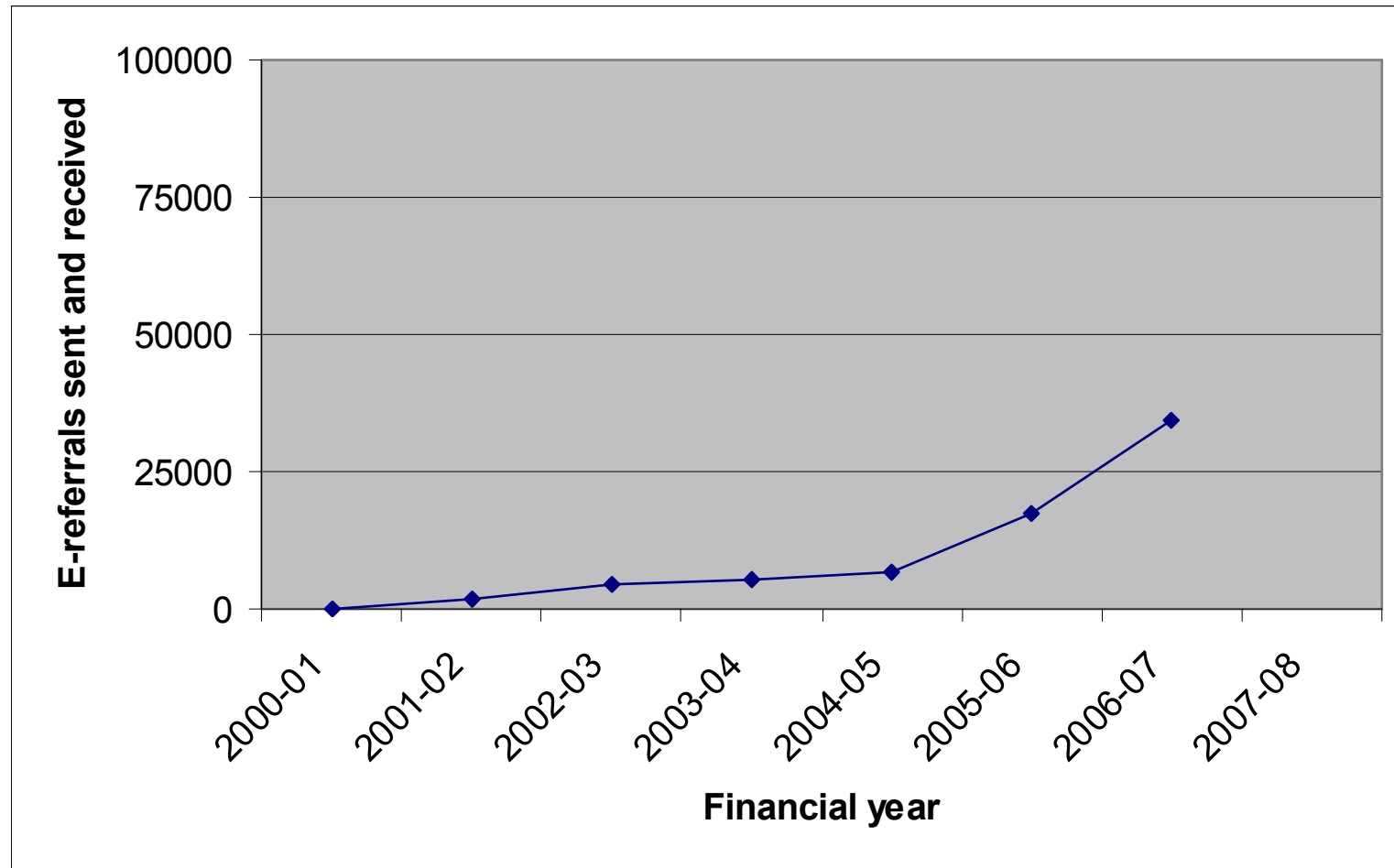


Context for improved coordination of services in Victoria

