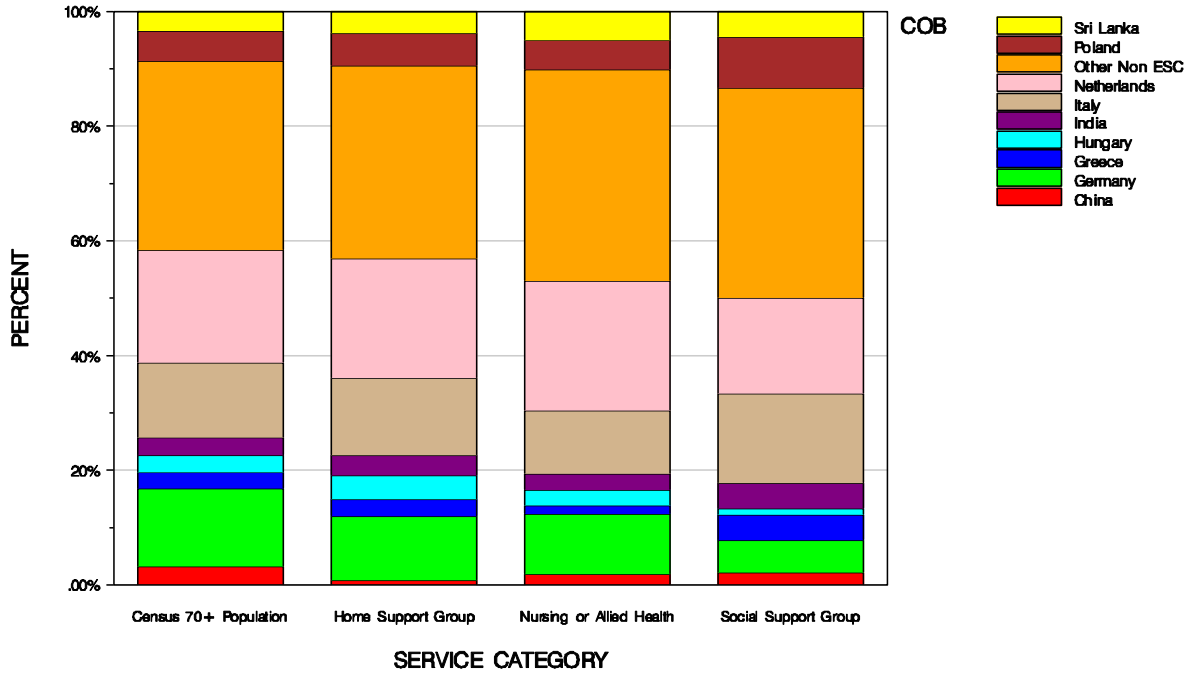
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Maroondah (C)



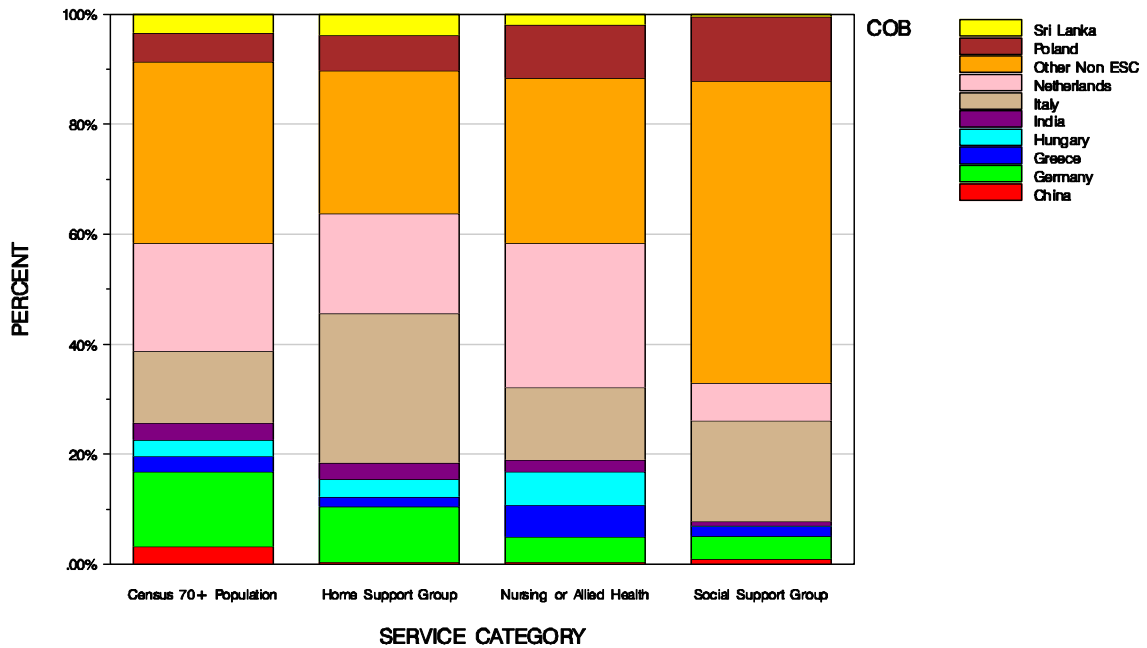
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Maroondah (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Maroondah (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
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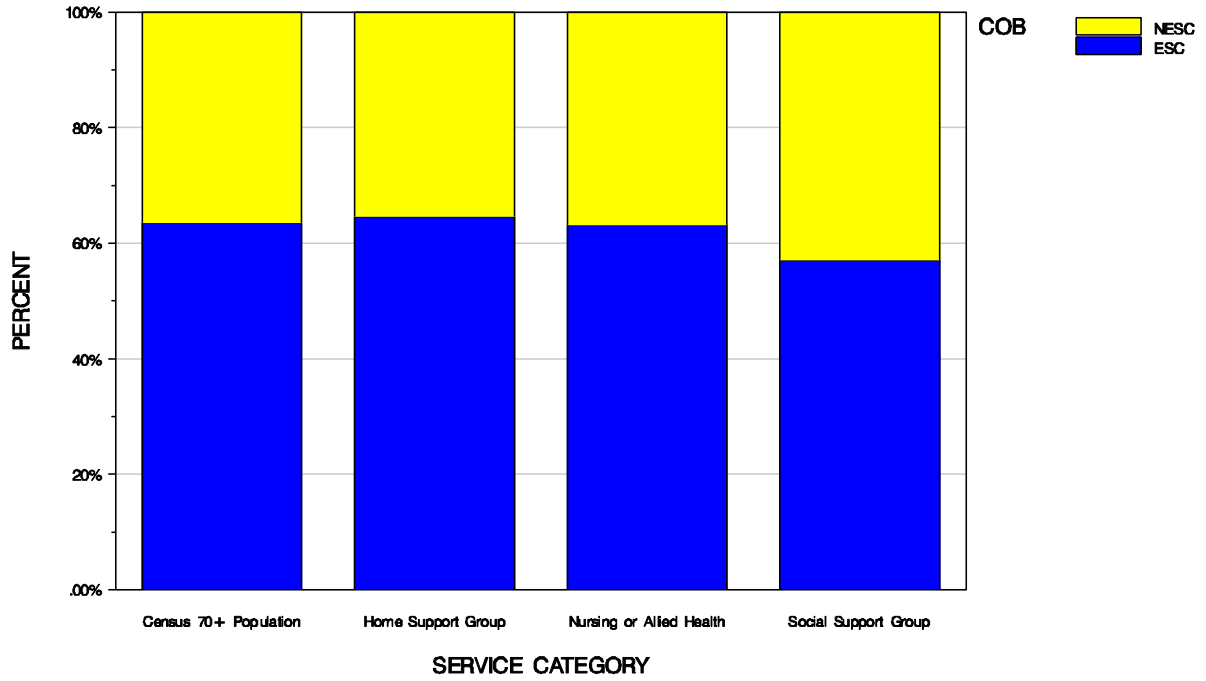


Monash

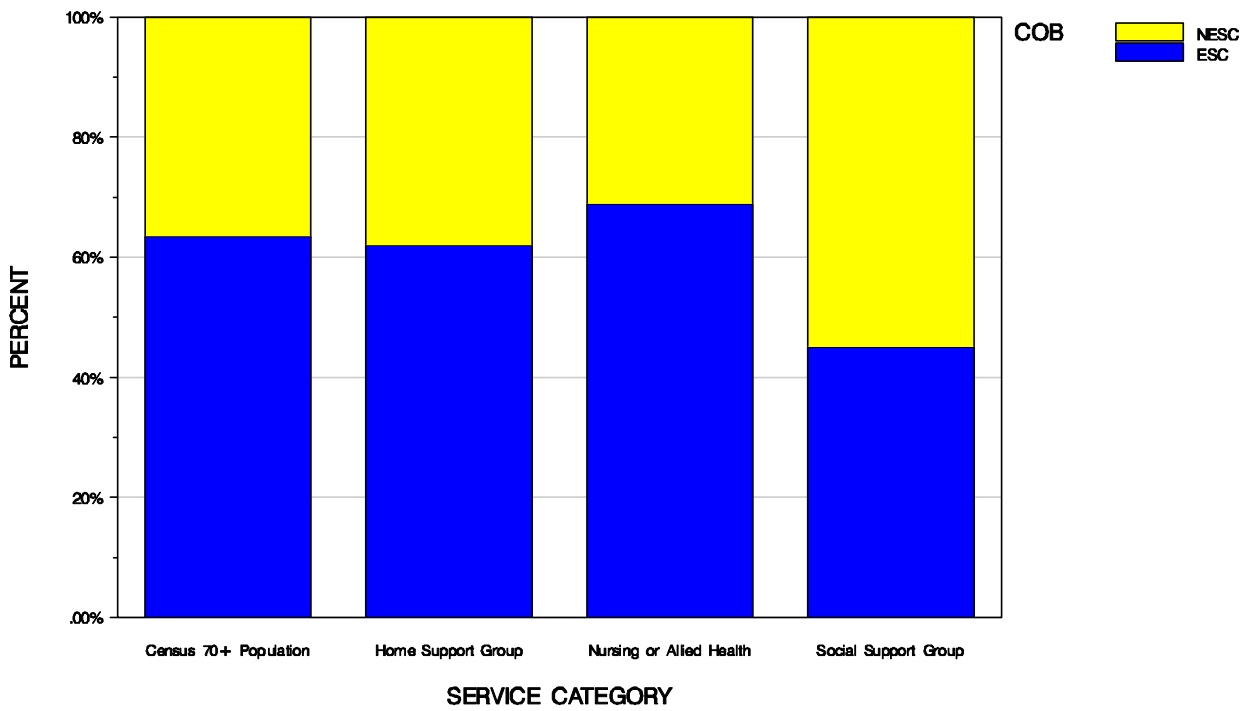
Table 31: Summary of Monash

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	2,426	91,295	37.6	10,965	22.1%
	2	Italy	271	12,565	46.4	1,256	21.6%
	3	Greece	256	9,902	38.7	1,210	21.2%
	4	China	6	22	3.6	452	1.3%
	5	Sri Lanka	112	4,982	44.5	362	30.9%
	6	Germany	70	2,064	29.5	313	22.4%
	7	India	84	2,704	32.2	258	32.6%
	8	Poland	47	1,988	42.3	220	21.4%
	9	Egypt	66	3,109	47.1	194	34.0%
	10	Malaysia	27	1,350	50.0	154	17.5%
	11	Other Non ESC	389	17,077	43.9	1,869	20.8%
<i>Home Support Group</i>			<i>3,754</i>	<i>147,058</i>	<i>39.2</i>	<i>17,253</i>	<i>21.8%</i>
Nursing or Allied Health	1	ESC	1,176	22,906	19.5	10,965	10.7%
	2	Italy	127	2,012	15.8	1,256	10.1%
	3	Greece	168	2,978	17.7	1,210	13.9%
	4	China	17	72	4.2	452	3.8%
	5	Sri Lanka	63	653	10.4	362	17.4%
	6	Germany	35	330	9.4	313	11.2%
	7	India	33	528	16.0	258	12.8%
	8	Poland	19	282	14.8	220	8.6%
	9	Egypt	35	446	12.7	194	18.0%
	10	Malaysia	12	94	7.8	154	7.8%
	11	Other Non ESC	179	2,915	16.3	1,869	9.6%
<i>Nursing or Allied Health</i>			<i>1,864</i>	<i>33,217</i>	<i>17.8</i>	<i>17,253</i>	<i>10.8%</i>
Social Support Group	1	ESC	587	45,840	78.1	10,965	5.4%
	2	Italy	63	8,338	132.3	1,256	5.0%
	3	Greece	54	9,456	175.1	1,210	4.5%
	4	China	39	8,455	216.8	452	8.6%
	5	Sri Lanka	34	1,402	41.2	362	9.4%
	6	Germany	15	1,781	118.8	313	4.8%
	7	India	27	2,322	86.0	258	10.5%
	8	Poland	19	3,710	195.3	220	8.6%
	9	Egypt	29	3,949	136.2	194	14.9%
	10	Malaysia	18	2,539	141.1	154	11.7%
	11	Other Non ESC	144	13,982	97.1	1,869	7.7%
<i>Social Support Group</i>			<i>1,029</i>	<i>101,774</i>	<i>98.9</i>	<i>17,253</i>	<i>6.0%</i>

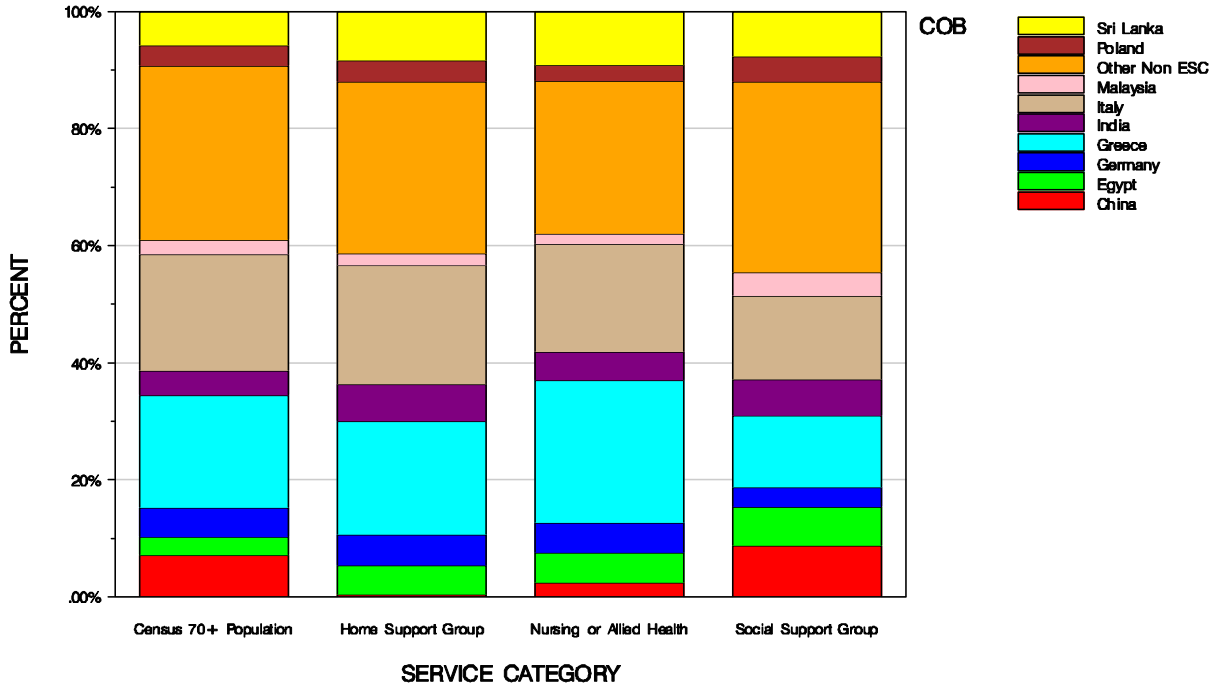
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Monash (C)



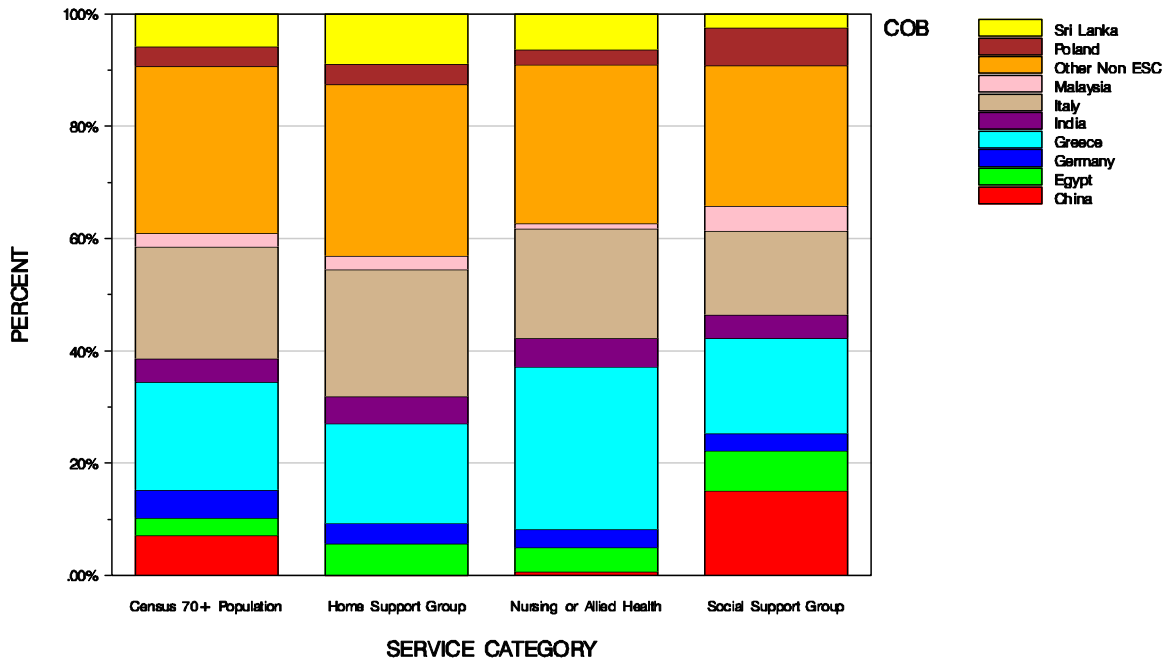
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Clients by Country of Birth as Proportion of all Clients from NES –
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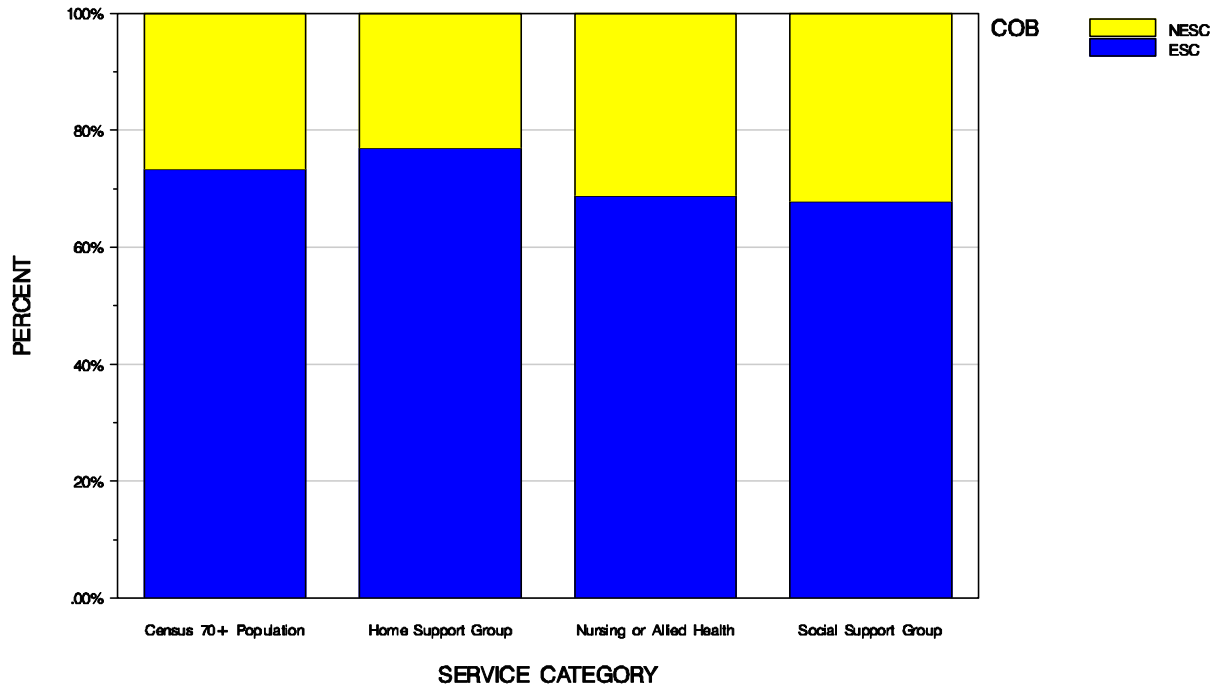


Whitehorse

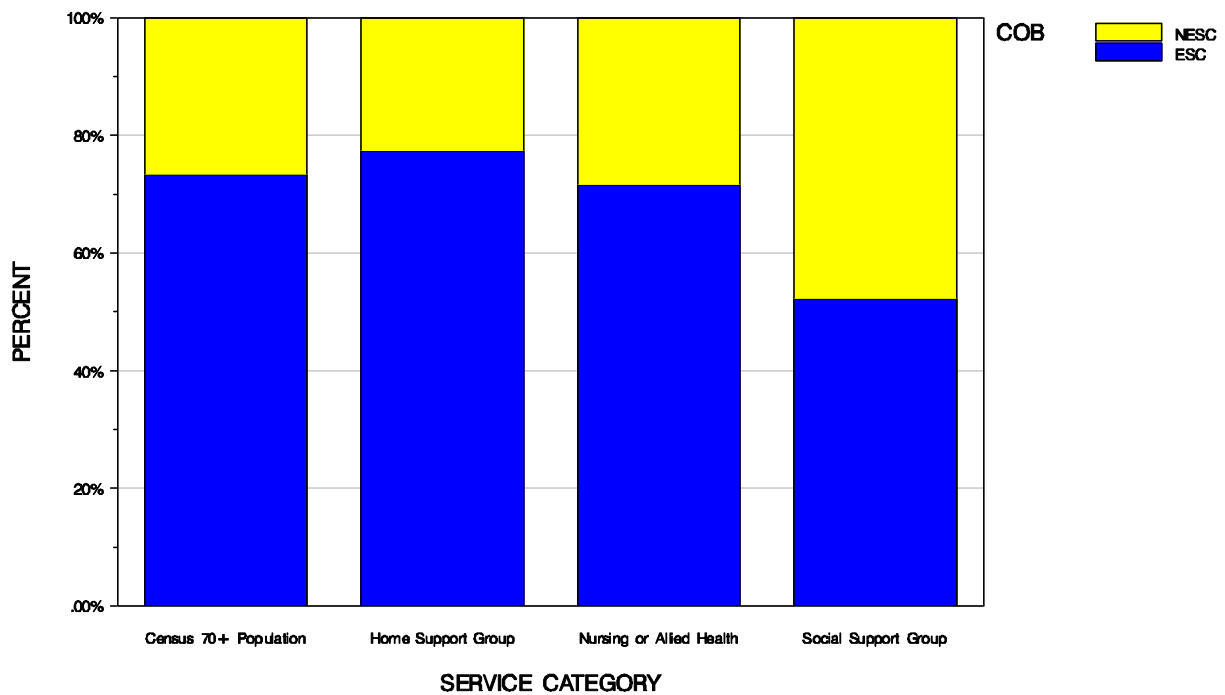
Table 32: Summary of Whitehorse

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	3,391	107,977	31.8	12,569	27.0%
	2	Italy	203	7,391	36.4	790	25.7%
	3	Greece	123	3,001	24.4	600	20.5%
	4	China	81	1,933	23.9	539	15.0%
	5	Germany	51	1,481	29.0	254	20.1%
	6	Netherlands	43	1,634	38.0	245	17.6%
	7	Sri Lanka	69	2,379	34.5	184	37.5%
	8	Hungary	36	892	24.8	158	22.8%
	9	India	47	1,606	34.2	143	32.9%
	10	Poland	29	1,091	37.6	135	21.5%
	11	Other Non ESC	334	10,297	30.8	1,529	21.8%
<i>Home Support Group</i>			4,407	139,683	31.7	17,146	25.7%
Nursing or Allied Health	1	ESC	1,462	26,429	18.1	12,569	11.6%
	2	Italy	152	2,656	17.5	790	19.2%
	3	Greece	73	903	12.4	600	12.2%
	4	China	57	650	11.4	539	10.6%
	5	Germany	27	355	13.1	254	10.6%
	6	Netherlands	17	334	19.6	245	6.9%
	7	Sri Lanka	40	620	15.5	184	21.7%
	8	Hungary	13	179	13.7	158	8.2%
	9	India	23	238	10.3	143	16.1%
	10	Poland	27	546	20.2	135	20.0%
	11	Other Non ESC	236	3,993	16.9	1,529	15.4%
<i>Nursing or Allied Health</i>			2,127	36,902	17.3	17,146	12.4%
Social Support Group	1	ESC	710	61,332	86.4	12,569	5.6%
	2	Italy	51	3,802	74.5	790	6.5%
	3	Greece	23	2,671	116.1	600	3.8%
	4	China	70	21,153	302.2	539	13.0%
	5	Germany	7	819	117.0	254	2.8%
	6	Netherlands	7	670	95.7	245	2.9%
	7	Sri Lanka	18	1,041	57.8	184	9.8%
	8	Hungary	6	1,137	189.5	158	3.8%
	9	India	8	410	51.3	143	5.6%
	10	Poland	13	1,726	132.8	135	9.6%
	11	Other Non ESC	134	22,785	170.0	1,529	8.8%
<i>Social Support Group</i>			1,047	117,546	112.3	17,146	6.1%

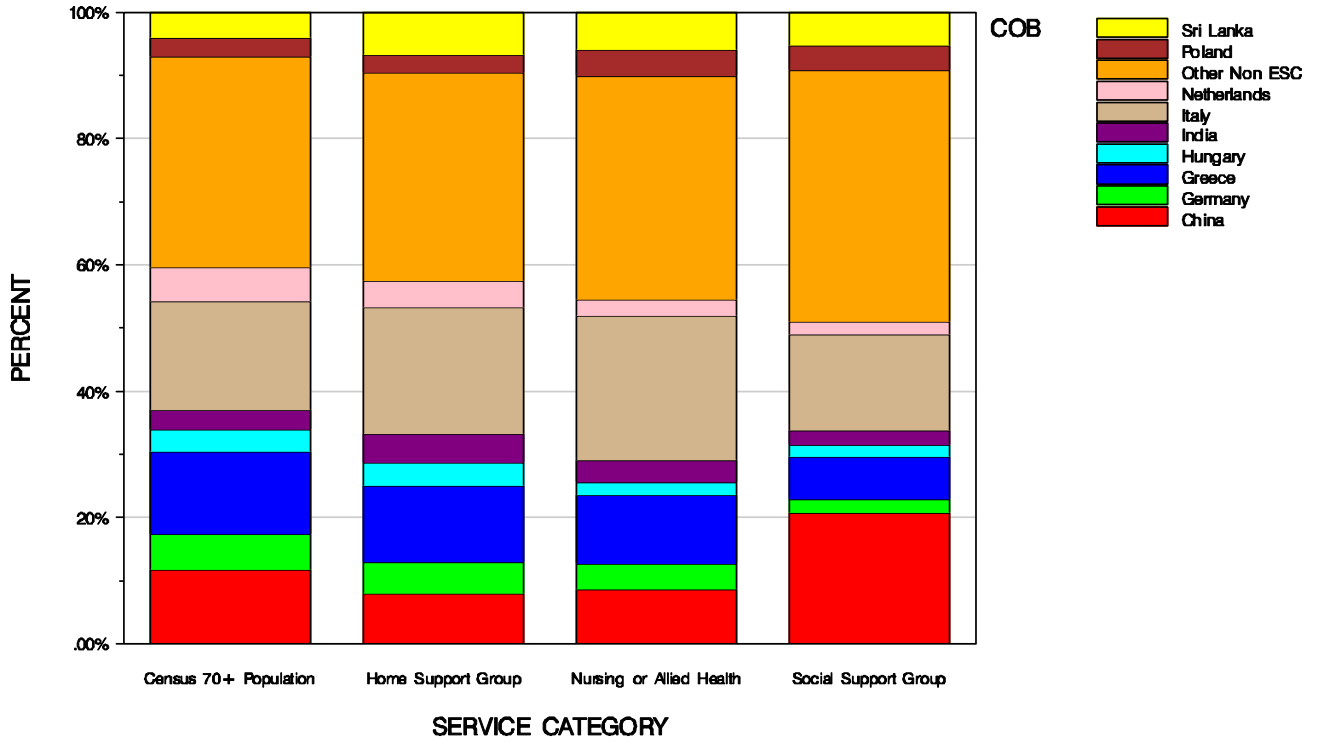
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Whitehorse (C)



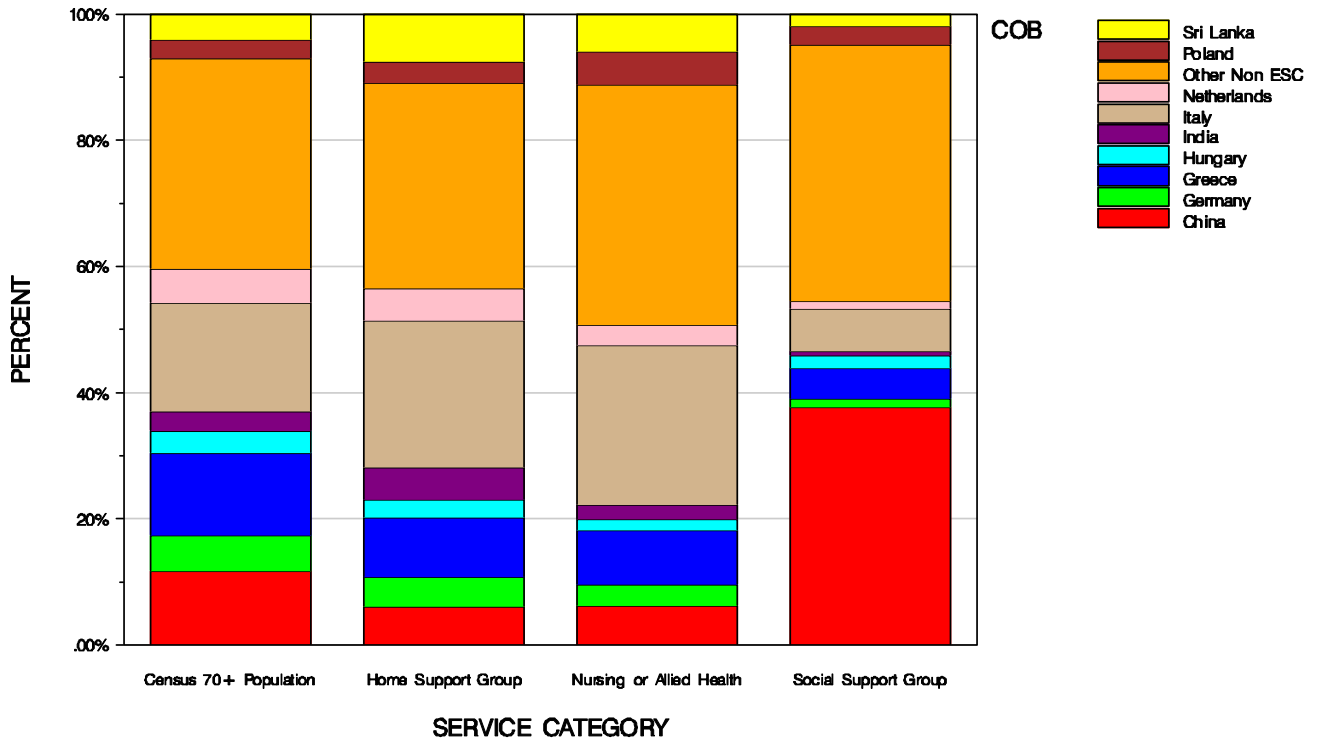
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Whitehorse (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Whitehorse (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Whitehorse (C)

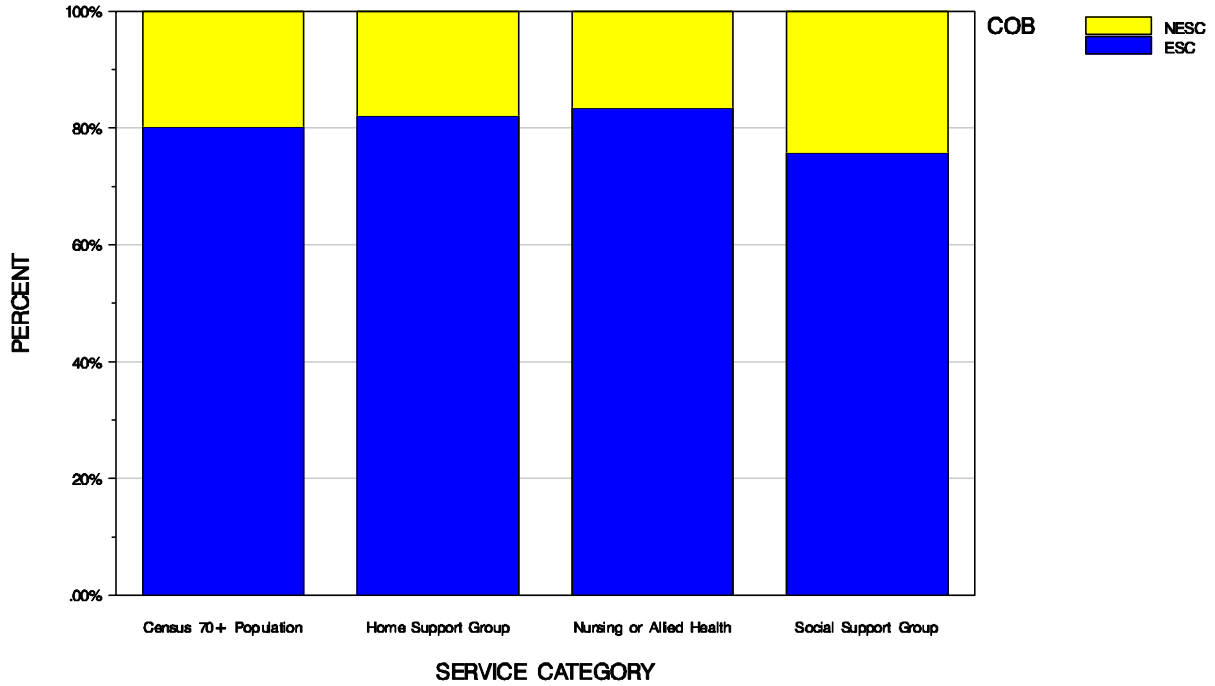


Yarra Ranges

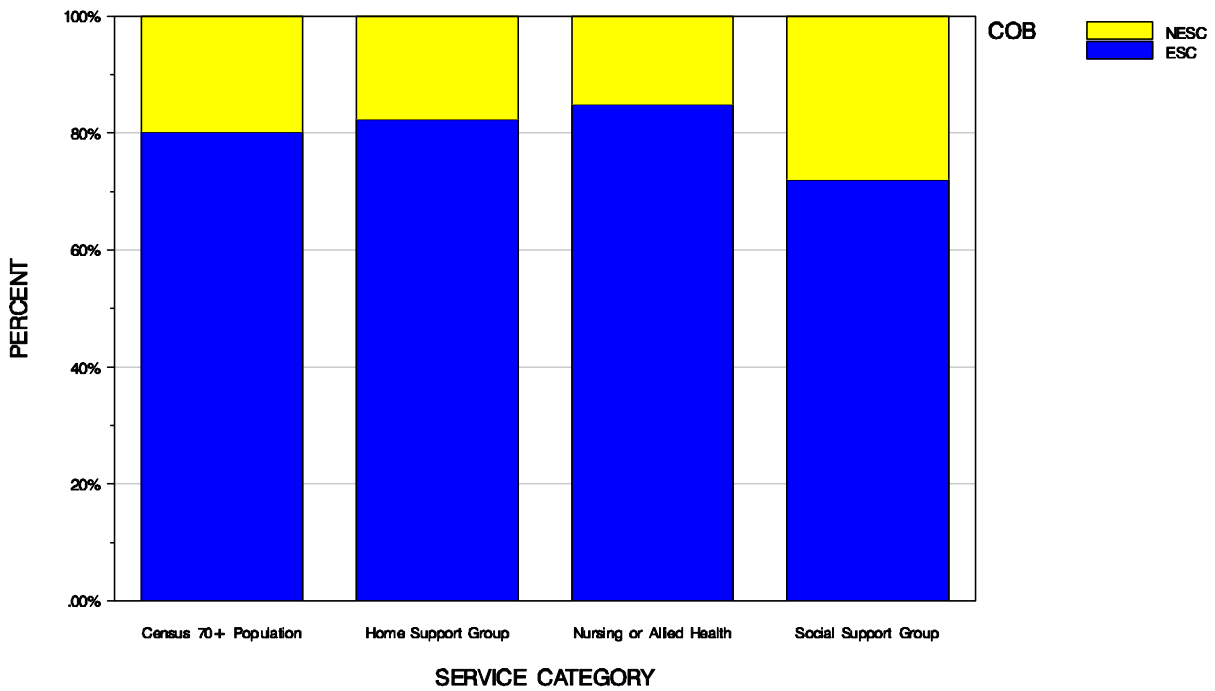
Table 33: Summary of Yarra Ranges

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	2,028	56,840	28.0	7,282	27.8%
	2	Netherlands	111	2,883	26.0	509	21.8%
	3	Italy	125	3,903	31.2	392	31.9%
	4	Germany	65	1,572	24.2	257	25.3%
	5	Poland	15	342	22.8	74	20.3%
	6	Hungary	19	606	31.9	50	38.0%
	7	Austria	9	231	25.7	44	20.5%
	8	India	11	257	23.4	40	27.5%
	9	Greece	4	67	16.6	33	12.1%
	10	Indonesia	4	37	9.2	25	16.0%
	11	Other Non ESC	81	2,288	28.2	375	21.6%
<i>Home Support Group</i>			2,472	69,027	27.9	9,081	27.2%
Nursing or Allied Health	1	ESC	1,276	24,546	19.2	7,282	17.5%
	2	Netherlands	67	1,446	21.6	509	13.2%
	3	Italy	59	662	11.2	392	15.1%
	4	Germany	47	838	17.8	257	18.3%
	5	Poland	9	130	14.5	74	12.2%
	6	Hungary	11	59	5.4	50	22.0%
	7	Austria	8	151	18.9	44	18.2%
	8	India	5	273	54.6	40	12.5%
	9	Greece	7	113	16.2	33	21.2%
	10	Indonesia	4	24	6.0	25	16.0%
	11	Other Non ESC	37	652	17.6	375	9.9%
<i>Nursing or Allied Health</i>			1,530	28,895	18.9	9,081	16.8%
Social Support Group	1	ESC	576	55,354	96.1	7,282	7.9%
	2	Netherlands	37	5,152	139.2	509	7.3%
	3	Italy	86	10,088	117.3	392	21.9%
	4	Germany	18	2,181	121.2	257	7.0%
	5	Poland	1	10	10.0	74	1.4%
	6	Hungary	5	763	152.6	50	10.0%
	7	Austria	2	440	220.0	44	4.5%
	8	India	7	640	91.4	40	17.5%
	9	Greece	5	626	125.2	33	15.2%
	10	Indonesia	4	340	85.0	25	16.0%
	11	Other Non ESC	20	1,296	64.8	375	5.3%
<i>Social Support Group</i>			761	76,890	101.0	9,081	8.4%

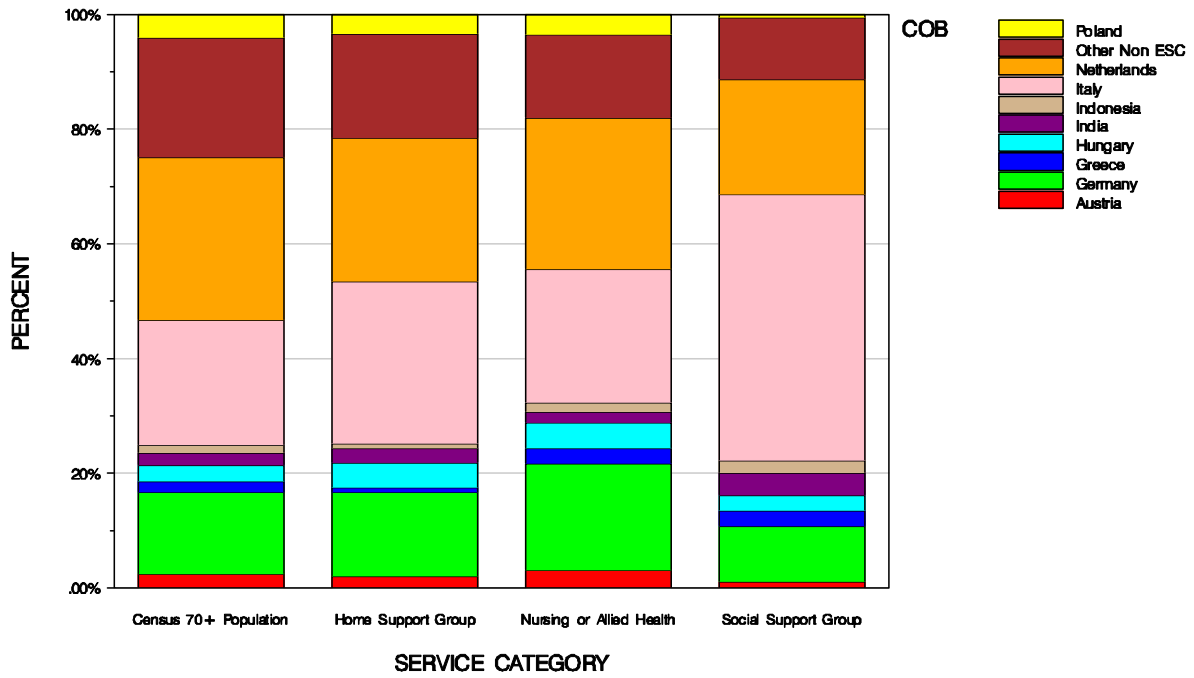
Clients by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Clients of 3 Service Categories: Yarra Ranges (S)



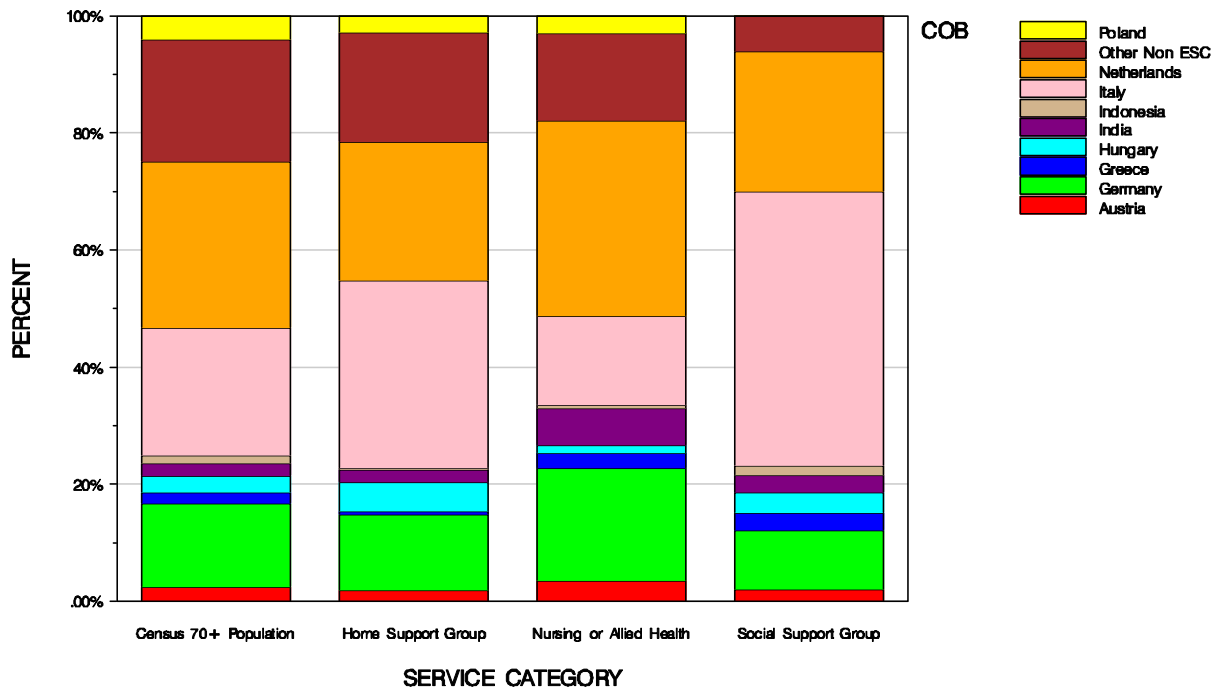
Service Hours by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Yarra Ranges (S)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Yarra Ranges (S)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Yarra Ranges (S)



