

Mental Health Service Performance Indicators

Measure or indicator	Unit	Adult report	CAMHS report	Older Person report	Government Target
28-day readmission rate	per cent	Yes	No	Yes	< 14 Adult Services Only
Pre-admission contact	per cent	Yes	Yes ¹	Yes	60 Adult Services only
Post discharge follow up	per cent	Yes	Yes ¹	Yes	75 To extend to all age ranges
Total seclusion rate	episodes per 1,000 bed days	Yes	Yes	Yes	< 20 To extend to all age ranges
HoNOS ² compliance - all inpatient, all ages	per cent	Yes	Yes	Yes	> 85
HoNOS ² compliance – ambulatory, all ages	per cent	Yes	Yes	Yes	> 85
Emergency department presentations departing to a mental health bed within 8hrs	per cent	Yes	No	No	80
Basis/SDQ ³ Compliance	Per cent	No	Yes	Yes	> 85
Case Re-referral rate	Per cent	No	Yes	No	TBD ⁴

Notes:

- 1. Slight variation in definition as results attributed to client's home AMHS not the separating AMHS as for adult and older person*
- 2. HoNOS refers to Health of the Nation Outcome Scale and is a key mental health consumer outcome measure that has been implemented nationally.*
- 3. Basis and Strengths and Difficulties Questionnaire (SDQ) are used by the consumer's and/or carer's (SDQ only) to present their views on behaviour to inform discussions with the AMHS. There are collected as part of the Outcome Measures suite at predefined points of time.*
- 4. To be reported and actively monitored by health services and the department with a view to determining a suitable target in 2012–13.*