

Mental health community service hours

January – March 2023

| Health service | 2022-23 Q3  result | Financial year  to date (FYTD)  result | 2022-23  target\* | FYTD  target | FYTD result as a percentage of  2022-23 target\* |
| --- | --- | --- | --- | --- | --- |
| Alfred Health | 25,948 | 77,772 | 118,235 | 75% | 66% |
| Austin Health | 15,192 | 45,888 | 83,303 | 75% | 55% |
| Eastern Health | 46,500 | 144,387 | 215,218 | 75% | 67% |
| Melbourne Health† | 75,932 | 223,584 | 348,865 | 75% | 64% |
| Monash Health | 53,589 | 163,812 | 255,395 | 75% | 64% |
| Peninsula Health | 15,611 | 48,469 | 69,995 | 75% | 69% |
| St Vincent's Hospital | 17,308 | 52,090 | 81,571 | 75% | 64% |
| Mercy Health | 17,409 | 55,692 | 84,447 | 75% | 66% |
| Royal Children's | 10,476 | 33,417 | 44,209 | 75% | 76% |
| VIFMH (Forensicare) | 5,470 | 14,744 | 19,818 | 75% | 74% |
| Barwon Health | 21,535 | 63,533 | 90,058 | 75% | 71% |
| Bendigo Health | 21,635 | 65,348 | 84,277 | 75% | 78% |
| Goulburn Valley Health | 10,718 | 31,933 | 51,334 | 75% | 62% |
| Grampians Health | 14,939 | 41,382 | 73,858 | 75% | 56% |
| Latrobe Regional | 18,596 | 55,614 | 83,802 | 75% | 66% |
| Mildura Base Hospital | 6,456 | 20,998 | 30,622 | 75% | 69% |
| Albury Wodonga Health | 10,012 | 27,426 | 44,747 | 75% | 61% |
| South West Health | 8,415 | 25,722 | 39,904 | 75% | 64% |
| TOTAL STATEWIDE | 395,743 | 1,191,811 | 1,819,658 | 75% | 65% |

|  |  |
| --- | --- |
| Red | FTYD result is >5% below FYTD target |
| Green | FYTD result is >5% above FYTD target |

KPI Definition - Number of service hours, by sector, excluding (a) Bouverie Centre, Albury contacts, (b) contacts reported against inpatient or residential program types and (c) block funded and PHN commissioned programs.

Service hours are defined as contact hours adjusted for group session contacts. For group session contacts, contact duration is multiplied by the number of healthcare professionals present, and divided by the number of consumers involved. Results during 2011, 2012, 2016, 2017 and from November 2020 to November 2021 were affected by industrial activity and should be interpreted with caution.

\* 2022-23 targets are under review on the basis of FYTD performance and the need for adjustment to reflect 2022-23 growth allocations. Targets exclude New South Wales activity within Albury Wodonga Health.

† Northern Health became a designated mental health service from 1 July 2022. Realignment of community service funding and targets from Melbourne Health to Northern Health are currently under review.

|  |
| --- |
| To receive this publication in an accessible format phone (03) 9096 1878, using the National Relay Service 13 36 77 if required, or email Victorian Agency for Health Information <[vahi@vahi.vic.gov.au](mailto:vahi@vahi.vic.gov.au)>  Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne.  © State of Victoria, Department of Health April 2023.  Available from [Service hours - mental health performance indicator reports page](https://www2.health.vic.gov.au/mental-health/research-and-reporting/mental-health-performance-reports/service-hours-performance-indicator-reports) <https://www.health.vic.gov.au/research-and-reporting/mental-health-performance-reports> on the Health.vic website. |