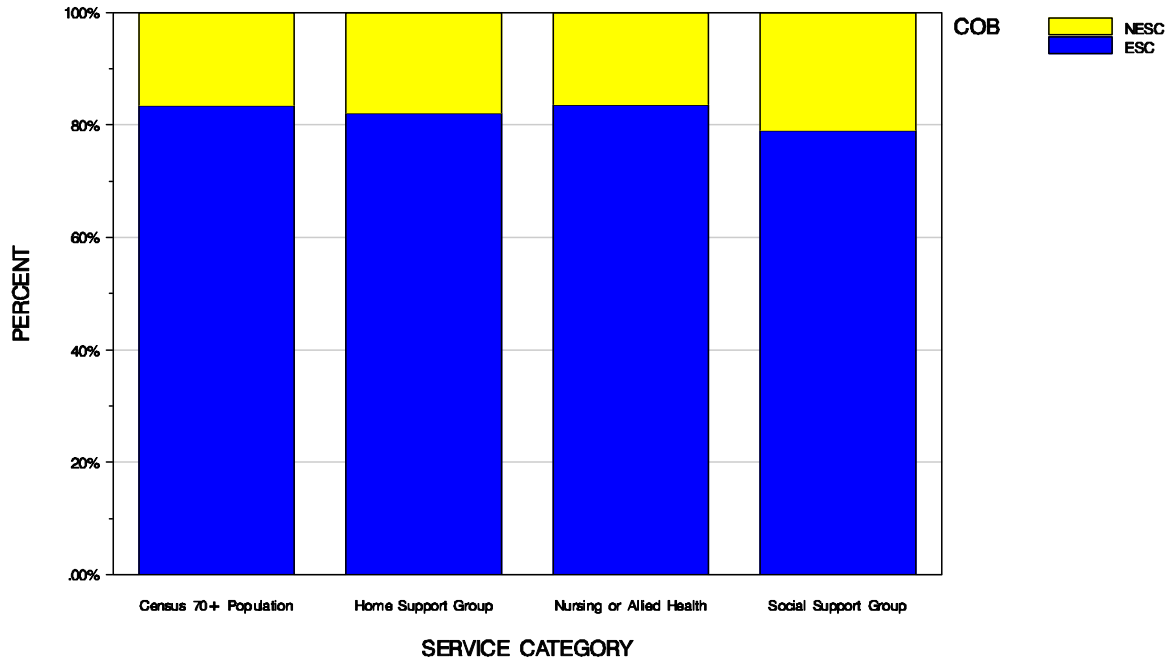
Southern Metropolitan

Bayside

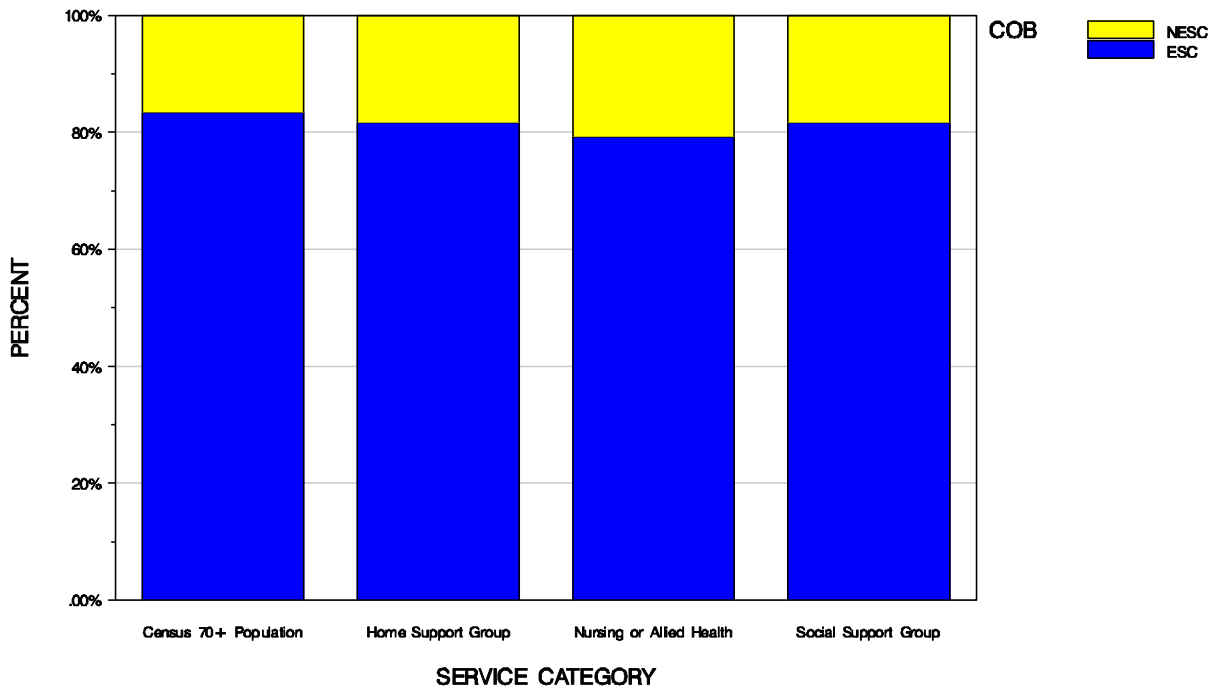
Table 34: Summary of Bayside

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	2,175	82,568	38.0	8,802	24.7%
	2	Italy	71	2,101	29.6	296	24.0%
	3	Greece	65	2,420	37.2	209	31.1%
	4	Poland	51	1,895	37.2	161	31.7%
	5	Germany	19	468	24.6	136	14.0%
	6	Hungary	16	555	34.7	82	19.5%
	7	Netherlands	15	1,393	92.8	69	21.7%
	8	Ukraine	17	886	52.1	56	30.4%
	9	China	10	321	32.1	55	18.2%
	10	India	23	691	30.0	54	42.6%
	11	Other Non ESC	200	7,382	36.9	626	31.9%
<i>Home Support Group</i>			2,662	100,680	37.8	10,546	25.2%
Nursing or Allied Health	1	ESC	1,042	22,829	21.9	8,802	11.8%
	2	Italy	54	922	17.1	296	18.2%
	3	Greece	45	787	17.5	209	21.5%
	4	Poland	17	383	22.5	161	10.6%
	5	Germany	13	265	20.4	136	9.6%
	6	Hungary	9	85	9.5	82	11.0%
	7	Netherlands	9	354	39.4	69	13.0%
	8	Ukraine	6	22	3.7	56	10.7%
	9	China	9	70	7.8	55	16.4%
	10	India	13	183	14.0	54	24.1%
	11	Other Non ESC	97	1,411	14.5	626	15.5%
<i>Nursing or Allied Health</i>			1,314	27,311	20.8	10,546	12.5%
Social Support Group	1	ESC	462	45,122	97.7	8,802	5.2%
	2	Italy	16	2,369	148.0	296	5.4%
	3	Greece	13	902	69.4	209	6.2%
	4	Poland	10	734	73.4	161	6.2%
	5	Germany	8	787	98.4	136	5.9%
	6	Hungary	5	148	29.5	82	6.1%
	7	Netherlands	1	230	230.0	69	1.4%
	8	Ukraine	3	170	56.7	56	5.4%
	9	China	3	41	13.8	55	5.5%
	10	India	2	7	3.5	54	3.7%
	11	Other Non ESC	43	6,655	154.8	626	6.9%
<i>Social Support Group</i>			566	57,165	101.0	10,546	5.4%

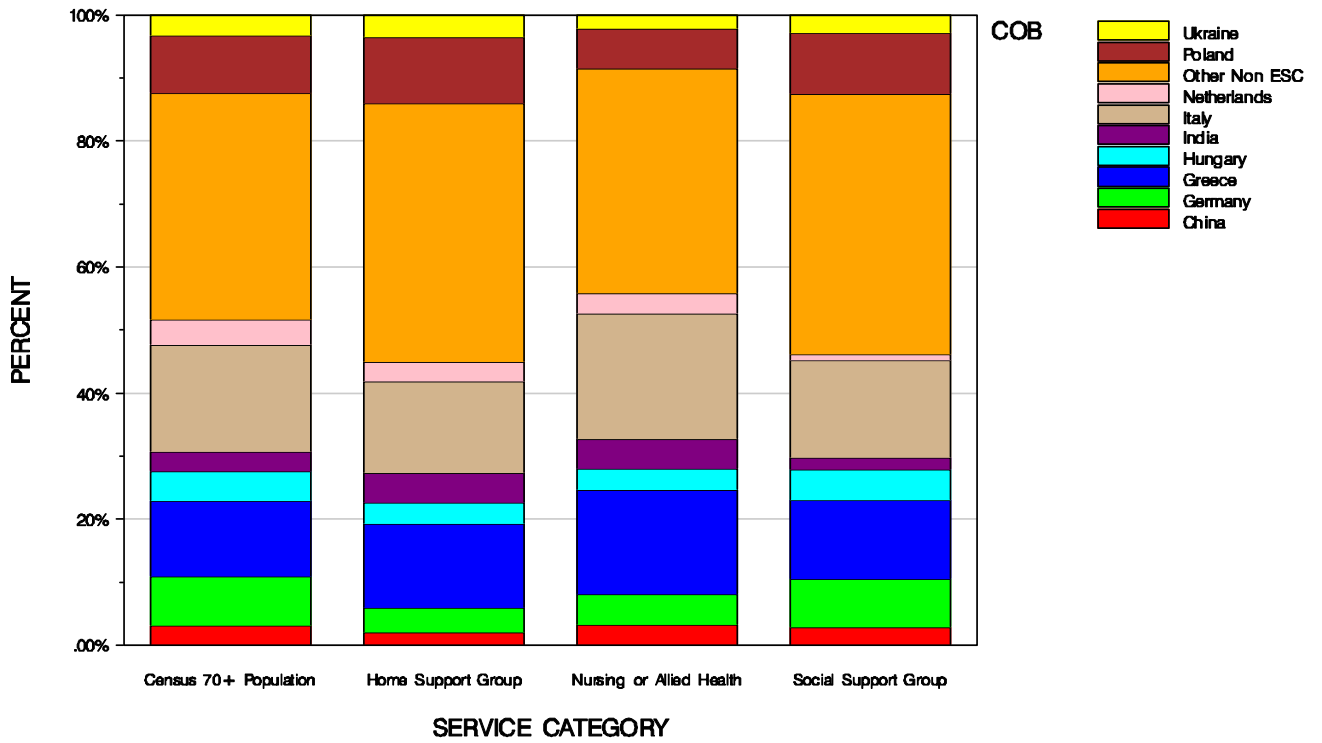
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Bayside (C)



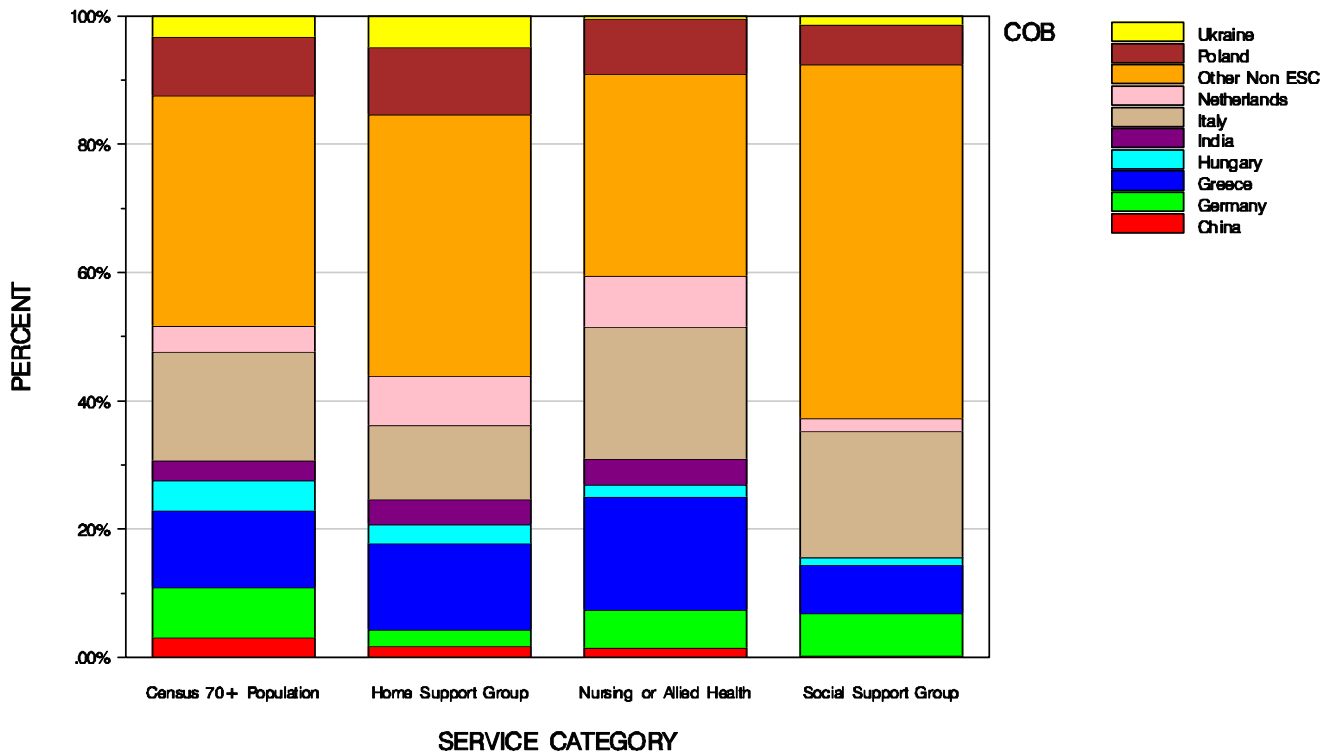
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Bayside (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Bayside (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Bayside (C)

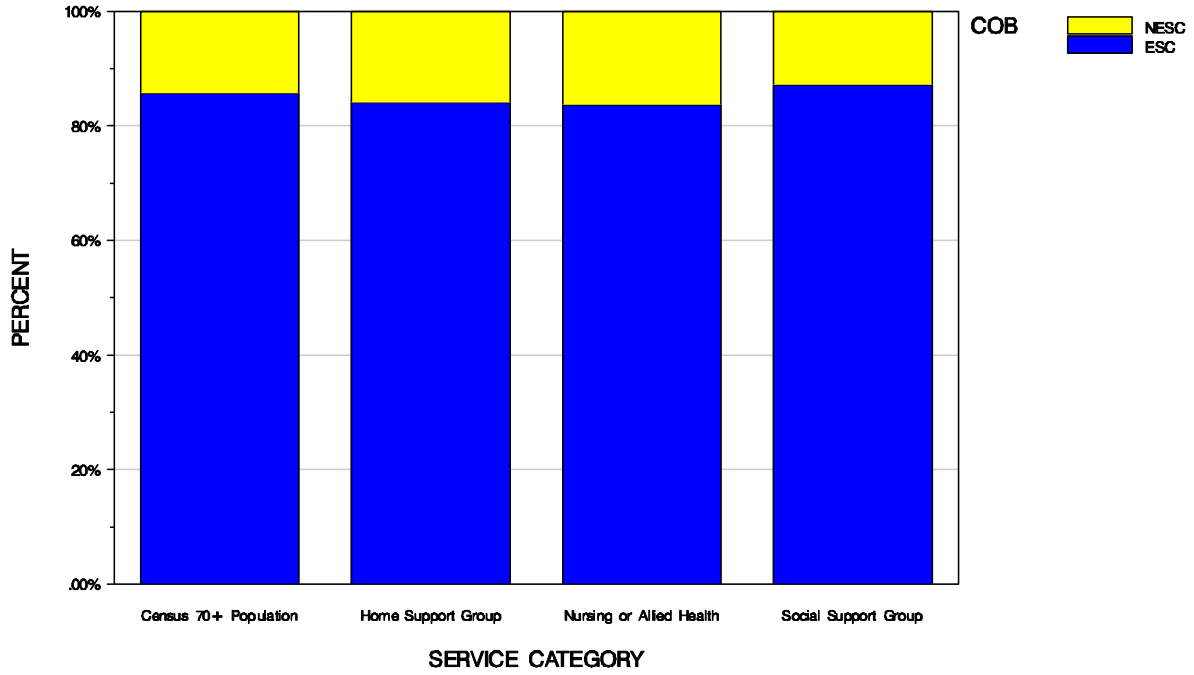


Cardinia

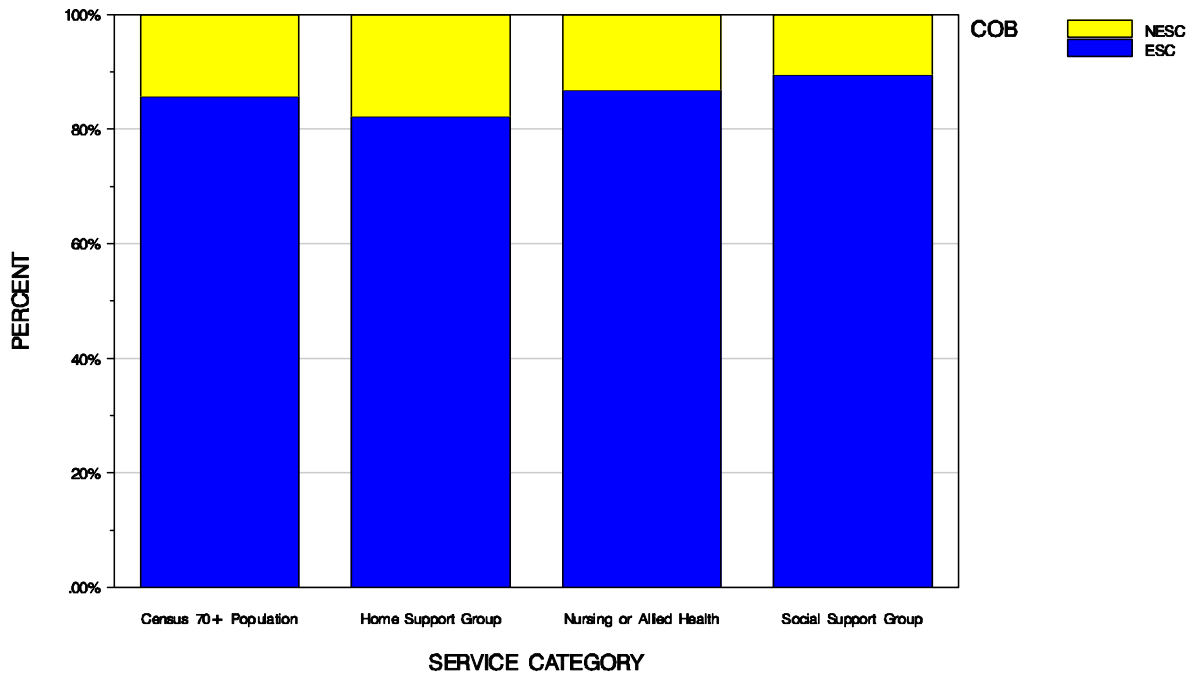
Table 35: Summary of Cardinia

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	339	11,300	33.3	2,953	11.5%
	2	Netherlands	9	642	71.4	138	6.5%
	3	Italy	19	425	22.3	109	17.4%
	4	Germany	14	783	55.9	64	21.9%
	5	Hungary	2	46	23.0	16	12.5%
	6	Greece	.	.	.	12	.
	7	Denmark	2	23	11.5	11	18.2%
	8	Croatia	1	21	21.0	11	9.1%
	9	India	.	.	.	8	.
	10	Sri Lanka	1	32	32.0	8	12.5%
	11	Other Non ESC	16	464	29.0	115	13.9%
<i>Home Support Group</i>			403	13,737	34.1	3,445	11.7%
Nursing or Allied Health	1	ESC	488	9,303	19.1	2,953	16.5%
	2	Netherlands	23	190	8.3	138	16.7%
	3	Italy	27	392	14.5	109	24.8%
	4	Germany	13	372	28.6	64	20.3%
	5	Hungary	4	28	6.9	16	25.0%
	6	Greece	.	.	.	12	.
	7	Denmark	2	8	4.0	11	18.2%
	8	Croatia	3	11	3.6	11	27.3%
	9	India	.	.	.	8	.
	10	Sri Lanka	1	3	3.0	8	12.5%
	11	Other Non ESC	22	412	18.7	115	19.1%
<i>Nursing or Allied Health</i>			583	10,719	18.4	3,445	16.9%
Social Support Group	1	ESC	75	4,932	65.8	2,953	2.5%
	2	Netherlands	2	292	146.0	138	1.4%
	3	Italy	2	70	35.0	109	1.8%
	4	Germany	2	9	4.5	64	3.1%
	5	Hungary	.	.	.	16	.
	6	Greece	.	.	.	12	.
	7	Denmark	.	.	.	11	.
	8	Croatia	2	61	30.5	11	18.2%
	9	India	1	9	9.0	8	12.5%
	10	Sri Lanka	.	.	.	8	.
	11	Other Non ESC	2	142	71.0	115	1.7%
<i>Social Support Group</i>			86	5,515	64.1	3,445	2.5%

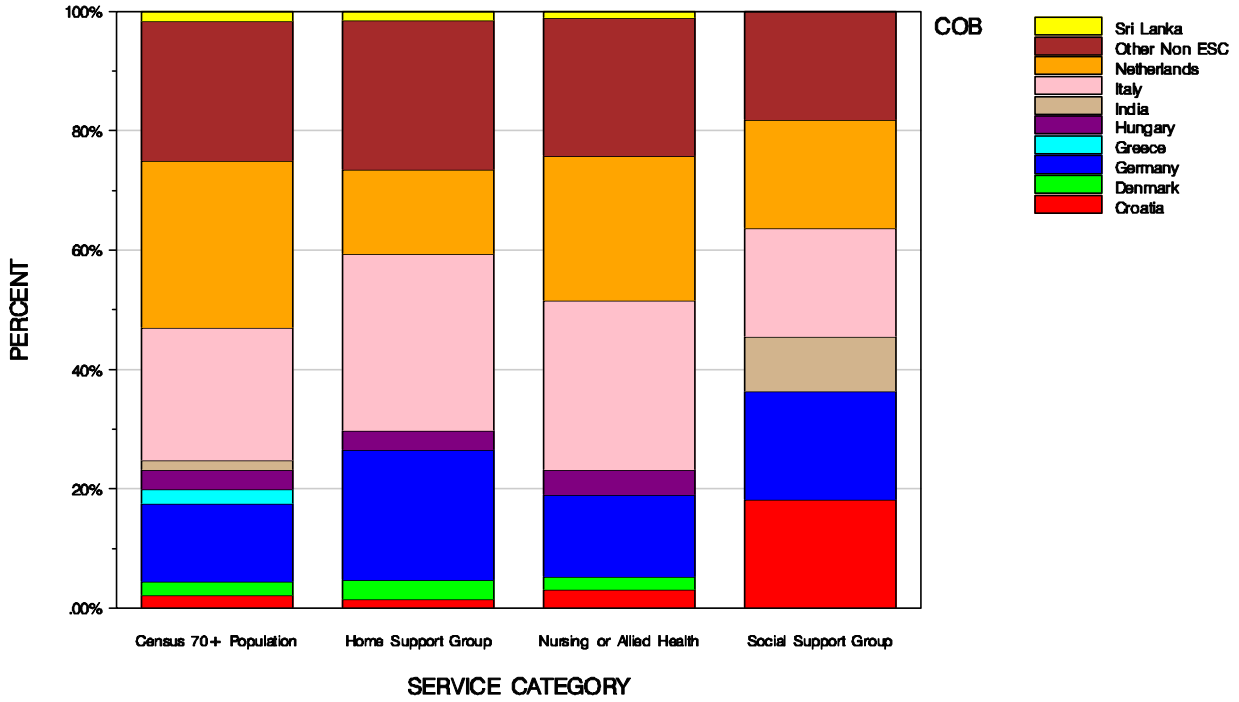
Clients by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Clients of 3 Service Categories: Cardinia (S)



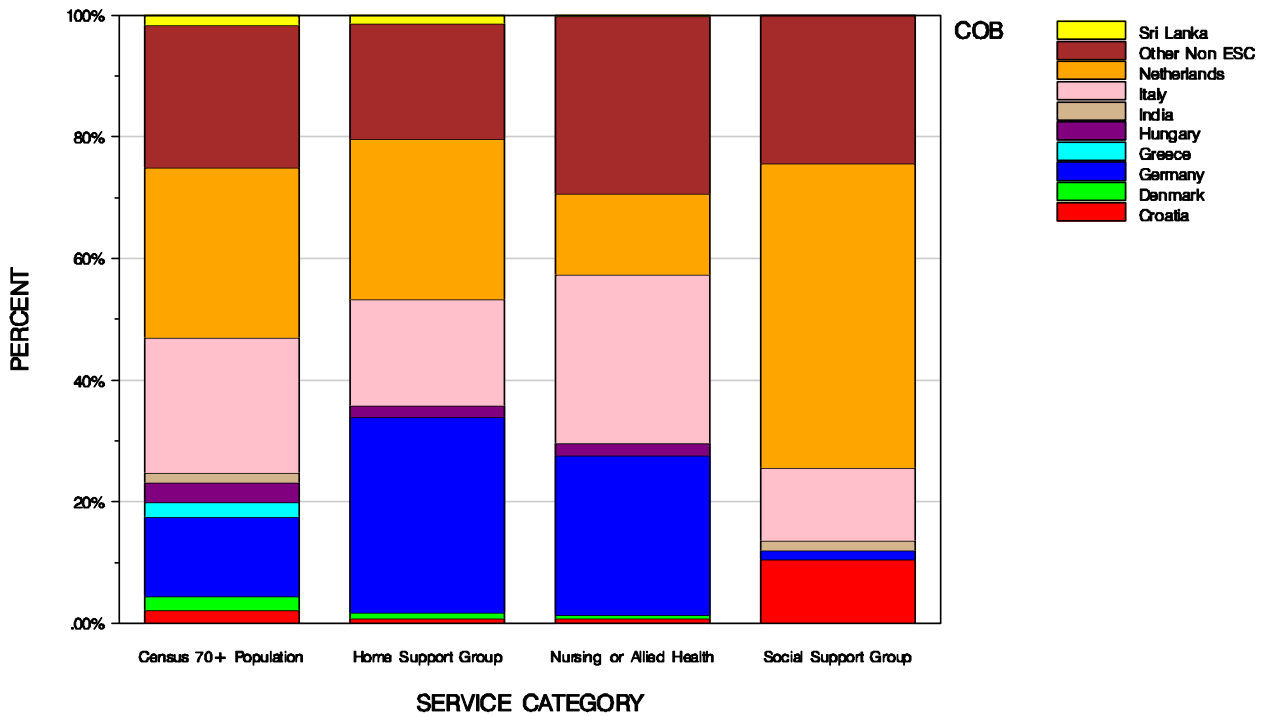
Service Hours by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Cardinia (S)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Cardinia (S)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Cardinia (S)

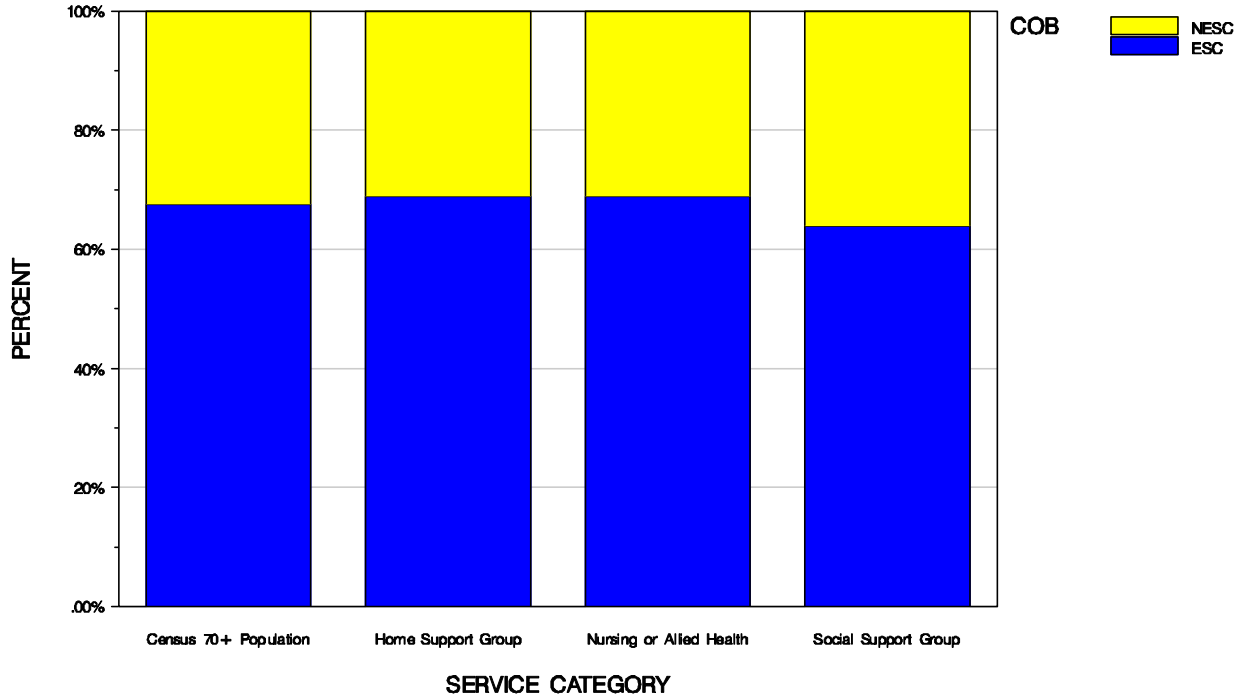


Casey

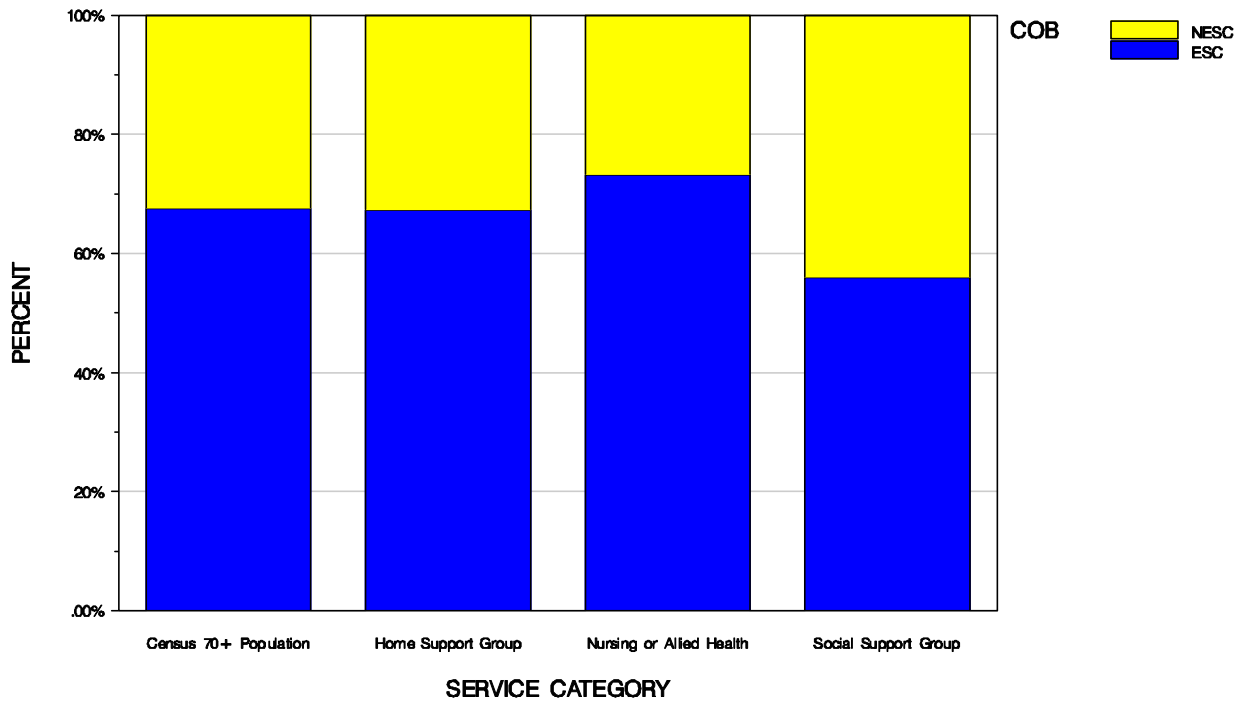
Table 36: Summary of Casey

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	1,666	60,567	36.4	7,007	23.8%
	2	Netherlands	89	3,362	37.8	427	20.8%
	3	Italy	90	3,174	35.3	375	24.0%
	4	India	49	1,703	34.8	233	21.0%
	5	Germany	54	2,209	40.9	223	24.2%
	6	Sri Lanka	65	2,591	39.9	217	30.0%
	7	Mauritius	39	1,231	31.6	194	20.1%
	8	Poland	23	797	34.7	131	17.6%
	9	Greece	26	718	27.6	125	20.8%
	10	Croatia	21	614	29.2	106	19.8%
	11	Other Non ESC	298	13,035	43.7	1,332	22.4%
<i>Home Support Group</i>			2,420	90,002	37.2	10,370	23.3%
Nursing or Allied Health	1	ESC	1,196	17,603	14.7	7,007	17.1%
	2	Netherlands	53	813	15.3	427	12.4%
	3	Italy	55	1,009	18.4	375	14.7%
	4	India	28	301	10.8	233	12.0%
	5	Germany	37	379	10.2	223	16.6%
	6	Sri Lanka	44	637	14.5	217	20.3%
	7	Mauritius	30	328	10.9	194	15.5%
	8	Poland	20	222	11.1	131	15.3%
	9	Greece	21	228	10.9	125	16.8%
	10	Croatia	16	246	15.4	106	15.1%
	11	Other Non ESC	235	2,287	9.7	1,332	17.6%
<i>Nursing or Allied Health</i>			1,735	24,053	13.9	10,370	16.7%
Social Support Group	1	ESC	387	26,736	69.1	7,007	5.5%
	2	Netherlands	37	4,492	121.4	427	8.7%
	3	Italy	17	1,259	74.1	375	4.5%
	4	India	7	1,364	194.9	233	3.0%
	5	Germany	9	540	60.0	223	4.0%
	6	Sri Lanka	16	1,437	89.8	217	7.4%
	7	Mauritius	7	647	92.4	194	3.6%
	8	Poland	12	1,151	95.9	131	9.2%
	9	Greece	1	73	73.0	125	0.8%
	10	Croatia	11	486	44.2	106	10.4%
	11	Other Non ESC	102	9,532	93.5	1,332	7.7%
<i>Social Support Group</i>			606	47,717	78.7	10,370	5.8%

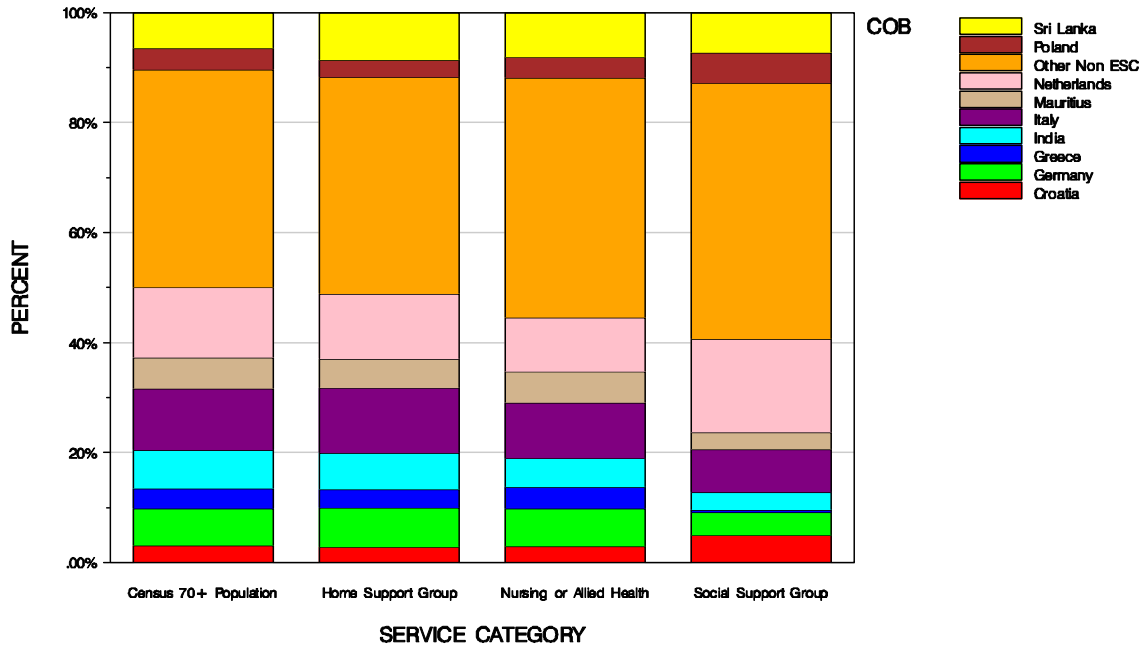
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Casey (C)



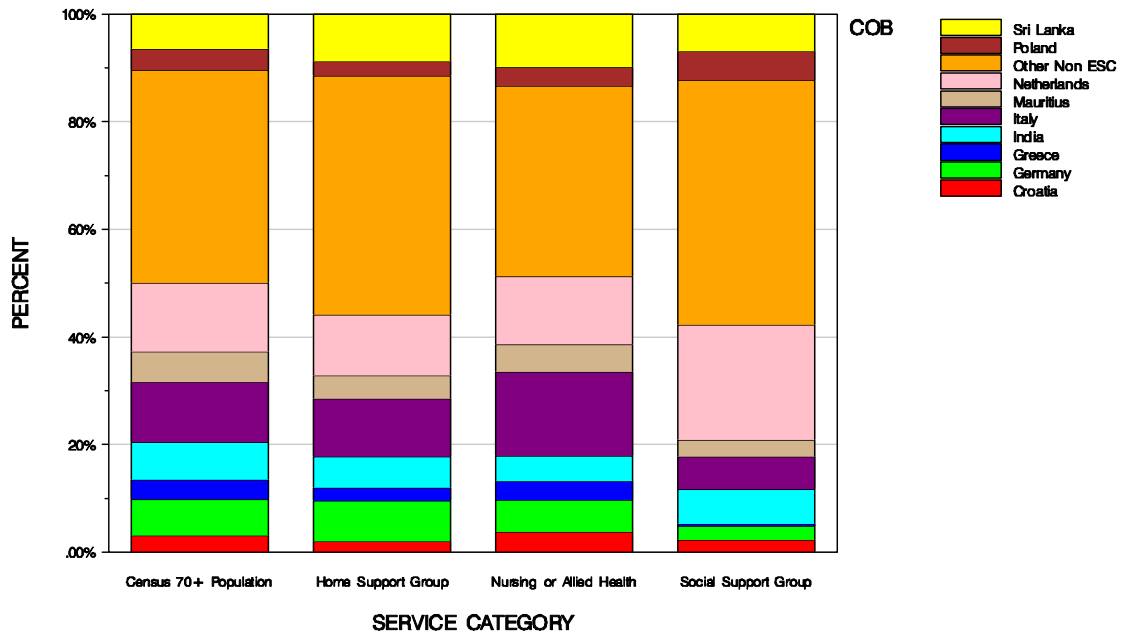
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Casey (C)



Clients by Country of Birth as Proportion of all Clients from NES –
Comparison between Census pop. and Clients of 3 Service Categories: Casey (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
Comparison between Census pop. and Service Hours of 3 Service Categories: Casey (C)

