

THE SAFER SYSTEMS – SAVING LIVES

The SAFER SYSTEMS – SAVING LIVES project team is pleased to confirm implementation is happening across Australia. Participating hospitals are applying the intervention care components, collecting data for the related measurements, as well as, planning further methods to aid in improving project compliance.

On 1 March, on-line data submission went live with the launch of the SSSL eForm.

Implementation

The SSSL toolkits adaptation and translation from the original IHI material highlighted many ways to augment the current resources, in turn, adding value and support for those involved in implementing SSSL to make it a success.

A main part of this is due to the wonderful feedback and suggestions the project team have received in abundance. The positive impact this causes, increases the value of SSSL, in particular, to the clinicians, whose goal of quality improvement is what is really at the heart of the project.

SSSL Website Resources

Links to related sites

Newsletters & FAQs

Data collection & reporting presentations

Audit tools & summaries

Articles, guidelines & reports

Participant contact lists

SSSL logo & standard templates

Coming soon – VAC Protractor

Audit tools can be downloaded from the project website. These aim to make the data collection requirements as quick and easy as possible.

FAQs

Why can't I access the eForm? If I click the Data Submission link I get an error message.

The eForm is a secure web page meaning some browsers won't be able to see the page because the security settings on their computer are at a level that does not to allow 'cookies'. If you are experiencing this problem contact your IT department for advice.

'You can't build a reputation on what you are going to do.'

Henry Ford

A patient who had been moved to ICU after an RRS was initiated has subsequently died 30 hours after the RRS was raised, is this counted in box three or four?

The audit of RRS requires a response to be initiated *within* 24-hours prior to death. However, if the patient is moved to ICU post-RRS it may be counted in box three, depending on the timeframe and the protocols adhered to at each site.

How do I submit my data if the eForm won't accept the submission unless all of the fields contain data?

Participants are required to submit data for all of the measures that are audited as a part of SSSL implementation. If you are not submitting any data for a measure please contact the SSSL project team.

More FAQs can be found on the SSSL website. Topics include the project in general, applying the care bundles, data submission and auditing the measures.

www.health.vic.gov.au/sssl

Important dates

1 – 7 March 2006

Data submission by participants for the first round of measures collecting during February to be sent during the first week of March.

17 March 2006

Improvement charts to be forwarded to participants with baseline data for the interventions.

7 April 2006

World Health Day 2006 is about Health & Human Resources. Further details are on the World Health Organisation website (www.who.int)

30 April – 6 May 2006

Heart Week raises awareness about cardiovascular disease. The National Heart Foundation website has further information (www.heartfoundation.com.au)

Which email address is used to verify the data? Is it the same as where progress charts are sent?

The verification email goes to the address submitted with the eForm. Progress charts go to the nominated contact. The hospital contacts can be downloaded from the SSSL website.

Are patients deemed 'not for resuscitation' included in the palliative and comfort care category when auditing RRS?

Patients with NFR or DNR orders should be counted the same as palliative or comfort care patients.

Contributions

We welcome any ideas, success stories or lessons learned for possible inclusion in the SSSL newsletter. Forward suggestions to SSSL@dhs.vic.gov.au

Contact us

sssl@dhs.vic.gov.au

Andrew Clarke 03 9616 6176
Suzanne Norton 03 9616 9030