



SafeScript Mobile Website User Guide

Access to the SafeScript portal is available on mobile devices. This resource is to support users in accessing SafeScript via the dedicated mobile-friendly website.

1. Check Supported Operating Systems and Browsers

- The SafeScript mobile website is supported on the following operating systems and browsers:
 - Apple: iOS 10.3 and above running Safari, Firefox or Chrome
 - Android: Android 8.0 'Oreo' and above running Chrome or Firefox

2. Enable Web Browser Cookies

• **Third-Party Cookies** need to be **enabled** in your web browser in order to access the SafeScript mobile website. Refer to the instructions below for your browser:

Apple Safari on iOS

- Go to Settings > Apps > Safari.
- 2. Tap Advanced.
- Make sure Block All Cookies is disabled.

Firefox on iOS

- In the bottom right corner of the browser, select the menu.
- 2. Tap Settings > Data Management.
- . Make sure Cookies is enabled.

Firefox on Android

- In the top right corner of the browser, select the menu.
- 2. Tap Settings > Privacy.
- 3. Make sure Cookies is enabled.

Chrome on iOS

Cookies are enabled by default in Chrome on iOS devices and cannot be disabled.

Chrome on Android

- 1. In the top right corner of the browser, select the menu.
- 2. Tap Settings > Site settings > Cookies.
- Make sure Cookies is enabled and the Block third-party cookies check box is not selected.

3. Go to safescript.vic.gov.au and log in using your SafeScript username

Key Functionality

- Search for and select a patient.
- See a list of recently viewed patients.
- View a patient's profile and medication history (see filters below).
- View patient alerts.
- See who has viewed a patient's record.
- Change your password.
- Access online help. There is a separate help site for the mobile website: mobilehelp.safescript.vic.gov.au.

Using the Medication History Filters

- By default, the Monitored Drug History is filtered to display the last 90 days. This can be changed to display more records:

 Monitored Drug History
 - 1. Select **Filter** at the top of the Monitored Drug History.
 - Select Date Range and select from the list of date ranges; or select a custom date range. You can also filter by Event Type (Prescribed, Dispensed, Cancelled) and Group By (Trade Medication or Generic Medication, or Clinic or Pharmacy).
 - 3. To clear the filters, select **Clear Filter**. The filters are reset to the default values.

 Patient permits can only be viewed on a tablet or desktop