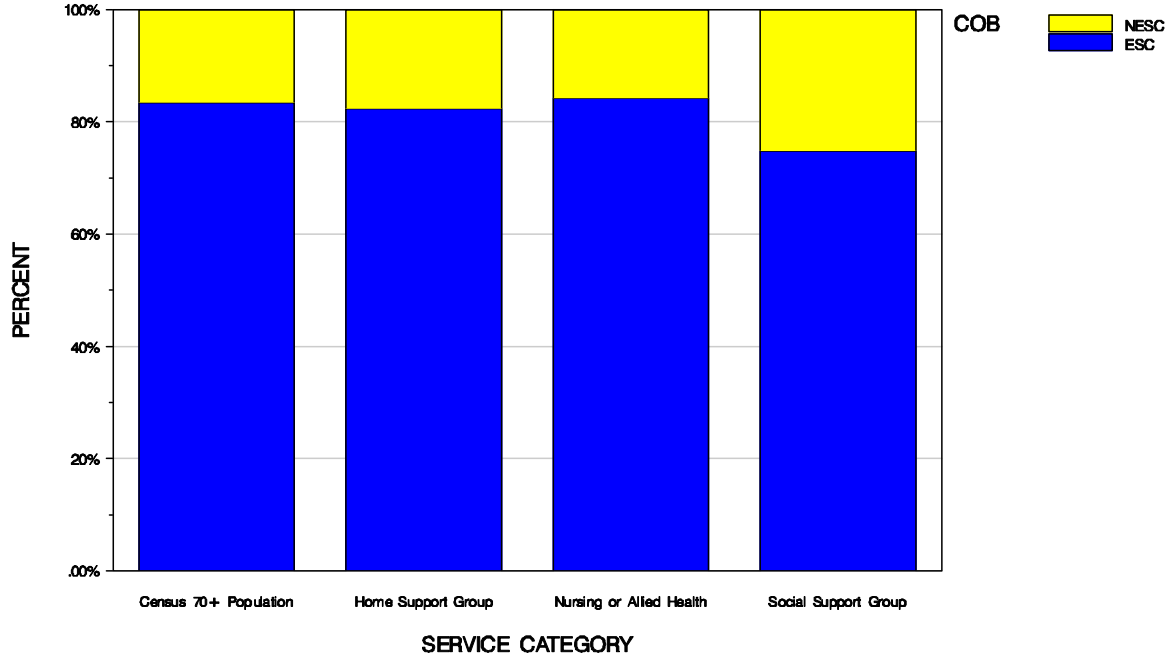


Frankston

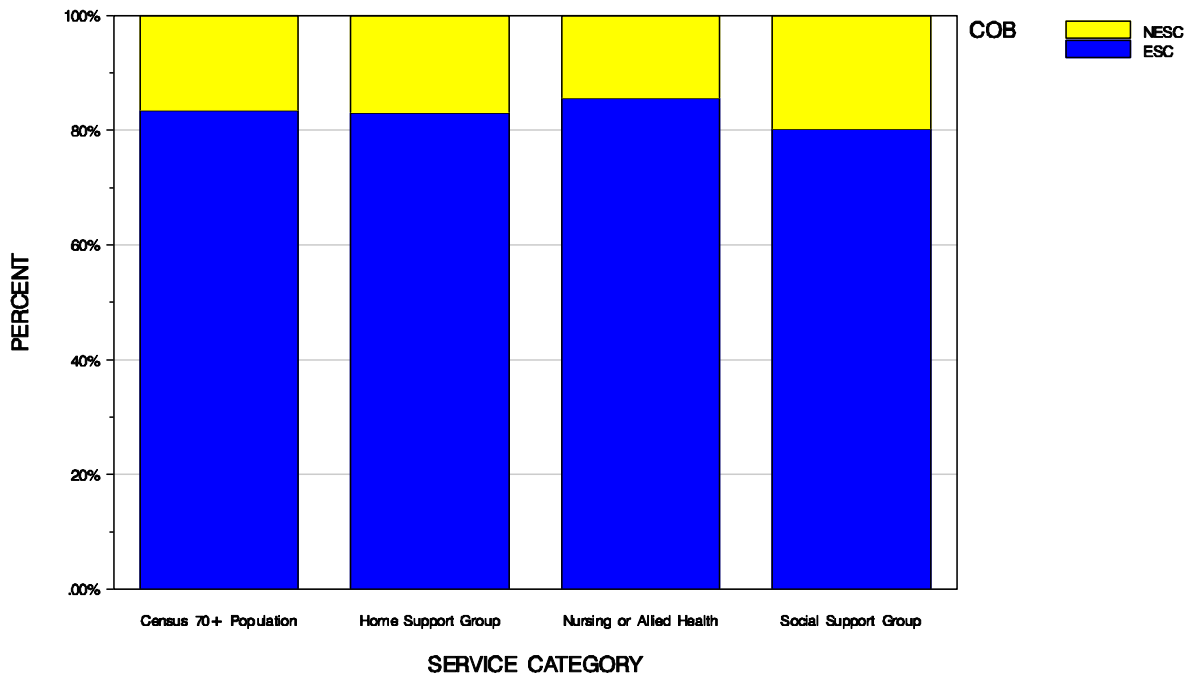
Table 37: Summary of Frankston

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	1,984	50,958	25.7	8,132	24.4%
	2	Netherlands	99	2,090	21.1	334	29.6%
	3	Germany	51	1,443	28.3	193	26.4%
	4	Italy	51	1,640	32.2	187	27.3%
	5	Greece	38	871	22.9	95	40.0%
	6	Poland	16	501	31.3	54	29.6%
	7	India	27	679	25.2	54	50.0%
	8	Sri Lanka	11	234	21.3	46	23.9%
	9	Croatia	5	78	15.7	43	11.6%
	10	Hungary	9	181	20.2	38	23.7%
	11	Other Non ESC	120	2,747	22.9	570	21.1%
<i>Home Support Group</i>			<i>2,411</i>	<i>61,424</i>	<i>25.5</i>	<i>9,746</i>	<i>24.7%</i>
Nursing or Allied Health	1	ESC	1,284	18,902	14.7	8,132	15.8%
	2	Netherlands	48	684	14.3	334	14.4%
	3	Germany	24	243	10.1	193	12.4%
	4	Italy	31	290	9.3	187	16.6%
	5	Greece	15	108	7.2	95	15.8%
	6	Poland	6	139	23.2	54	11.1%
	7	India	17	305	17.9	54	31.5%
	8	Sri Lanka	4	353	88.4	46	8.7%
	9	Croatia	4	18	4.6	43	9.3%
	10	Hungary	7	161	23.0	38	18.4%
	11	Other Non ESC	84	897	10.7	570	14.7%
<i>Nursing or Allied Health</i>			<i>1,524</i>	<i>22,101</i>	<i>14.5</i>	<i>9,746</i>	<i>15.6%</i>
Social Support Group	1	ESC	259	41,247	159.3	8,132	3.2%
	2	Netherlands	15	2,122	141.5	334	4.5%
	3	Germany	8	633	79.1	193	4.1%
	4	Italy	10	1,334	133.4	187	5.3%
	5	Greece	9	1,773	197.0	95	9.5%
	6	Poland	12	885	73.8	54	22.2%
	7	India	4	736	184.0	54	7.4%
	8	Sri Lanka	2	28	14.0	46	4.3%
	9	Croatia	1	36	36.0	43	2.3%
	10	Hungary	1	184	184.0	38	2.6%
	11	Other Non ESC	25	2,446	97.8	570	4.4%
<i>Social Support Group</i>			<i>346</i>	<i>51,424</i>	<i>148.6</i>	<i>9,746</i>	<i>3.6%</i>

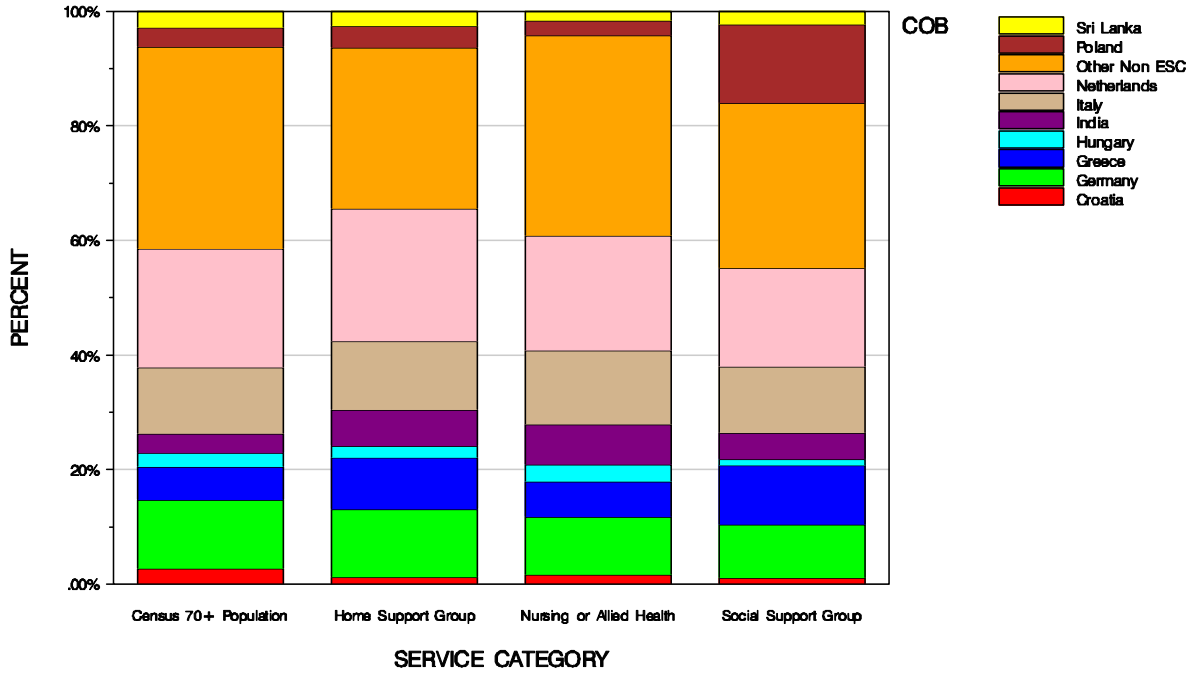
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Frankston (C)



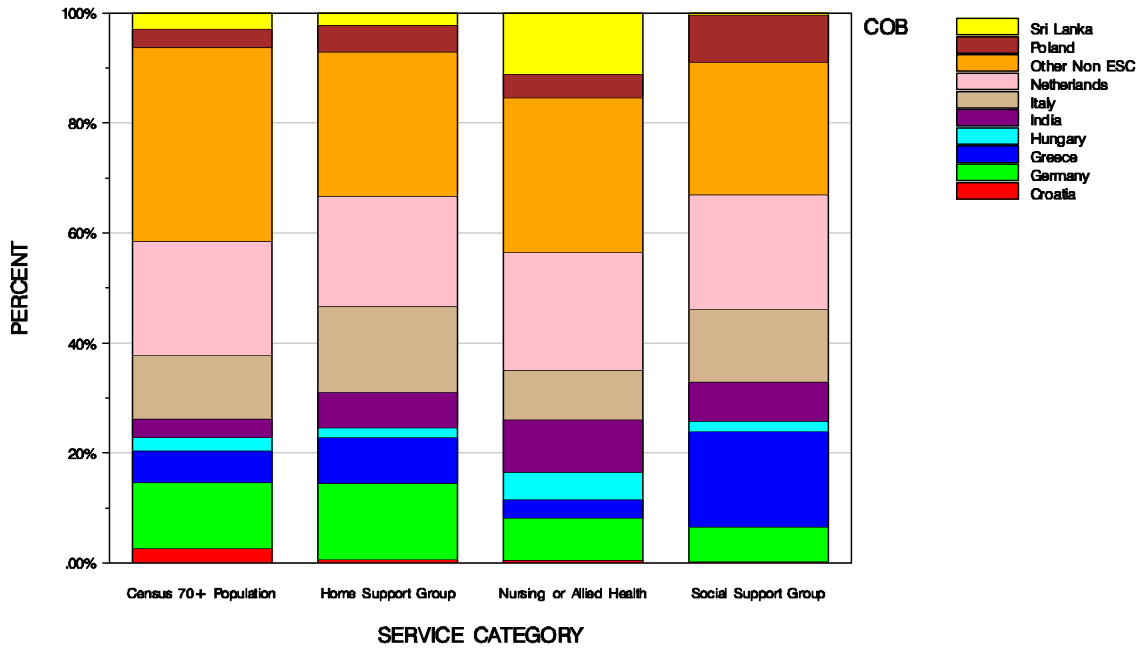
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Frankston (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Frankston (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Frankston (C)



Glen Eira

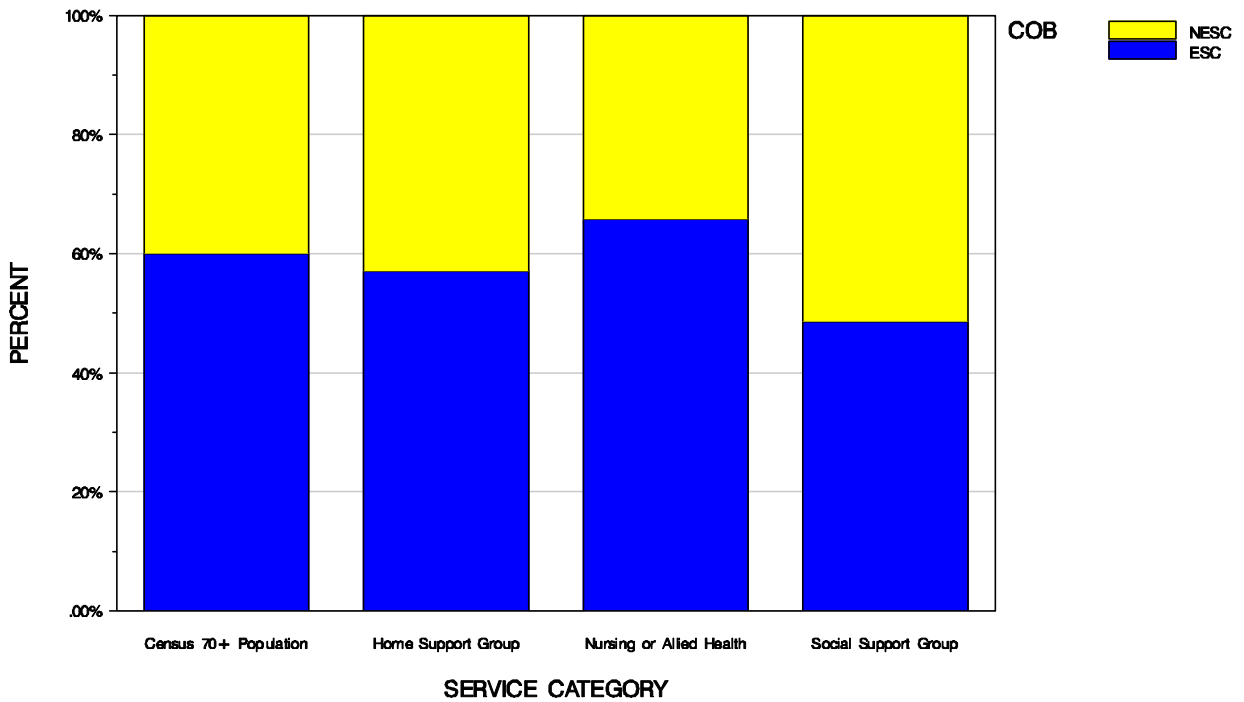
Table 38 Summary of Glen Eira

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	2,200	64,040	29.1	8,150	27.0%
	2	Poland	435	15,391	35.4	1,286	33.8%
	3	Greece	123	3,502	28.5	710	17.3%
	4	Italy	119	3,268	27.5	527	22.6%
	5	Germany	68	2,567	37.7	308	22.1%
	6	Hungary	74	2,611	35.3	279	26.5%
	7	Russian Federation	138	4,297	31.1	203	68.0%
	8	Ukraine	43	1,196	27.8	194	22.2%
	9	Austria	45	2,254	50.1	149	30.2%
	10	Sri Lanka	40	1,025	25.6	145	27.6%
	11	Other Non ESC	387	12,022	31.1	1,634	23.7%
<i>Home Support Group</i>			3,672	112,174	30.5	13,585	27.0%
Nursing or Allied Health	1	ESC	997	18,115	18.2	8,150	12.2%
	2	Poland	99	1,686	17.0	1,286	7.7%
	3	Greece	91	1,394	15.3	710	12.8%
	4	Italy	99	1,271	12.8	527	18.8%
	5	Germany	31	679	21.9	308	10.1%
	6	Hungary	27	618	22.9	279	9.7%
	7	Russian Federation	39	460	11.8	203	19.2%
	8	Ukraine	18	269	14.9	194	9.3%
	9	Austria	12	237	19.8	149	8.1%
	10	Sri Lanka	23	262	11.4	145	15.9%
	11	Other Non ESC	181	2,546	14.1	1,634	11.1%
<i>Nursing or Allied Health</i>			1,617	27,537	17.0	13,585	11.9%
Social Support Group	1	ESC	267	33,450	125.3	8,150	3.3%
	2	Poland	104	9,651	92.8	1,286	8.1%
	3	Greece	22	3,987	181.2	710	3.1%
	4	Italy	17	2,637	155.1	527	3.2%
	5	Germany	9	587	65.2	308	2.9%
	6	Hungary	14	1,114	79.6	279	5.0%
	7	Russian Federation	60	6,534	108.9	203	29.6%
	8	Ukraine	19	2,311	121.6	194	9.8%
	9	Austria	12	749	62.4	149	8.1%
	10	Sri Lanka	7	633	90.4	145	4.8%
	11	Other Non ESC	73	7,128	97.6	1,634	4.5%
<i>Social Support Group</i>			604	68,780	113.9	13,585	4.4%

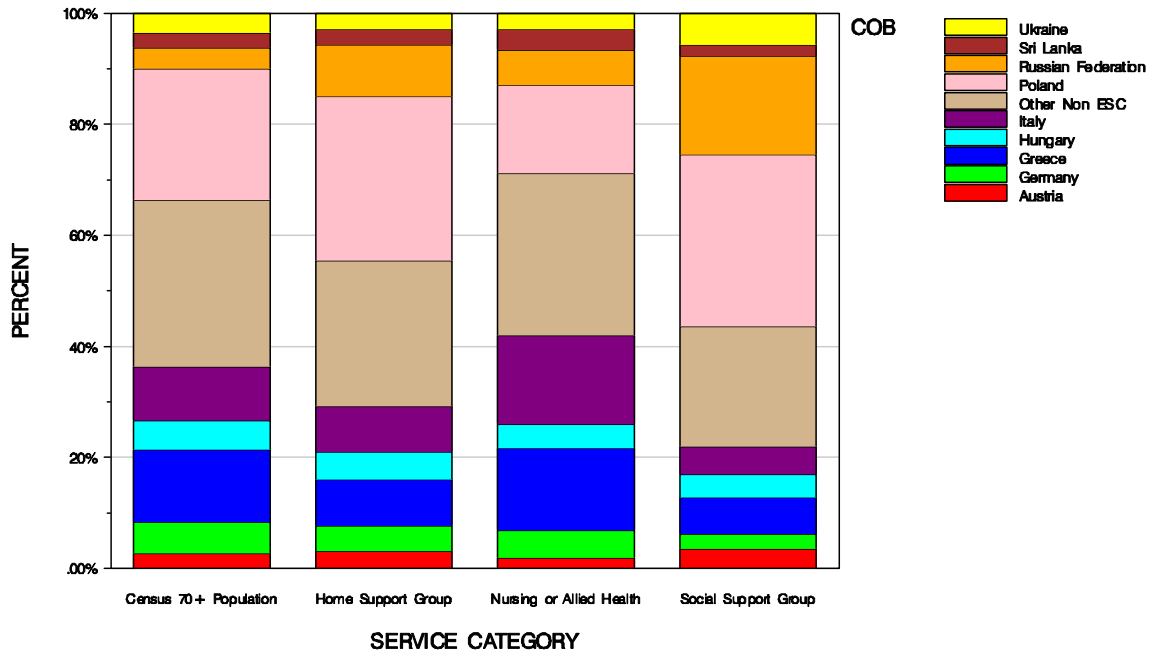
Clients by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Clients of 3 Service Categories: Glen Eira (C)



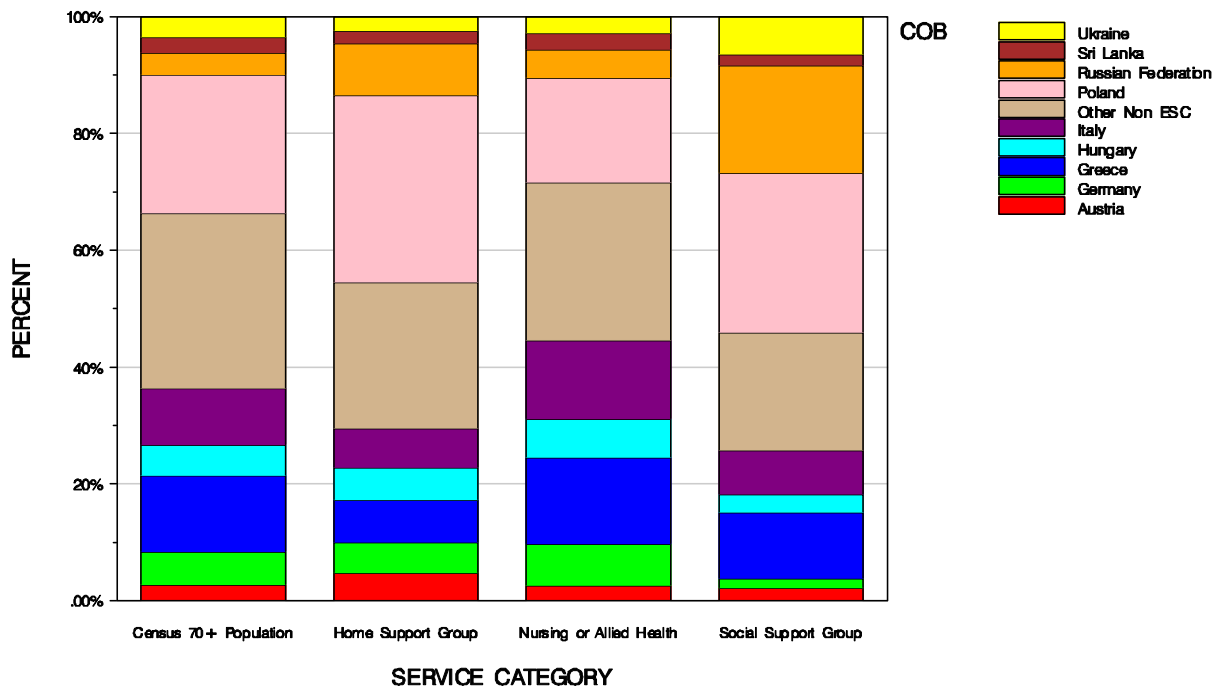
Service Hours by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Glen Eira (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Glen Eira (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Glen Eira (C)

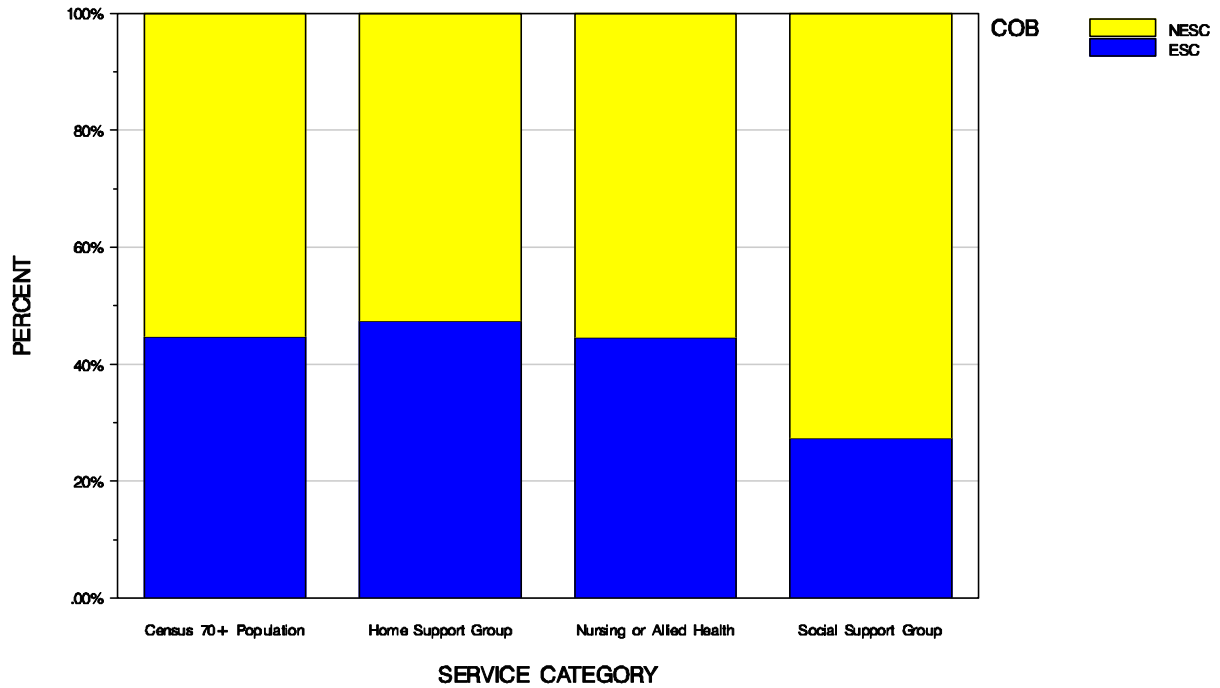


Greater Dandenong

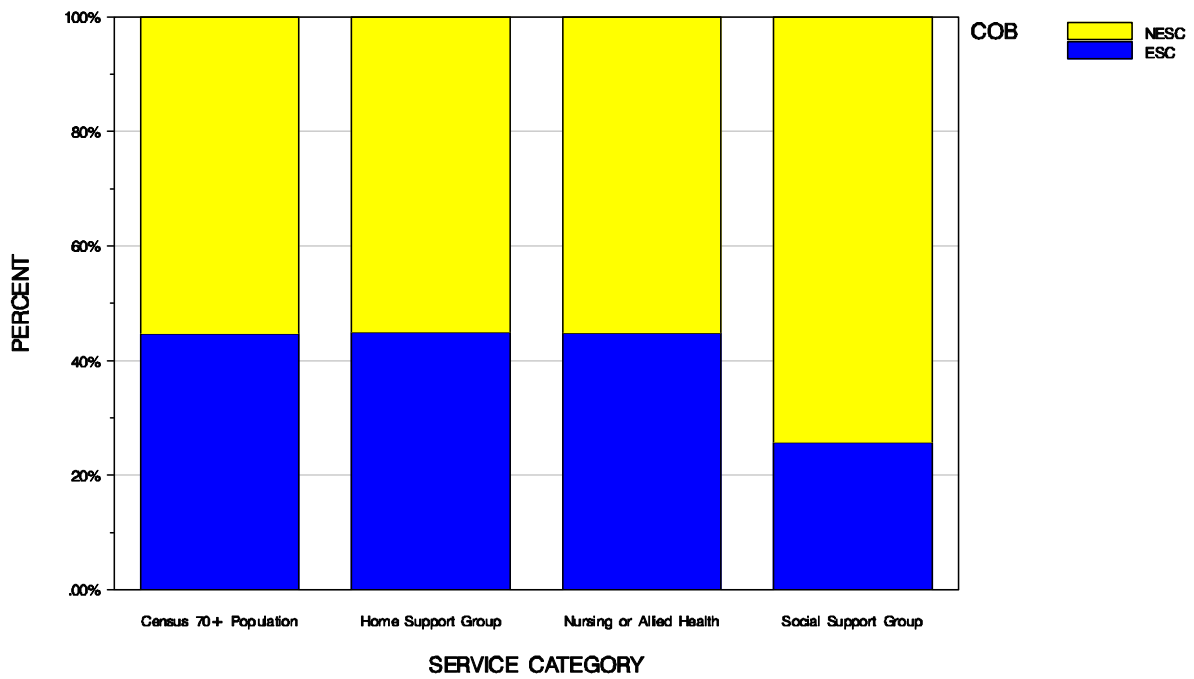
Table 39: Summary of Greater Dandenong

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	1,382	57,249	41.4	5,032	27.5%
	2	Italy	280	13,625	48.7	1,007	27.8%
	3	Viet Nam	94	7,893	84.0	588	16.0%
	4	Sri Lanka	145	6,451	44.5	415	34.9%
	5	Greece	114	3,768	33.0	401	28.4%
	6	China	58	2,086	36.0	393	14.8%
	7	India	136	6,180	45.4	334	40.7%
	8	Netherlands	76	2,882	37.9	280	27.1%
	9	Mauritius	57	2,157	37.8	257	22.2%
	10	Poland	78	3,526	45.2	238	32.8%
	11	Other Non ESC	494	21,400	43.3	2,307	21.4%
<i>Home Support Group</i>			2,914	127,217	43.7	11,252	25.9%
Nursing or Allied Health	1	ESC	826	11,064	13.4	5,032	16.4%
	2	Italy	171	2,263	13.2	1,007	17.0%
	3	Viet Nam	84	1,049	12.5	588	14.3%
	4	Sri Lanka	101	1,107	11.0	415	24.3%
	5	Greece	70	906	12.9	401	17.5%
	6	China	36	233	6.5	393	9.2%
	7	India	71	1,004	14.1	334	21.3%
	8	Netherlands	37	747	20.2	280	13.2%
	9	Mauritius	58	411	7.1	257	22.6%
	10	Poland	47	1,137	24.2	238	19.7%
	11	Other Non ESC	352	4,789	13.6	2,307	15.3%
<i>Nursing or Allied Health</i>			1,853	24,712	13.3	11,252	16.5%
Social Support Group	1	ESC	188	17,986	95.7	5,032	3.7%
	2	Italy	53	6,476	122.2	1,007	5.3%
	3	Viet Nam	36	7,925	220.1	588	6.1%
	4	Sri Lanka	25	2,853	114.1	415	6.0%
	5	Greece	12	525	43.8	401	3.0%
	6	China	58	5,273	90.9	393	14.8%
	7	India	17	1,814	106.7	334	5.1%
	8	Netherlands	11	1,612	146.5	280	3.9%
	9	Mauritius	5	392	78.4	257	1.9%
	10	Poland	74	4,848	65.5	238	31.1%
	11	Other Non ESC	209	20,233	96.8	2,307	9.1%
<i>Social Support Group</i>			688	69,937	101.7	11,252	6.1%

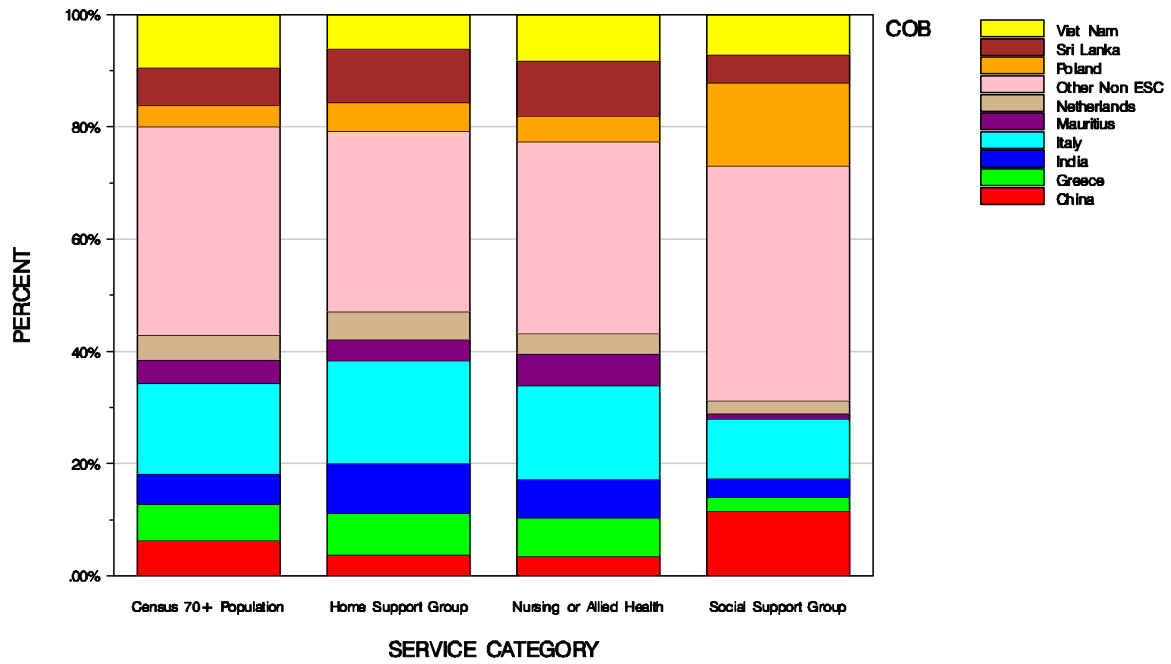
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Greater Dandenong (C)



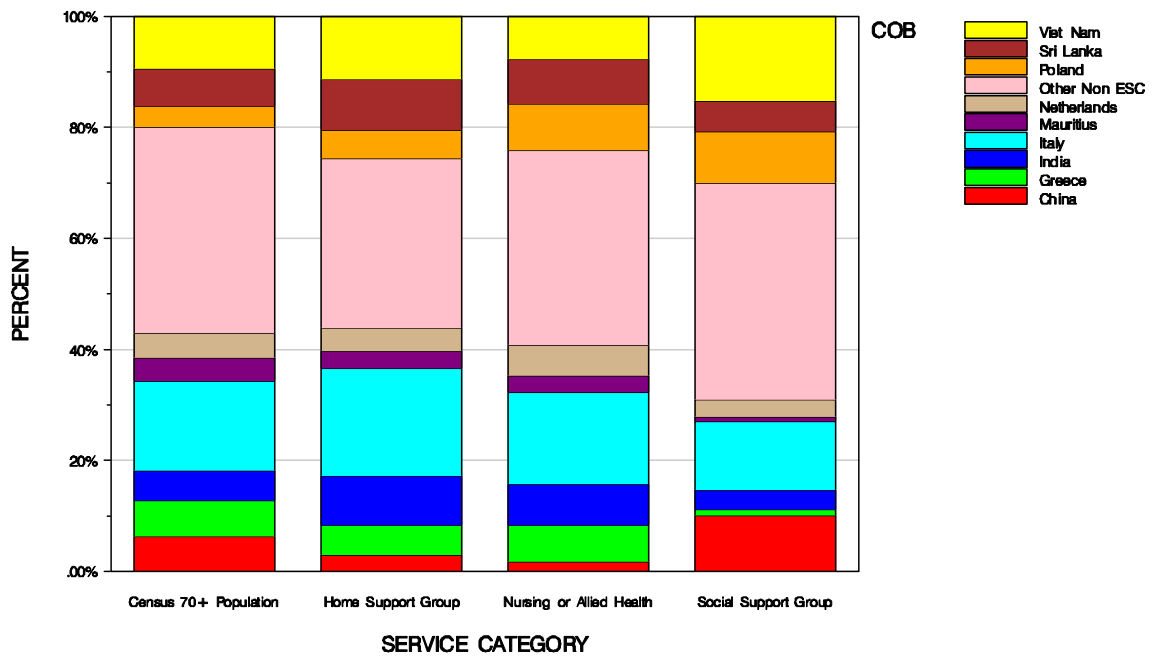
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Greater Dandenong (C)



Clients by Country of Birth as Proportion of all Clients from NES –
Comparison between Census pop. and Clients of 3 Service Categories: Greater Dandenong (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
Comparison between Census pop. and Service Hours of 3 Service Categories: Greater Dandenong (C)

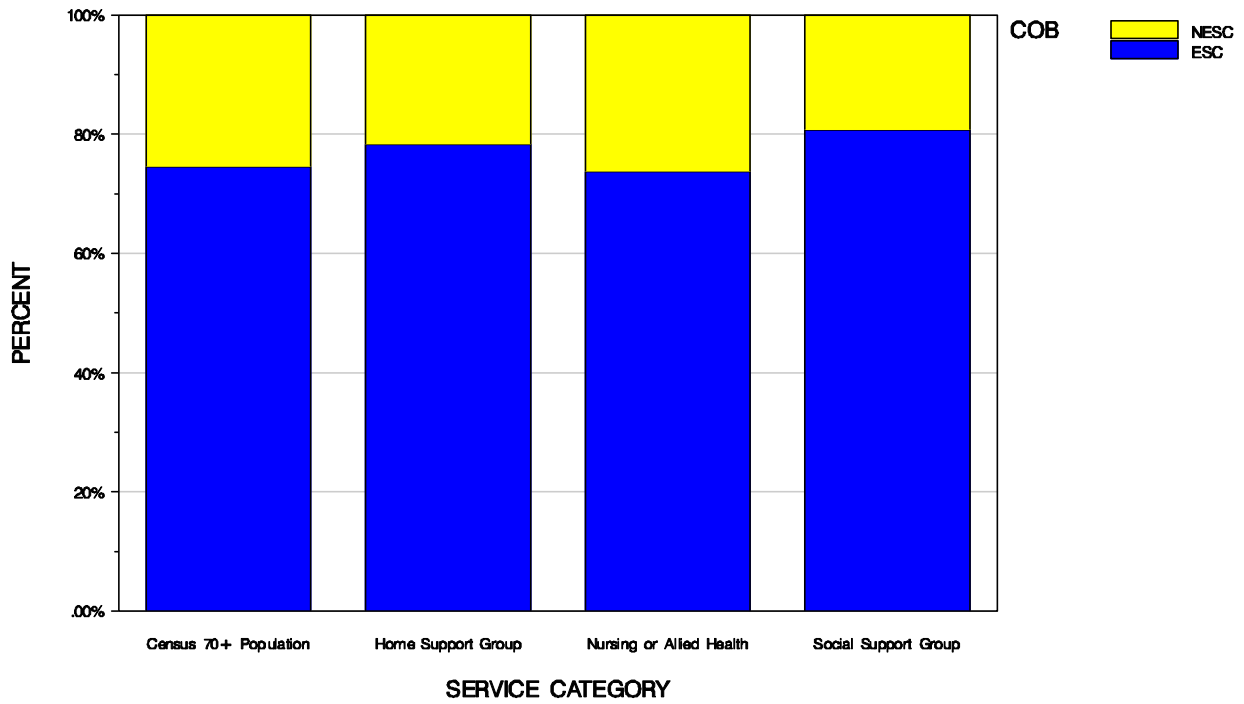


Kingston

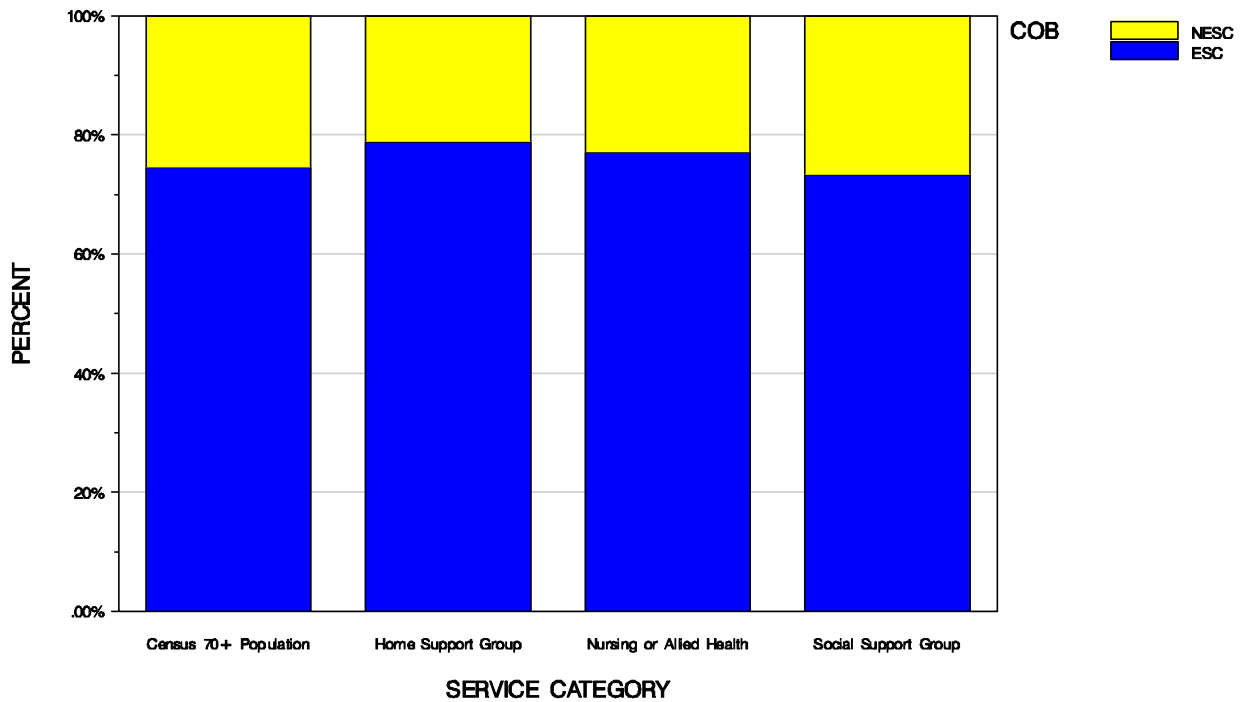
Table 40: Summary of Kingston

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	3,186	109,502	34.4	10,444	30.5%
	2	Greece	159	4,148	26.1	738	21.5%
	3	Italy	160	4,989	31.2	607	26.4%
	4	Germany	53	1,640	30.9	198	26.8%
	5	Sri Lanka	64	1,902	29.7	186	34.4%
	6	India	50	1,507	30.1	172	29.1%
	7	Netherlands	42	1,288	30.7	133	31.6%
	8	Egypt	56	3,652	65.2	124	45.2%
	9	Poland	38	2,058	54.2	111	34.2%
	10	China	11	180	16.4	103	10.7%
	11	Other Non ESC	251	8,079	32.2	1,199	20.9%
<i>Home Support Group</i>			<i>4,070</i>	<i>138,945</i>	<i>34.1</i>	<i>14,015</i>	<i>29.0%</i>
Nursing or Allied Health	1	ESC	1,930	34,172	17.7	10,444	18.5%
	2	Greece	140	2,064	14.7	738	19.0%
	3	Italy	128	2,017	15.8	607	21.1%
	4	Germany	37	628	17.0	198	18.7%
	5	Sri Lanka	43	515	12.0	186	23.1%
	6	India	34	480	14.1	172	19.8%
	7	Netherlands	23	172	7.5	133	17.3%
	8	Egypt	40	1,270	31.7	124	32.3%
	9	Poland	29	604	20.8	111	26.1%
	10	China	11	100	9.1	103	10.7%
	11	Other Non ESC	203	2,293	11.3	1,199	16.9%
<i>Nursing or Allied Health</i>			<i>2,618</i>	<i>44,316</i>	<i>16.9</i>	<i>14,015</i>	<i>18.7%</i>
Social Support Group	1	ESC	1,043	51,562	49.4	10,444	10.0%
	2	Greece	33	4,161	126.1	738	4.5%
	3	Italy	30	3,223	107.4	607	4.9%
	4	Germany	19	904	47.6	198	9.6%
	5	Sri Lanka	13	1,116	85.8	186	7.0%
	6	India	6	323	53.8	172	3.5%
	7	Netherlands	15	861	57.4	133	11.3%
	8	Egypt	16	673	42.1	124	12.9%
	9	Poland	13	500	38.5	111	11.7%
	10	China	8	1,057	132.1	103	7.8%
	11	Other Non ESC	97	5,874	60.6	1,199	8.1%
<i>Social Support Group</i>			<i>1,293</i>	<i>70,254</i>	<i>54.3</i>	<i>14,015</i>	<i>9.2%</i>

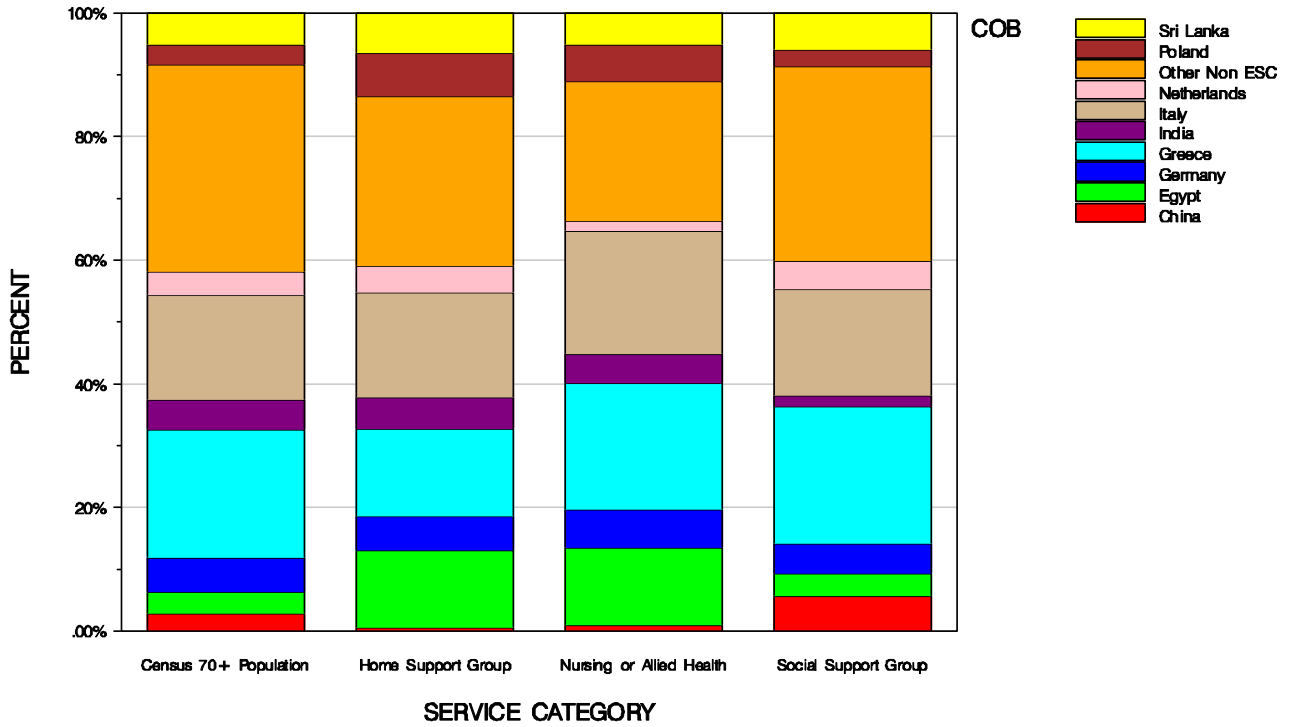
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Kingston (C)



