

Service Coordination Implementation Group
"Improving Practice"

Friday 5 December 2008
10.00 – 11.30

Conference Room 1.02, Level 1, 50 Lonsdale St, Melbourne

Agenda

1.	10.00 am	Welcome	Sylvia Barry
2.	10.05 am	Introductions	All
3.	10.10 am	Survey Results ? Presenting Program Service Coordination Survey results ? Future ICDM inclusions ? Thinking strategically about how to utilise these results in program areas	Shelly Lavery Jenk Akyalcin Ruth Azzopardi (PHB)
4.	10.30 am	Survey Results – Where to now? How one DHS regional primary health, a PCP and an agency are using the survey results to improve Service Coordination at each level.	Matthew Hercus Daniel Whiting Carol Tulberg
5.	11.00 am	Improving Communication with GPs Survey results demonstrates that many agencies/program areas are struggling with effectively communicating with their local GPs. What are the barriers and some strategies to improve this practice?	Megan Buick (GPV)
6.	11.20	Other Business Cross program Care Planning Invite to participate in SCTT Guideline revisions	Barbara Davison Shelly Lavery
7.	11.30	Close	Sylvia Barry