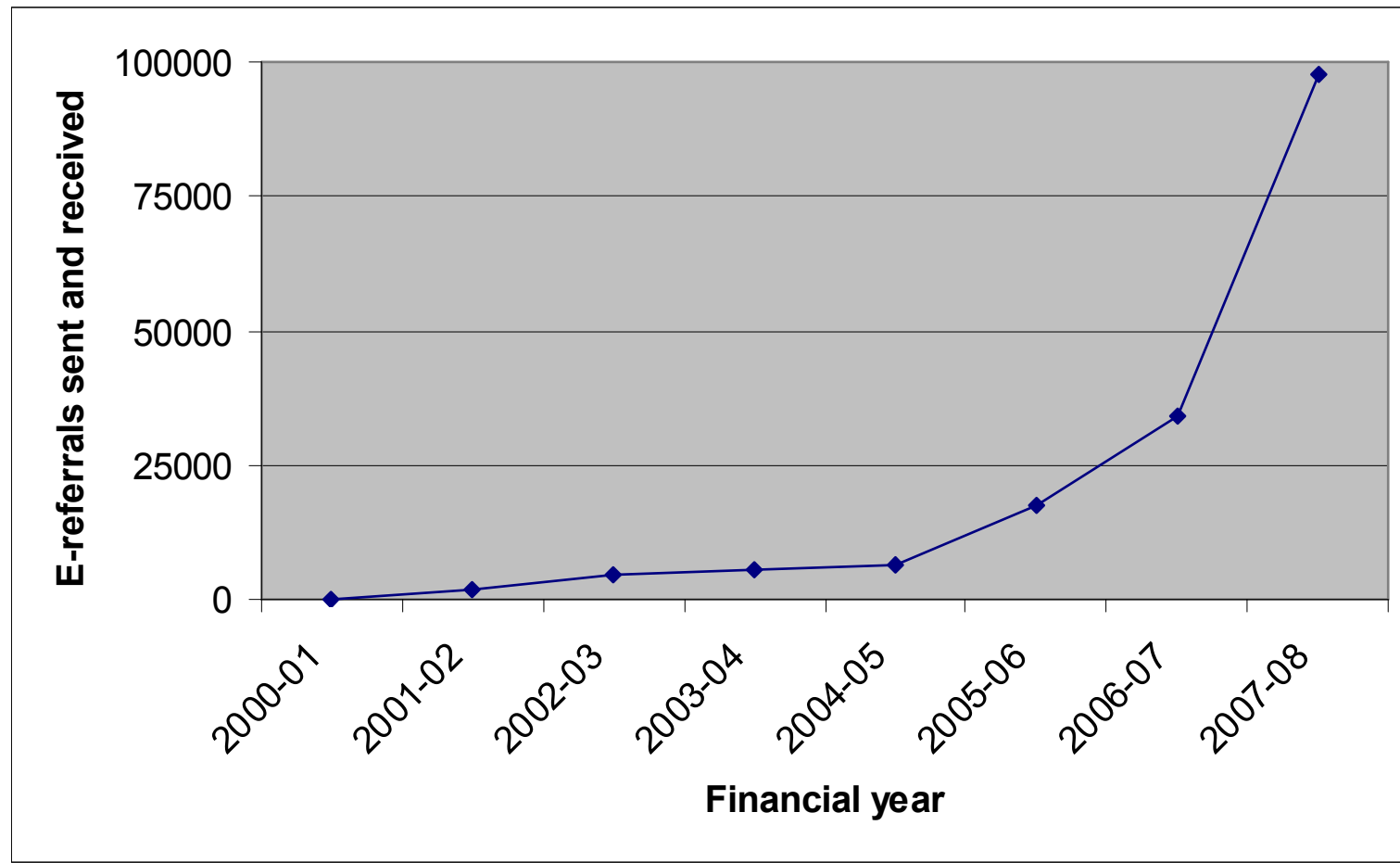


Jenk Akyalcin
Manager, Partnerships

E-referral in Victoria



E-referral in Victoria (cont.)