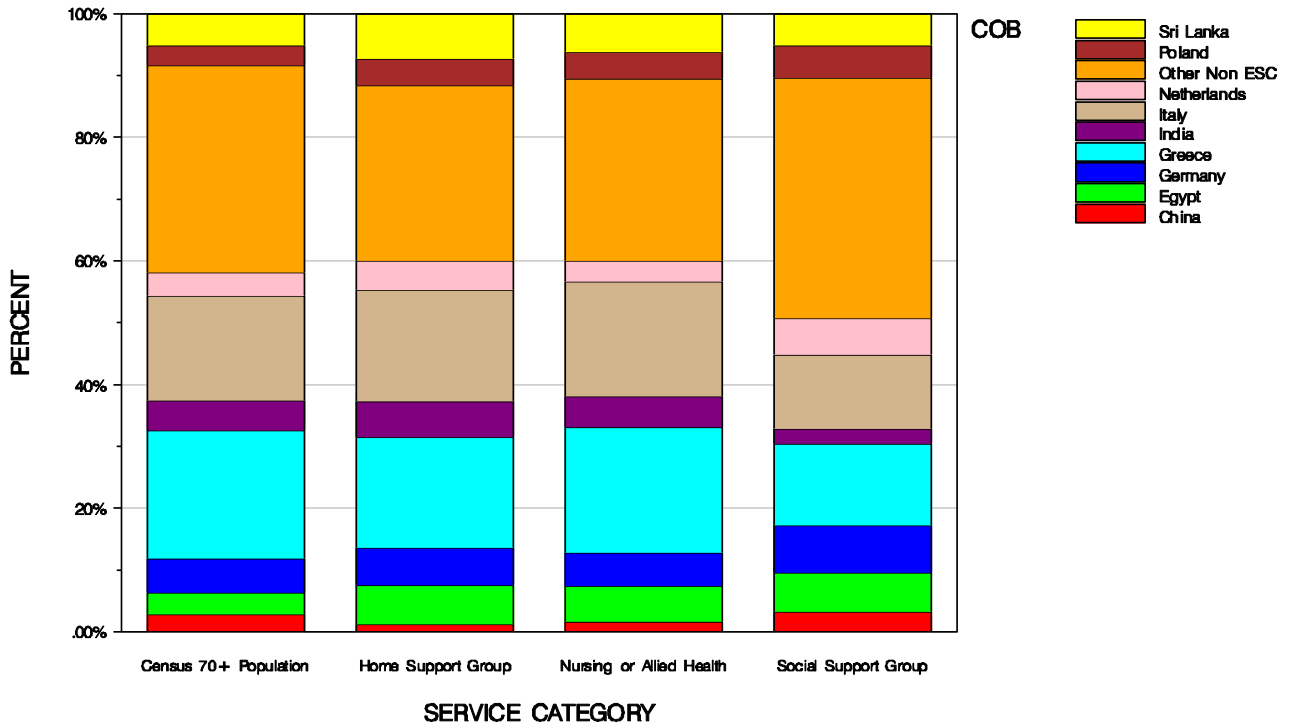
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Kingston (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
Comparison between Census pop. and Service Hours of 3 Service Categories: Kingston (C)



Clients by Country of Birth as Proportion of all Clients from NES –
Comparison between Census pop. and Clients of 3 Service Categories: Kingston (C)

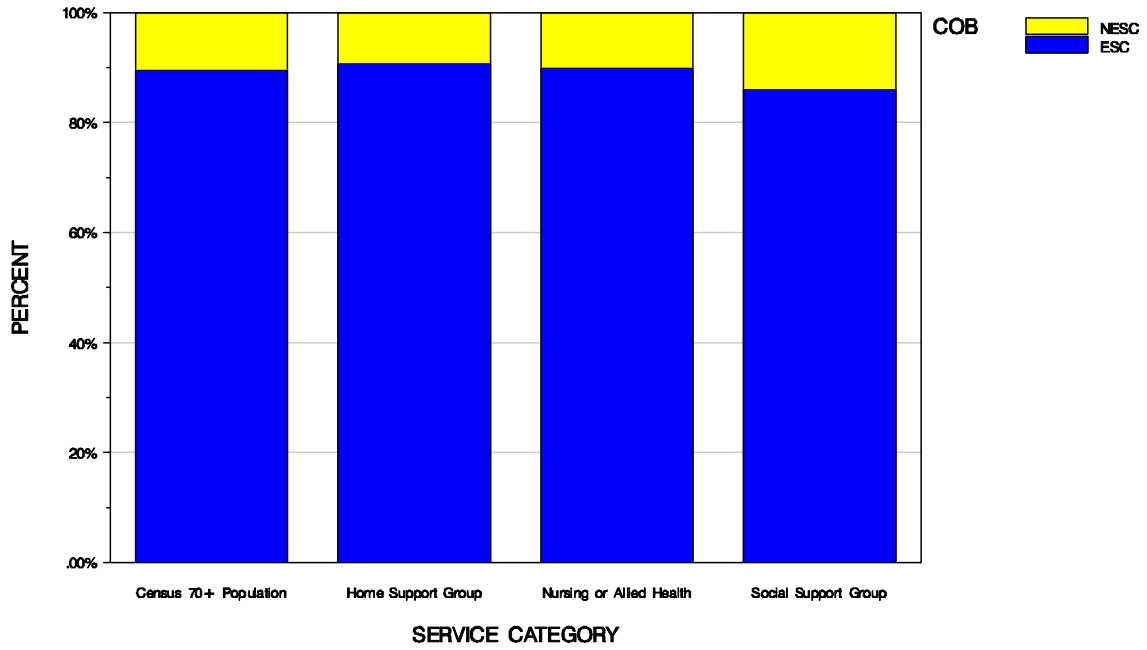


Mornington Peninsula

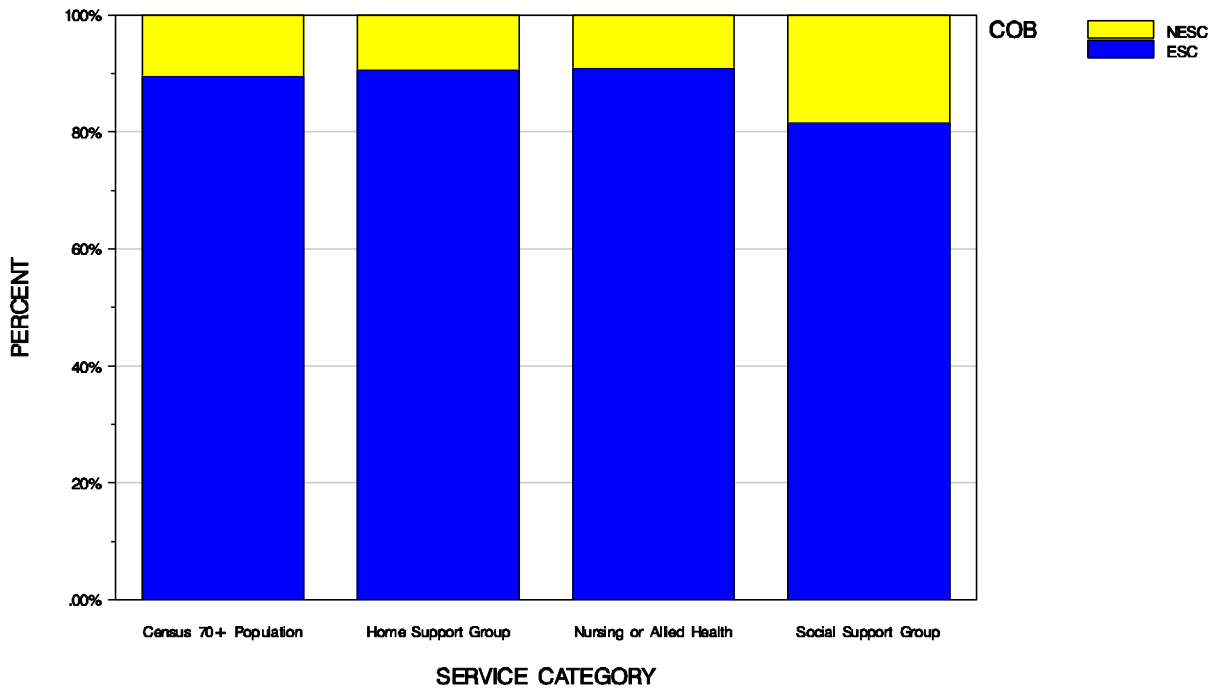
Table 41: Summary of Mornington Peninsula

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	3,803	120,218	31.6	15,650	24.3%
	2	Italy	82	3,018	36.8	383	21.4%
	3	Netherlands	60	2,116	35.3	273	22.0%
	4	Germany	47	1,210	25.8	218	21.6%
	5	Greece	34	919	27.0	165	20.6%
	6	Malta	20	685	34.2	62	32.3%
	7	Poland	10	272	27.2	61	16.4%
	8	Croatia	10	268	26.8	60	16.7%
	9	Egypt	13	454	34.9	39	33.3%
	10	Austria	6	101	16.8	35	17.1%
	11	Other Non ESC	103	3,343	32.5	524	19.7%
<i>Home Support Group</i>			4,188	132,603	31.7	17,470	24.0%
Nursing or Allied Health	1	ESC	2,413	32,072	13.3	15,650	15.4%
	2	Italy	60	502	8.4	383	15.7%
	3	Netherlands	46	673	14.6	273	16.8%
	4	Germany	37	201	5.4	218	17.0%
	5	Greece	23	470	20.4	165	13.9%
	6	Malta	6	107	17.8	62	9.7%
	7	Poland	6	43	7.2	61	9.8%
	8	Croatia	2	17	8.5	60	3.3%
	9	Egypt	8	19	2.3	39	20.5%
	10	Austria	6	163	27.2	35	17.1%
	11	Other Non ESC	72	1,009	14.0	524	13.7%
<i>Nursing or Allied Health</i>			2,679	35,275	13.2	17,470	15.3%
Social Support Group	1	ESC	585	63,097	107.9	15,650	3.7%
	2	Italy	20	1,727	86.4	383	5.2%
	3	Netherlands	7	237	33.9	273	2.6%
	4	Germany	9	1,279	142.1	218	4.1%
	5	Greece	29	4,971	171.4	165	17.6%
	6	Malta	3	32	10.7	62	4.8%
	7	Poland	2	187	93.5	61	3.3%
	8	Croatia	2	361	180.5	60	3.3%
	9	Egypt	5	1,155	231.0	39	12.8%
	10	Austria	.	.	.	35	.
	11	Other Non ESC	17	4,178	245.8	524	3.2%
<i>Social Support Group</i>			679	77,224	113.7	17,470	3.9%

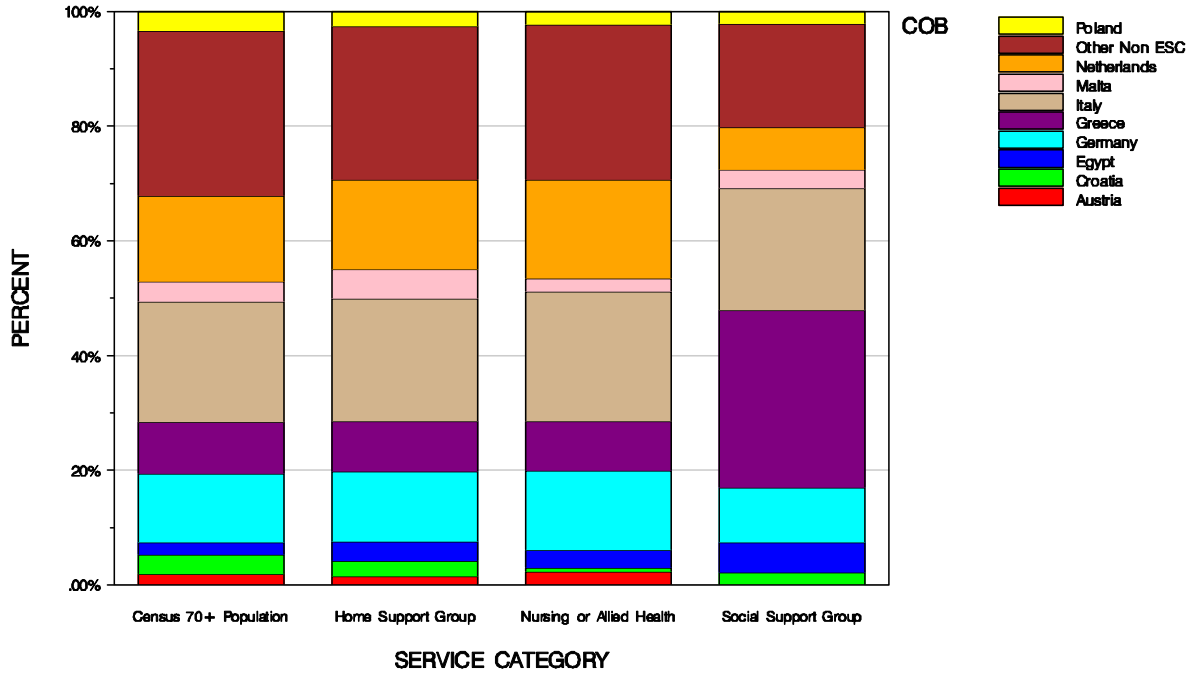
Clients by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Clients of 3 Service Categories: Mornington Peninsula (S)



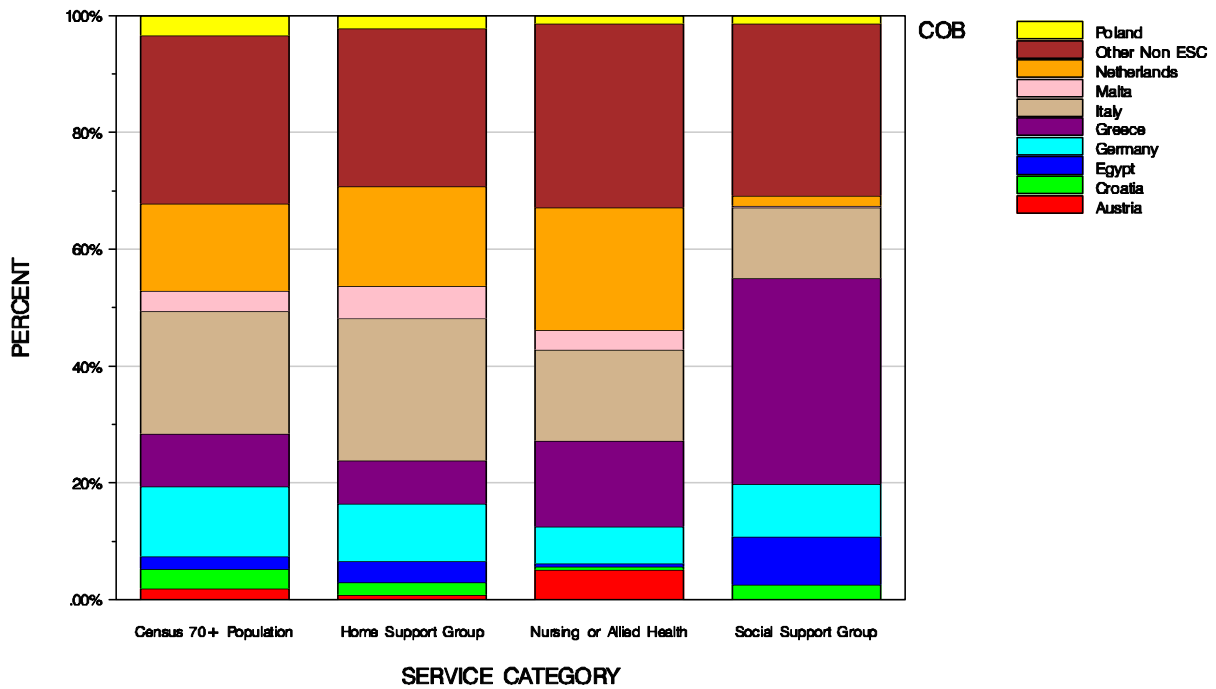
Service Hours by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Mornington Peninsula (S)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Mornington Peninsula (S)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Mornington Peninsula (S)

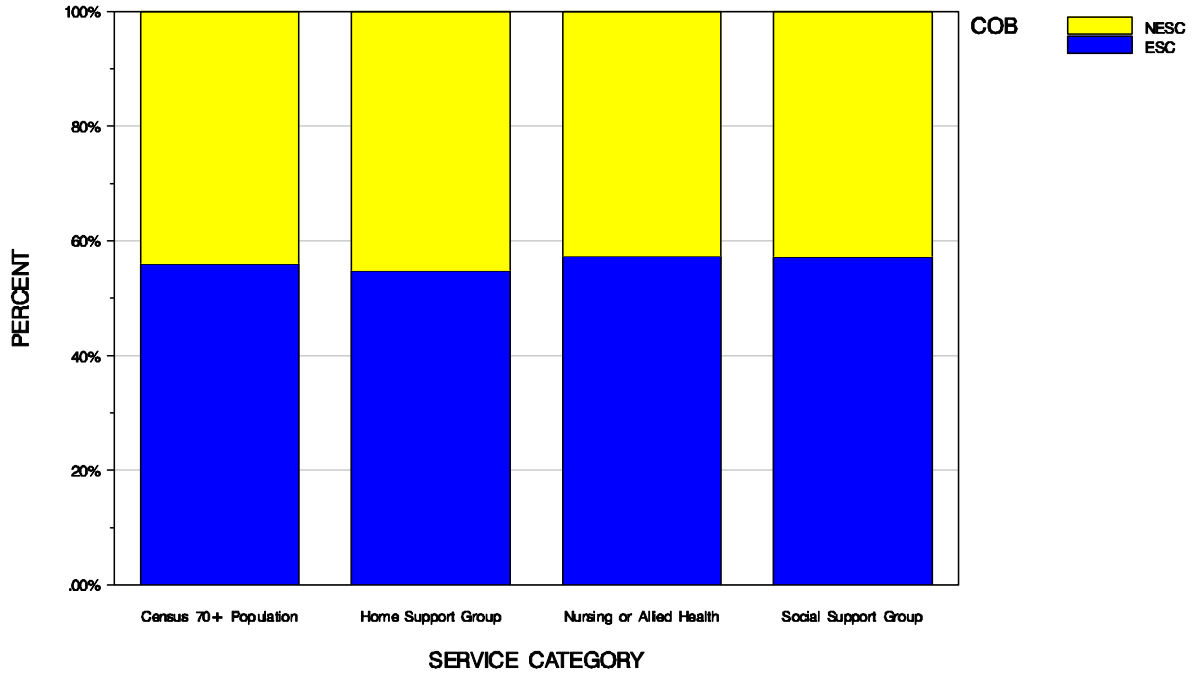


Port Phillip

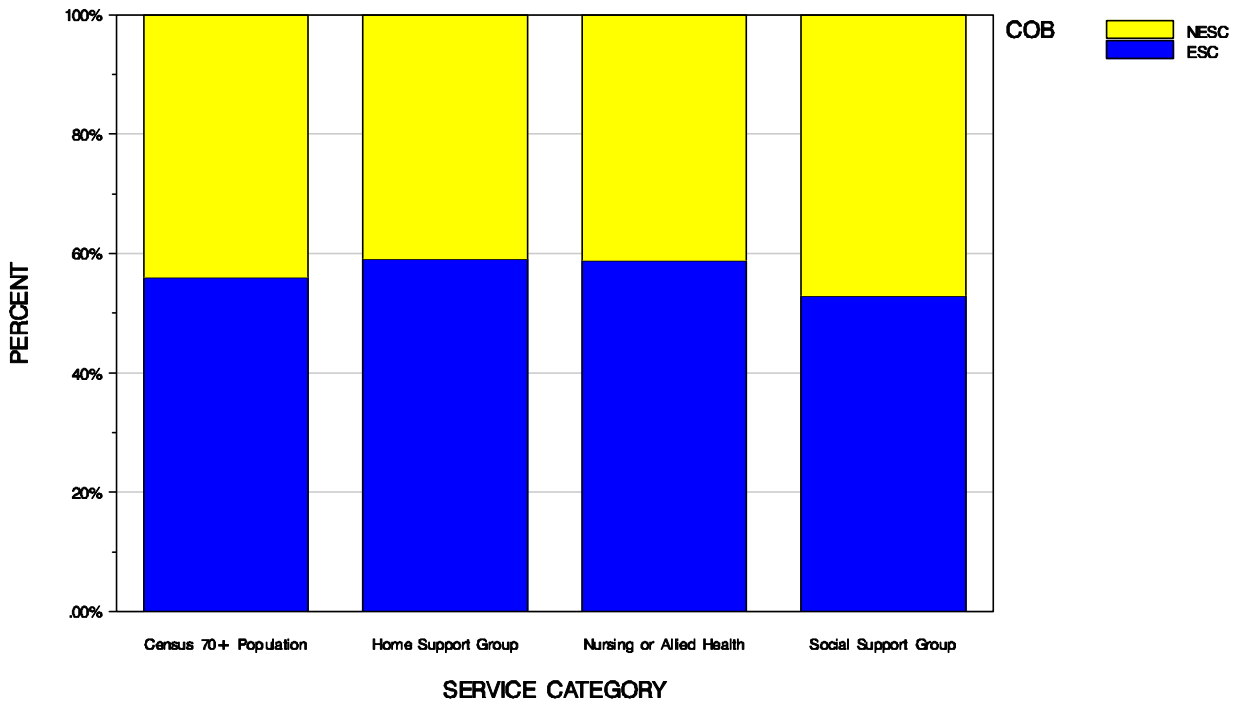
Table 42: Summary of Port Phillip

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	850	36,714	43.2	2,951	28.8%
	2	Greece	107	3,742	35.0	482	22.2%
	3	Poland	98	3,542	36.1	280	35.0%
	4	Ukraine	43	1,382	32.1	240	17.9%
	5	Italy	40	2,119	53.0	184	21.7%
	6	Russian Federation	171	5,617	32.8	174	98.3%
	7	Hungary	36	1,786	49.6	99	36.4%
	8	Germany	28	722	25.8	86	32.6%
	9	China	5	50	10.0	51	9.8%
	10	Belarus	5	243	48.6	48	10.4%
	11	Other Non ESC	170	6,213	36.5	671	25.3%
<i>Home Support Group</i>			1,553	62,129	40.0	5,266	29.5%
Nursing or Allied Health	1	ESC	519	9,019	17.4	2,951	17.6%
	2	Greece	99	1,036	10.5	482	20.5%
	3	Poland	32	1,080	33.7	280	11.4%
	4	Ukraine	25	107	4.3	240	10.4%
	5	Italy	28	380	13.6	184	15.2%
	6	Russian Federation	70	1,286	18.4	174	40.2%
	7	Hungary	22	480	21.8	99	22.2%
	8	Germany	11	204	18.5	86	12.8%
	9	China	6	19	3.2	51	11.8%
	10	Belarus	8	31	3.9	48	16.7%
	11	Other Non ESC	86	1,705	19.8	671	12.8%
<i>Nursing or Allied Health</i>			906	15,347	16.9	5,266	17.2%
Social Support Group	1	ESC	364	27,115	74.5	2,951	12.3%
	2	Greece	42	3,424	81.5	482	8.7%
	3	Poland	25	1,076	43.0	280	8.9%
	4	Ukraine	22	1,854	84.3	240	9.2%
	5	Italy	9	1,458	162.0	184	4.9%
	6	Russian Federation	82	7,533	91.9	174	47.1%
	7	Hungary	11	882	80.2	99	11.1%
	8	Germany	12	541	45.1	86	14.0%
	9	China	5	499	99.8	51	9.8%
	10	Belarus	3	1,065	355.0	48	6.3%
	11	Other Non ESC	61	5,857	96.0	671	9.1%
<i>Social Support Group</i>			636	51,304	80.7	5,266	12.1%

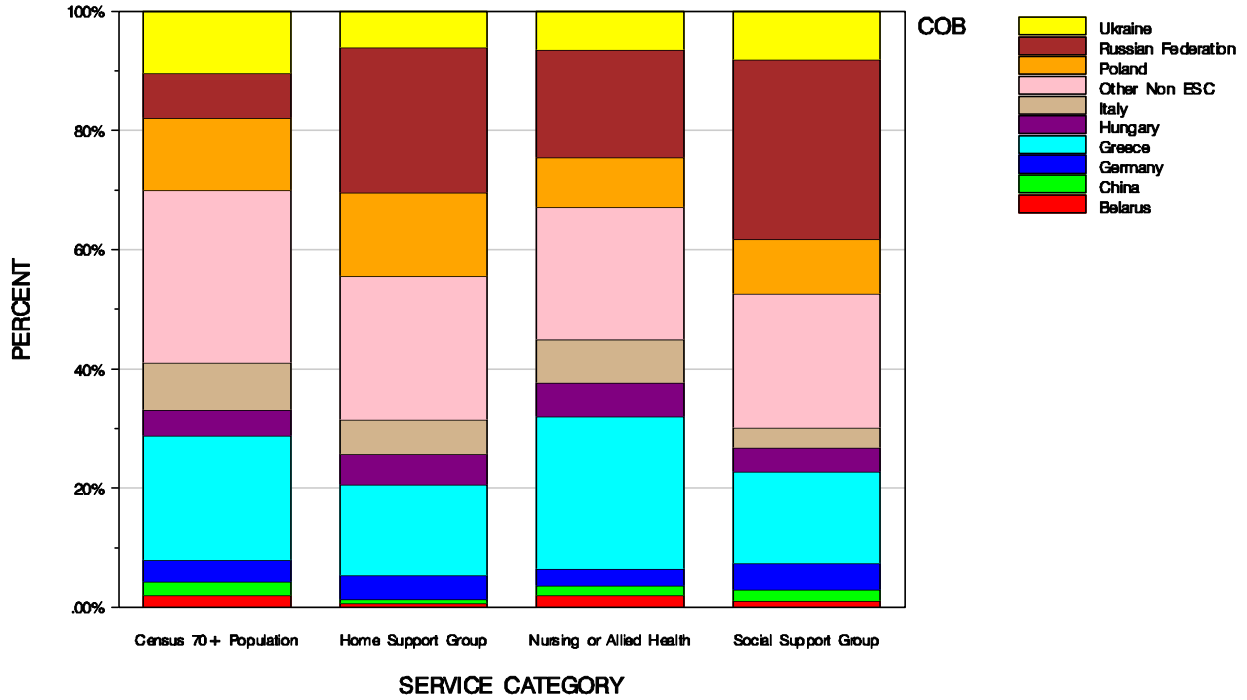
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Port Phillip (C)



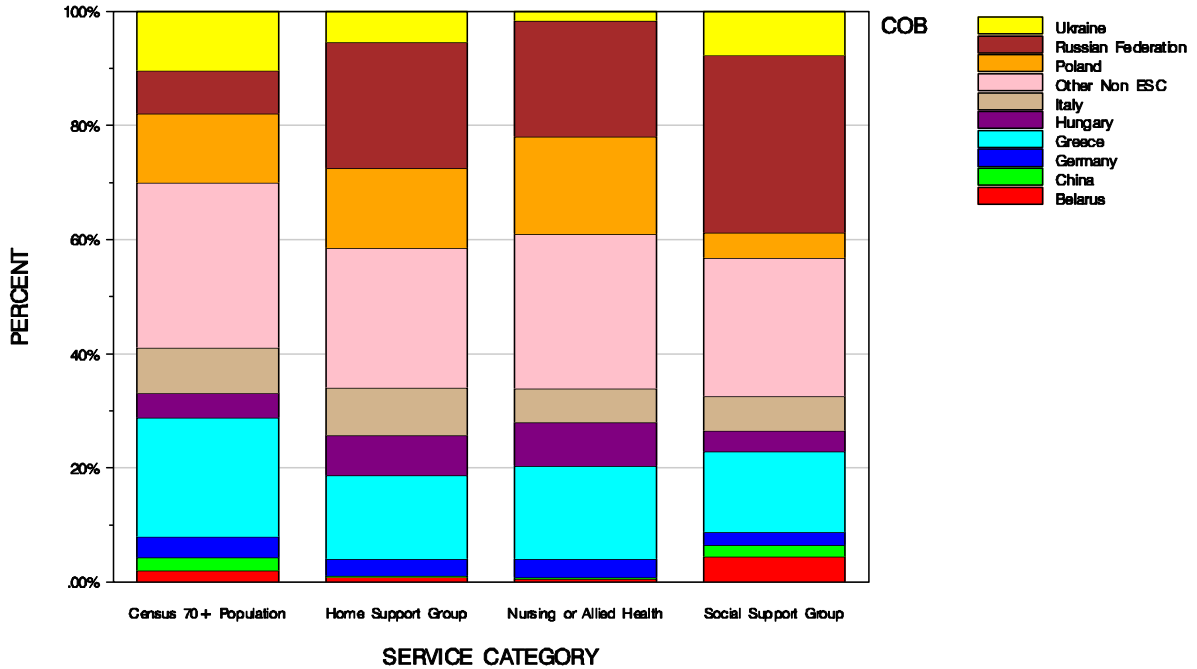
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Port Phillip (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Port Phillip (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Port Phillip (C)



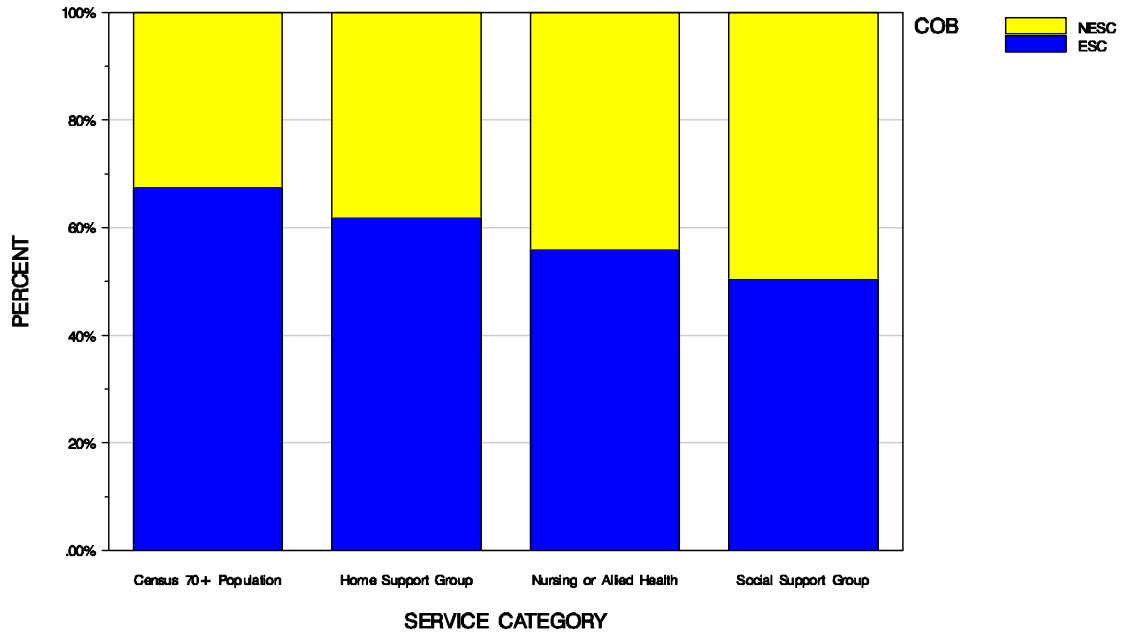
Stonnington

Table 43: Summary of Stonnington

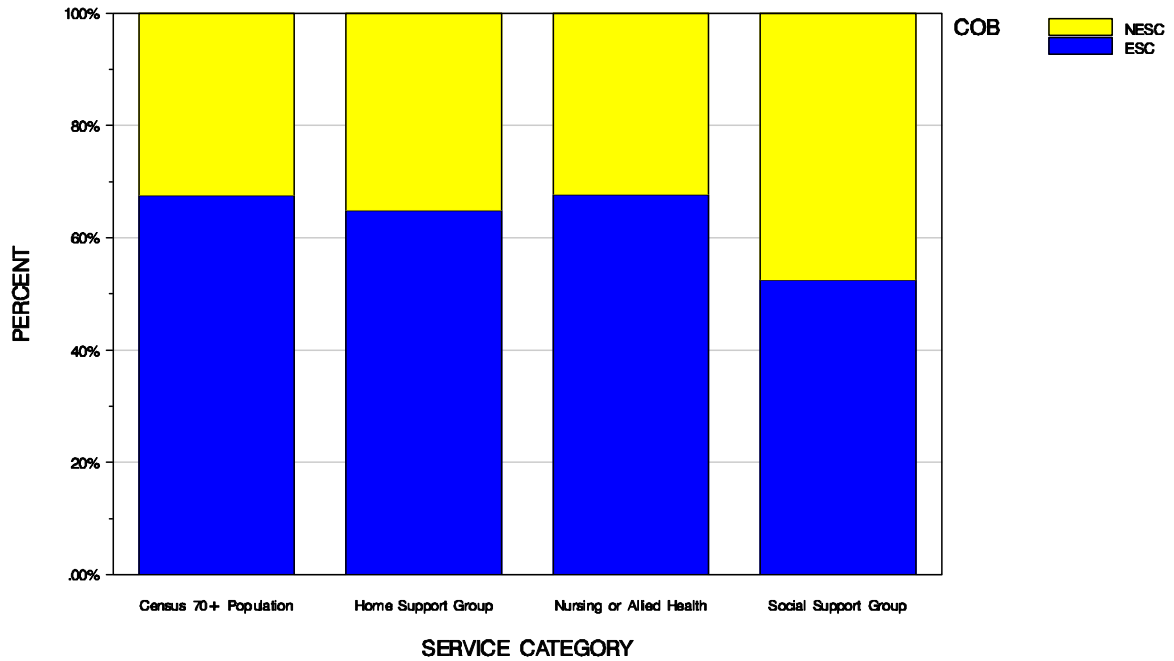
Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	1,086	45,835	42.2	5,566	19.5%
	2	Greece	154	5,261	34.2	631	24.4%
	3	Poland	52	3,045	58.6	311	16.7%
	4	Italy	63	3,230	51.3	266	23.7%
	5	Germany	16	791	49.5	141	11.3%
	6	Ukraine	34	1,195	35.2	135	25.2%
	7	China	10	182	18.2	100	10.0%
	8	Russian Federation	106	2,586	24.4	99	107.1%
	9	Hungary	24	806	33.6	87	27.6%
	10	Egypt	26	1,500	57.7	83	31.3%
	11	Other Non ESC	184	6,297	34.2	825	22.3%
<i>Home Support Group</i>			1,755	70,728	40.3	8,244	21.3%
Nursing or Allied Health	1	ESC	543	11,043	20.3	5,566	9.8%
	2	Greece	102	1,074	10.5	631	16.2%
	3	Poland	27	560	20.7	311	8.7%
	4	Italy	40	377	9.4	266	15.0%
	5	Germany	13	268	20.6	141	9.2%
	6	Ukraine	22	128	5.8	135	16.3%
	7	China	13	101	7.7	100	13.0%
	8	Russian Federation	85	1,172	13.8	99	85.9%
	9	Hungary	5	43	8.5	87	5.7%
	10	Egypt	16	166	10.4	83	19.3%
	11	Other Non ESC	105	1,382	13.2	825	12.7%
<i>Nursing or Allied Health</i>			971	16,313	16.8	8,244	11.8%
Social Support Group	1	ESC	146	13,178	90.3	5,566	2.6%
	2	Greece	23	1,251	54.4	631	3.6%
	3	Poland	12	576	48.0	311	3.9%
	4	Italy	12	798	66.5	266	4.5%
	5	Germany	4	191	47.8	141	2.8%
	6	Ukraine	15	936	62.4	135	11.1%
	7	China	9	1,639	182.1	100	9.0%
	8	Russian Federation	28	2,450	87.5	99	28.3%
	9	Hungary	7	783	111.9	87	8.0%
	10	Egypt	5	235	47.0	83	6.0%
	11	Other Non ESC	28	3,064	109.4	825	3.4%

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
<i>Social Support Group</i>			289	25,100	86.9	8,244	3.5%

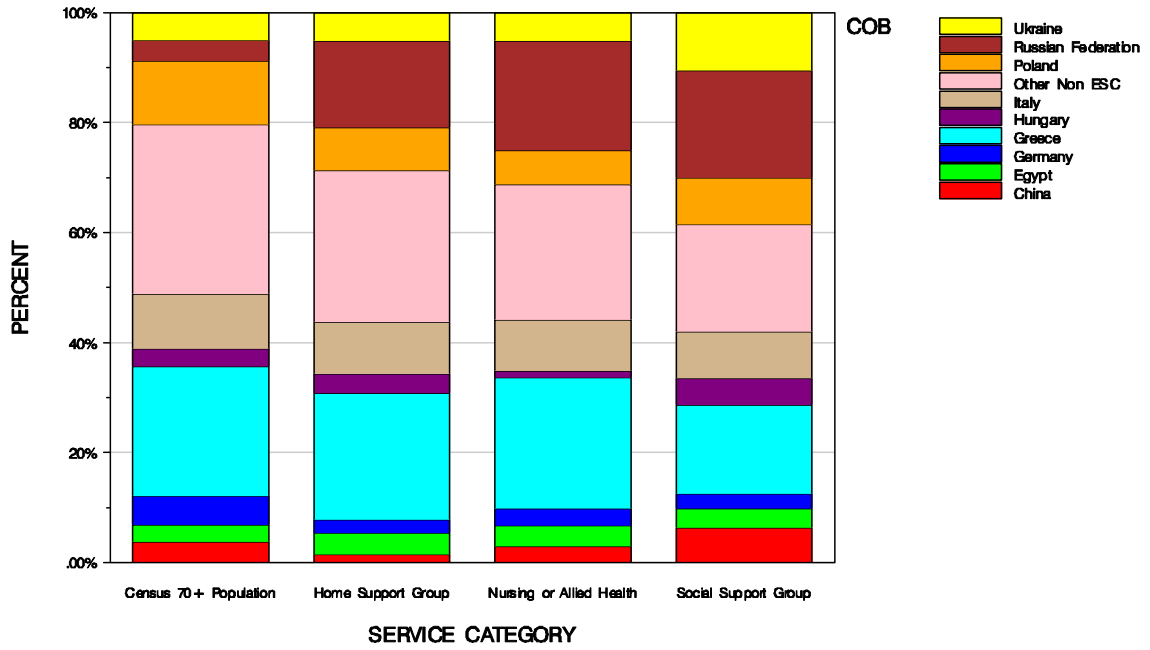
Clients by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Clients of 3 Service Categories: Stonnington (C)



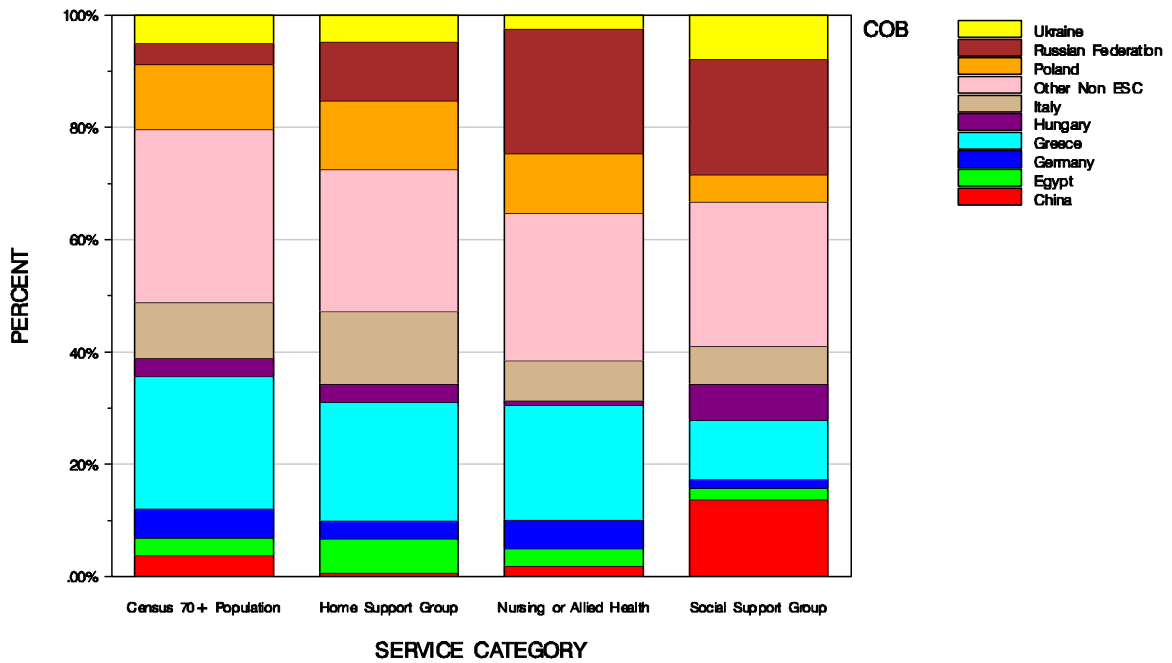
Service Hours by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Stonnington (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Stonnington (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Stonnington (C)



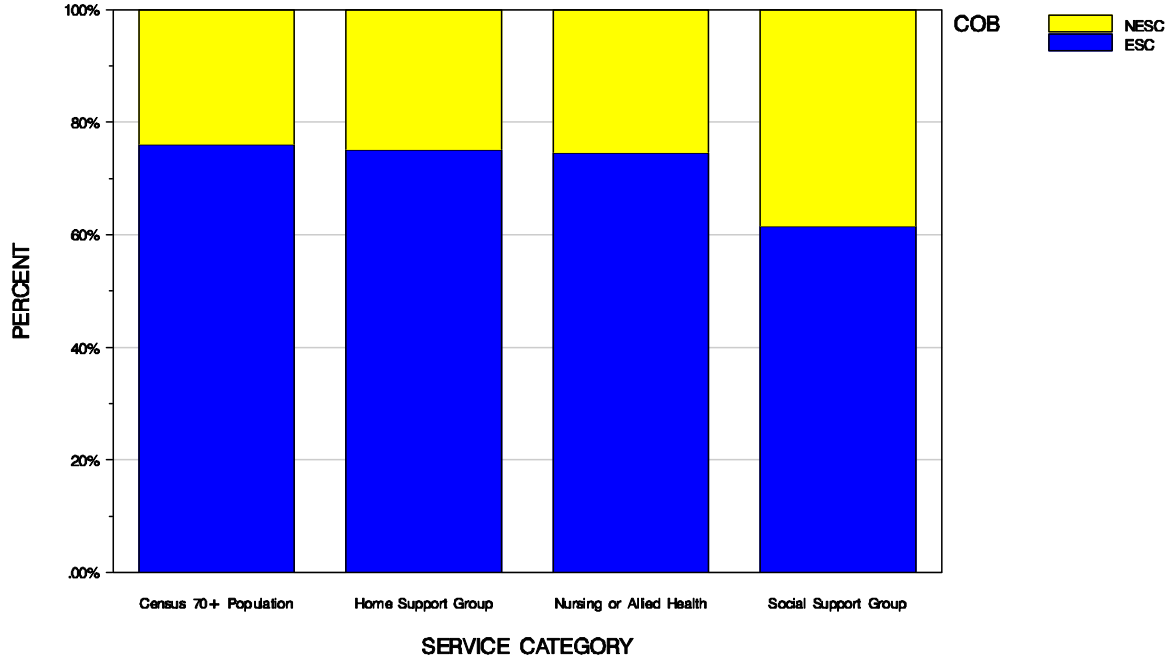
North and West

Banyule

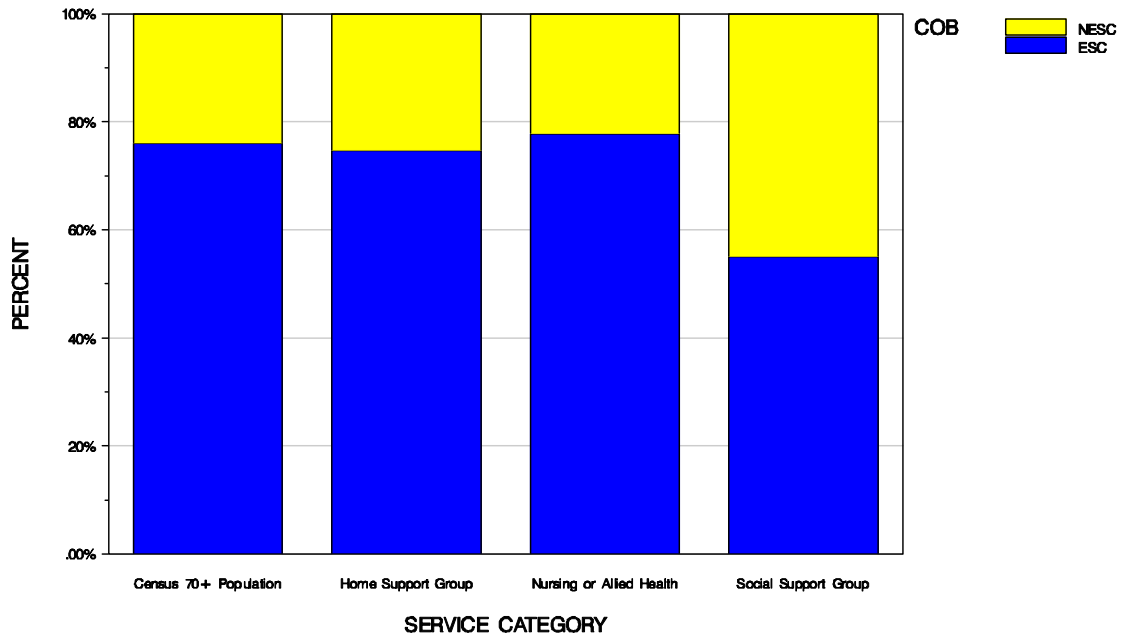
Table 44: Summary of Banyule

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	2,126	63,096	29.7	8,995	23.6%
	2	Italy	240	8,084	33.7	912	26.3%
	3	Greece	91	2,516	27.7	318	28.6%
	4	Germany	42	1,808	43.0	186	22.6%
	5	Poland	33	795	24.1	98	33.7%
	6	China	7	90	12.8	91	7.7%
	7	Netherlands	26	875	33.7	90	28.9%
	8	Croatia	20	672	33.6	84	23.8%
	9	Sri Lanka	23	490	21.3	64	35.9%
	10	Latvia	13	205	15.8	61	21.3%
	11	Other Non ESC	211	5,894	27.9	923	22.9%
<i>Home Support Group</i>			2,832	84,526	29.8	11,822	24.0%
Nursing or Allied Health	1	ESC	1,671	25,700	15.4	8,995	18.6%
	2	Italy	198	1,898	9.6	912	21.7%
	3	Greece	65	1,009	15.5	318	20.4%
	4	Germany	35	612	17.5	186	18.8%
	5	Poland	16	140	8.7	98	16.3%
	6	China	8	26	3.3	91	8.8%
	7	Netherlands	17	330	19.4	90	18.9%
	8	Croatia	18	626	34.8	84	21.4%
	9	Sri Lanka	14	275	19.7	64	21.9%
	10	Latvia	8	30	3.7	61	13.1%
	11	Other Non ESC	192	2,410	12.6	923	20.8%
<i>Nursing or Allied Health</i>			2,242	33,055	14.7	11,822	19.0%
Social Support Group	1	ESC	356	37,323	104.8	8,995	4.0%
	2	Italy	63	10,448	165.8	912	6.9%
	3	Greece	17	3,410	200.6	318	5.3%
	4	Germany	8	1,218	152.3	186	4.3%
	5	Poland	9	1,857	206.3	98	9.2%
	6	China	44	2,869	65.2	91	48.4%
	7	Netherlands	4	420	105.0	90	4.4%
	8	Croatia	8	586	73.3	84	9.5%
	9	Sri Lanka	2	305	152.5	64	3.1%
	10	Latvia	1	6	6.0	61	1.6%
	11	Other Non ESC	67	9,379	140.0	923	7.3%
<i>Social Support Group</i>			579	67,821	117.1	11,822	4.9%

