



*Vigour, energy
and inspiration –*
**The Power of
Local Partnerships**

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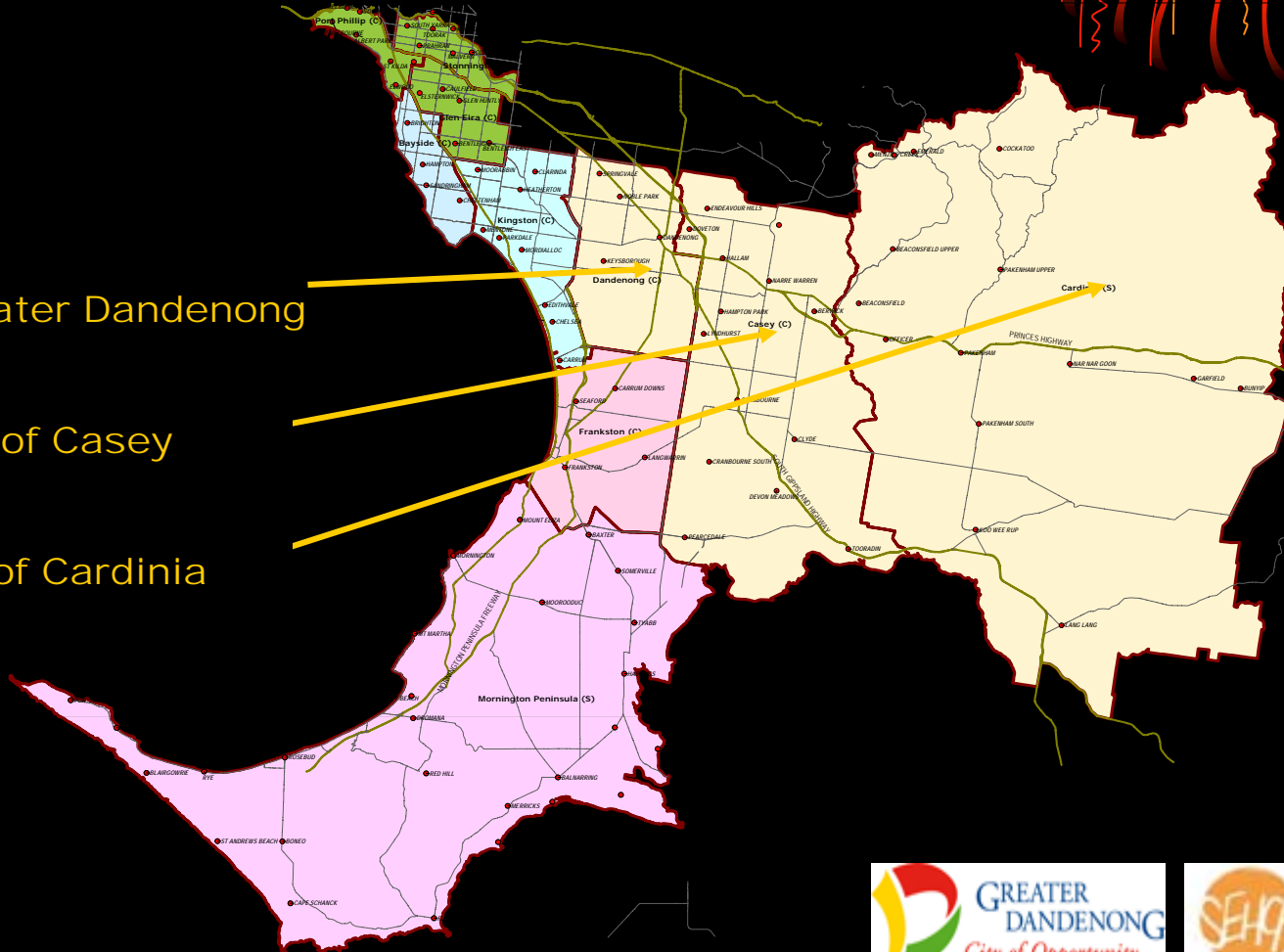
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City of Greater Dandenong

City of Casey

Shire of Cardinia



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The Client Journey



"I would then ring someone else and the same thing would happen. Within a twelve month period I told my story to a dozen people. They would come in, stay here a certain amount of time, that's the time they were allowed, and then they'd nick off. I would get another one, blah, blah." James



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What are we doing?

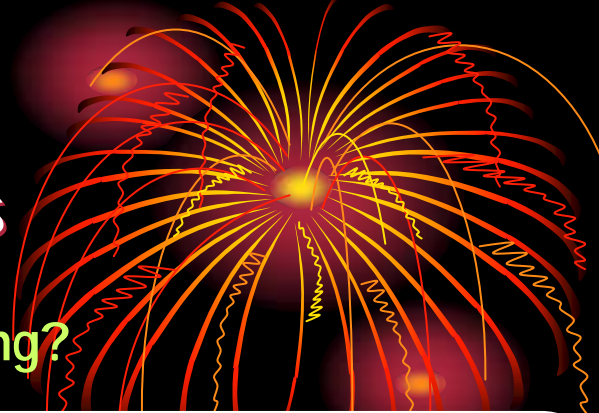
Looking at our structure.

Looking at our purpose.

Looking at our partners.



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What are we doing?



*Implementing Service Coordination
- placing Seniors at the centre of
service delivery*

*Focusing on early intervention
and health promotion*

*Working with Seniors in the
Community*



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*The perspective of an Aged Care
Service:*

*What has this change
meant for
for the service?*



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What are the benefits?



I feel well supported. My family knows what's going on. With all the services together I could see and understand how they work together." Patricia

" I have a ton of help. The Council provides some and the Royal District Nursing Service. I just sit here and it all comes to me. It's amazing." Serge



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*"It's all about the
quality of our
conversations
and how we behave
in our partnership"*

Local Service Provider

