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| General Award criteria |
| Category 8 – Supporting LGBTIQ+ health  |
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| Criteria topic  | Criteria question  | Judging criteria for scoring  | Weight |
| Abstract  | Provide a clear and brief summary of the organisation and initiative, focusing on objectives, target population, methods and outcomes.  | N/A  | 0 |
| Planning and preparation  | What was the rationale and is it innovative for LGBTIQ+ Victorians?  What efforts have been made to make services and workplaces more responsive, inclusive, safe and affirming for people from LGBTIQ+ communities? Describe the service, system or area that was targeted for improvement. What evidence supported the need for the initiative? How does the work align with organisational priorities?  | * Is the rationale well established and is it innovative?
* Is the evidence supporting the need for the initiative robust?
* Does the work align with organisational priorities?
 | 1 |
| Objectives  | What were your objectives? Describe how they meet the needs of the target population and support the initiative. How were patient, family, healthcare employees and/or community involvement and patient-centred care built into your work?  | * Do the objectives clearly address the needs of the targeted population and support the initiative?
* Are the objectives supported by patient, family, healthcare employees and/or community involvement and patient-centred care?
 | 1 |
| Methods and implementation  | Describe the processes used to plan and implement your work. Who were the key stakeholders and how were they involved? Include the key tasks, engagement across communities, timelines and whether data was used to monitor progress.  | * Have measured planning and implementation processes been demonstrated in the entry?
* Were the key stakeholders involved in the initiative?
* Was data used to monitor and support the implementation?
 | 2 |
| Results and outcomes  | What were the specific results and outcomes from the initiative? Describe the way the initiative is improving LGBTIQ+ inclusive health outcomes, patient experience, workplace health and wellbeing or organisational outcomes for LGBTIQ+ Victorians and the impact this has had on the community and/or organisation.  **Please note:** The judges look for data and/or information that shows how you have achieved your objectives. You are encouraged to supply data (charts and tables, etc.) and/or other qualitative evidence (such as newspaper clippings, internal and external communications) in your support document, but explain in this section how your supporting information shows improvement/benefit. If relevant, include the sample/population size, so the judges appreciate the scale of the work. | * Has the initiative been able to demonstrate improvements in LGBTIQ+ inclusive health outcomes, patient experience or organisational outcomes?
* Has the entry provided reliable evidence on its results and outcomes (quantitative and/or qualitative)?
* Does the supporting data and/or information substantiate the desired outcomes and benefits for patients, their families, healthcare employees and/or the community?
* If additional information is provided, does it illustrate the success of the initiative?
 | 3 |
| Status and sustainability  | What is the current status of the initiative? What are the plans to ensure this initiative provides ongoing benefits to the patient, their family, healthcare employees and/or the community? Have you shared, or are there opportunities to share the initiative with other areas in your organisation or more broadly with the health sector or a related LGBTIQ+ specific network?    | * Has the entry provided adequate information regarding the sustainability of the initiative?
* Have there been efforts to share ideas, tools and techniques and spread the initiative?
 | 2 |
| Budget  | How much was invested in the initiative, including staff time and financial resources? Were external financial or in-kind resources secured?  | * In relation to what was invested, does the approach represent good value?
 | 1 |
| Achieving quality, innovation and excellence in healthcare  | How is this initiative innovative? How does the initiative represent an innovative model of care and excellence in supporting LGBTIQ+ Victorians? What challenges or barriers did you overcome? How have you enhanced quality and safety and reduced the risk(s) to the patient?  | * Is the initiative innovative in its contributions to health outcomes of LGBTIQ+ Victorians?
* Does the overall initiative represent excellence in person, family or community-centred care?
* Has the initiative overcome significant barriers to improve patient care, patient outcomes or care in the community?
* Has the initiative enhanced quality and safety and reduced the risk(s) to the patient?
 | 3 |

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