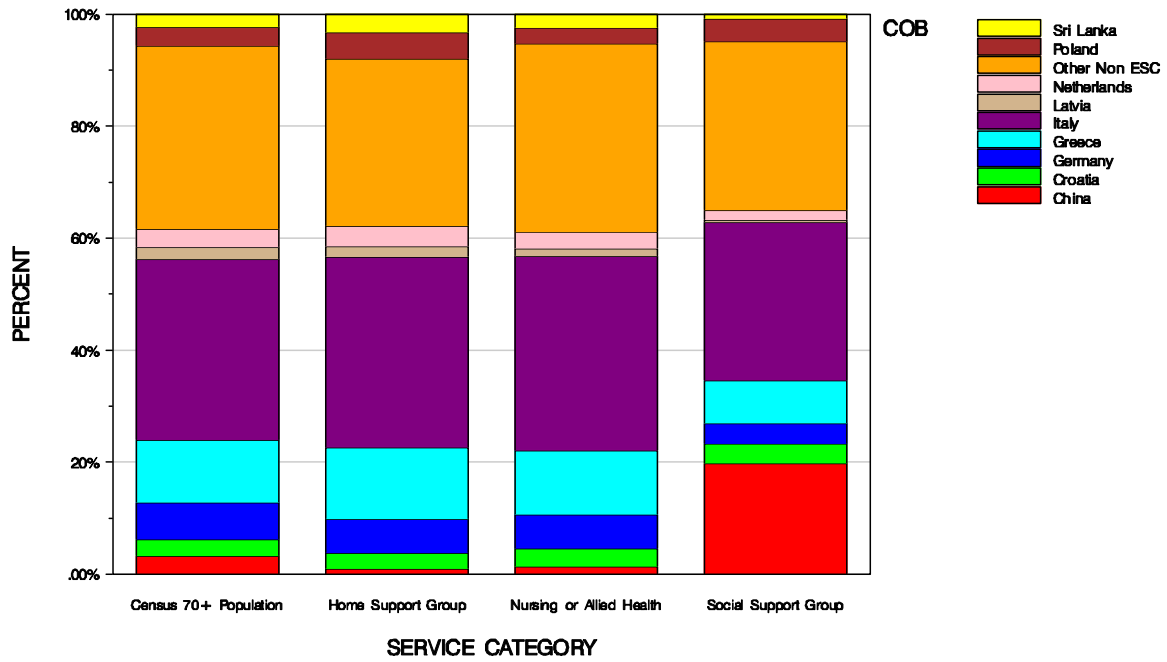
Clients by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Clients of 3 Service Categories: Banyule (C)



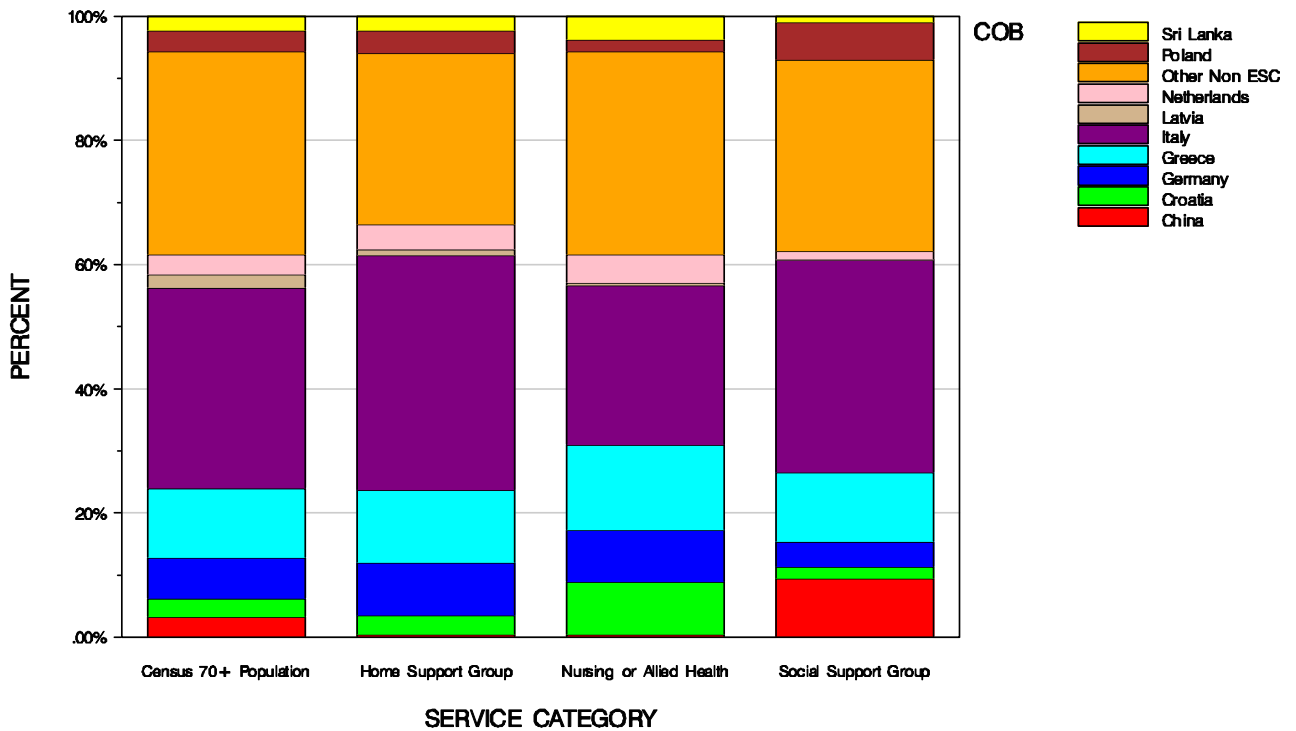
Service Hours by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Banyule (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Banyule (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Banyule (C)

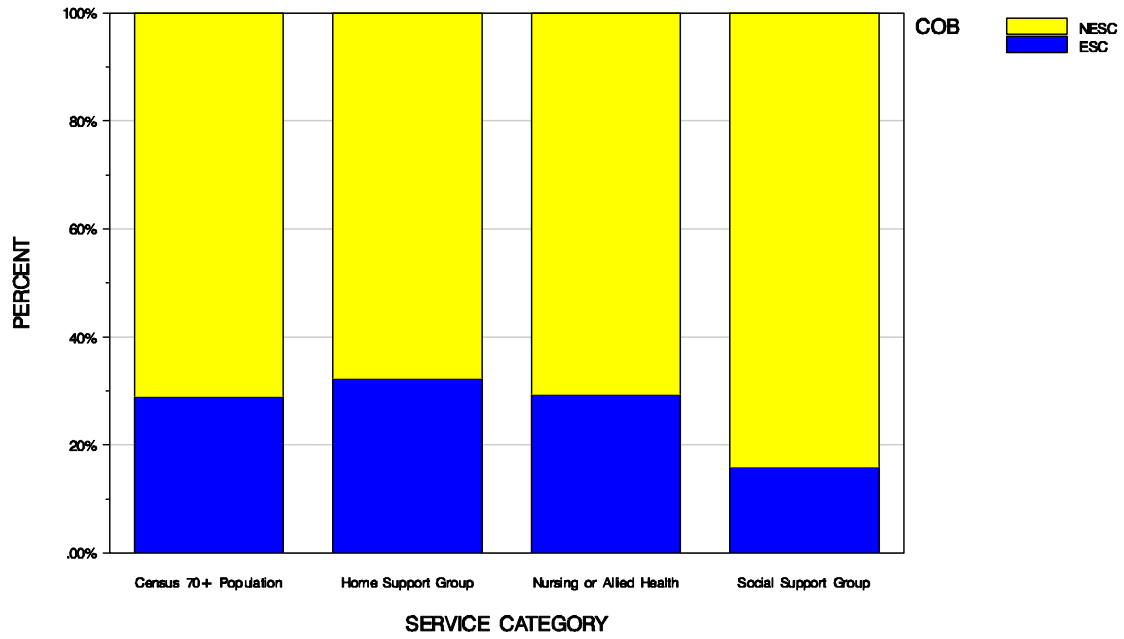


Brimbank

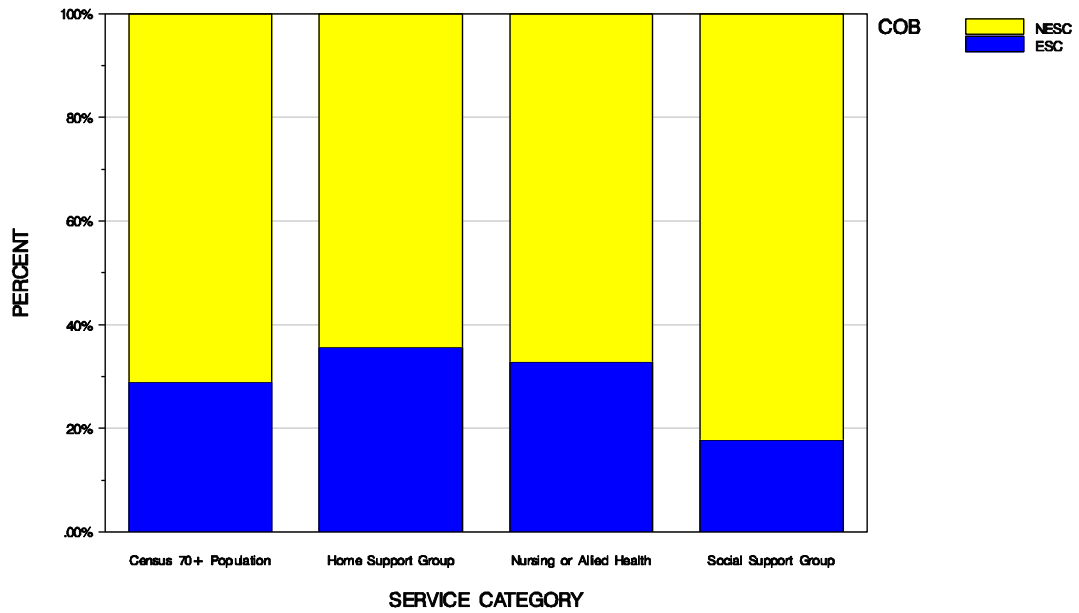
Table 45: Summary of Brimbank

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	675	30,595	45.3	3,135	21.5%
	2	Malta	222	6,990	31.5	1,183	18.8%
	3	Italy	273	12,684	46.5	1,159	23.6%
	4	Greece	135	5,288	39.2	670	20.1%
	5	Viet Nam	73	1,157	15.8	524	13.9%
	6	Croatia	73	2,402	32.9	504	14.5%
	7	Poland	135	5,210	38.6	489	27.6%
	8	Macedonia	37	1,234	33.3	297	12.5%
	9	Germany	57	2,992	52.5	286	19.9%
	10	Cyprus	55	3,144	57.2	262	21.0%
	11	Other Non ESC	356	13,990	39.3	2,338	15.2%
<i>Home Support Group</i>			<i>2,091</i>	<i>85,685</i>	<i>41.0</i>	<i>10,847</i>	<i>19.3%</i>
Nursing or Allied Health	1	ESC	536	8,221	15.3	3,135	17.1%
	2	Malta	224	3,550	15.9	1,183	18.9%
	3	Italy	247	3,189	12.9	1,159	21.3%
	4	Greece	134	1,051	7.8	670	20.0%
	5	Viet Nam	65	628	9.7	524	12.4%
	6	Croatia	71	1,018	14.3	504	14.1%
	7	Poland	84	1,906	22.7	489	17.2%
	8	Macedonia	46	535	11.6	297	15.5%
	9	Germany	42	686	16.3	286	14.7%
	10	Cyprus	43	301	7.0	262	16.4%
	11	Other Non ESC	337	3,904	11.6	2,338	14.4%
<i>Nursing or Allied Health</i>			<i>1,829</i>	<i>24,990</i>	<i>13.7</i>	<i>10,847</i>	<i>16.9%</i>
Social Support Group	1	ESC	128	17,287	135.1	3,135	4.1%
	2	Malta	51	9,403	184.4	1,183	4.3%
	3	Italy	55	5,423	98.6	1,159	4.7%
	4	Greece	51	4,834	94.8	670	7.6%
	5	Viet Nam	67	9,934	148.3	524	12.8%
	6	Croatia	29	3,369	116.2	504	5.8%
	7	Poland	44	6,007	136.5	489	9.0%
	8	Macedonia	24	1,590	66.3	297	8.1%
	9	Germany	38	5,283	139.0	286	13.3%
	10	Cyprus	52	7,188	138.2	262	19.8%
	11	Other Non ESC	265	26,662	100.6	2,338	11.3%
<i>Social Support Group</i>			<i>804</i>	<i>96,980</i>	<i>120.6</i>	<i>10,847</i>	<i>7.4%</i>

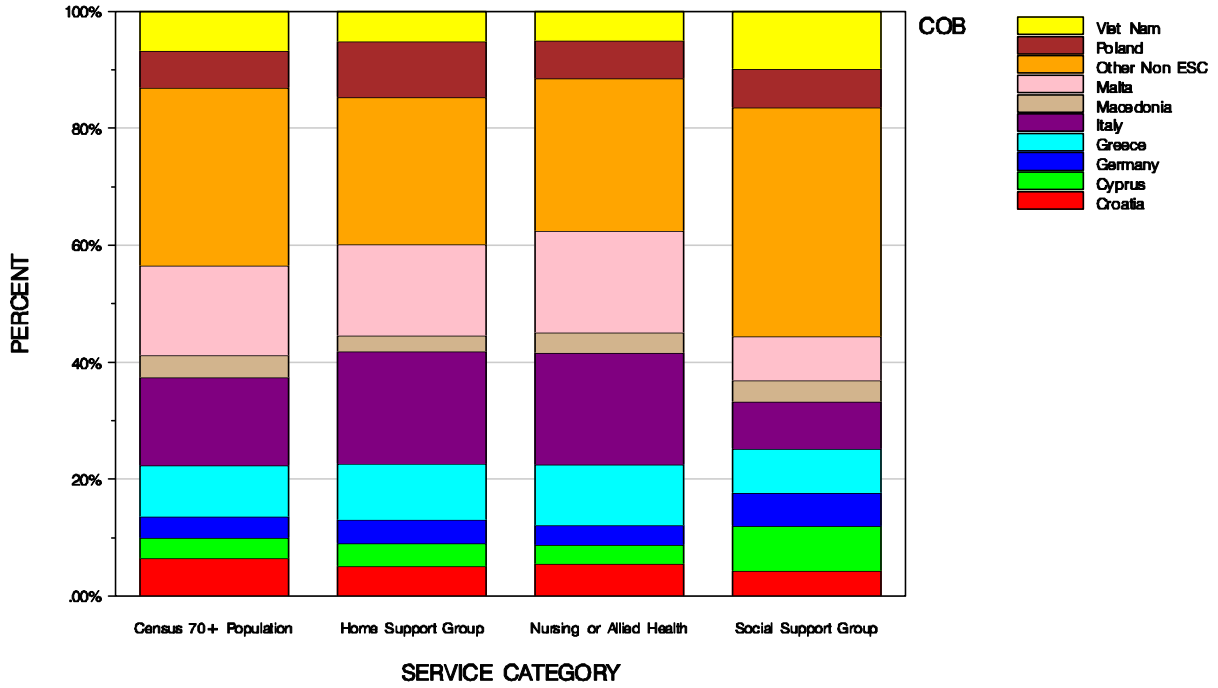
Clients by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Clients of 3 Service Categories: Brimbank (C)



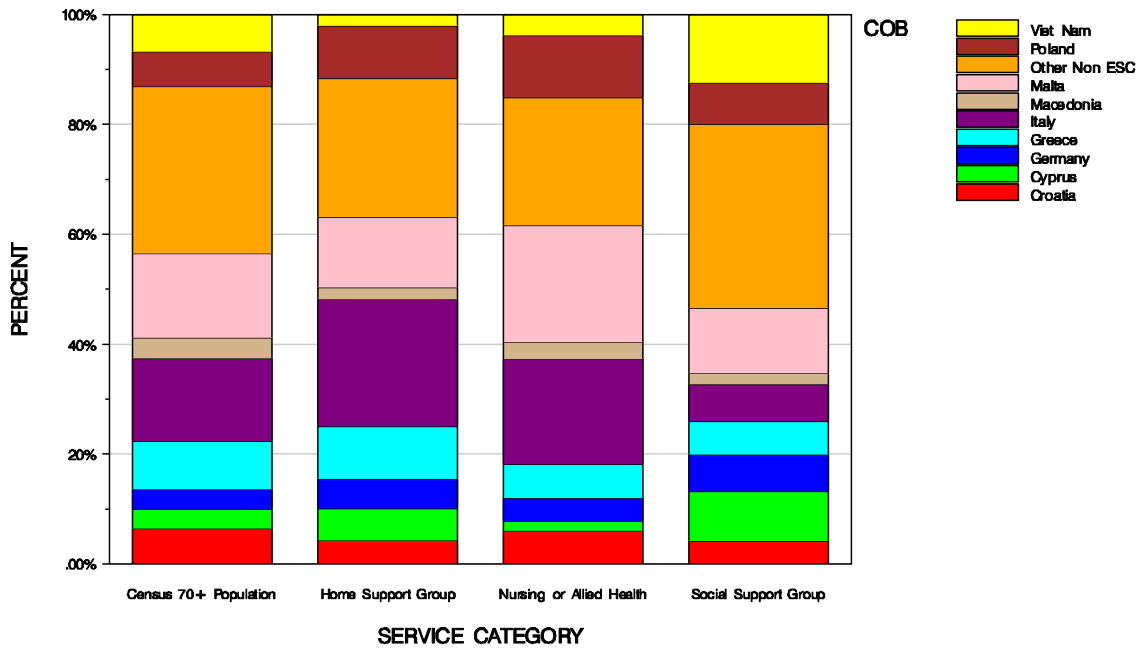
Service Hours by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Brimbank (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Brimbank (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Brimbank (C)

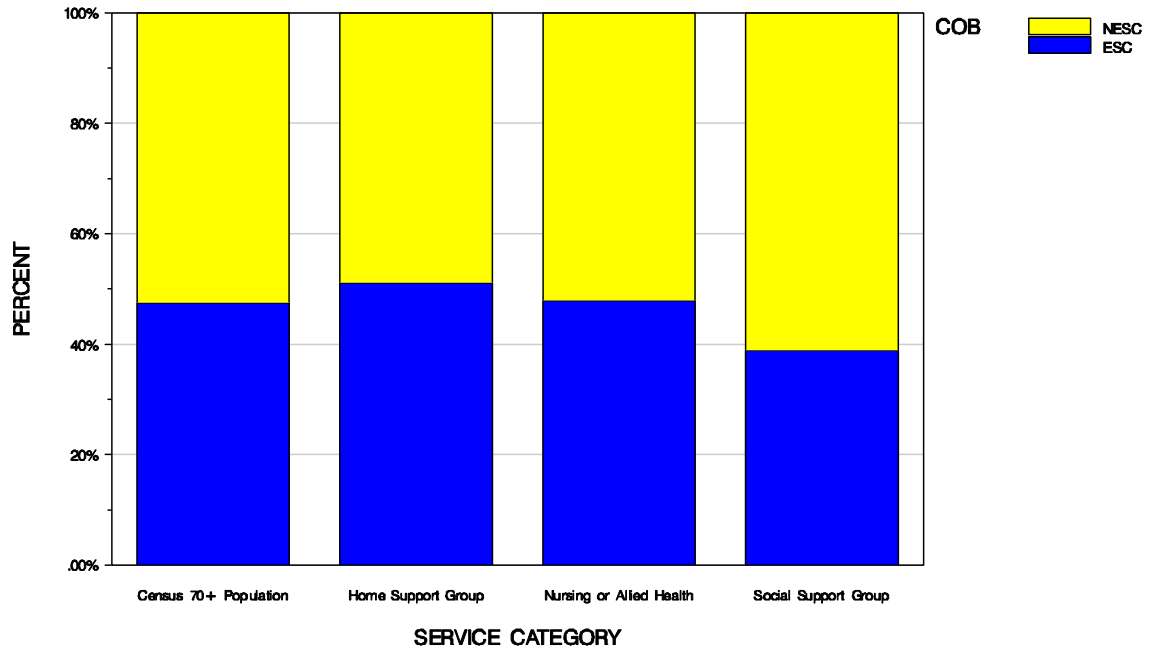


Darebin

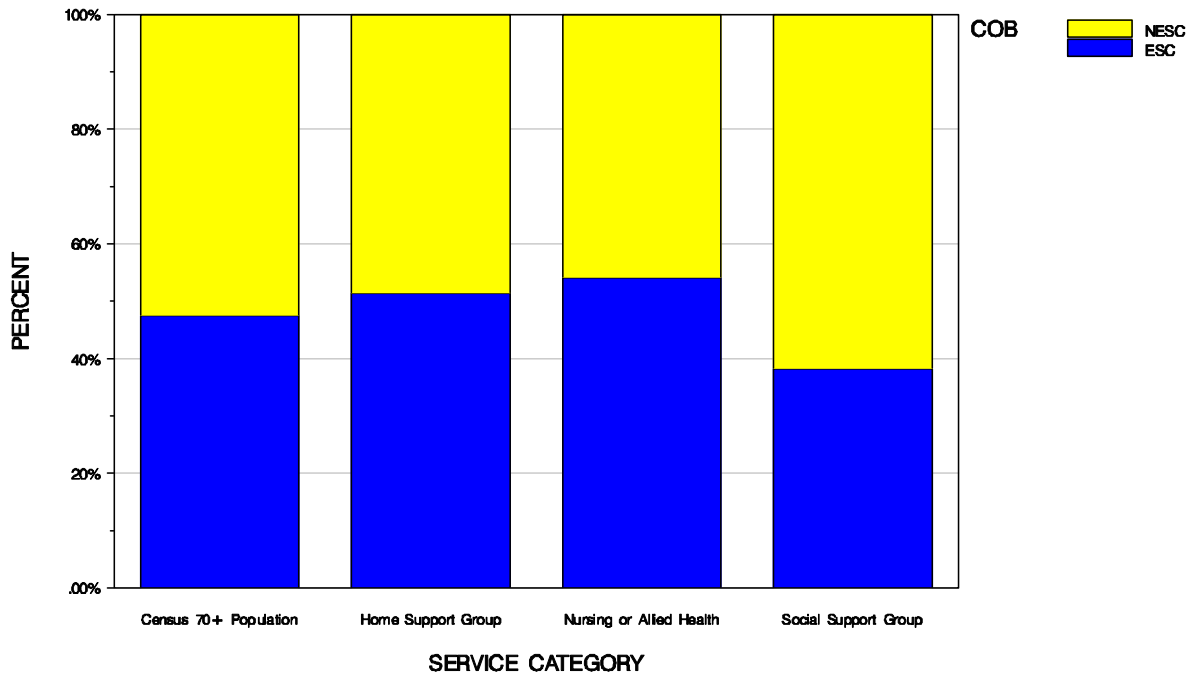
Table 46: Summary of Darebin

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	1,911	78,465	41.1	6,481	29.5%
	2	Italy	1,027	41,183	40.1	3,551	28.9%
	3	Greece	372	15,354	41.3	1,627	22.9%
	4	Macedonia	87	3,367	38.7	211	41.2%
	5	China	8	312	39.0	183	4.4%
	6	Malta	35	1,331	38.0	169	20.7%
	7	Lebanon	39	1,742	44.7	138	28.3%
	8	Egypt	30	1,051	35.0	124	24.2%
	9	Croatia	17	594	35.0	111	15.3%
	10	Viet Nam	13	1,256	96.6	99	13.1%
	11	Other Non ESC	194	8,038	41.4	964	20.1%
<i>Home Support Group</i>			3,733	152,691	40.9	13,658	27.3%
Nursing or Allied Health	1	ESC	964	21,688	22.5	6,481	14.9%
	2	Italy	547	7,818	14.3	3,551	15.4%
	3	Greece	231	5,713	24.7	1,627	14.2%
	4	Macedonia	40	670	16.7	211	19.0%
	5	China	5	24	4.8	183	2.7%
	6	Malta	25	298	11.9	169	14.8%
	7	Lebanon	28	336	12.0	138	20.3%
	8	Egypt	21	226	10.8	124	16.9%
	9	Croatia	14	337	24.1	111	12.6%
	10	Viet Nam	12	165	13.8	99	12.1%
	11	Other Non ESC	123	2,777	22.6	964	12.8%
<i>Nursing or Allied Health</i>			2,010	40,052	19.9	13,658	14.7%
Social Support Group	1	ESC	261	33,483	128.3	6,481	4.0%
	2	Italy	158	25,707	162.7	3,551	4.4%
	3	Greece	75	8,928	119.0	1,627	4.6%
	4	Macedonia	28	3,174	113.4	211	13.3%
	5	China	70	5,214	74.5	183	38.3%
	6	Malta	2	460	230.0	169	1.2%
	7	Lebanon	9	1,645	182.8	138	6.5%
	8	Egypt	10	1,865	186.5	124	8.1%
	9	Croatia	3	857	285.7	111	2.7%
	10	Viet Nam	1	28	28.0	99	1.0%
	11	Other Non ESC	55	6,182	112.4	964	5.7%
<i>Social Support Group</i>			672	87,543	130.3	13,658	4.9%

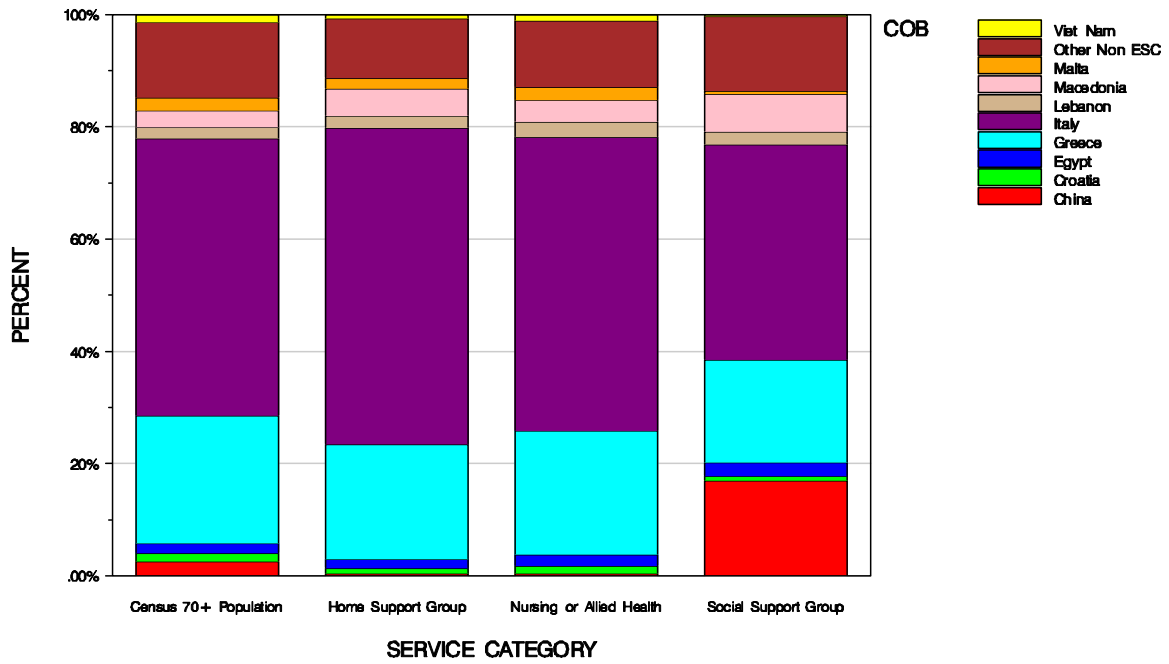
Clients by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Clients of 3 Service Categories: Darebin (C)



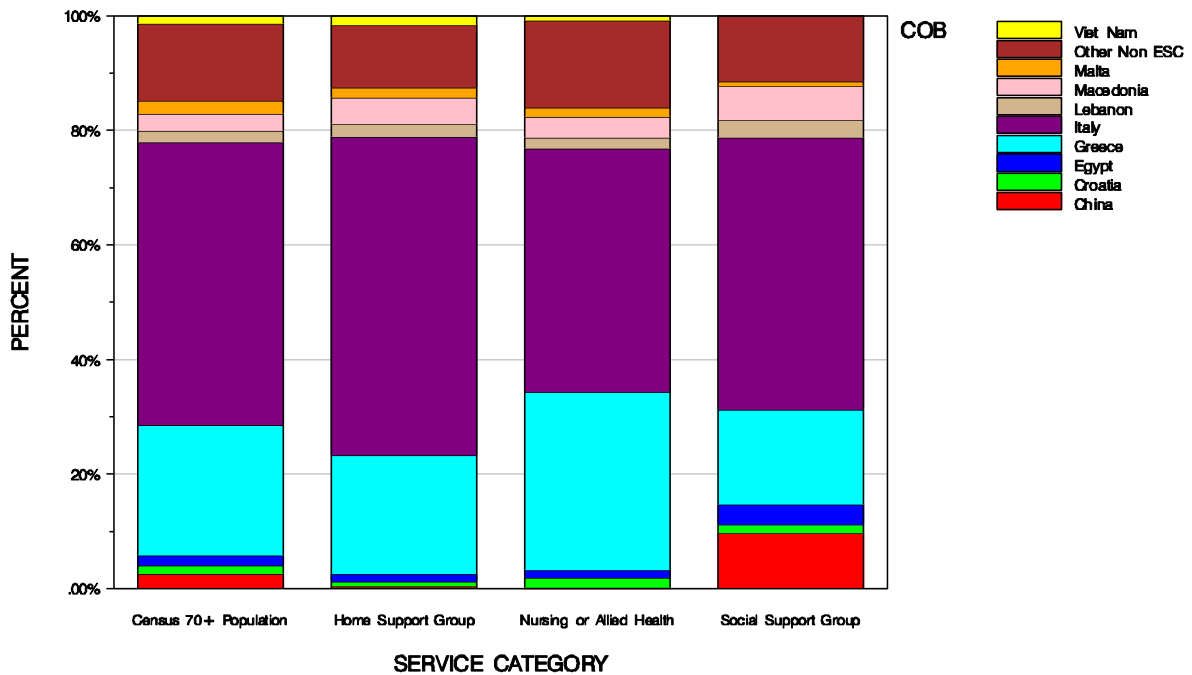
Service Hours by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Darebin (C)



Clients by Country of Birth as Proportion of all Clients from NES –
Comparison between Census pop. and Clients of 3 Service Categories: Darebin (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
Comparison between Census pop. and Service Hours of 3 Service Categories: Darebin (C)

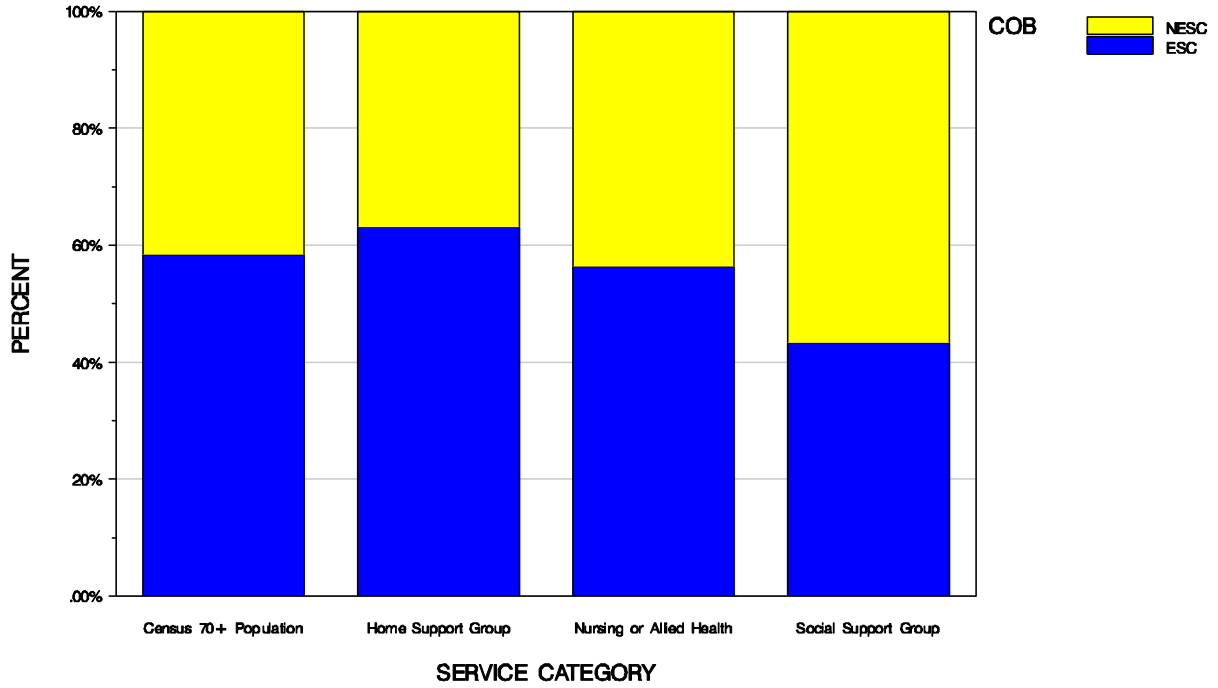


Hobsons Bay

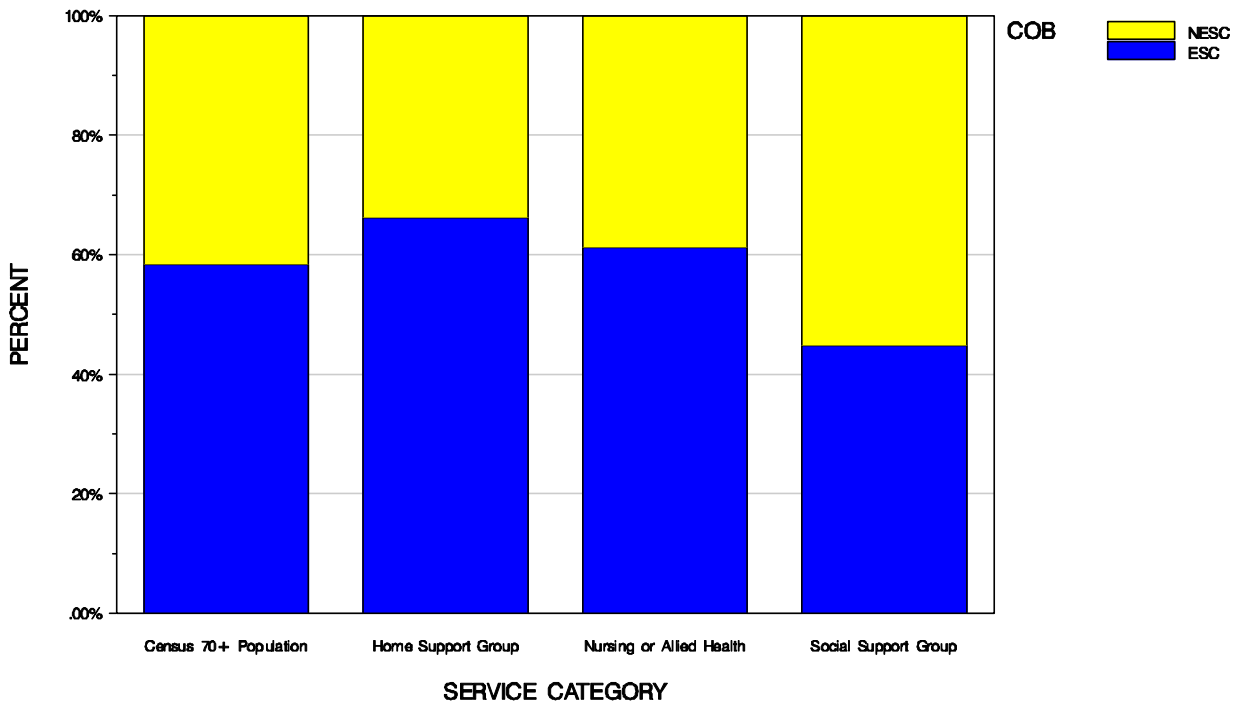
Table 47: Summary of Hobsons Bay

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	1,179	47,886	40.6	4,196	28.1%
	2	Italy	226	8,507	37.6	784	28.8%
	3	Malta	66	2,141	32.4	354	18.6%
	4	Greece	85	2,767	32.5	351	24.2%
	5	Poland	30	983	32.8	165	18.2%
	6	Germany	37	1,546	41.8	141	26.2%
	7	Croatia	35	1,263	36.1	140	25.0%
	8	Macedonia	14	524	37.5	83	16.9%
	9	Libya	12	342	28.5	72	16.7%
	10	Netherlands	15	801	53.4	64	23.4%
	11	Other Non ESC	168	5,519	32.8	839	20.0%
<i>Home Support Group</i>			1,867	72,279	38.7	7,189	26.0%
Nursing or Allied Health	1	ESC	755	14,389	19.1	4,196	18.0%
	2	Italy	153	2,521	16.5	784	19.5%
	3	Malta	101	1,280	12.7	354	28.5%
	4	Greece	63	908	14.4	351	17.9%
	5	Poland	25	214	8.5	165	15.2%
	6	Germany	31	508	16.4	141	22.0%
	7	Croatia	38	362	9.5	140	27.1%
	8	Macedonia	17	541	31.8	83	20.5%
	9	Libya	14	172	12.3	72	19.4%
	10	Netherlands	13	401	30.9	64	20.3%
	11	Other Non ESC	129	2,225	17.2	839	15.4%
<i>Nursing or Allied Health</i>			1,339	23,522	17.6	7,189	18.6%
Social Support Group	1	ESC	100	16,007	160.1	4,196	2.4%
	2	Italy	14	2,839	202.8	784	1.8%
	3	Malta	12	2,240	186.7	354	3.4%
	4	Greece	12	1,765	147.1	351	3.4%
	5	Poland	14	2,751	196.5	165	8.5%
	6	Germany	5	900	180.0	141	3.5%
	7	Croatia	9	756	84.0	140	6.4%
	8	Macedonia	4	162	40.5	83	4.8%
	9	Libya	1	303	303.0	72	1.4%
	10	Netherlands	1	83	83.0	64	1.6%
	11	Other Non ESC	59	7,864	133.3	839	7.0%
<i>Social Support Group</i>			231	35,670	154.4	7,189	3.2%

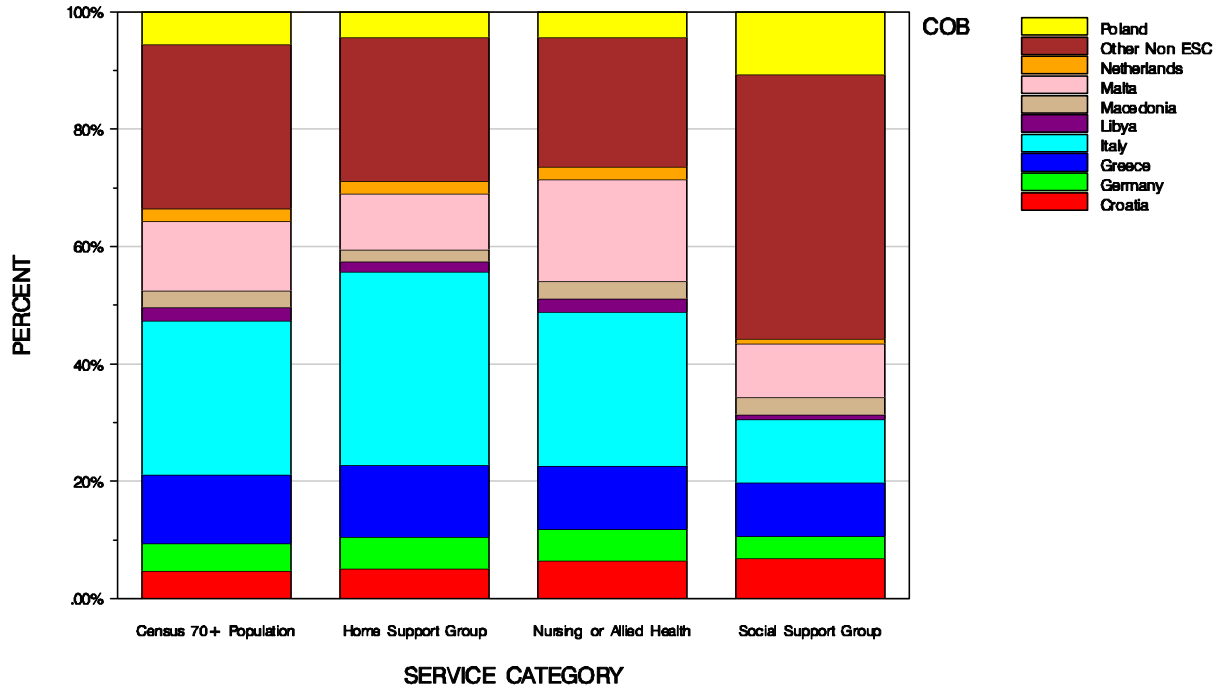
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Hobsons Bay (C)



