

Clinical Handover Workshop

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Victorian Quality Council

A Victorian Quality Council presentation

- Was established in 2001 as an expert strategic advisory group to lead the safety and quality agenda for Victorian health services
- Is a Ministerial Advisory Council
 - Has 29 council members appointed by the Minister for Health
- Works to a 3 year strategic plan covering key areas of health care safety and quality
 - Has a management team supporting its work
- Develops practical resources, tools and strategies to assist health services improve safety and quality

Goal 2 – Workplace Culture

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Working Group Members

- Dr Annie Moulden (Chair)
Paediatrician, Director Clinical Quality and Safety Royal Children’s Hospital
- Ms Kathy Byrne
Chief Executive Officer, Bendigo Health Care Group
- Dr Sherene Devanesen
Chief Executive Officer, Peninsula Health
- Dr Simon Fraser
Director of Medical Services, Ballarat Health Service
- Ms Sue Kirsas
Director of Pharmacy, Peter MacCallum Cancer Centre
- Dr Doug Travis
Head, Urology, Western Health

Clinical Handover Information Sheet

- Current understanding of patient safety issues related to clinical handover
- Potential system improvements suggested in the literature

Clinical Handover Survey

Areas of greatest concern

1. Shift to shift handovers
2. Acute to community transfer
3. Interhospital transfer

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Aims

- To provide forum for discussion about clinical handover
- To develop draft standardised procedures
- To develop draft minimum data set