A blue square with white lines

Description automatically generated with medium confidence

|  |
| --- |
| 2024 Victorian Public Healthcare Awards Volunteer Award criteria |
| Category 19 - Health Volunteer Team of the Year  Recognising outstanding contributions from any kind of volunteer team.   * Nominated teams must:   have undertaken voluntary work or a volunteer activity in a Victorian government-funded healthcare organisation, or an organisation delivering public health programs, in the previous 12 months (i.e. 8 April 2023 – 7 April 2024) that satisfies: Volunteering Australia’s definition of volunteering, being “time willingly given for the common good and without financial gain” as set out on the [Volunteering Australia website](https://www.volunteeringaustralia.org/resources/definition-of-volunteering) <https://www.volunteeringaustralia.org/resources/definition-of-volunteering>, and the criteria of the selected award category |

**Summary**

When making your entry in Award Force you will be asked to provide a brief (max. 100 words) summary of the impact the nominated volunteer/team has had on Victorian public healthcare.

The summary should be suitable for the general public and written from a third-person perspective. Should you be a finalist, this summary will be used in our communications. **Note:**This will not be assessed or scored as part of your entry.

|  |  |  |  |
| --- | --- | --- | --- |
| Criteria question | Scoring criteria | Guidance notes | Weight |
| About the team | Volunteer commitment | * To what extent does the team demonstrate a commitment to volunteer activities that benefit consumers, patients, the health service and/or community? | 1 |
| Reason for nomination | Enhancing care | * Has the team committed a range of skills and expertise to benefit consumers, patients, the health service and/or community? * To what extent has the team’s work been exceptional or gone above and beyond to enhance the care or wellbeing of patients or the community? * Has the team made a difference? | 3 |
| Benefits to the community | Benefits to the community | * To what extent has the health service, patients and the community benefited from the contribution made by the team? * Has the team made a significant impact on the patients, families or community? | 2 |
| Innovation and excellence | Innovation and excellence | * Are new, creative or innovative methods or approaches to volunteering or healthcare demonstrated in the nomination? * Has the team demonstrated the best possible care or service to clients, patients or the community? | 3 |

|  |
| --- |
| To receive this document in another format, [email the Victorian Public Healthcare Awards Team](mailto:email%20the%20Victorian%20Public%20Healthcare%20Awards%20Team) <healthcareawards@health.vic.gov.au>.  Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne.  © State of Victoria, Australia, Department of Health, March 2024.  Available at the [Victorian Public Healthcare Awards website](https://www.health.vic.gov.au/VPHAwards) <https://www.health.vic.gov.au/VPHAwards>. |