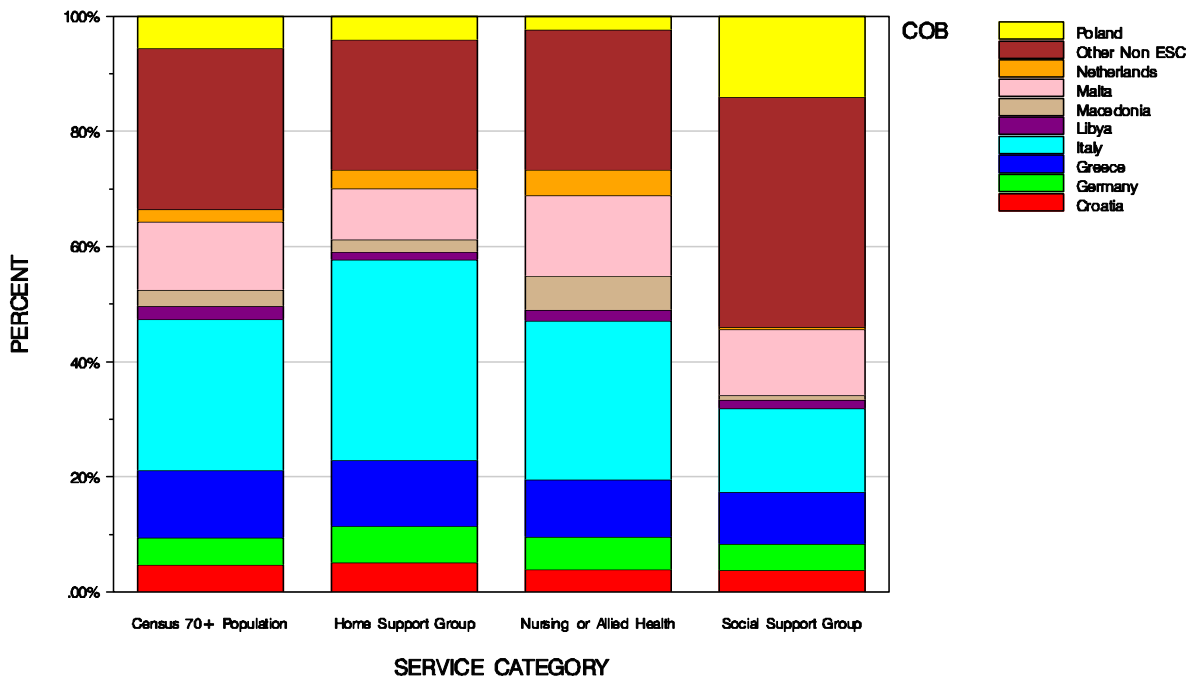
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Hobsons Bay (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Hobsons Bay (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Hobsons Bay (C)

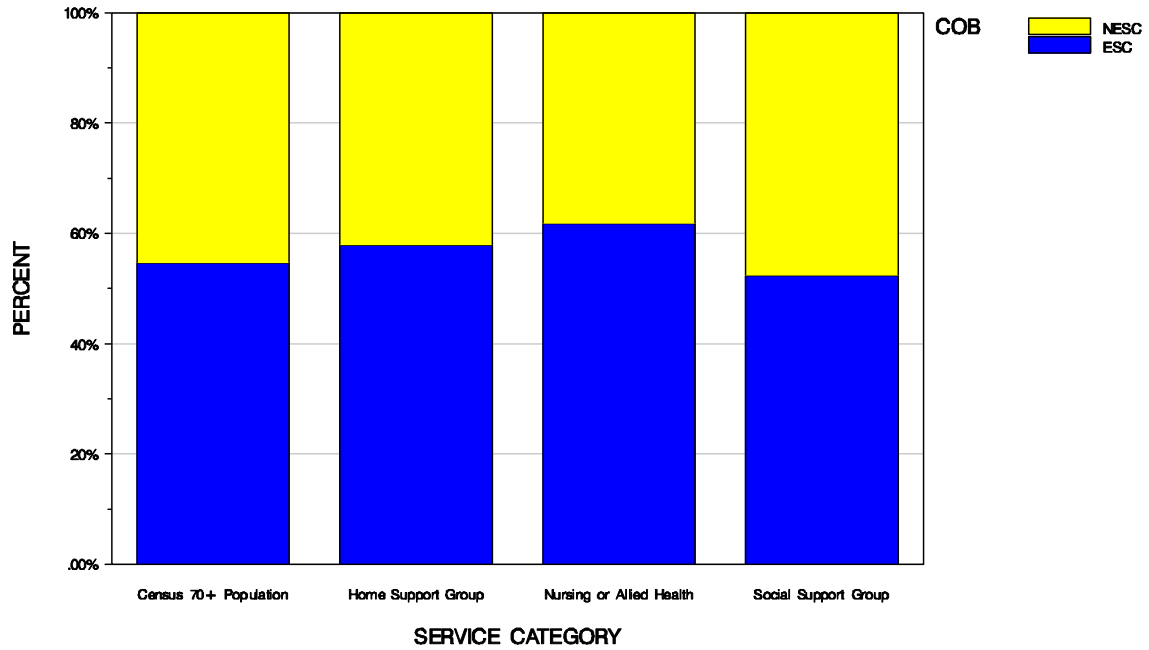


Hume

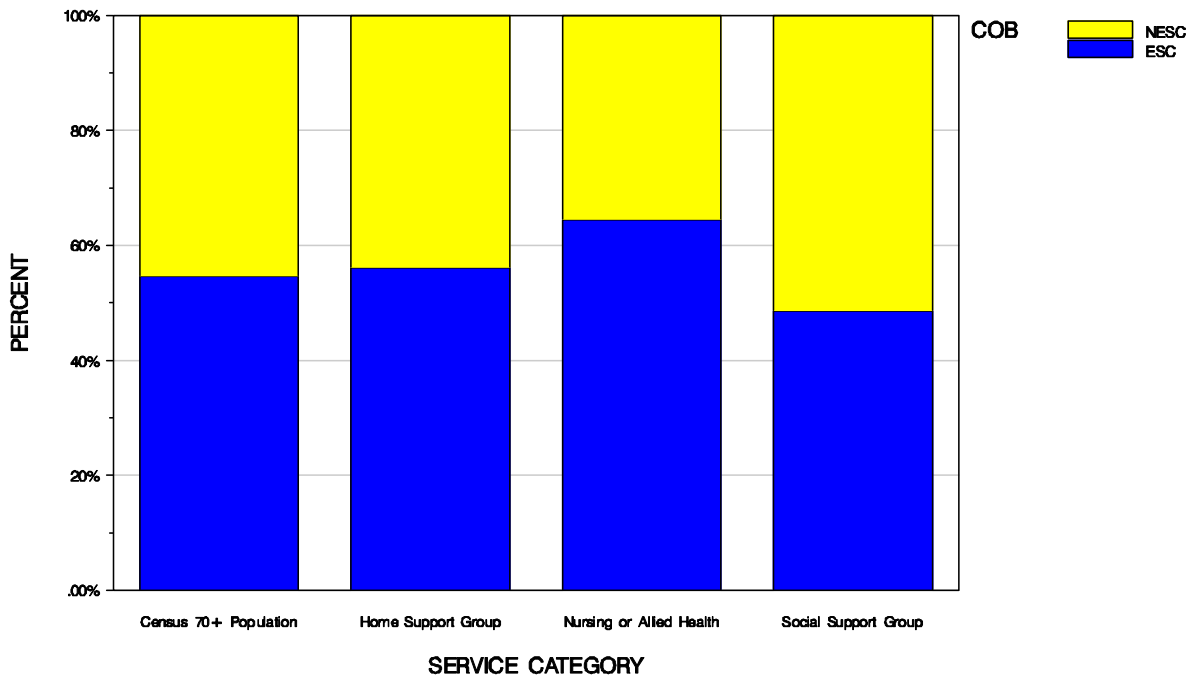
Table 48: Summary of Hume

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	1,123	43,755	39.0	3,844	29.2%
	2	Italy	250	11,080	44.3	792	31.6%
	3	Greece	66	2,449	37.1	245	26.9%
	4	Malta	65	2,744	42.2	234	27.8%
	5	Egypt	56	2,403	42.9	154	36.4%
	6	Turkey	49	1,529	31.2	145	33.8%
	7	India	33	1,149	34.8	123	26.8%
	8	Germany	32	1,416	44.2	122	26.2%
	9	Iraq	15	159	10.6	109	13.8%
	10	Cyprus	39	2,609	66.9	101	38.6%
	11	Other Non ESC	212	8,598	40.6	1,171	18.1%
<i>Home Support Group</i>			<i>1,940</i>	<i>77,888</i>	<i>40.1</i>	<i>7,040</i>	<i>27.6%</i>
Nursing or Allied Health	1	ESC	1,072	13,242	12.4	3,844	27.9%
	2	Italy	186	1,955	10.5	792	23.5%
	3	Greece	49	405	8.3	245	20.0%
	4	Malta	64	383	6.0	234	27.4%
	5	Egypt	49	451	9.2	154	31.8%
	6	Turkey	40	523	13.1	145	27.6%
	7	India	21	98	4.7	123	17.1%
	8	Germany	25	375	15.0	122	20.5%
	9	Iraq	20	247	12.3	109	18.3%
	10	Cyprus	32	782	24.4	101	31.7%
	11	Other Non ESC	179	2,084	11.6	1,171	15.3%
<i>Nursing or Allied Health</i>			<i>1,737</i>	<i>20,545</i>	<i>11.8</i>	<i>7,040</i>	<i>24.7%</i>
Social Support Group	1	ESC	205	25,588	124.8	3,844	5.3%
	2	Italy	33	6,930	210.0	792	4.2%
	3	Greece	15	1,897	126.5	245	6.1%
	4	Malta	16	2,251	140.7	234	6.8%
	5	Egypt	11	663	60.3	154	7.1%
	6	Turkey	8	1,899	237.4	145	5.5%
	7	India	.	.	.	123	.
	8	Germany	7	1,026	146.5	122	5.7%
	9	Iraq	12	1,958	163.2	109	11.0%
	10	Cyprus	6	1,072	178.7	101	5.9%
	11	Other Non ESC	79	9,387	118.8	1,171	6.7%
<i>Social Support Group</i>			<i>392</i>	<i>52,670</i>	<i>134.4</i>	<i>7,040</i>	<i>5.6%</i>

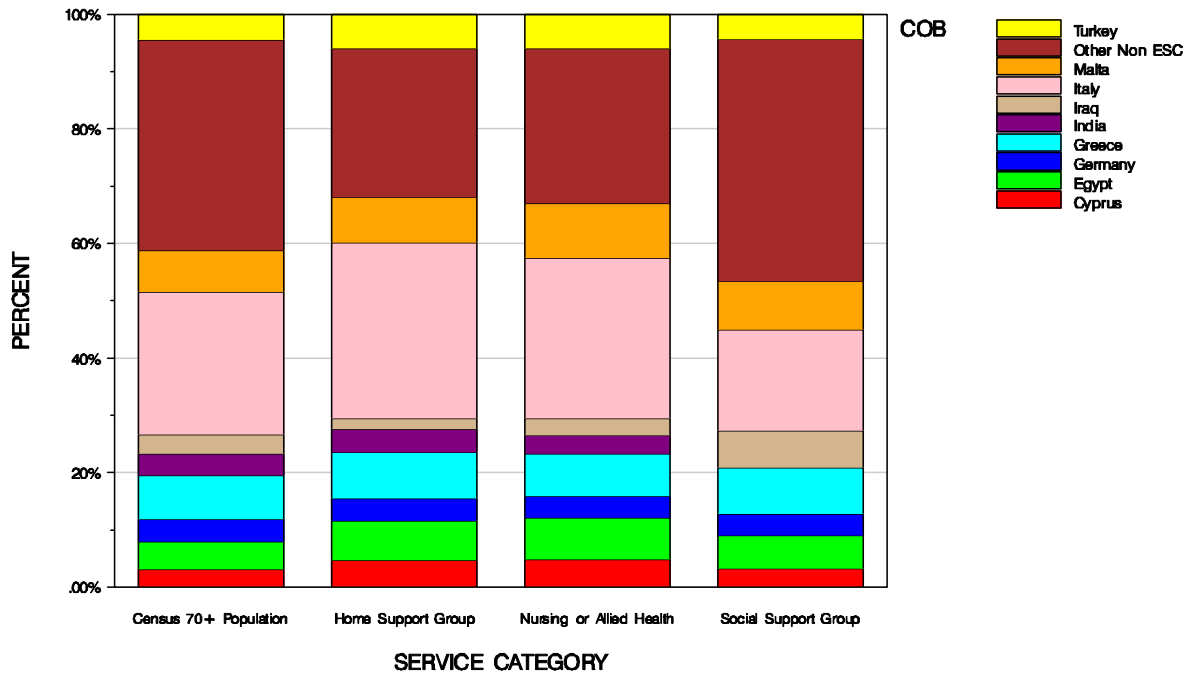
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Hume (C)



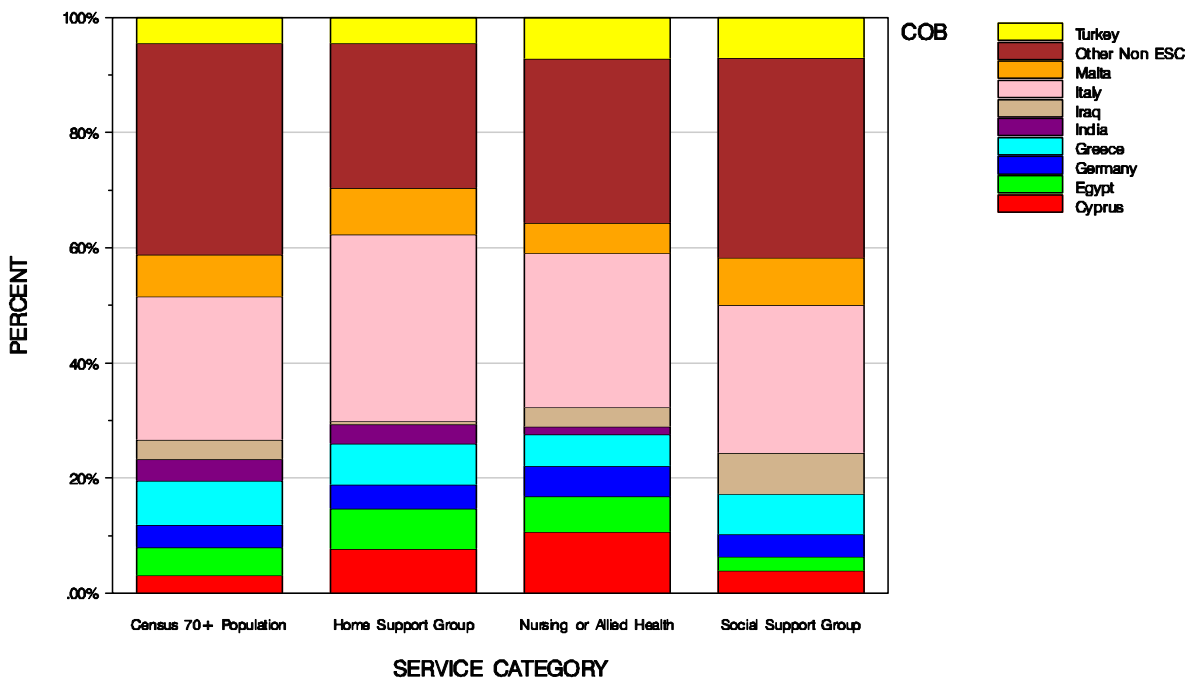
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Hume (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Hume (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Hume (C)

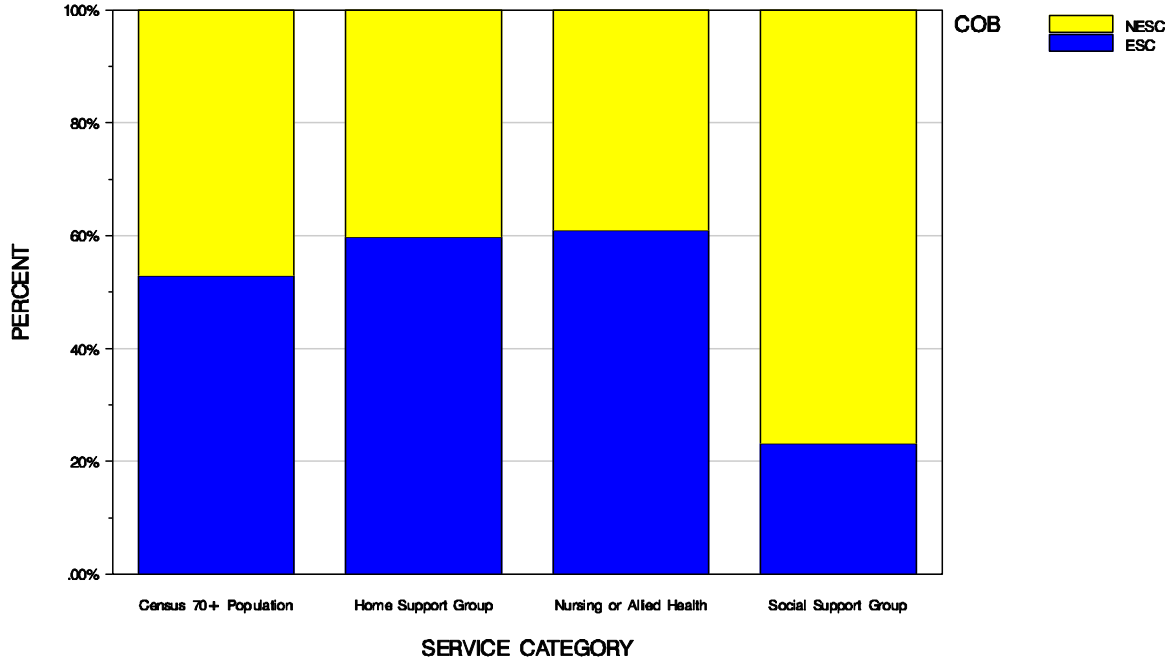


Maribyrnong

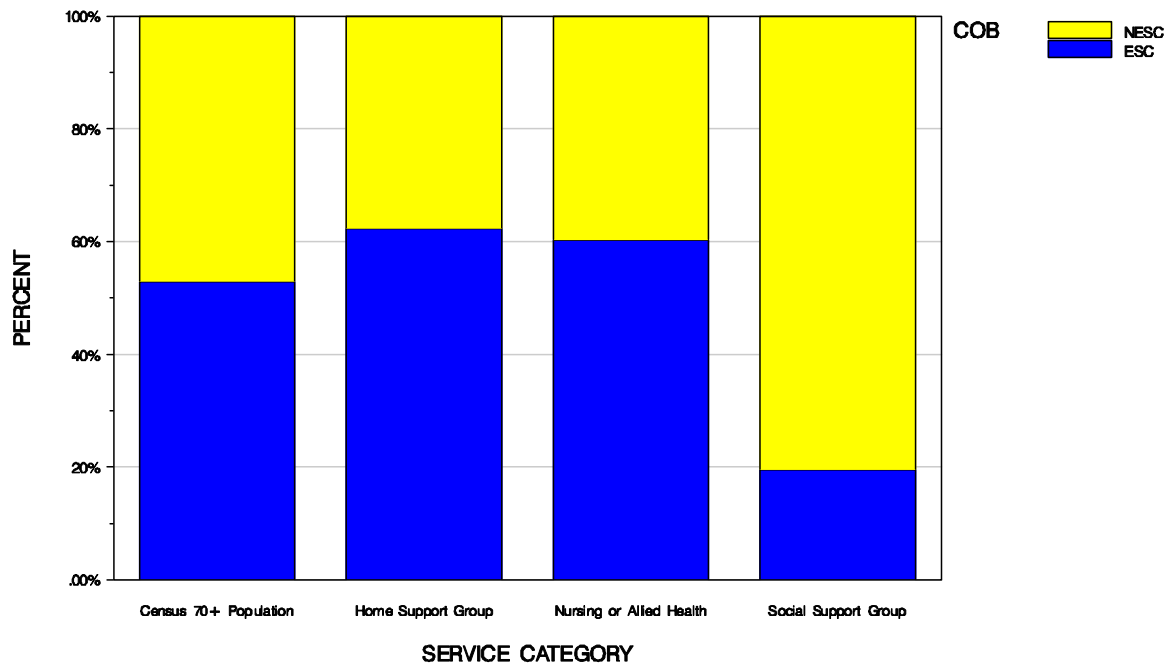
Table 49: Summary of Maribyrnong

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	980	35,337	36.1	2,777	35.3%
	2	Italy	172	7,100	41.3	586	29.4%
	3	Viet Nam	88	2,561	29.1	393	22.4%
	4	Greece	122	3,580	29.3	353	34.6%
	5	Poland	33	1,334	40.4	138	23.9%
	6	China	13	877	67.4	127	10.2%
	7	Croatia	28	540	19.3	96	29.2%
	8	Macedonia	36	1,147	31.9	84	42.9%
	9	Malta	21	435	20.7	76	27.6%
	10	Germany	20	604	30.2	46	43.5%
	11	Other Non ESC	127	3,183	25.1	577	22.0%
<i>Home Support Group</i>			1,640	56,696	34.6	5,253	31.2%
Nursing or Allied Health	1	ESC	346	7,077	20.5	2,777	12.5%
	2	Italy	40	359	9.0	586	6.8%
	3	Viet Nam	27	565	20.9	393	6.9%
	4	Greece	40	888	22.2	353	11.3%
	5	Poland	16	267	16.7	138	11.6%
	6	China	8	86	10.7	127	6.3%
	7	Croatia	15	338	22.5	96	15.6%
	8	Macedonia	13	397	30.6	84	15.5%
	9	Malta	4	258	64.5	76	5.3%
	10	Germany	7	144	20.6	46	15.2%
	11	Other Non ESC	51	1,366	26.8	577	8.8%
<i>Nursing or Allied Health</i>			567	11,743	20.7	5,253	10.8%
Social Support Group	1	ESC	64	7,153	111.8	2,777	2.3%
	2	Italy	14	1,607	114.8	586	2.4%
	3	Viet Nam	61	12,026	197.1	393	15.5%
	4	Greece	9	1,158	128.7	353	2.5%
	5	Poland	20	2,959	148.0	138	14.5%
	6	China	31	3,499	112.9	127	24.4%
	7	Croatia	13	1,939	149.2	96	13.5%
	8	Macedonia	4	283	70.8	84	4.8%
	9	Malta	5	490	98.0	76	6.6%
	10	Germany	2	125	62.5	46	4.3%
	11	Other Non ESC	53	5,444	102.7	577	9.2%
<i>Social Support Group</i>			276	36,683	132.9	5,253	5.3%

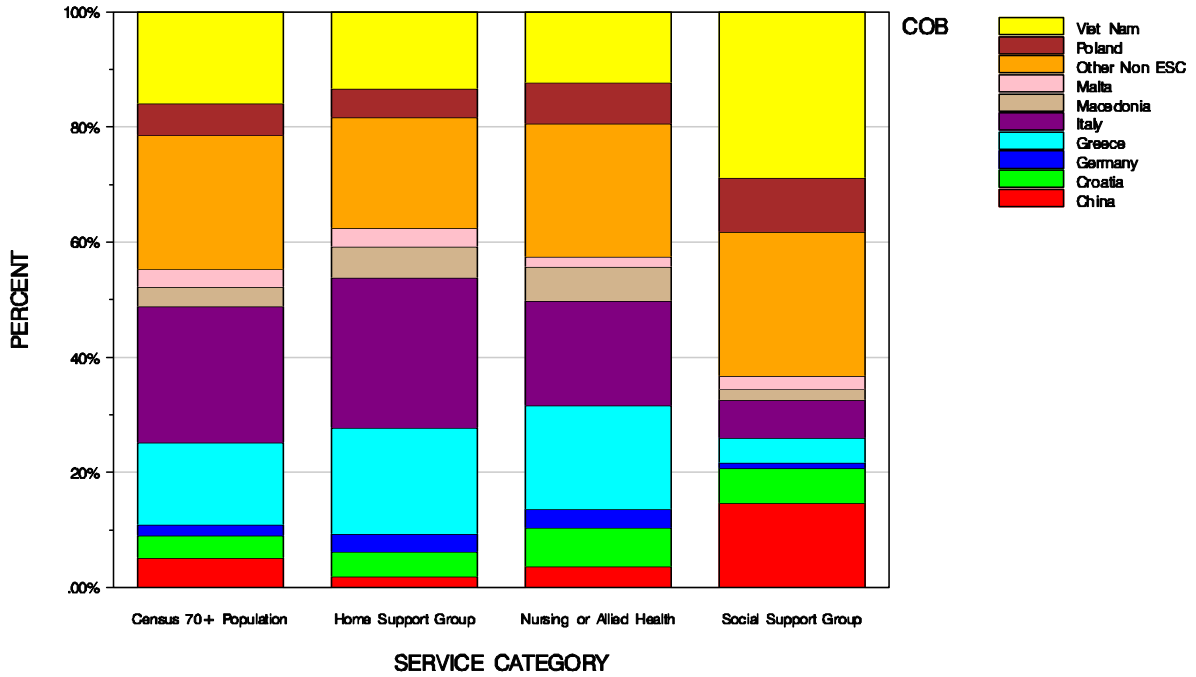
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Maribymong (C)



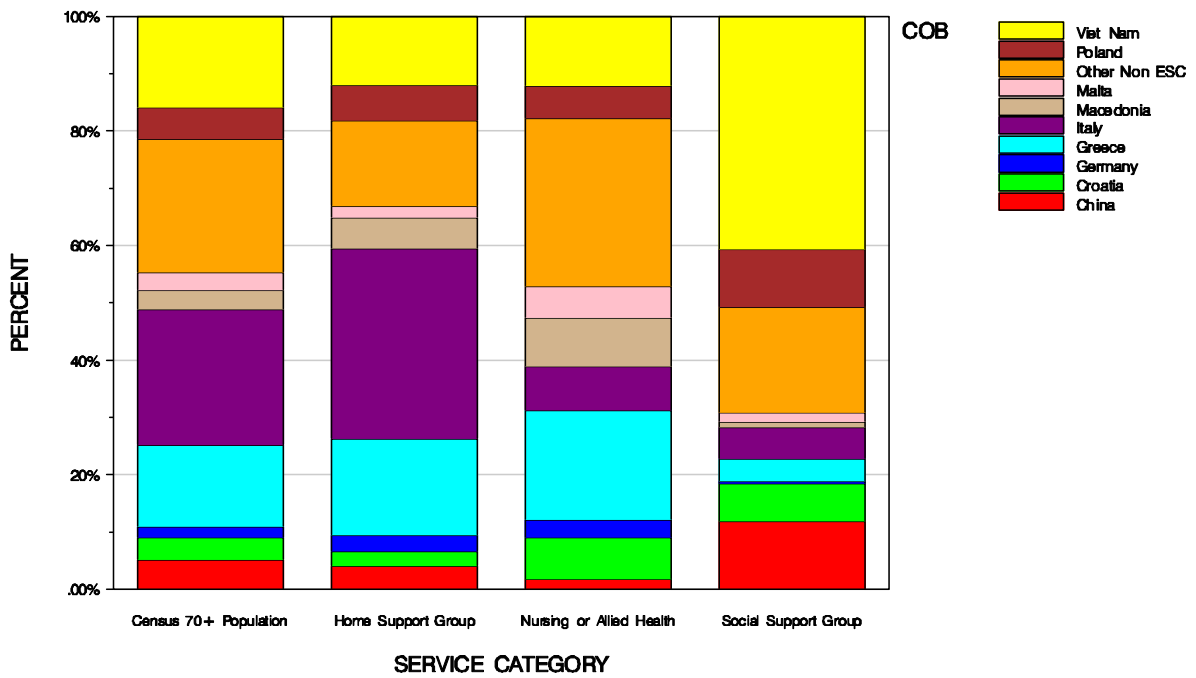
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Maribymong (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Marlbymong (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Marlbymong (C)

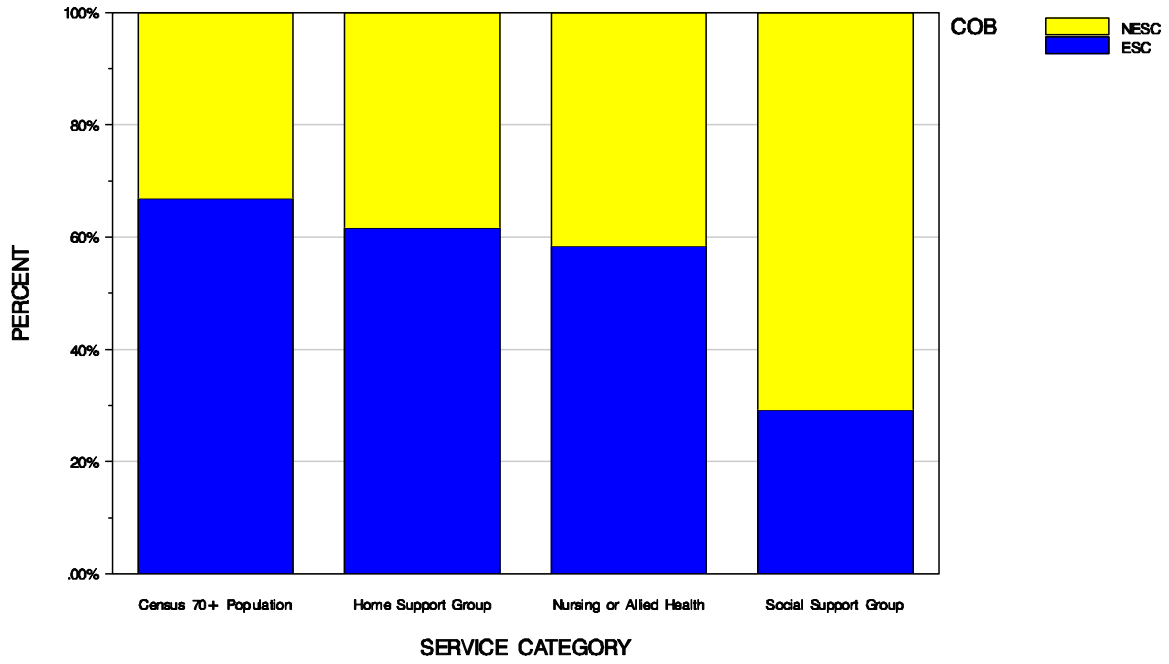


Melbourne

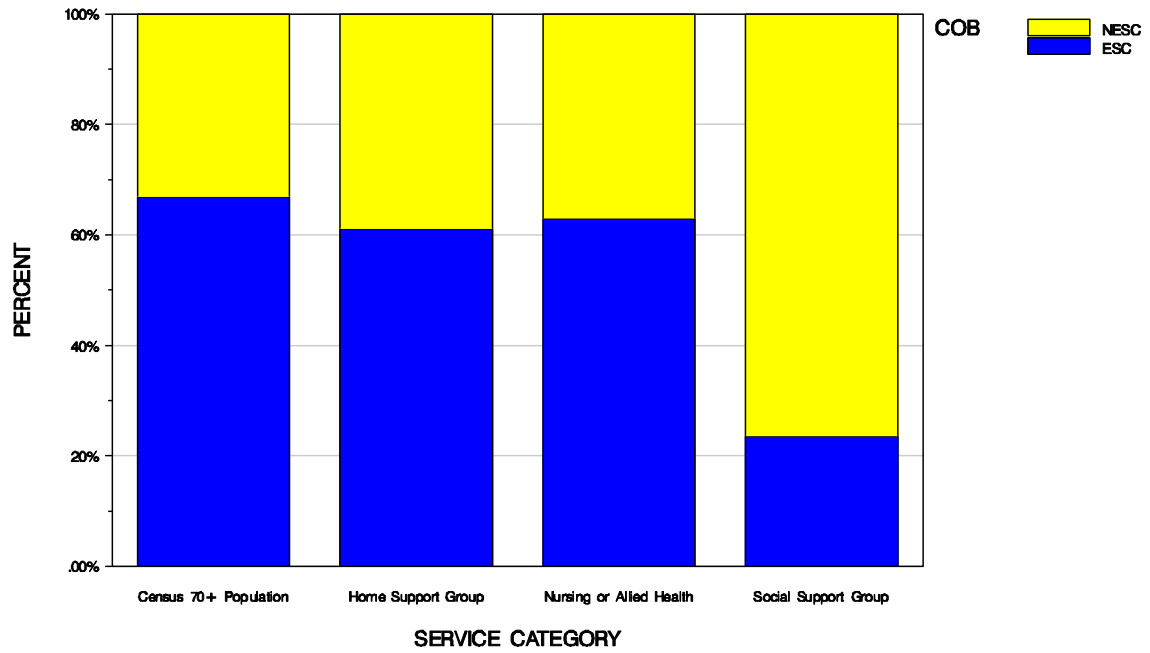
Table 50: Summary of Melbourne

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	333	22,783	68.4	1,661	20.0%
	2	Italy	77	4,569	59.3	177	43.5%
	3	China	19	584	30.7	137	13.9%
	4	Greece	15	725	48.4	38	39.5%
	5	Poland	5	1,128	225.6	37	13.5%
	6	Malta	11	303	27.5	36	30.6%
	7	Germany	4	253	63.3	30	13.3%
	8	Egypt	10	573	57.3	28	35.7%
	9	Indonesia	.	.	.	27	.
	10	India	3	47	15.7	26	11.5%
	11	Other Non ESC	63	6,347	100.7	289	21.8%
<i>Home Support Group</i>			540	37,313	69.1	2,486	21.7%
Nursing or Allied Health	1	ESC	229	4,077	17.8	1,661	13.8%
	2	Italy	52	838	16.1	177	29.4%
	3	China	21	275	13.1	137	15.3%
	4	Greece	15	241	16.1	38	39.5%
	5	Poland	3	46	15.3	37	8.1%
	6	Malta	10	123	12.3	36	27.8%
	7	Germany	4	207	51.8	30	13.3%
	8	Egypt	7	194	27.8	28	25.0%
	9	Indonesia	.	.	.	27	.
	10	India	4	63	15.8	26	15.4%
	11	Other Non ESC	47	403	8.6	289	16.3%
<i>Nursing or Allied Health</i>			392	6,468	16.5	2,486	15.8%
Social Support Group	1	ESC	61	7,353	120.5	1,661	3.7%
	2	Italy	41	7,225	176.2	177	23.2%
	3	China	34	6,328	186.1	137	24.8%
	4	Greece	3	14	4.7	38	7.9%
	5	Poland	3	305	101.7	37	8.1%
	6	Malta	2	22	11.0	36	5.6%
	7	Germany	1	4	4.0	30	3.3%
	8	Egypt	3	436	145.3	28	10.7%
	9	Indonesia	.	.	.	27	.
	10	India	1	108	108.0	26	3.8%
	11	Other Non ESC	60	9,488	158.1	289	20.8%
<i>Social Support Group</i>			209	31,283	149.7	2,486	8.4%

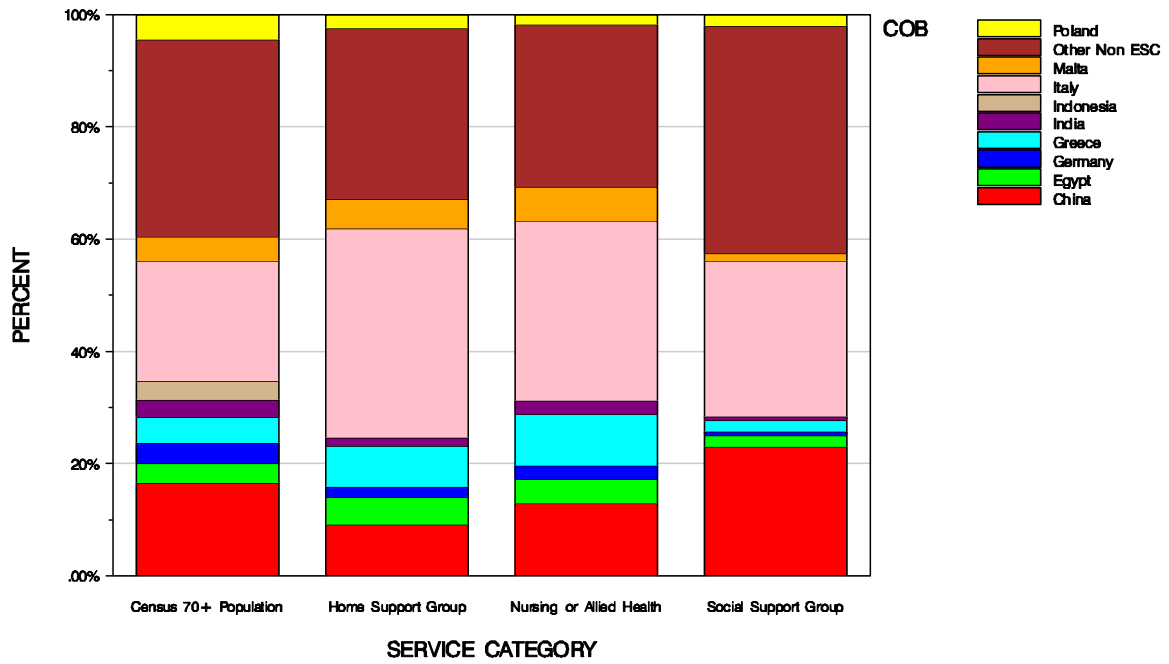
Clients by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Clients of 3 Service Categories: Melbourne (C)



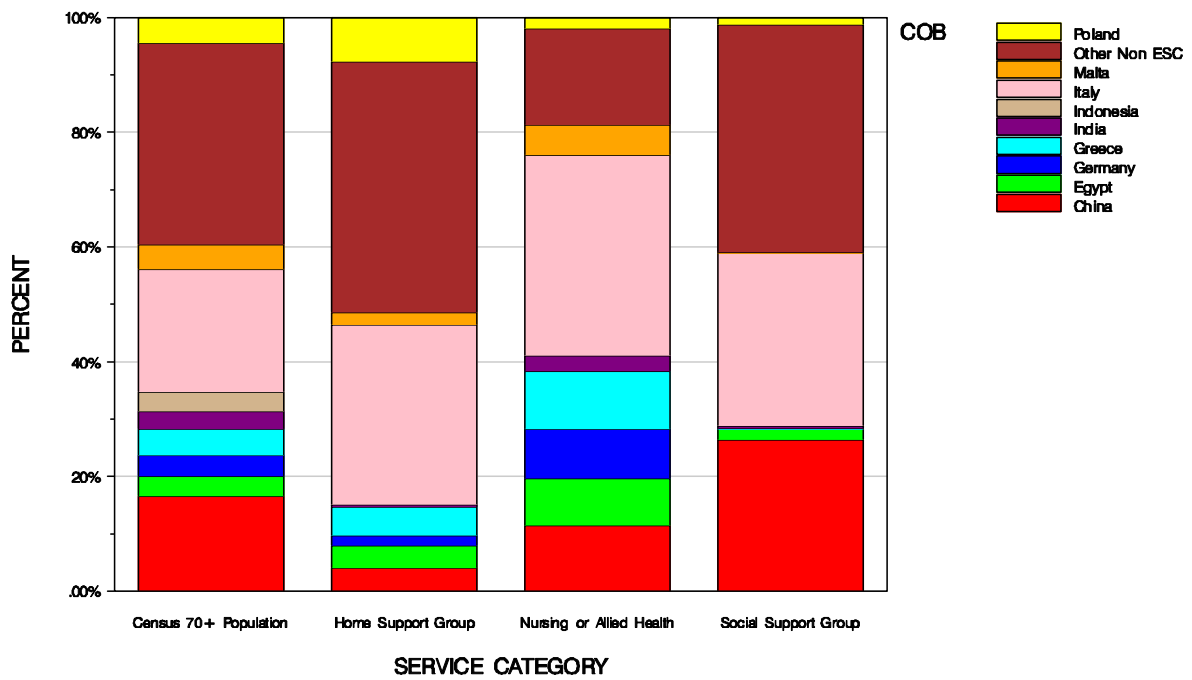
Service Hours by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Melbourne (C)



Clients by Country of Birth as Proportion of all Clients from NES –
Comparison between Census pop. and Clients of 3 Service Categories: Melbourne (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
Comparison between Census pop. and Service Hours of 3 Service Categories: Melbourne (C)

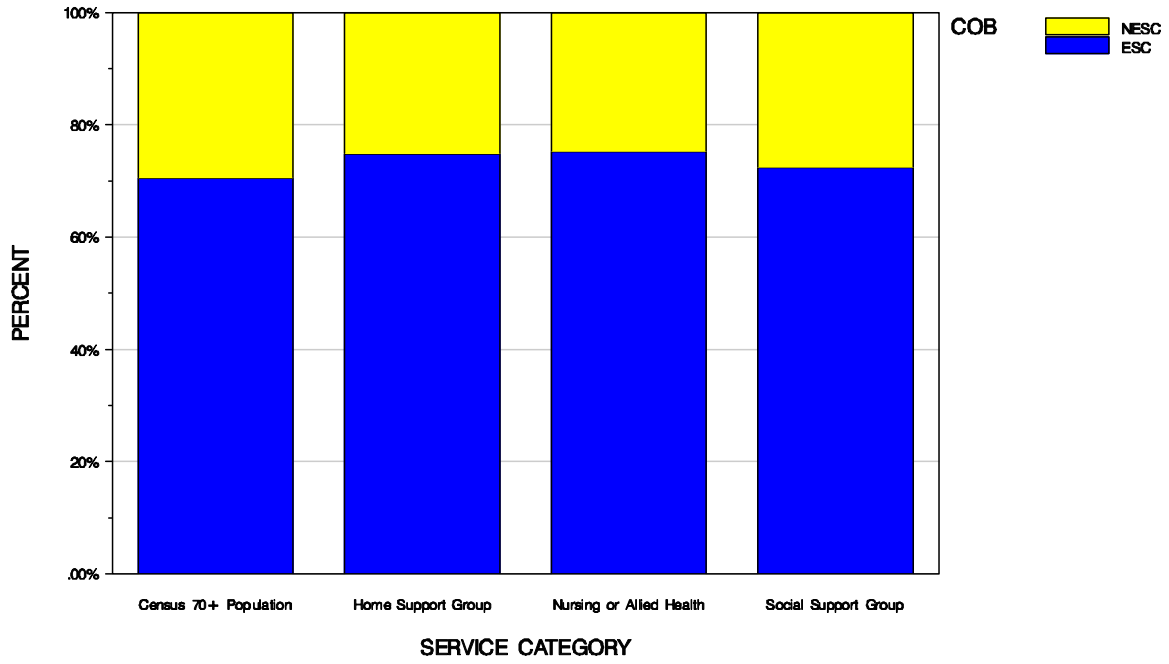


Melton

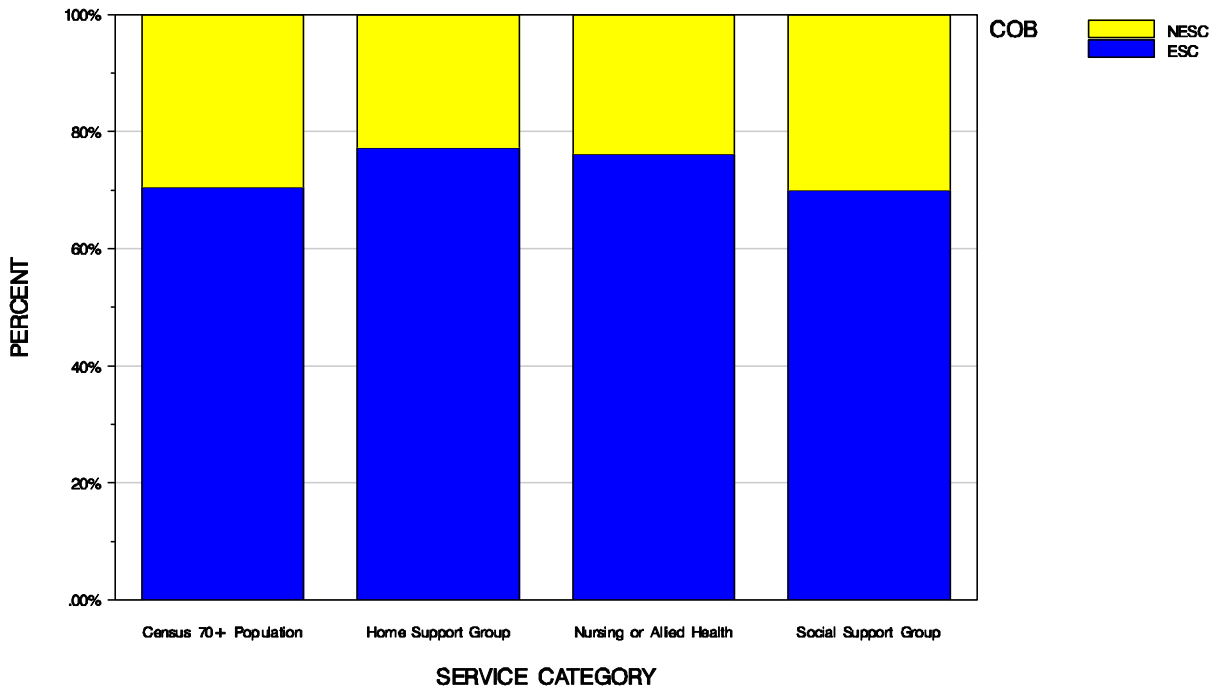
Table 51: Summary of Melton

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	685	23,360	34.1	1,899	36.1%
	2	Malta	30	839	28.0	117	25.6%
	3	Italy	37	1,016	27.5	85	43.5%
	4	Germany	19	571	30.0	51	37.3%
	5	Poland	15	672	44.8	43	34.9%
	6	Croatia	16	401	25.1	41	39.0%
	7	Netherlands	11	301	27.3	34	32.4%
	8	India	9	272	30.2	34	26.5%
	9	Greece	13	269	20.7	33	39.4%
	10	Philippines	5	100	20.0	29	17.2%
	11	Other Non ESC	76	2,441	32.1	329	23.1%
<i>Home Support Group</i>			916	30,241	33.0	2,695	34.0%
Nursing or Allied Health	1	ESC	578	6,603	11.4	1,899	30.4%
	2	Malta	37	358	9.7	117	31.6%
	3	Italy	36	253	7.0	85	42.4%
	4	Germany	14	215	15.4	51	27.5%
	5	Poland	8	157	19.6	43	18.6%
	6	Croatia	12	82	6.8	41	29.3%
	7	Netherlands	6	28	4.7	34	17.6%
	8	India	4	6	1.4	34	11.8%
	9	Greece	8	29	3.6	33	24.2%
	10	Philippines	3	41	13.7	29	10.3%
	11	Other Non ESC	62	891	14.4	329	18.8%
<i>Nursing or Allied Health</i>			768	8,664	11.3	2,695	28.5%
Social Support Group	1	ESC	228	16,488	72.3	1,899	12.0%
	2	Malta	13	1,041	80.1	117	11.1%
	3	Italy	2	115	57.5	85	2.4%
	4	Germany	6	624	104.0	51	11.8%
	5	Poland	9	899	99.9	43	20.9%
	6	Croatia	4	122	30.5	41	9.8%
	7	Netherlands	4	535	133.8	34	11.8%
	8	India	8	540	67.5	34	23.5%
	9	Greece	5	375	75.0	33	15.2%
	10	Philippines	3	302	100.7	29	10.3%
	11	Other Non ESC	33	2,510	76.1	329	10.0%
<i>Social Support Group</i>			315	23,551	74.8	2,695	11.7%

