

Future directions for supported residential services (SRS)

Items retained and proposed changes to existing Act and regulations

Existing requirements	Retained/changed	Discussion sheet
Definitions, objectives and principles	New definitions, objectives and principles relevant to SRS	1
Exemptions	Improved exemptions	2
Power to issue guidelines	Yes	
Residents' interim and ongoing care plans	Yes	
Notice to vacate	Improved protections for SRS residents	6
Appropriate health care for sick residents including medical examination	Yes	1
Management of residents' money including prohibited and reportable transactions	Improved protections for SRS residents	4
Complaints handling	Improved protections for SRS residents	5
Resident statements	Improved protections for residents	3
Standards of care (including privacy, dignity and security of residents, personal hygiene, medication, nutrition, mobility, choice of health service provider and activities) and standard of facilities including home-like environment, heating and cooling, lighting, first aid kit, grab rails, power outlets, call systems and water supply, maintenance of premises, and call systems	New principle-based standards that describe for x dimensions of accommodation and care what residents should expect to be provided at an SRS	7
Minimum staff requirements	Improved staffing requirements	8
Approval in principle (AIP), transfer of AIP, revocation and variation of AIP, annual fees, renewal of registration	No – all of these processes will be removed	10
Registration and variation	Streamlined processes for registration and variation with clearer pathways	10
Powers of the Minister to censure, suspend admissions, appoint an administrator, commission audits, and give directions to proprietor to comply	Yes and more enforcement strategies to ensure better compliance	9
Offences including non-display of certificate, operation of an unregistered facility, operation of excess beds, contravention of the certificate of registration, conduct that is an offence under the Act	Yes	
Community visitors	Yes	

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