

Right Care, Right Time, Right Place

Networking, Integration and Relationships

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When systemic integration works what are the ingredients for success?

- Organisational culture and ability to work across organisational:
 - Boundaries
 - Sub-cultures
- Effective executive/senior support
- Effective Planning
- Resourcing for implementation
- Effective information management eg how you manage privacy/confidentiality, combined or separate health records; how SEP works; ICT
- Do the formal structures of the organisation, support integration, eg Allied Health departments or multidisciplinary reporting structures?
- Do the informal messages in the organisation support integration eg do people have lunch together, who works in what office.
- Structure and location of service based on need not organisational politics
- Physical environment/infrastructure supports service integration
- Workforce skill and support

(Collins, 1993; Semansky et al, 2003 and late night musings of the presenter)



Progress to Date

- Partnerships and Networking many examples across the sector of success with:
 - Peak bodies
 - Tertiary institutions
 - Other health service providers
 - Within organisations
 - Professional bodies
 - With other sectors