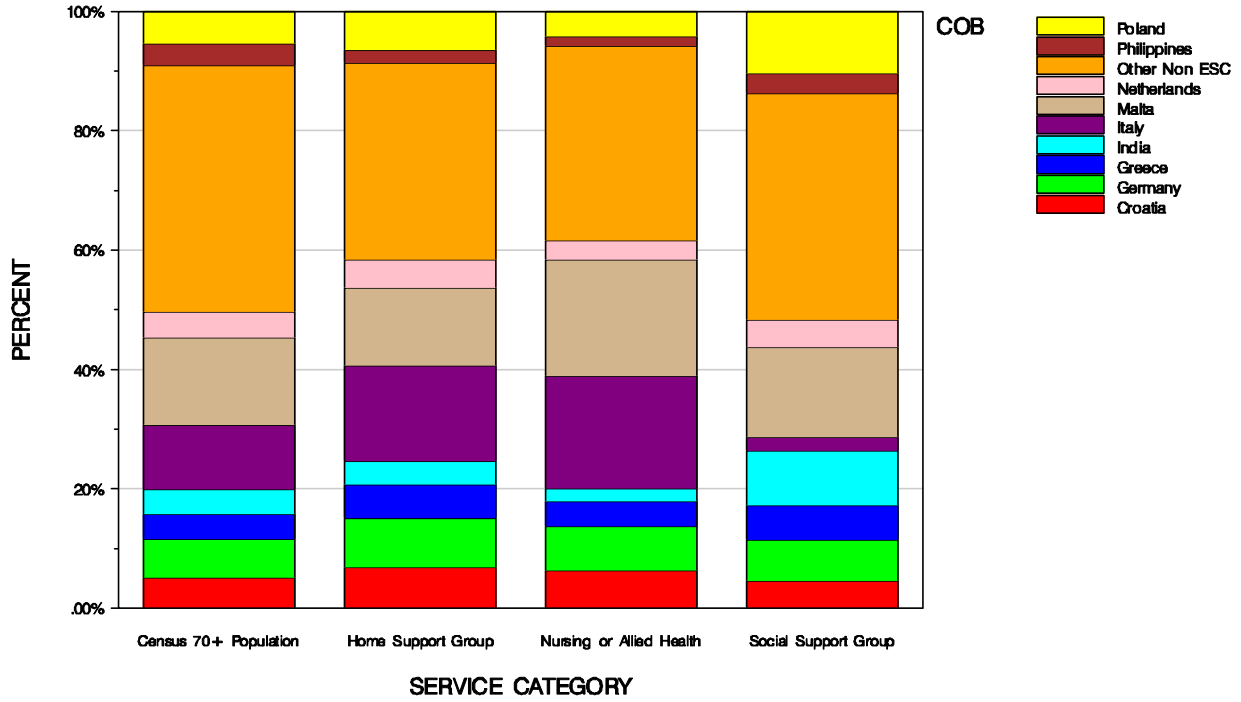
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Melton (S)



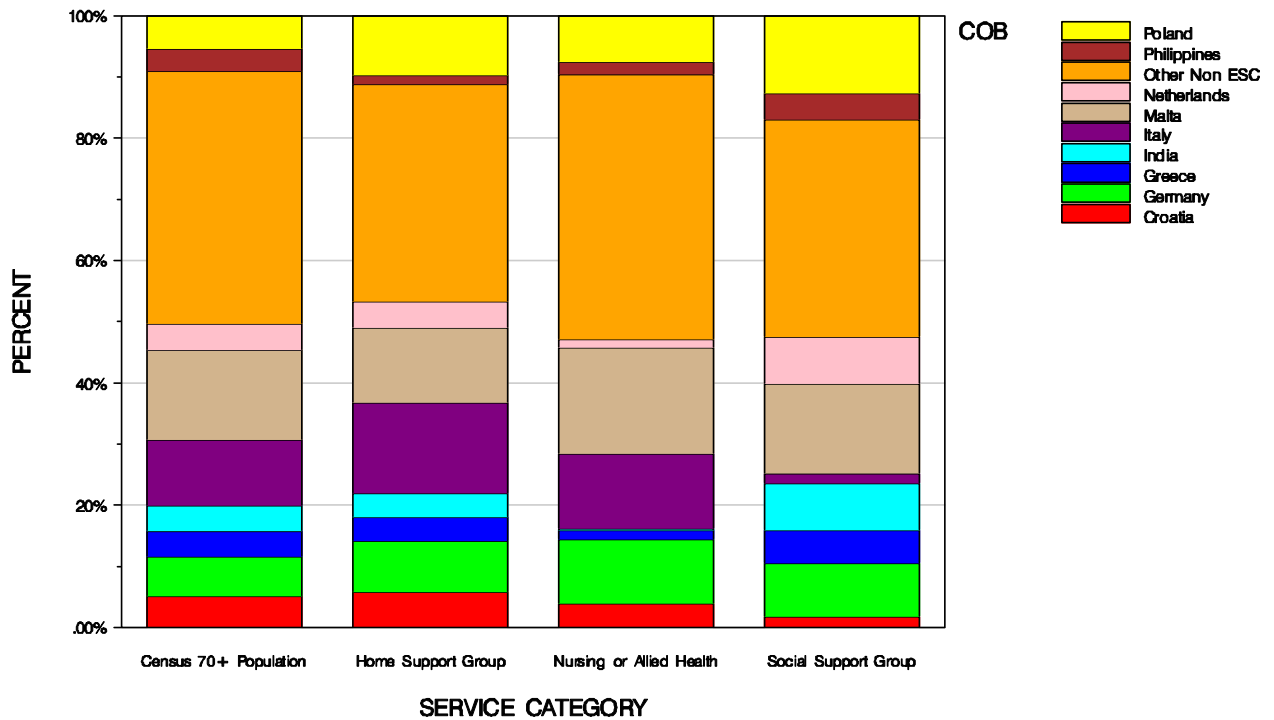
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Melton (S)



Clients by Country of Birth as Proportion of all Clients from NES –
Comparison between Census pop. and Clients of 3 Service Categories: Melton (S)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
Comparison between Census pop. and Service Hours of 3 Service Categories: Melton (S)

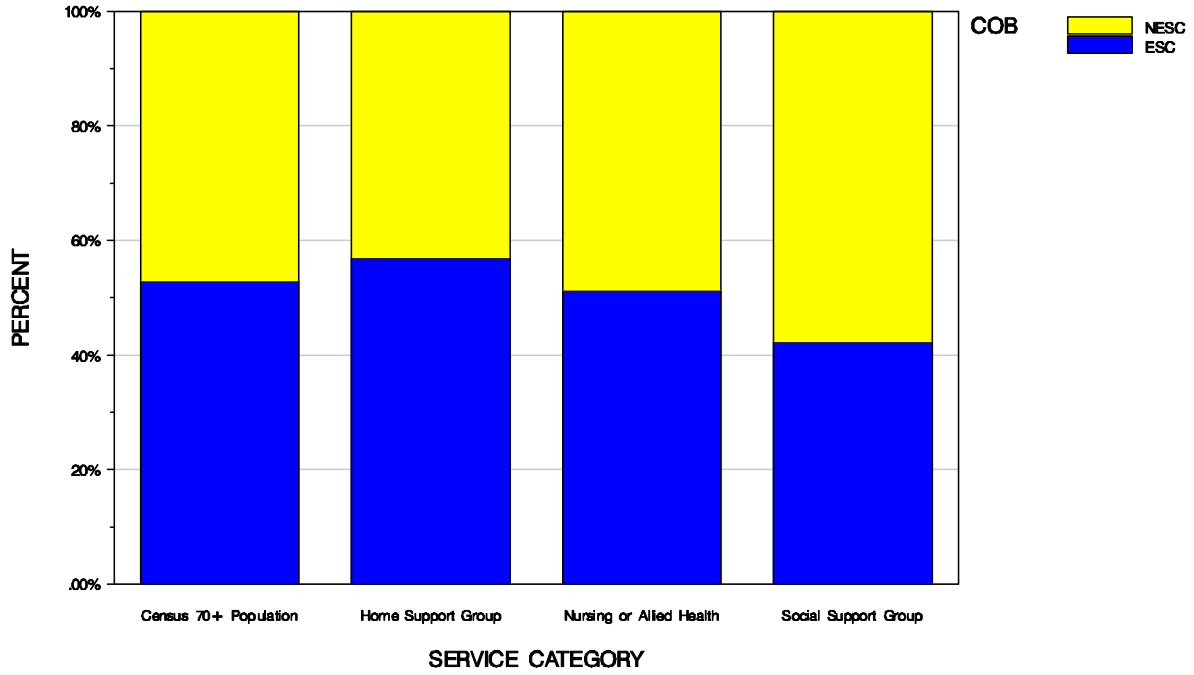


Moonee Valley

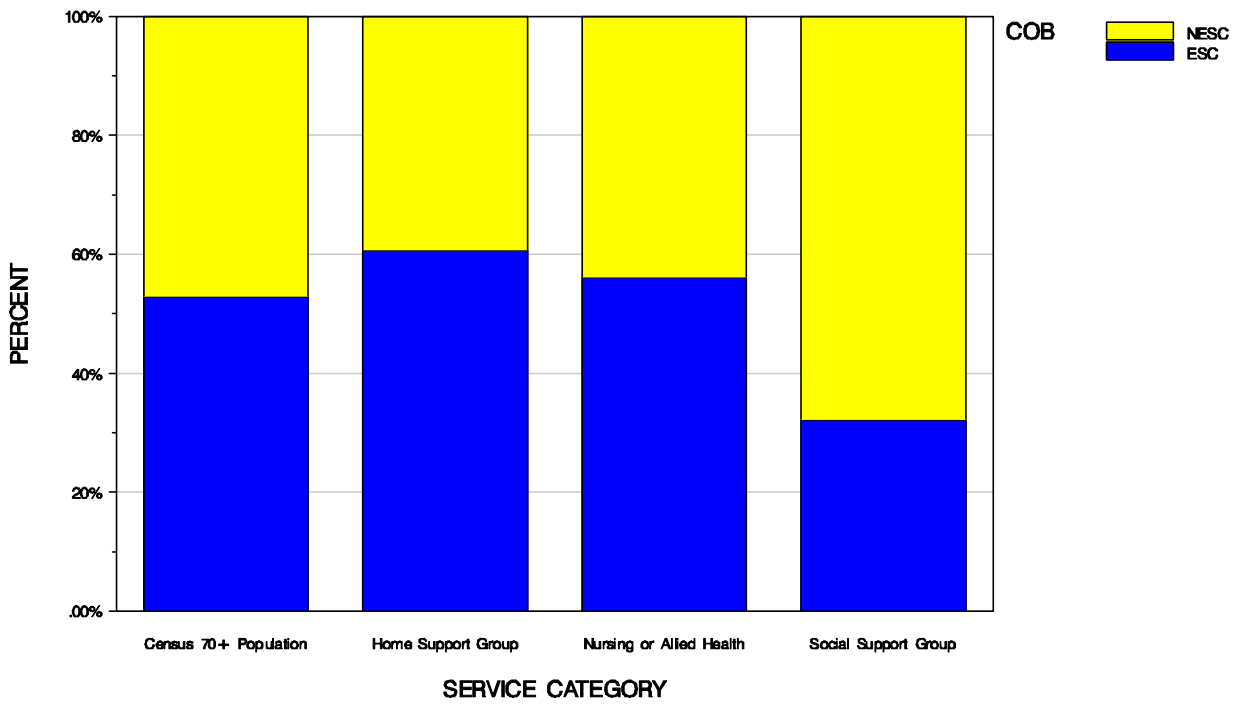
Table 52: Summary of Moonee Valley

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	1,528	51,891	34.0	5,819	26.3%
	2	Italy	618	19,161	31.0	2,441	25.3%
	3	Greece	114	2,794	24.5	425	26.8%
	4	Malta	43	1,233	28.7	272	15.8%
	5	China	16	239	14.9	232	6.9%
	6	Viet Nam	37	313	8.4	167	22.2%
	7	Germany	36	1,508	41.9	154	23.4%
	8	Egypt	37	1,658	44.8	148	25.0%
	9	Poland	40	972	24.3	136	29.4%
	10	Croatia	21	866	41.2	128	16.4%
	11	Other Non ESC	194	4,921	25.4	1,082	17.9%
<i>Home Support Group</i>			<i>2,684</i>	<i>85,554</i>	<i>31.9</i>	<i>11,004</i>	<i>24.4%</i>
Nursing or Allied Health	1	ESC	863	17,804	20.6	5,819	14.8%
	2	Italy	430	6,834	15.9	2,441	17.6%
	3	Greece	61	1,095	18.0	425	14.4%
	4	Malta	45	1,003	22.3	272	16.5%
	5	China	20	208	10.4	232	8.6%
	6	Viet Nam	29	434	15.0	167	17.4%
	7	Germany	19	323	17.0	154	12.3%
	8	Egypt	25	488	19.5	148	16.9%
	9	Poland	20	266	13.3	136	14.7%
	10	Croatia	25	740	29.6	128	19.5%
	11	Other Non ESC	148	2,548	17.2	1,082	13.7%
<i>Nursing or Allied Health</i>			<i>1,685</i>	<i>31,743</i>	<i>18.8</i>	<i>11,004</i>	<i>15.3%</i>
Social Support Group	1	ESC	246	20,806	84.6	5,819	4.2%
	2	Italy	103	16,615	161.3	2,441	4.2%
	3	Greece	22	1,741	79.1	425	5.2%
	4	Malta	7	1,352	193.1	272	2.6%
	5	China	26	2,717	104.5	232	11.2%
	6	Viet Nam	37	6,379	172.4	167	22.2%
	7	Germany	11	1,462	132.9	154	7.1%
	8	Egypt	19	822	43.3	148	12.8%
	9	Poland	12	889	74.1	136	8.8%
	10	Croatia	2	708	354.0	128	1.6%
	11	Other Non ESC	97	11,270	116.2	1,082	9.0%
<i>Social Support Group</i>			<i>582</i>	<i>64,761</i>	<i>111.3</i>	<i>11,004</i>	<i>5.3%</i>

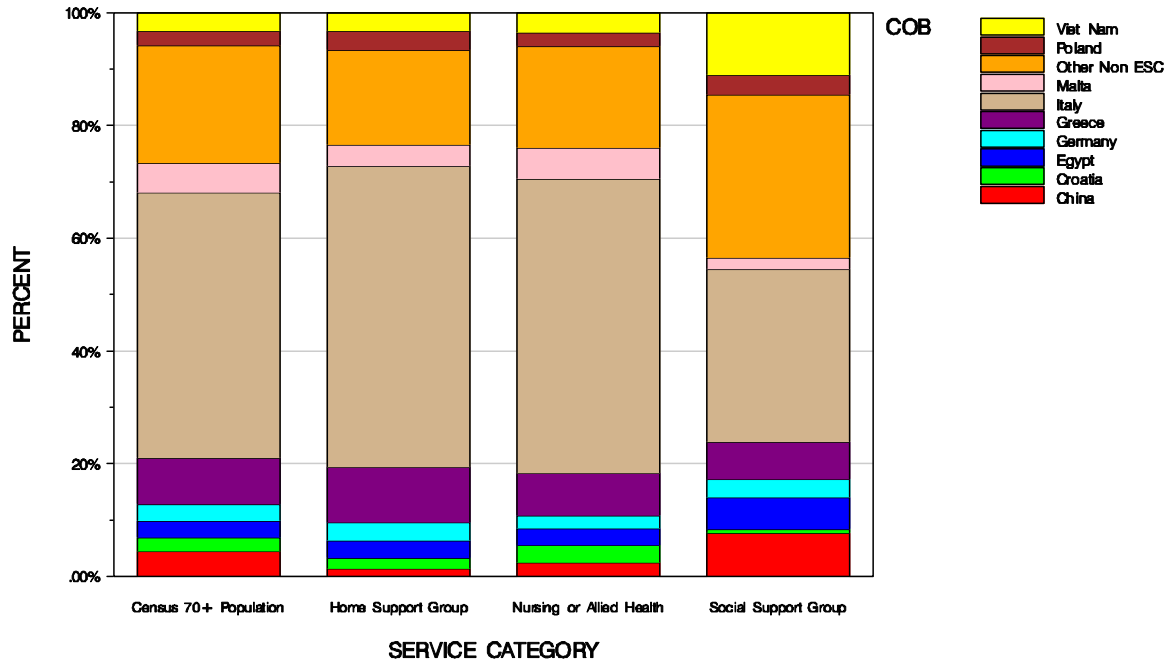
Clients by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Clients of 3 Service Categories: Moonee Valley (C)



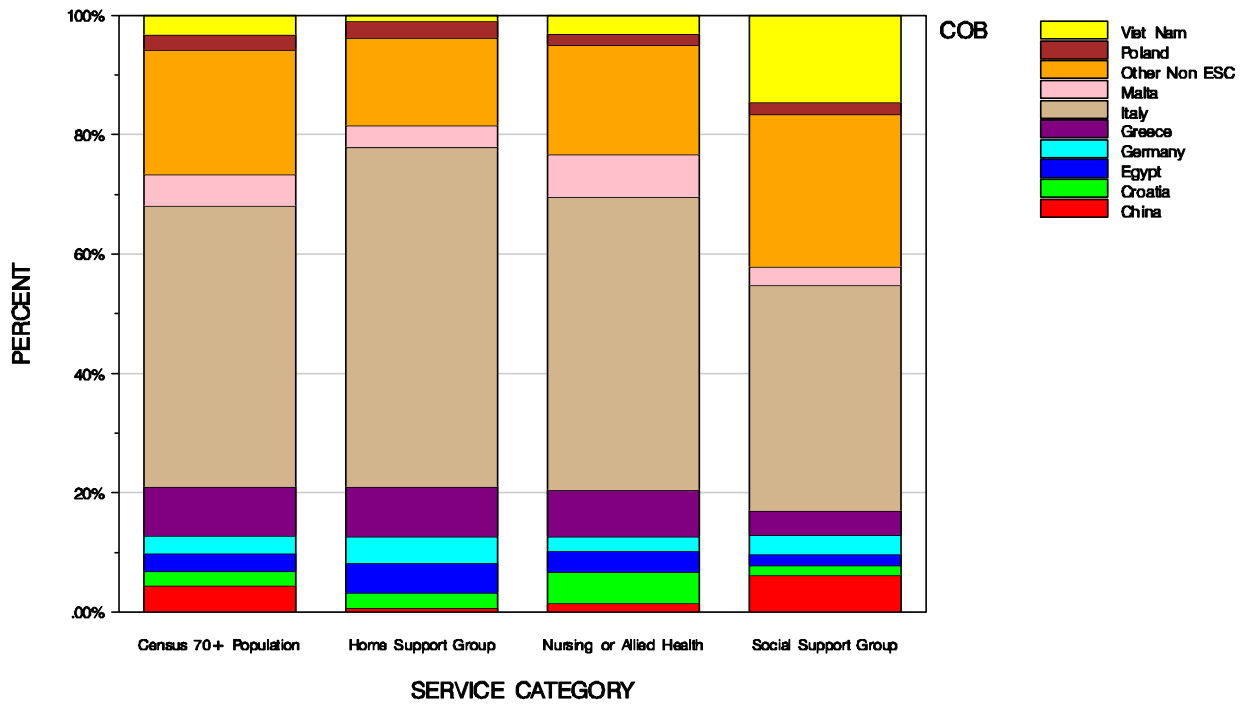
Service Hours by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Moonee Valley (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Moonee Valley (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Moonee Valley (C)

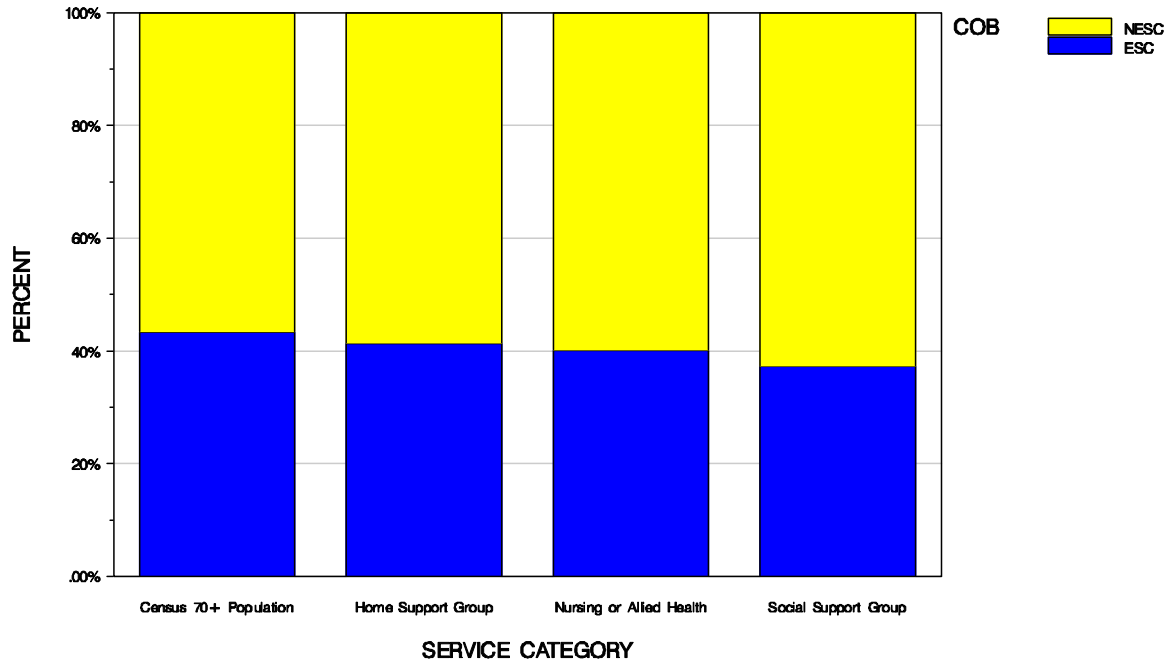


Moreland

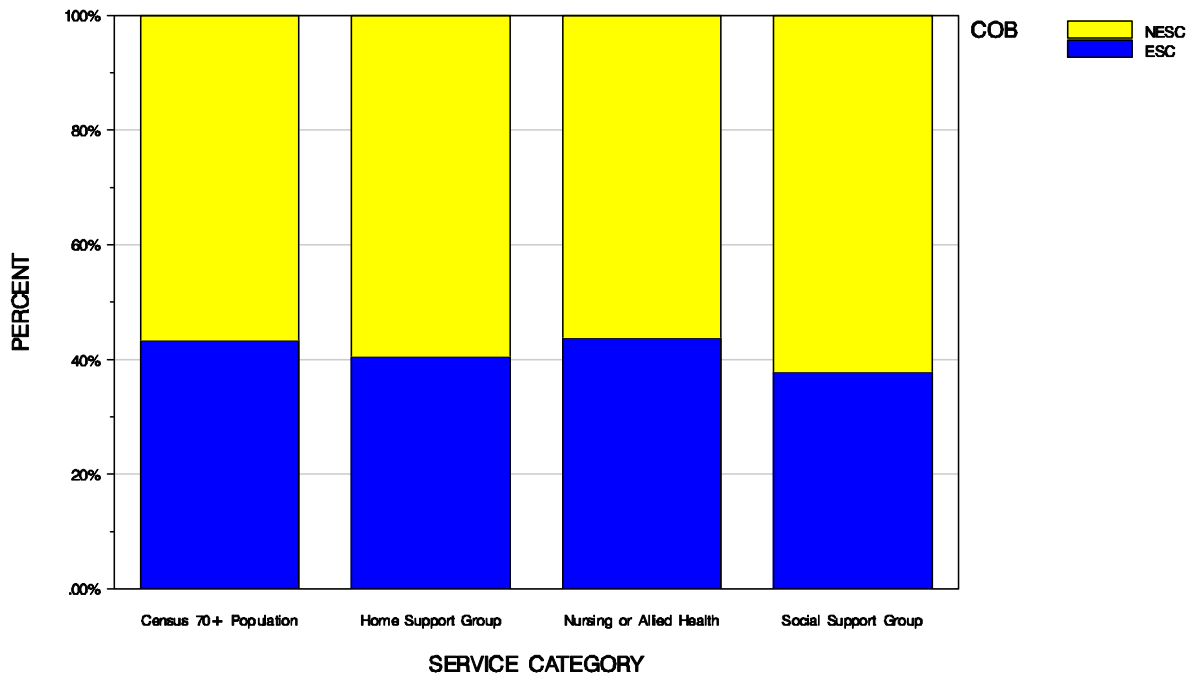
Table 53: Summary of Moreland

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	1,676	60,752	36.2	6,723	24.9%
	2	Italy	1,438	56,302	39.2	4,664	30.8%
	3	Greece	302	11,061	36.6	1,300	23.2%
	4	Malta	118	3,986	33.8	501	23.6%
	5	Egypt	69	2,625	38.0	258	26.7%
	6	Poland	49	1,212	24.7	253	19.4%
	7	Lebanon	63	1,763	28.0	207	30.4%
	8	Germany	37	1,322	35.7	149	24.8%
	9	Croatia	26	601	23.1	136	19.1%
	10	Cyprus	35	1,130	32.3	136	25.7%
	11	Other Non ESC	241	9,190	38.1	1,167	20.7%
<i>Home Support Group</i>			<i>4,054</i>	<i>149,943</i>	<i>37.0</i>	<i>15,494</i>	<i>26.2%</i>
Nursing or Allied Health	1	ESC	1,107	24,973	22.6	6,723	16.5%
	2	Italy	997	19,468	19.5	4,664	21.4%
	3	Greece	181	3,190	17.6	1,300	13.9%
	4	Malta	101	1,705	16.9	501	20.2%
	5	Egypt	52	771	14.8	258	20.2%
	6	Poland	38	701	18.4	253	15.0%
	7	Lebanon	41	1,560	38.0	207	19.8%
	8	Germany	26	365	14.0	149	17.4%
	9	Croatia	25	346	13.8	136	18.4%
	10	Cyprus	21	242	11.5	136	15.4%
	11	Other Non ESC	170	3,776	22.2	1,167	14.6%
<i>Nursing or Allied Health</i>			<i>2,759</i>	<i>57,098</i>	<i>20.7</i>	<i>15,494</i>	<i>17.8%</i>
Social Support Group	1	ESC	275	47,648	173.3	6,723	4.1%
	2	Italy	221	41,029	185.7	4,664	4.7%
	3	Greece	50	6,018	120.4	1,300	3.8%
	4	Malta	32	6,552	204.8	501	6.4%
	5	Egypt	17	2,696	158.6	258	6.6%
	6	Poland	27	4,399	162.9	253	10.7%
	7	Lebanon	6	432	72.0	207	2.9%
	8	Germany	11	2,369	215.3	149	7.4%
	9	Croatia	7	1,504	214.8	136	5.1%
	10	Cyprus	1	234	234.0	136	0.7%
	11	Other Non ESC	90	13,176	146.4	1,167	7.7%
<i>Social Support Group</i>			<i>737</i>	<i>126,056</i>	<i>171.0</i>	<i>15,494</i>	<i>4.8%</i>

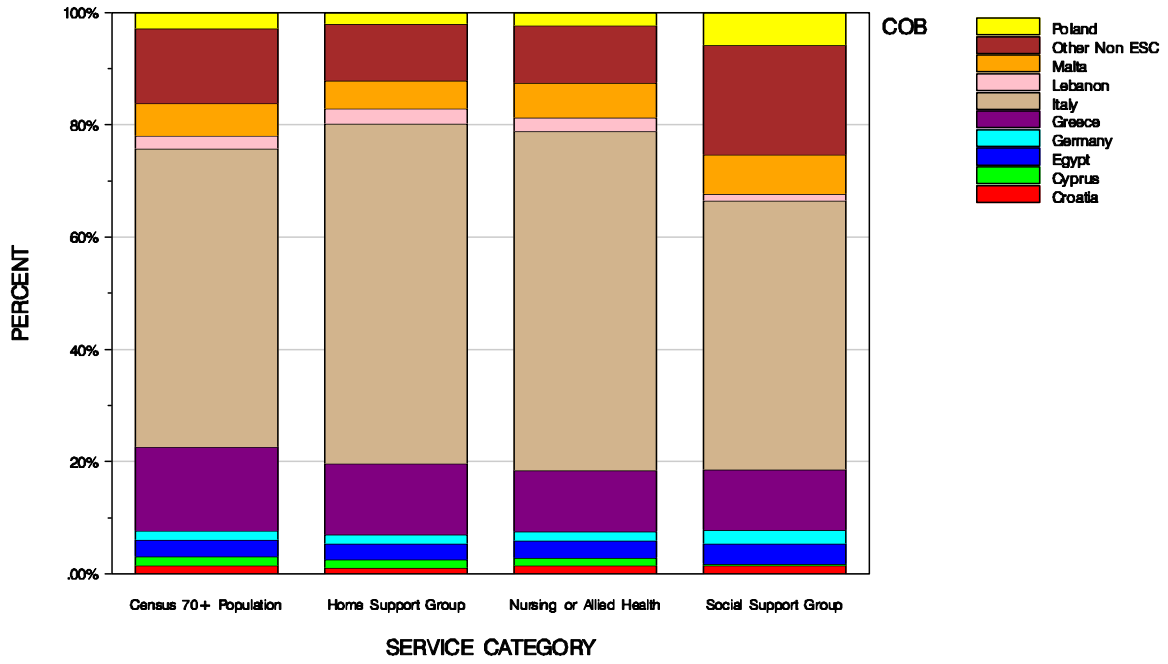
Clients by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Clients of 3 Service Categories: Moreland (C)



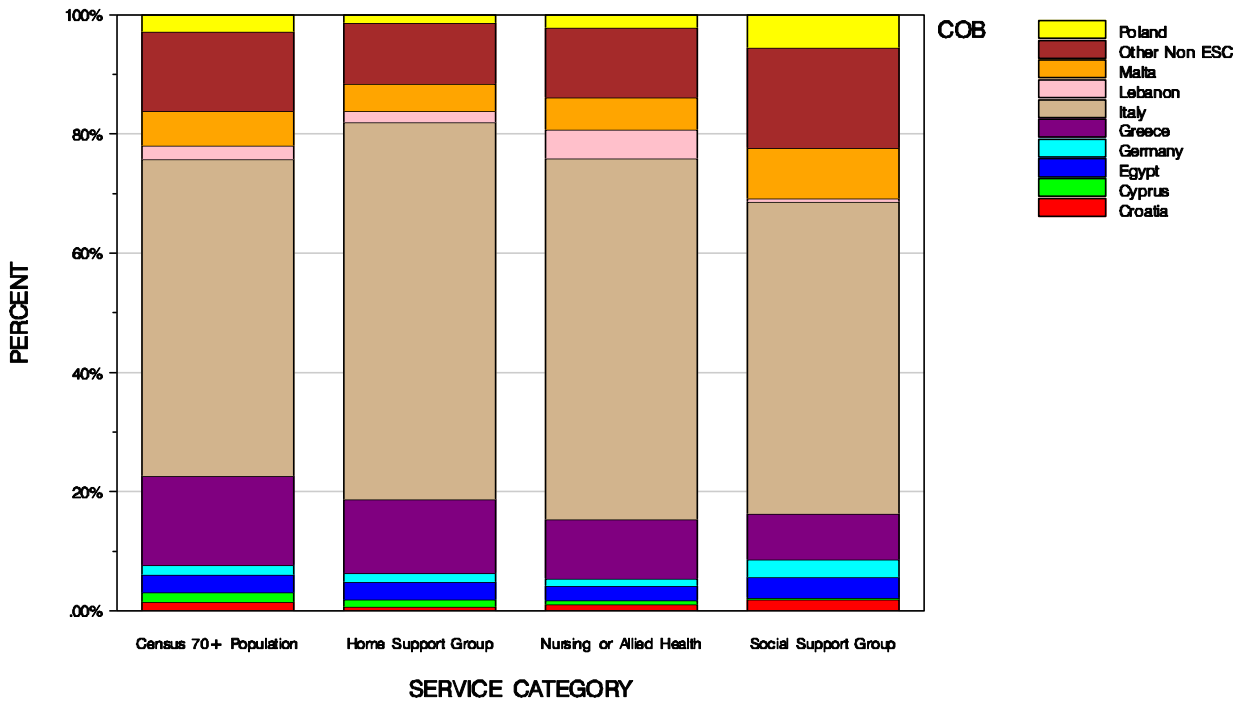
Service Hours by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Moreland (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Moreland (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Moreland (C)

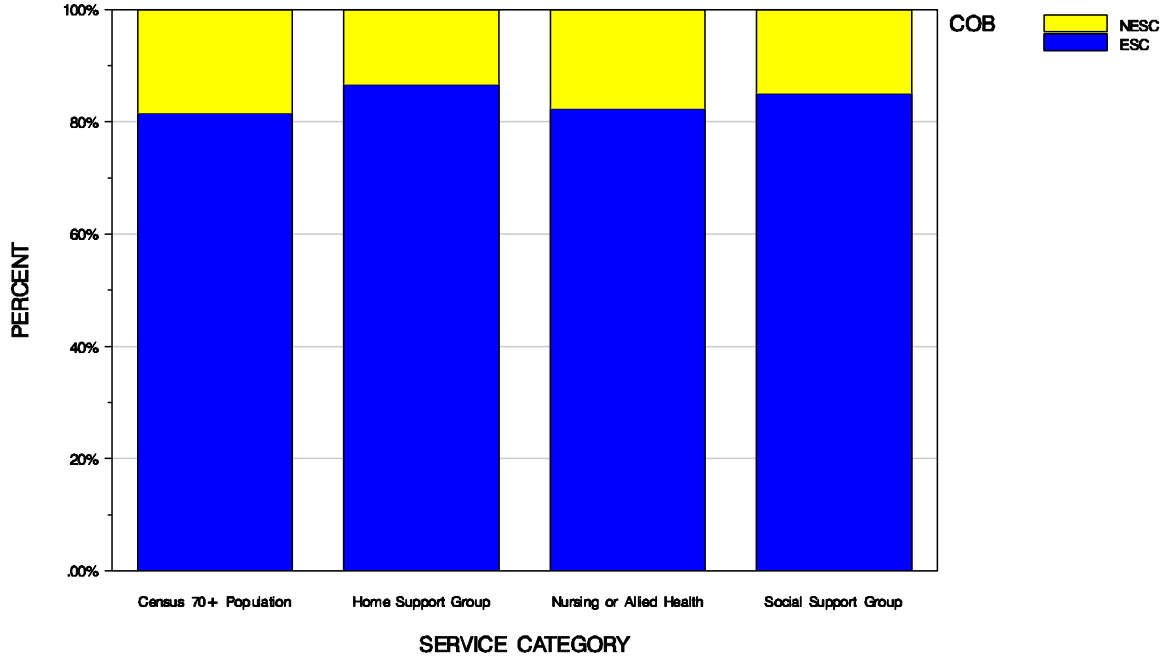


Nillumbik

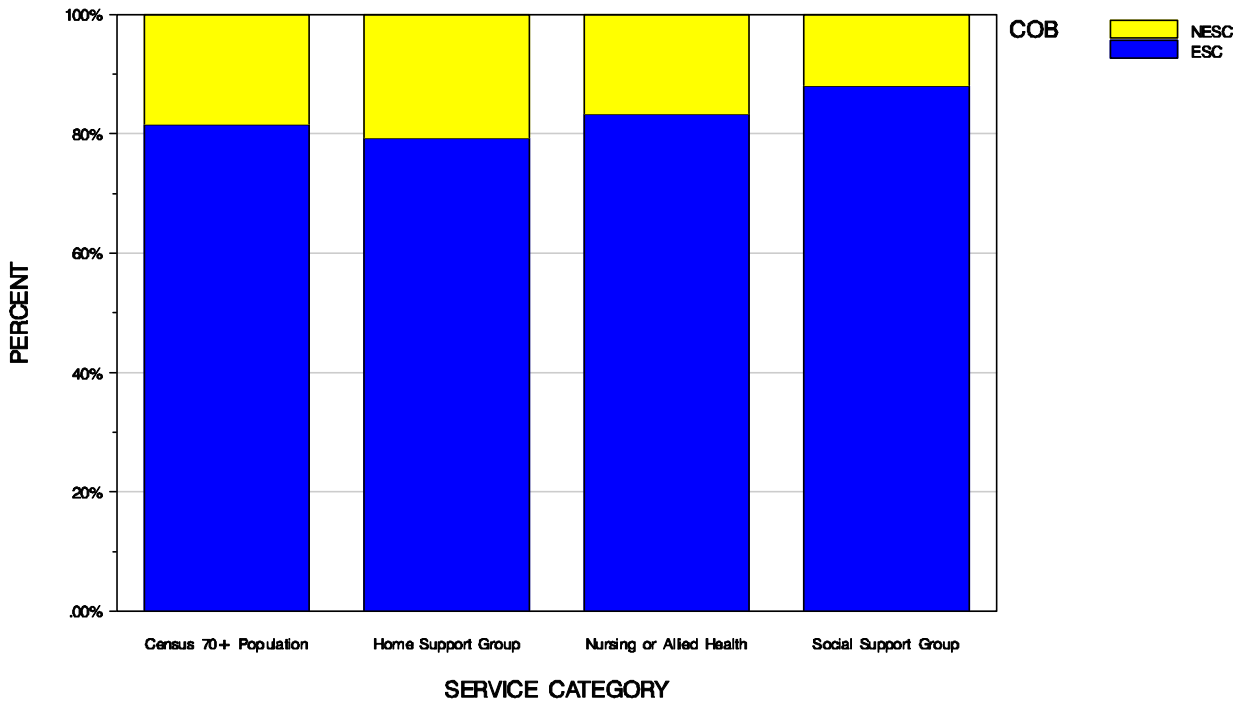
Table 54: Summary of Nillumbik

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	410	12,150	29.6	2,011	20.4%
	2	Italy	15	432	28.8	101	14.9%
	3	Netherlands	5	437	87.4	52	9.6%
	4	Germany	8	211	26.4	44	18.2%
	5	Greece	6	51	8.5	27	22.2%
	6	India	6	1,025	170.8	20	30.0%
	7	Malta	2	80	40.0	17	11.8%
	8	Austria	1	79	78.6	12	8.3%
	9	Poland	1	2	2.0	11	9.1%
	10	Switzerland	1	74	74.0	10	10.0%
	11	Other Non ESC	18	781	43.4	162	11.1%
<i>Home Support Group</i>			473	15,322	32.4	2,467	19.2%
Nursing or Allied Health	1	ESC	308	3,502	11.4	2,011	15.3%
	2	Italy	14	73	5.2	101	13.9%
	3	Netherlands	5	20	3.9	52	9.6%
	4	Germany	9	128	14.2	44	20.5%
	5	Greece	6	22	3.7	27	22.2%
	6	India	6	137	22.8	20	30.0%
	7	Malta	5	27	5.3	17	29.4%
	8	Austria	1	3	2.5	12	8.3%
	9	Poland	.	.	.	11	.
	10	Switzerland	.	.	.	10	.
	11	Other Non ESC	20	297	14.8	162	12.3%
<i>Nursing or Allied Health</i>			374	4,207	11.2	2,467	15.2%
Social Support Group	1	ESC	102	12,186	119.5	2,011	5.1%
	2	Italy	4	387	96.8	101	4.0%
	3	Netherlands	3	116	38.5	52	5.8%
	4	Germany	2	289	144.5	44	4.5%
	5	Greece	.	.	.	27	.
	6	India	3	574	191.3	20	15.0%
	7	Malta	1	46	46.3	17	5.9%
	8	Austria	.	.	.	12	.
	9	Poland	.	.	.	11	.
	10	Switzerland	.	.	.	10	.
	11	Other Non ESC	5	261	52.2	162	3.1%
<i>Social Support Group</i>			120	13,859	115.5	2,467	4.9%

