

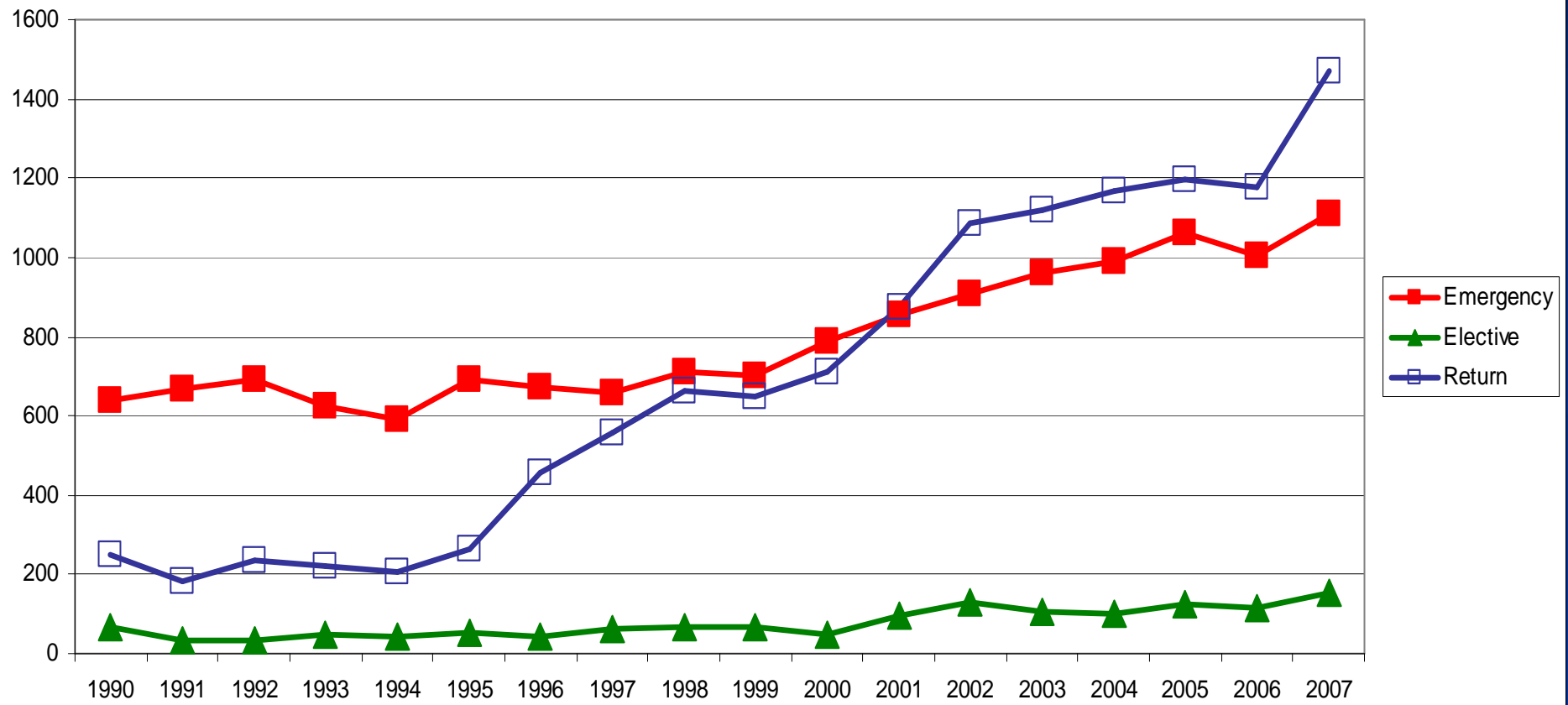


Victorian Quality Council Interhospital Transfer Workshop

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NETS Transport Activity



Elements of Interhospital Transfer

- The Decision to transfer
 - Who decides?
 - What resources support the decision?
- Access to appropriate receiving hospital – bed finding
 - The obligation of “the system”
- Transporting the patient
 - Right platform
 - Right escort
- Transferring Information
- Evaluation of quality and safety

Elements of Interhospital Transfer (2)

- The Decision to transfer
 - Who decides?
 - What level of seniority contributes to decisions at both referring and receiving hospitals?
 - Are there criteria to guide decisions
 - What resources support the decision?
 - How is uncertainty managed (access to consultation)
 - Responsibilities and interventions during the stabilisation process

Elements of Interhospital Transfer (3)

- Access to appropriate receiving hospital – bed finding
 - NETS provides a “one stop shop” approach
 - The obligation of “the system” to find a solution
 - Defined resources in “receiving” hospitals
 - Communication systems/styles to link key players
 - Delays and difficulties in bed finding must not impact on the actual transport process in time critical/urgent scenarios

NICU Bed State

	Mercy Hospital for Women 03 8458 4444	Monash Medical Centre 03 9594 6666	The Royal Children's Hospital 03 9345 5522	The Royal Women's Hospital 03 9344 2000
Last Updated	22 Mar 2007 17:18	23 Mar 2007 06:59	23 Mar 2007 07:09	23 Mar 2007 09:36
<u>NICU Status</u>	Open	Open	Open	Open
<u>NICU Resp Support</u>	13	15	4	15
<u>NICU Resp. Support Capacity</u>	18 - 20	16 - 18	10 - 12	18 - 20
<u>NICU Non-Resp Support</u>	1	1	3	0
<u>Total NICU</u>	14	16	7	15
<u>NICU Capacity</u>	20 - 22	18 - 20	12 - 14	20 - 22
<u>SCN Tertiary Acuity</u>	19	14	15	10
<u>SCN Non-Tertiary Acuity</u>	14	19	0	28
<u>Total SCN</u>	33	33	15	38
<u>SCN Capacity</u>	34	32	10	32
<u>SCN Status</u>	Open	Open	Restricted	Restricted
<u>Total NICU & SCN Patients</u>	47	49	22	53
<u>Nursery Capacity</u>	54	50	22	52

Elements of Interhospital Transfer (4)

- Transporting the patient
 - Right platform
 - Right escort
- Transferring Information
 - Hospital specific versus process specific - standardisation
 - Content
 - Electronic/Written/Verbal information
 - Minimising duplication
- Evaluation of quality and safety
 - Sentinel events that involve multiple organisations
 - Adverse event management

