

Future directions for supported residential services (SRS)

Discussion sheet feedback form

Please take a few minutes to provide us with your comments on the proposed new directions.

Discussion sheet numbers and title	Proposed areas for reform	Agree	Not agree	Comments
1: Objectives and principles of the legislation	To set objectives that clearly define the intended outcomes to be achieved by the legislation and the mechanisms of achieving them.	<input type="checkbox"/>	<input type="checkbox"/>	
1: Objectives and principles of the legislation	To introduce a set of principles more relevant to the provision of accommodation and personal care to people living in SRS in Victoria.	<input type="checkbox"/>	<input type="checkbox"/>	
2: Scope of legislation	Exempt facilities from registering as an SRS if they provide accommodation and personal care that is covered under other legislation.	<input type="checkbox"/>	<input type="checkbox"/>	
2: Scope of legislation	Introduce a new definition for supported domestic services to enable the registration of domestic style facilities offering accommodation and personal care to four or less residents.	<input type="checkbox"/>	<input type="checkbox"/>	
2: Scope of legislation	Require facilities that act as both a SRS and retirement village to also register under the <i>Retirement Villages Act 1986</i> .	<input type="checkbox"/>	<input type="checkbox"/>	
2: Scope of legislation	Modify the definition of special and personal care.	<input type="checkbox"/>	<input type="checkbox"/>	
3: Resident protections – residential statements	Expand information contained in the new residential and services agreement.	<input type="checkbox"/>	<input type="checkbox"/>	
4: Resident protections – money	Security deposits paid by a resident to a SRS must not exceed two months' fees.	<input type="checkbox"/>	<input type="checkbox"/>	
4: Resident protections – money	Fees paid in advance will be set at a maximum of two months' fees	<input type="checkbox"/>	<input type="checkbox"/>	

4: Resident protections – money	Entry fees will be prohibited.	<input type="checkbox"/>	<input type="checkbox"/>	
5: Resident protections – complaints and incident reporting	To enhance the current complaints mechanism by requiring proprietors to provide better information to residents about how to make a complaint.	<input type="checkbox"/>	<input type="checkbox"/>	
5: Resident protections – complaints and incident reporting	To enhance the requirements on incident reporting by specifying what information should be recorded and where it should be recorded i.e. an incident book.	<input type="checkbox"/>	<input type="checkbox"/>	
5: Resident protections – complaints and incident	Require proprietors to notify the department of serious incidents within 24 hours of the incident occurring.	<input type="checkbox"/>	<input type="checkbox"/>	
6: Resident Protections – security of tenure	To improve security of tenure for SRS residents by establishing statutory notice periods for proprietors seeking to evict residents and for residents seeking to leave the SRS.	<input type="checkbox"/>	<input type="checkbox"/>	
7: Accommodation and personal care standards	To put in place an integrated set of outcome-based standards for accommodation and care that a proprietor is obliged to meet for residents.	<input type="checkbox"/>	<input type="checkbox"/>	
8: Staffing requirements	To add a requirement to employ a member of staff with a minimum qualification of certificate III, to be on duty for a minimum of 7.5 hours on each day of the weekend.	<input type="checkbox"/>	<input type="checkbox"/>	
8: Staffing requirements	Add a statutory requirement to ensure that at least one member of staff on duty at all times has first aid training.	<input type="checkbox"/>	<input type="checkbox"/>	
8: Staffing requirements	As a condition of registration, add a statutory requirement that the PCC is to attend approved training in specified areas.	<input type="checkbox"/>	<input type="checkbox"/>	
9: Monitoring and enforcement	Introduce a range of new enforcement measures to ensure proprietors achieve compliance.	<input type="checkbox"/>	<input type="checkbox"/>	
10: Registration changes	Remove the AIP and linked processes and payment.	<input type="checkbox"/>	<input type="checkbox"/>	
10: Registration changes	Enhance the registration process by clarifying the documentation necessary for assessment of the premises and the proprietor.	<input type="checkbox"/>	<input type="checkbox"/>	
10: Registration changes	Include the capacity to assess the fitness and properness of the nominated 'SRS manager' in the registration process.	<input type="checkbox"/>	<input type="checkbox"/>	
10: Registration changes	Redesign and streamline the variation process.	<input type="checkbox"/>	<input type="checkbox"/>	
10: Registration changes	Abolish requirements for the renewal of registration and payment of the annual fee.	<input type="checkbox"/>	<input type="checkbox"/>	