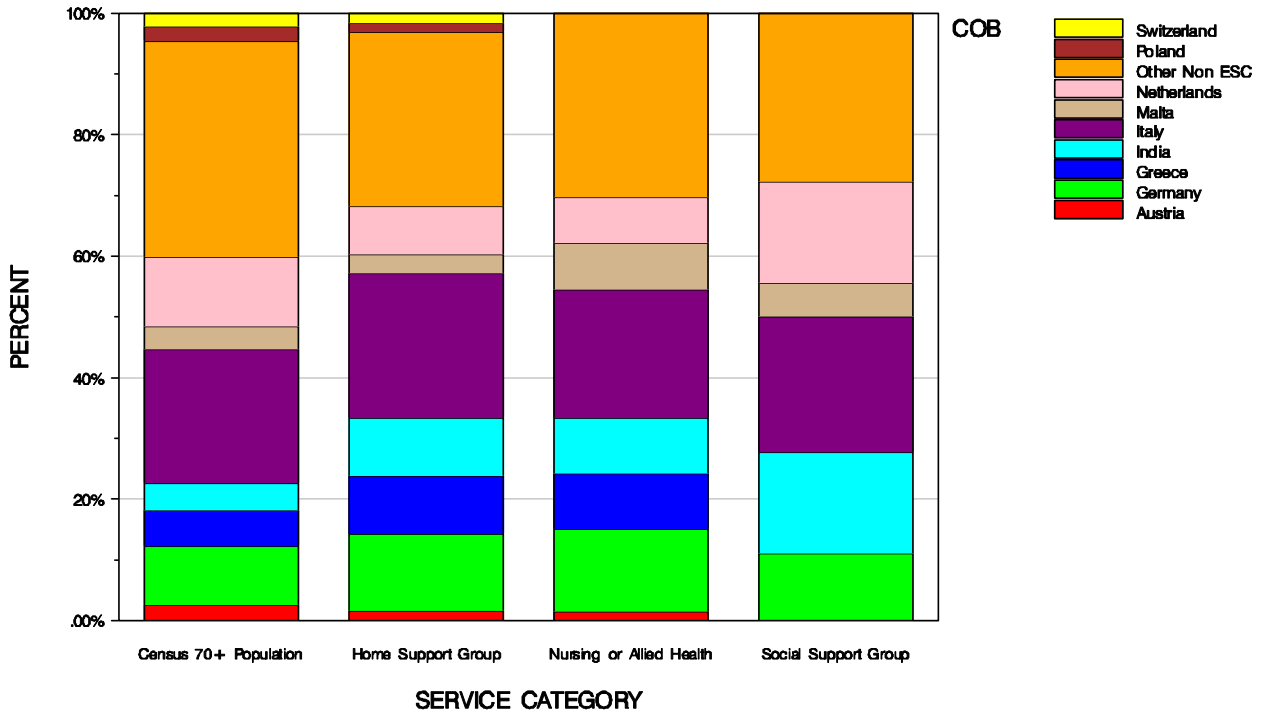
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Nillumbik (S)



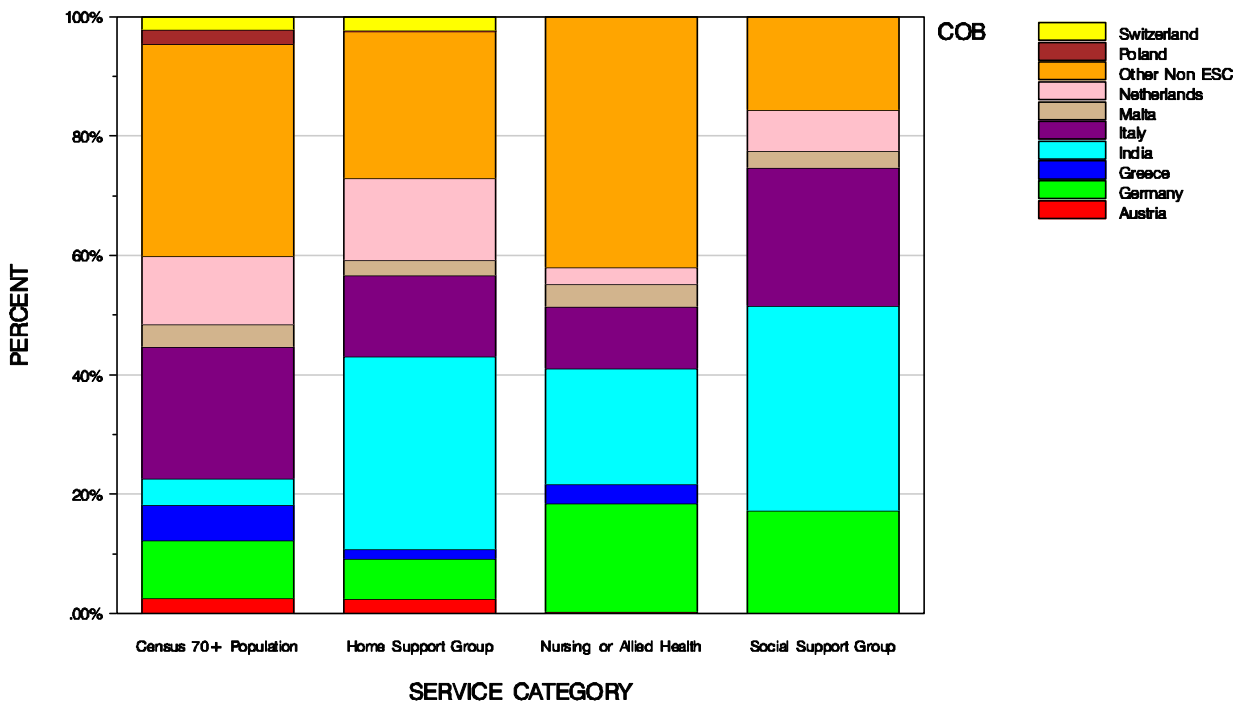
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Nillumbik (S)



Clients by Country of Birth as Proportion of all Clients from NES –
Comparison between Census pop. and Clients of 3 Service Categories: Nilumbik (S)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
Comparison between Census pop. and Service Hours of 3 Service Categories: Nilumbik (S)

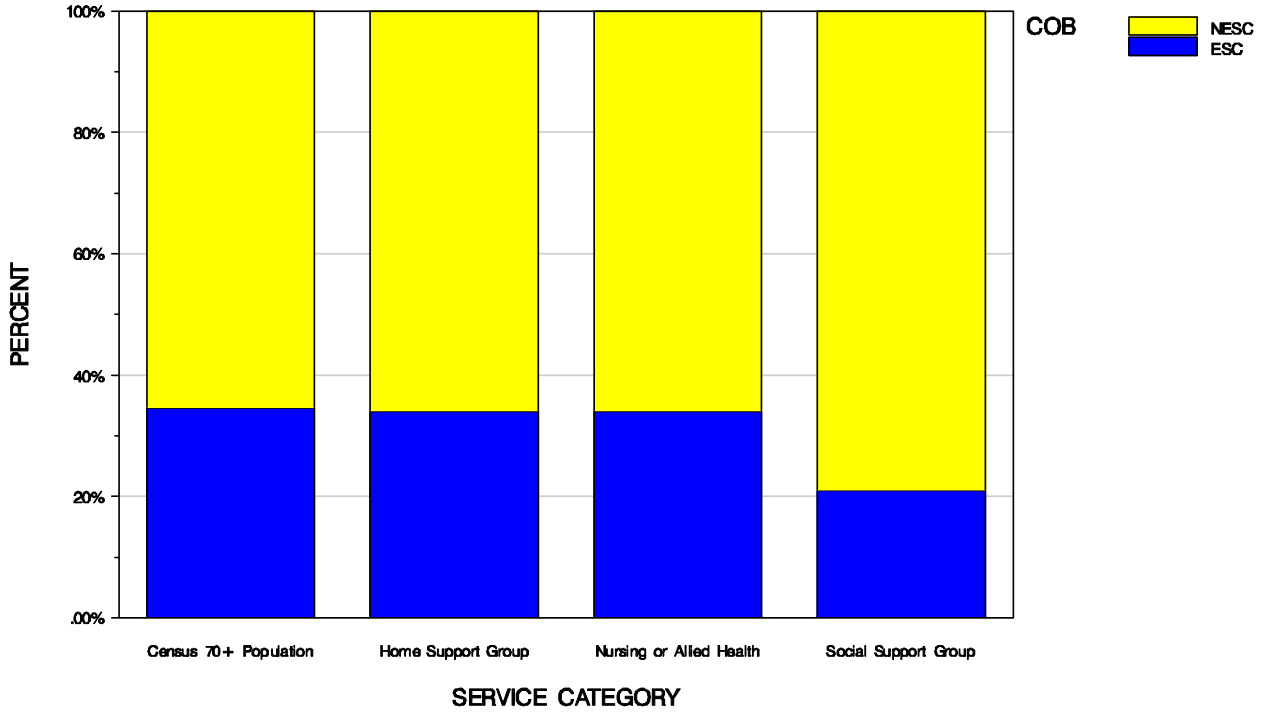


Whittlesea

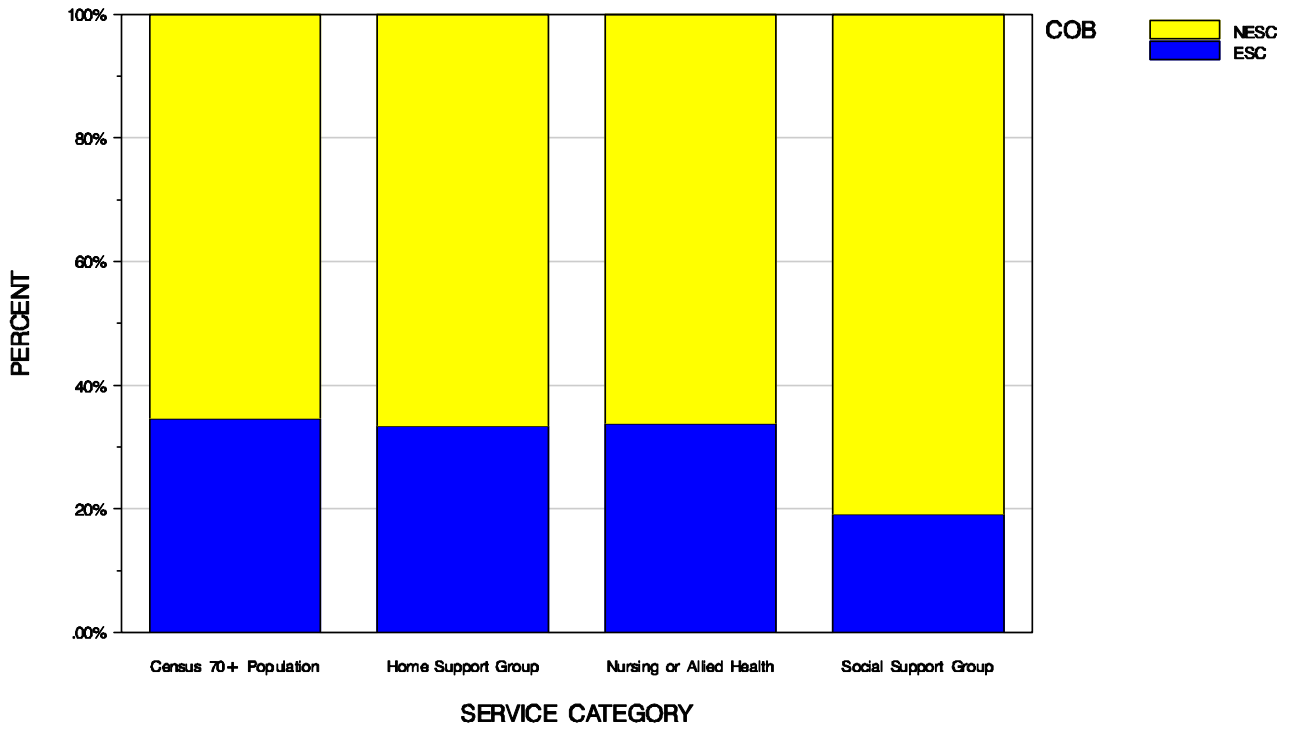
Table 55: Summary of Whittlesea

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	607	21,729	35.8	2,522	24.1%
	2	Italy	546	22,418	41.1	1,836	29.7%
	3	Greece	218	8,447	38.7	1,058	20.6%
	4	Macedonia	119	3,605	30.3	535	22.2%
	5	Malta	49	1,283	26.2	190	25.8%
	6	Egypt	29	1,030	35.5	101	28.7%
	7	Cyprus	29	1,431	49.3	91	31.9%
	8	Croatia	15	249	16.6	85	17.6%
	9	Viet Nam	7	124	17.6	85	8.2%
	10	India	21	299	14.2	75	28.0%
	11	Other Non ESC	144	4,562	31.7	724	19.9%
<i>Home Support Group</i>			1,784	65,176	36.5	7,302	24.4%
Nursing or Allied Health	1	ESC	395	6,106	15.5	2,522	15.7%
	2	Italy	364	5,862	16.1	1,836	19.8%
	3	Greece	126	1,645	13.1	1,058	11.9%
	4	Macedonia	72	1,136	15.8	535	13.5%
	5	Malta	41	604	14.7	190	21.6%
	6	Egypt	18	463	25.7	101	17.8%
	7	Cyprus	8	107	13.4	91	8.8%
	8	Croatia	11	96	8.7	85	12.9%
	9	Viet Nam	7	101	14.5	85	8.2%
	10	India	7	33	4.7	75	9.3%
	11	Other Non ESC	109	1,938	17.8	724	15.1%
<i>Nursing or Allied Health</i>			1,158	18,091	15.6	7,302	15.9%
Social Support Group	1	ESC	77	8,296	107.7	2,522	3.1%
	2	Italy	88	11,435	129.9	1,836	4.8%
	3	Greece	33	5,589	169.4	1,058	3.1%
	4	Macedonia	67	8,263	123.3	535	12.5%
	5	Malta	7	852	121.8	190	3.7%
	6	Egypt	9	1,370	152.2	101	8.9%
	7	Cyprus	1	2	2.0	91	1.1%
	8	Croatia	3	304	101.4	85	3.5%
	9	Viet Nam	1	188	188.0	85	1.2%
	10	India	12	2,049	170.8	75	16.0%
	11	Other Non ESC	68	4,921	72.4	724	9.4%
<i>Social Support Group</i>			366	43,268	118.2	7,302	5.0%

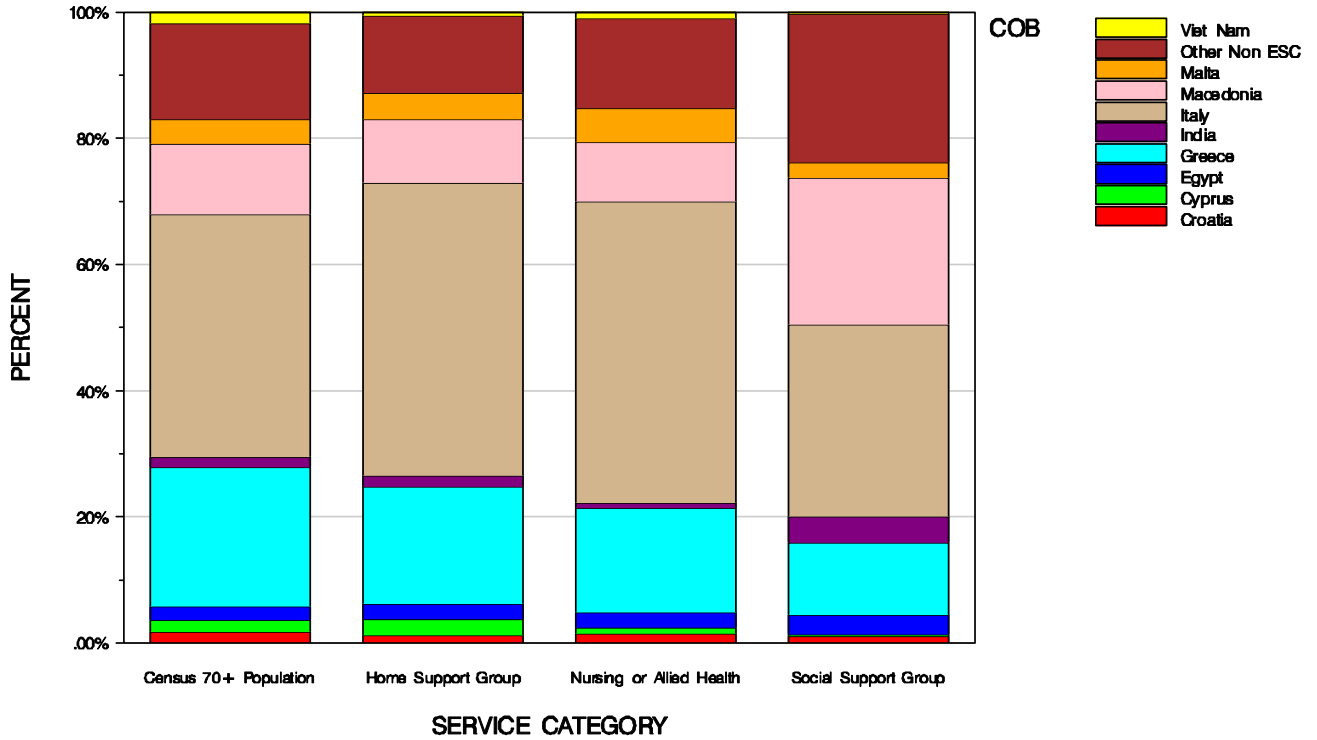
Clients by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Clients of 3 Service Categories: Whittlesea (C)



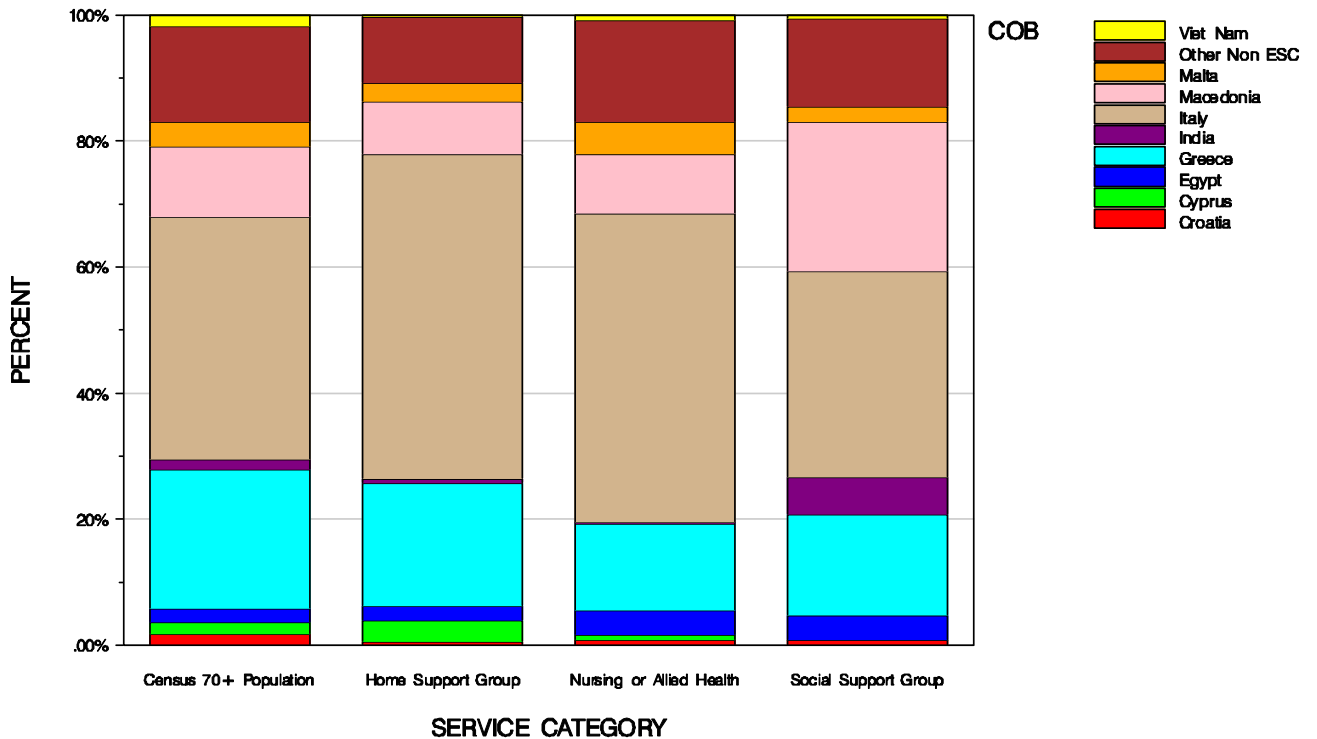
Service Hours by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Whittlesea (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Whittlesea (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Whittlesea (C)

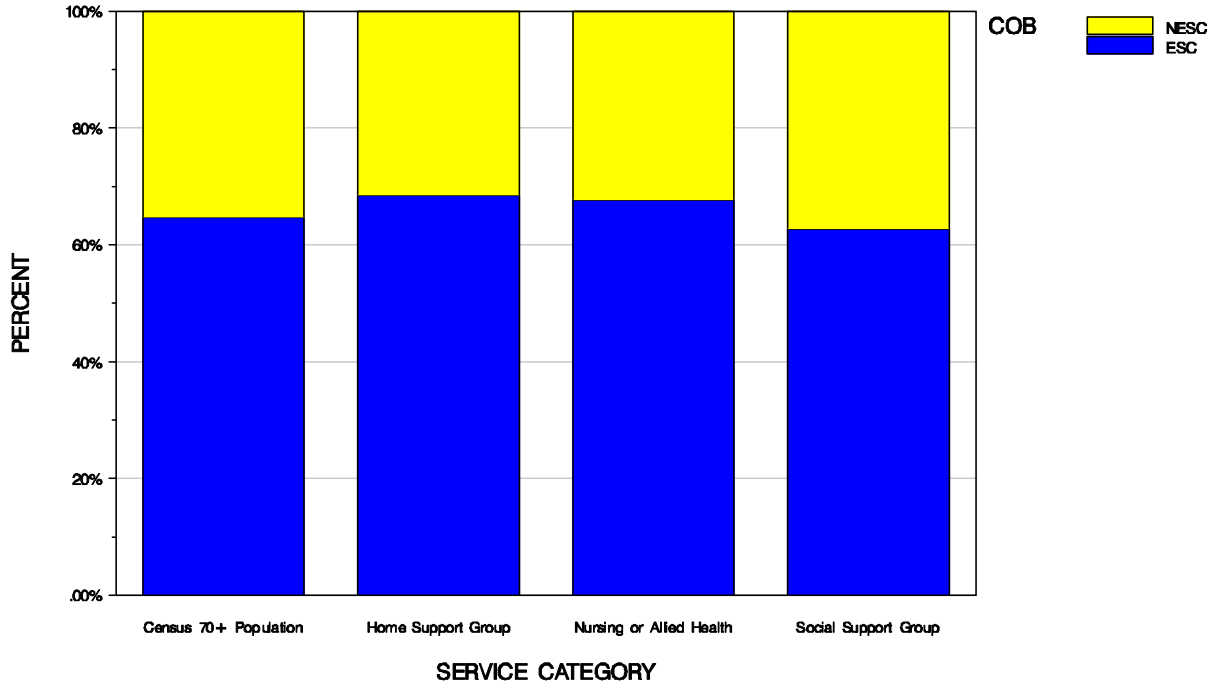


Wyndham

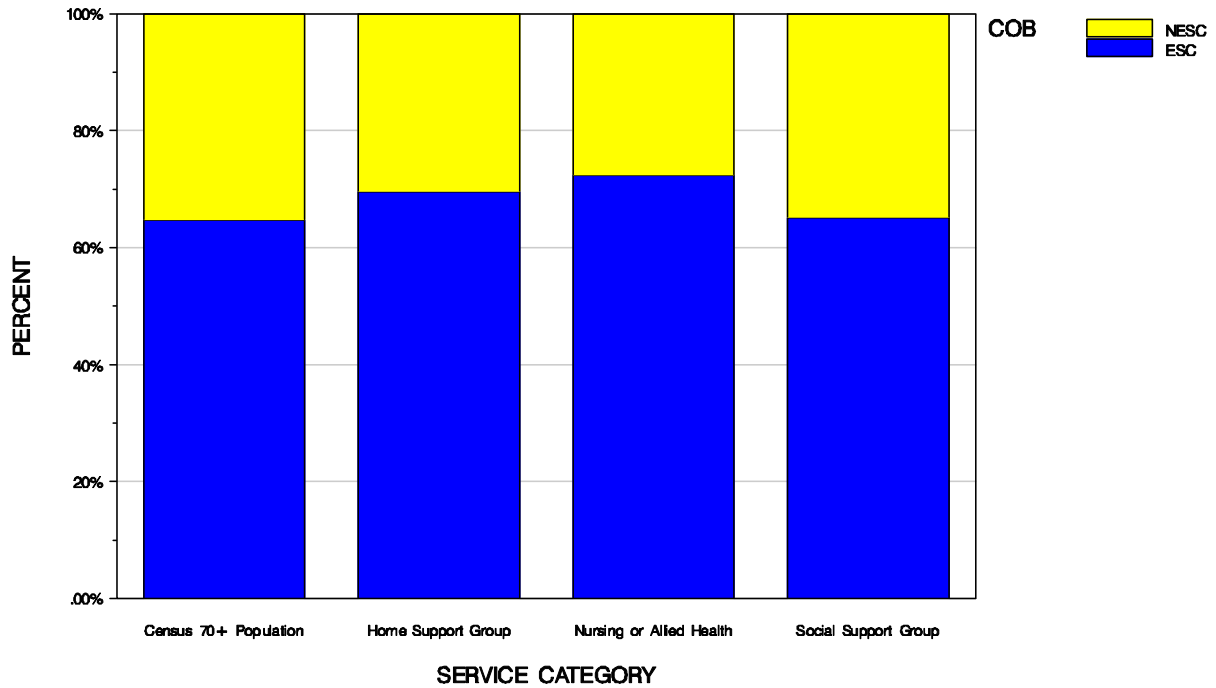
Table 56: Summary of Wyndham

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	966	32,053	33.2	2,984	32.4%
	2	Italy	183	5,842	31.9	582	31.4%
	3	Greece	34	904	26.6	115	29.6%
	4	Malta	32	1,042	32.6	114	28.1%
	5	Germany	16	526	32.9	80	20.0%
	6	Philippines	16	140	8.7	75	21.3%
	7	India	19	1,073	56.5	71	26.8%
	8	Poland	18	594	33.0	59	30.5%
	9	Netherlands	15	452	30.1	50	30.0%
	10	Croatia	10	191	19.1	43	23.3%
	11	Other Non ESC	101	3,282	32.5	439	23.0%
<i>Home Support Group</i>			1,410	46,099	32.7	4,612	30.6%
Nursing or Allied Health	1	ESC	554	8,684	15.7	2,984	18.6%
	2	Italy	87	1,386	15.9	582	14.9%
	3	Greece	19	266	14.0	115	16.5%
	4	Malta	19	196	10.3	114	16.7%
	5	Germany	7	91	13.0	80	8.8%
	6	Philippines	16	88	5.5	75	21.3%
	7	India	10	252	25.2	71	14.1%
	8	Poland	6	29	4.8	59	10.2%
	9	Netherlands	7	22	3.2	50	14.0%
	10	Croatia	9	101	11.2	43	20.9%
	11	Other Non ESC	84	882	10.5	439	19.1%
<i>Nursing or Allied Health</i>			818	11,997	14.7	4,612	17.7%
Social Support Group	1	ESC	180	20,887	116.0	2,984	6.0%
	2	Italy	24	2,747	114.5	582	4.1%
	3	Greece	7	468	66.9	115	6.1%
	4	Malta	9	1,287	143.0	114	7.9%
	5	Germany	3	815	271.7	80	3.8%
	6	Philippines	9	575	63.9	75	12.0%
	7	India	7	995	142.1	71	9.9%
	8	Poland	5	516	103.2	59	8.5%
	9	Netherlands	2	107	53.5	50	4.0%
	10	Croatia	4	459	114.8	43	9.3%
	11	Other Non ESC	37	3,229	87.3	439	8.4%
<i>Social Support Group</i>			287	32,085	111.8	4,612	6.2%

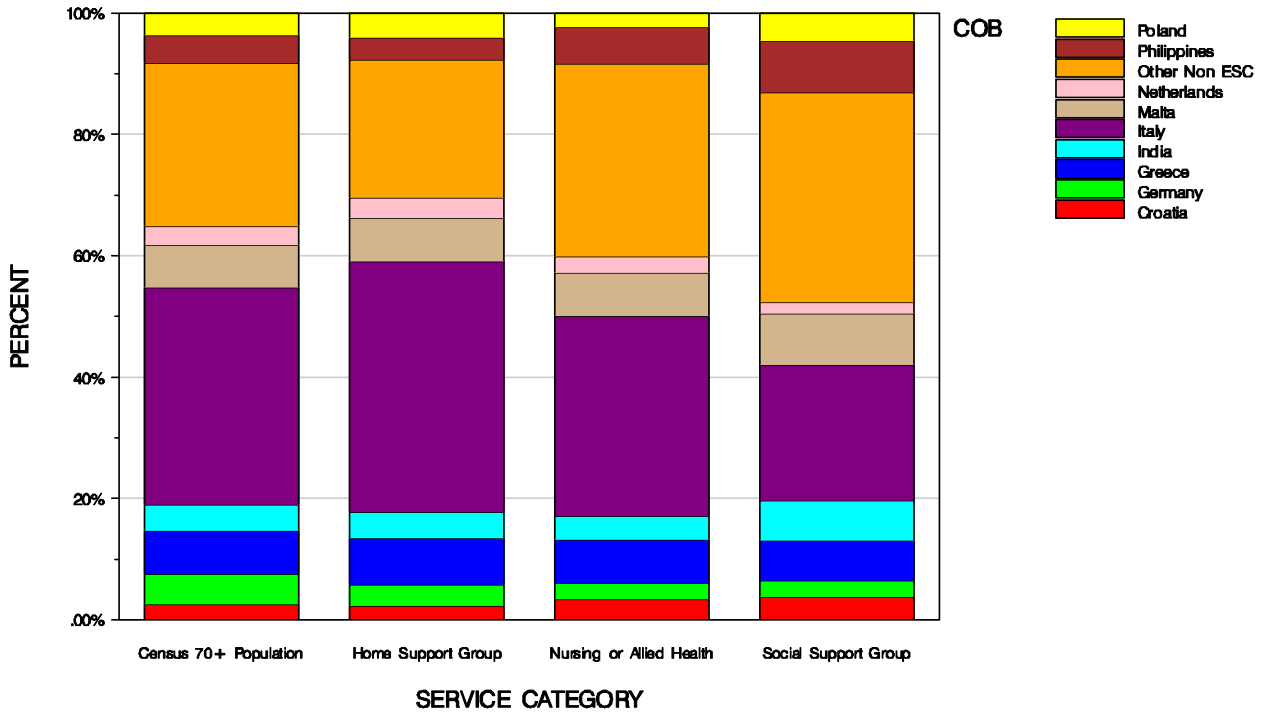
Clients by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Clients of 3 Service Categories: Wyndham (C)



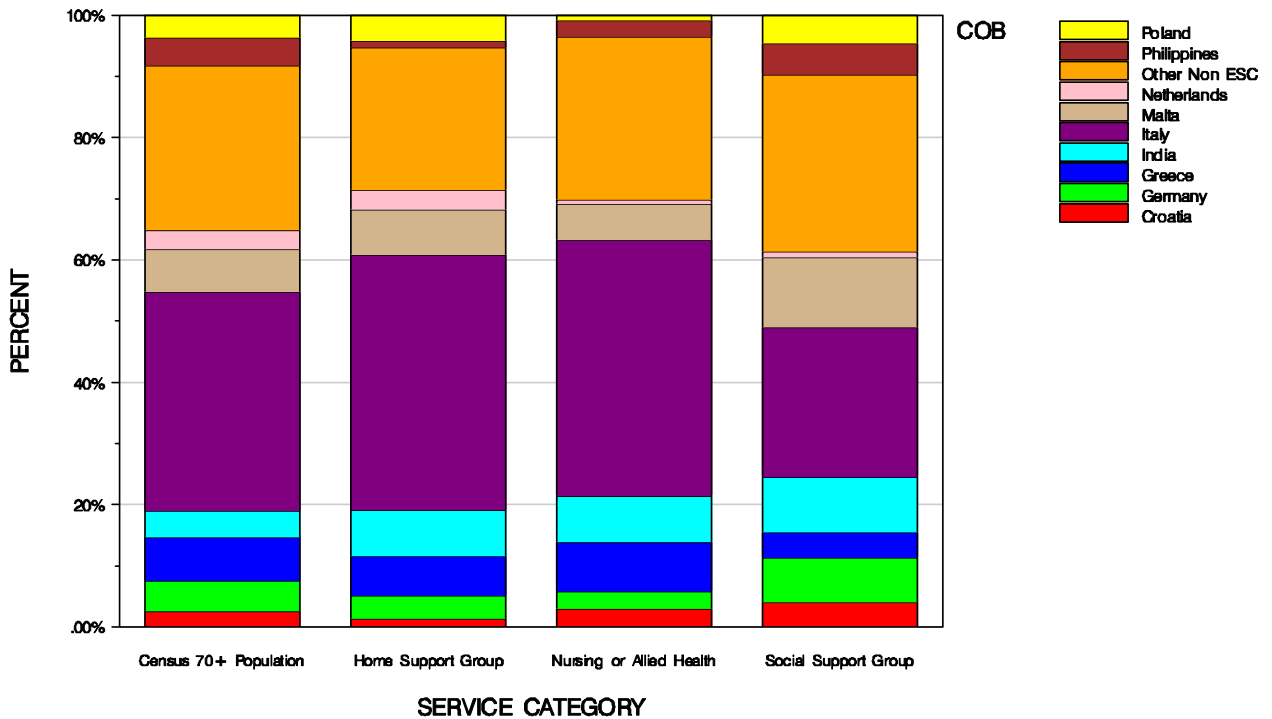
Service Hours by English Speaking Country and Non English Speaking Country –
Comparison between Census pop. and Service Hours of 3 Service Categories: Wyndham (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Wyndham (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Wyndham (C)

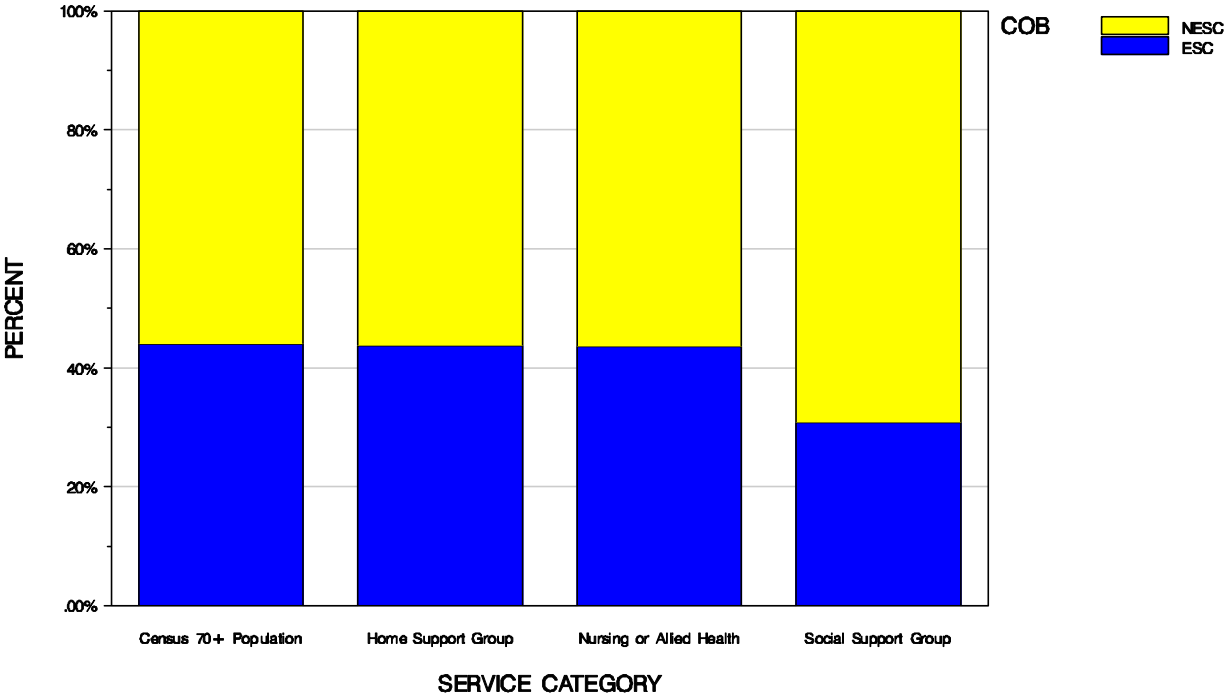


Yarra

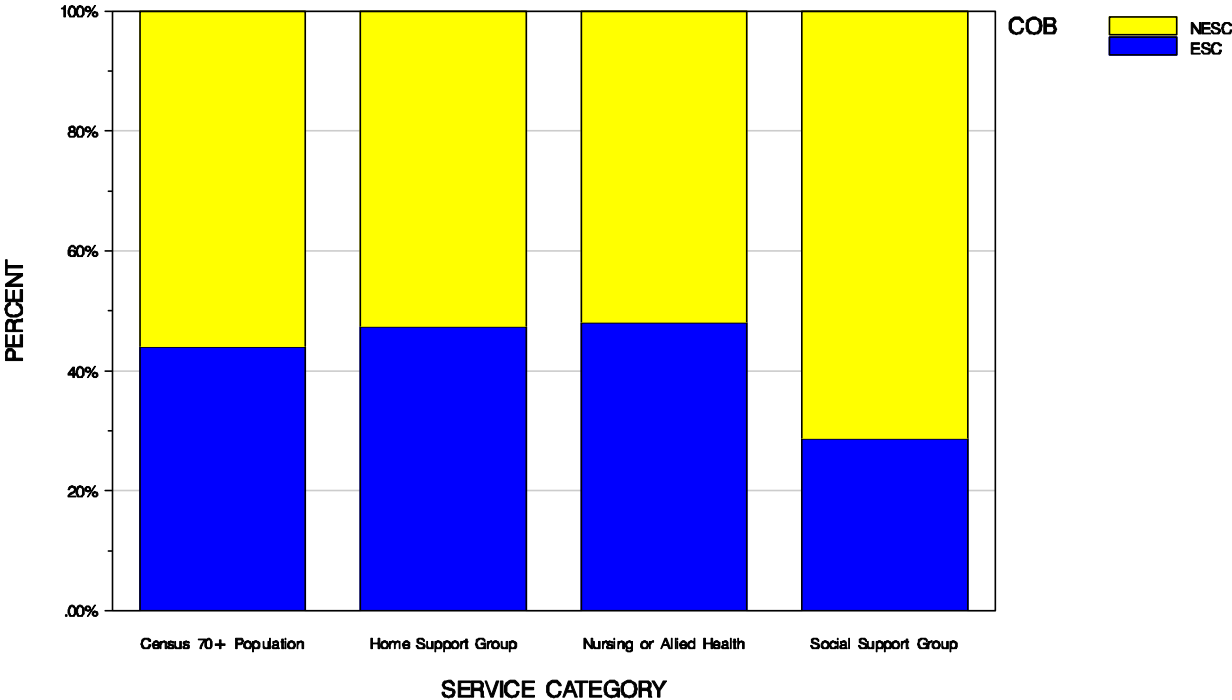
Table 57: Summary of Yarra

Service Group	Rank	Country of Birth	HACC 70+ Clients	Service Hours	Avg Hours per Client	Census Population 70 Plus	Coverage: Clients as % of Pop.
Home Support Group	1	ESC	488	18,757	38.4	1,885	25.9%
	2	Greece	212	5,934	28.0	611	34.7%
	3	Italy	195	8,031	41.2	598	32.6%
	4	China	27	468	17.3	272	9.9%
	5	Viet Nam	44	889	20.2	242	18.2%
	6	East Timor	6	255	42.5	94	6.4%
	7	Croatia	12	859	71.6	53	22.6%
	8	Malta	10	99	9.9	45	22.2%
	9	Poland	6	225	37.6	43	14.0%
	10	Cyprus	15	596	39.7	40	37.5%
	11	Other Non ESC	100	3,512	35.1	402	24.9%
<i>Home Support Group</i>			1,115	39,624	35.5	4,285	26.0%
Nursing or Allied Health	1	ESC	407	6,072	14.9	1,885	21.6%
	2	Greece	159	1,805	11.4	611	26.0%
	3	Italy	147	2,199	15.0	598	24.6%
	4	China	37	241	6.5	272	13.6%
	5	Viet Nam	38	225	5.9	242	15.7%
	6	East Timor	15	60	4.0	94	16.0%
	7	Croatia	12	71	5.9	53	22.6%
	8	Malta	12	240	20.0	45	26.7%
	9	Poland	7	109	15.6	43	16.3%
	10	Cyprus	9	91	10.1	40	22.5%
	11	Other Non ESC	91	1,516	16.7	402	22.6%
<i>Nursing or Allied Health</i>			934	12,630	13.5	4,285	21.8%
Social Support Group	1	ESC	132	11,184	84.7	1,885	7.0%
	2	Greece	54	4,610	85.4	611	8.8%
	3	Italy	37	5,039	136.2	598	6.2%
	4	China	95	5,691	59.9	272	34.9%
	5	Viet Nam	51	8,104	158.9	242	21.1%
	6	East Timor	13	452	34.8	94	13.8%
	7	Croatia	5	476	95.2	53	9.4%
	8	Malta	5	232	46.3	45	11.1%
	9	Poland	4	1,121	280.2	43	9.3%
	10	Cyprus	4	572	143.0	40	10.0%
	11	Other Non ESC	29	1,560	53.8	402	7.2%
<i>Social Support Group</i>			429	39,039	91.0	4,285	10.0%

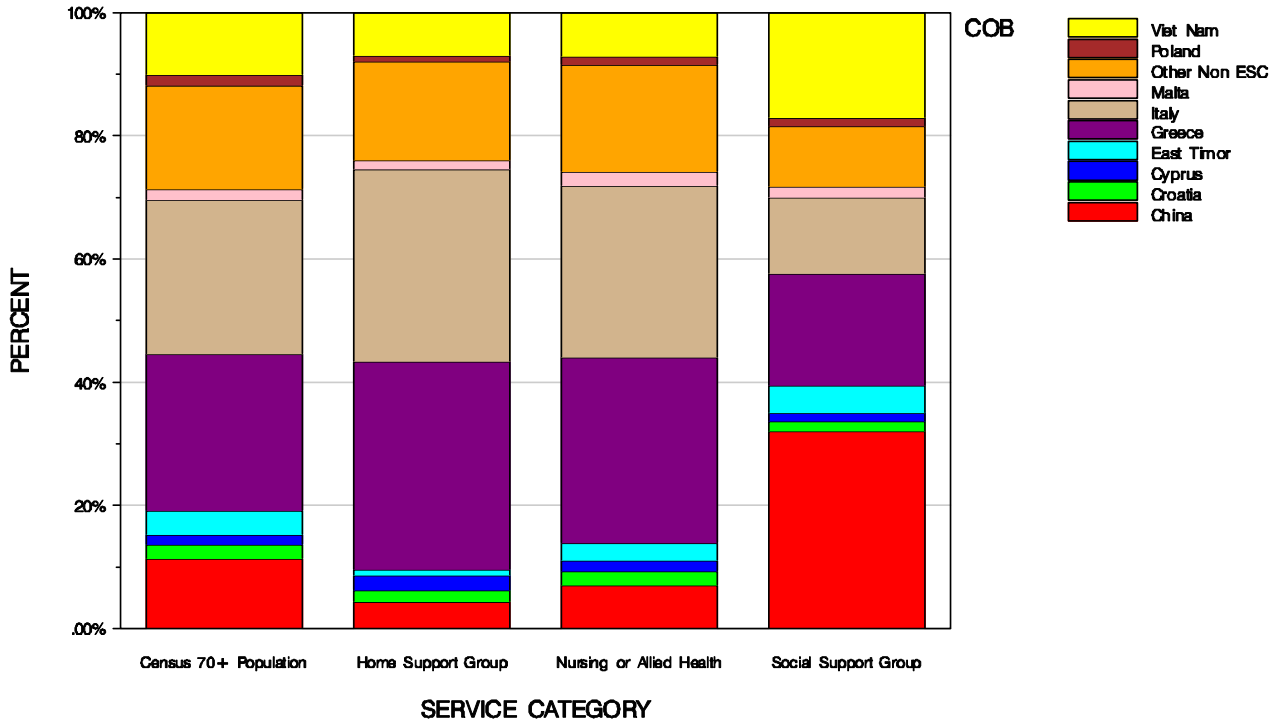
Clients by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Clients of 3 Service Categories: Yarra (C)



Service Hours by English Speaking Country and Non English Speaking Country –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Yarra (C)



Clients by Country of Birth as Proportion of all Clients from NES –
 Comparison between Census pop. and Clients of 3 Service Categories: Yarra (C)



Service Hours by Country of Birth as Proportion of all Service Hours from NES –
 Comparison between Census pop. and Service Hours of 3 Service Categories: Yarra (C)

