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| 2025 Victorian Public Healthcare Awards General Award criteria |
| Category 01 – Care in the community  This award recognises outstanding initiatives that protect and promote the health, wellbeing, and safety of Victorians through accessible, community-based care. This category honours programs that take a proactive approach to preventing poor health outcomes and delivering high-quality care where people live — whether at home, in local settings, or through virtual and outreach services.  **Criteria topics and questions**  Below are the criteria topics and questions we would like you to address in your submission. Pay attention to criteria weighting. Criteria questions that are weighted more heavily (with a higher number) are worth more than others. |
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| Criteria topic | Criteria question | Judging criteria for scoring | Weight |
| Abstract  (not scored) | Provide a clear summary of the organisation and initiative, focusing on its objectives, target population, methods and outcomes. | This section should provide a summary of the work being undertaken. The abstract receives no score. | 0 |
| Objectives and planning | Describe the service, system or population that was targeted for improvement.  What was the rationale and evidence of need?  What were your objectives?  How were community and Aboriginal people and people with diverse backgrounds and perspectives (LGBTIQA+, multicultural community, people with a disability etc) considered in the planning and design?  Was the initiative designed and delivered in partnership with consumers? And did you utilise principles outlined in the [Partnering in Healthcare Framework.](https://www.safercare.vic.gov.au/sites/default/files/2019-02/Partnering%20in%20healthcare%20framework%202019_WEB.pdf)? | * Is the rationale well established and is the initiative innovative? * Do the objectives clearly address the needs of the service, system or population and support the initiative? * To what extent were community and Aboriginal people and people with diverse backgrounds and perspectives included (LGBTIQA+, multicultural community, people with a disability etc)? * Were consumers involved and did they utilising principles outlined in the [Partnering in Healthcare Framework.](https://www.safercare.vic.gov.au/sites/default/files/2019-02/Partnering%20in%20healthcare%20framework%202019_WEB.pdf)? | 2 |
| Methods and implementation | Describe the processes used to plan and implement your work.  Include the key tasks, timelines and whether data was used to monitor progress.  How did Victoria’s Aboriginal people and diverse communities, including LGBTIQA+ people, people from culturally diverse communities and people with a disability play an active role in planning, implementation and evaluation?  How was evaluation embedded in the planning? | * Have measured planning and implementation processes been demonstrated in the entry? * Was data used to monitor and support the initiative’s implementation? * Did Victoria’s Aboriginal people and diverse communities, including LGBTIQA+ people, people from culturally diverse communities and people with a disability play an active role in this initiative, including evaluation? * How well was evaluation embedded in the planning? | 2 |
| Results and outcomes | What were the specific results and outcomes from the initiative?  How do the outcomes relate to the objective?  Describe the way the initiative is improving health outcomes, the patient experience and the impact this has had on the community and/or organisation.  **Please note:** The judges look for data or service user stories that show how you have achieved your objectives. You are encouraged to supply data (charts and tables, etc.) or qualitative narratives in your support documents. Please explain how the data (such as graphs, tables) or stories show improvement/benefit. If relevant include the sample/population size, so the judges know the scale of the work. | * Has the entry provided reliable evidence on its results and outcomes? * Do the outcomes relate to the objectives? * Has the initiative been able to demonstrate improvements in health outcomes, patient experience or organisational outcomes? * If additional information is provided, does it illustrate the success of the initiative? | 3 |
| Status and sustainability | What is the status of the initiative?  What are the plans to ensure this initiative provides ongoing benefits to the individual, their family and/or the community?  How have you shared information or partnered with other organisations or community groups to maximise the benefits and sustainability of the initiative? | * Has the entry provided adequate information regarding the ongoing sustainability of the initiative? * Have there been efforts to partner with other organisations and community groups to maximise the benefits and sustainability of the initiative? * Have there been efforts to share ideas, tools and techniques and spread the initiative? | 2 |
| Budget | What was invested in the initiative, including staff time and financial resources?  Were external financial or in-kind resources secured? In relation to what was invested, does the approach represent good value?  Have there been additional unexpected benefits or outcomes of the initiative? | * In relation to what was invested, does the approach represent good value? | 1 |
| Achieving quality, innovation and excellence in healthcare | How is this initiative innovative?  How does the initiative represent an innovative model of care and excellence in supporting the workforce?  What challenges or barriers did you overcome?  How have you enhanced accessibility, quality and safety for the target population? | * Is the initiative innovative? * Does the initiative represent excellence in person, family or community-centred care? * Has the initiative overcome significant barriers to improve patient care, patient outcomes or care in the community? * Has the initiative enhanced accessibility, quality and safety for service users? | 3 |
| Project summary  (not scored) | Here we’re asking for a very short summary of your project, to be used for promotional purposes, should you become a finalist.   * In two sentences, what was the problem your project aimed to solve? * In one sentence, what was your idea to solve this problem? * In one sentence, please describe your methodology and any innovations your project incorporated? * In one sentence, please describe the outcome and impact of your project? | * This will not be assessed or scored as part of your entry. | 0 |
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