

# UnitingCare Community Options

A Good Life for All

A partnership at many levels: The development of Direct 2 Care

DHS Power of Partnerships  
Conference 17 Nov 2008



# The Challenge

## The complexity of Community Care

Many reports highlighted

- Number of services
- Complexity of the system
- Difficulty in gaining access

# The vision

A **simplified entry and assessment process** for the Home and Community Care Program, with an implementation deadline of Dec 2007.

Seeking **marketed and visible points** where people can go if they are seeking services but do not know what is available or what they may be able to access.

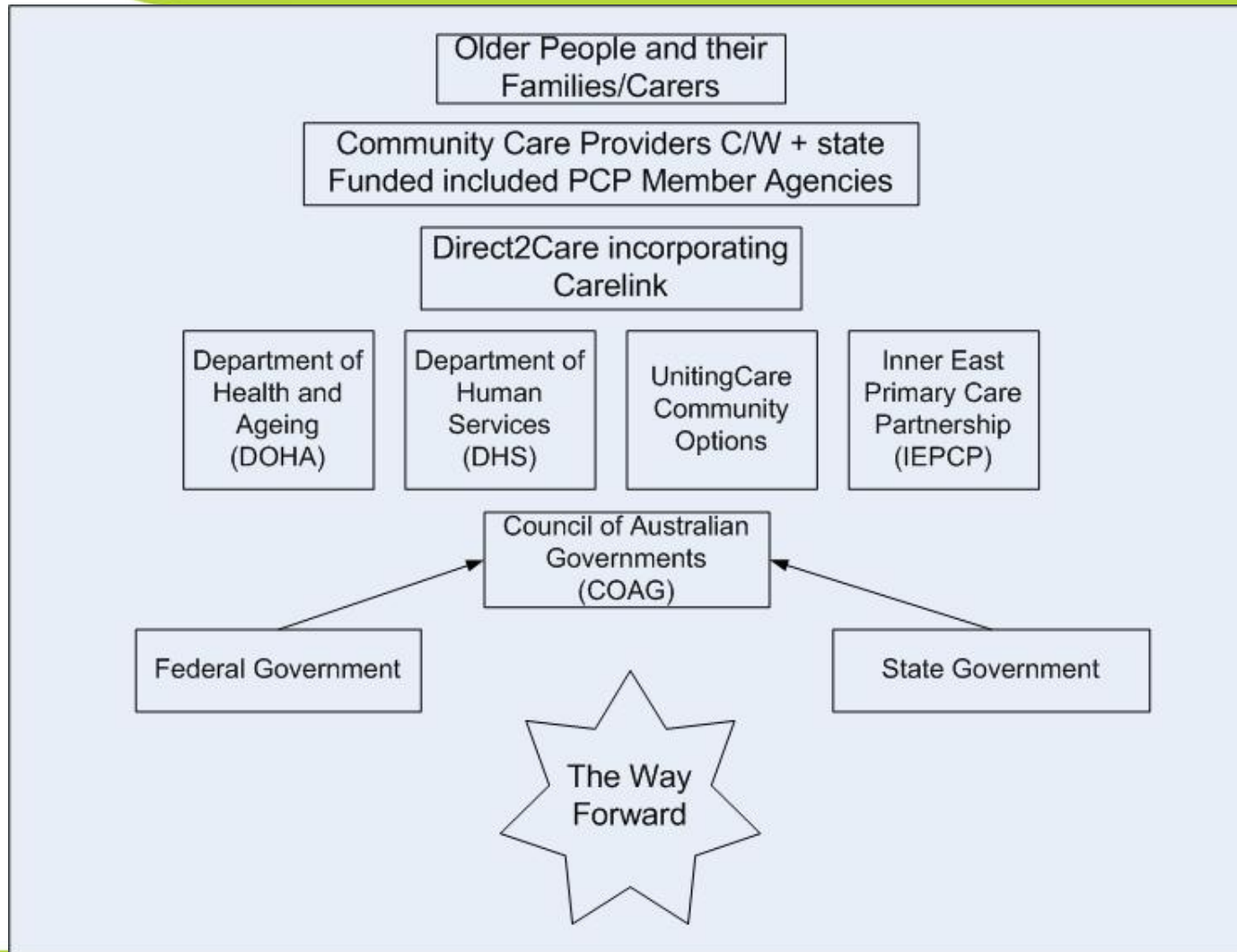
# Direct 2 Care



# Launched June 2008



# A partnership at many levels



# Outcomes

- Increase in calls
- Satisfied customers
- Ongoing development of the service



## Contacts

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