Enablers in Victoria

Policy – BATS

Partnership - Primary Care Partnerships

Practice standards - Victorian Statewide Practice Manual

Information standards – SCTT and the VSRF

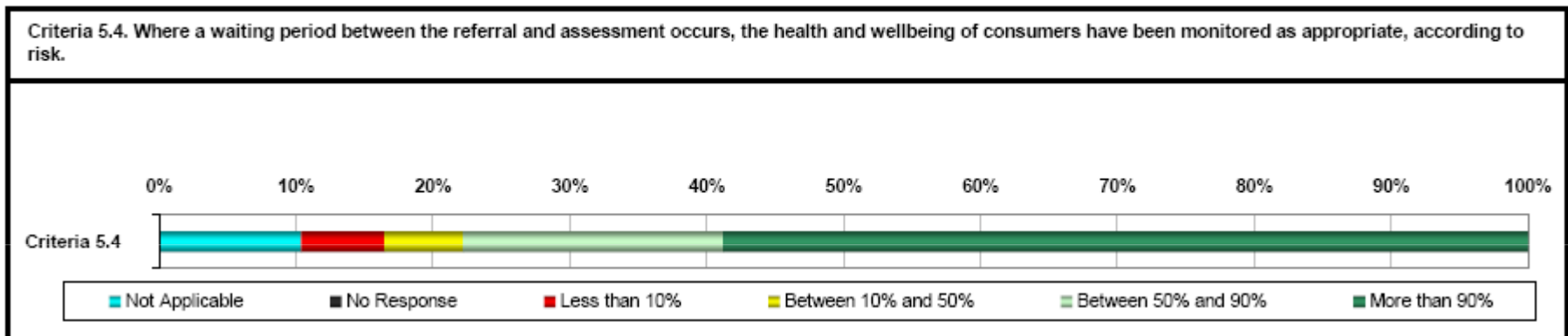
Service coordination in Victoria

Programs:	Total number of responses:
Admitted patients	16
HARP	26
Emergency Services	10
Post Acute	24
Sub Acute	14
Palliative Care	14
Outpatients	13
Allied Health	34
Aged Care Assessment	40
HACC	189
Homelessness assistance	12
Long-term housing assistance	4
Dental Services	11
Community Health	83
Ambulance Services	1
Child Protection and Family Services	20
Disability Services	51
Drugs Services	17
Early Years Services	14
Mental Health	32
Youth Justice and Services	11

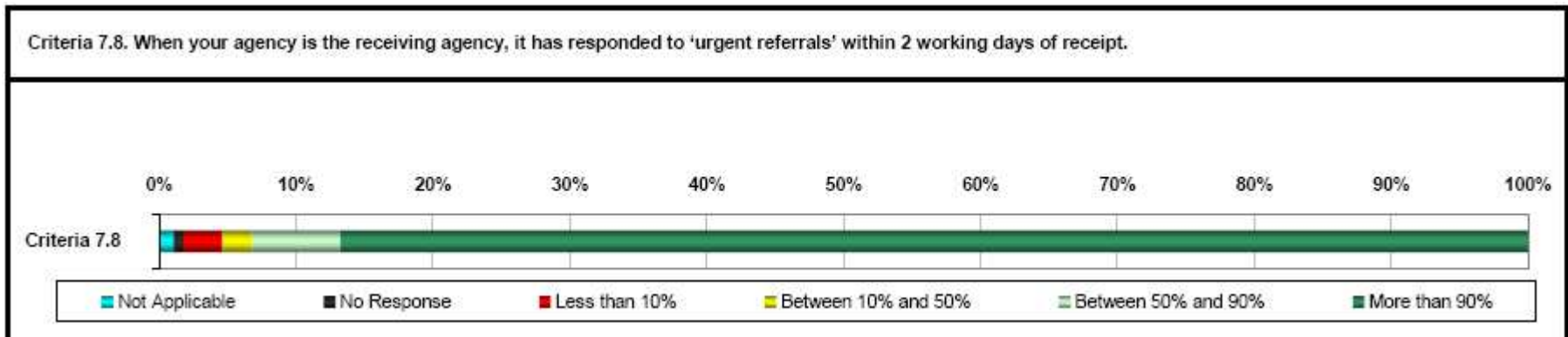
203 agencies responded to the survey (this represents 636 DHS program areas)

Service coordination in Victoria (cont.)

- **Waiting for assessment**

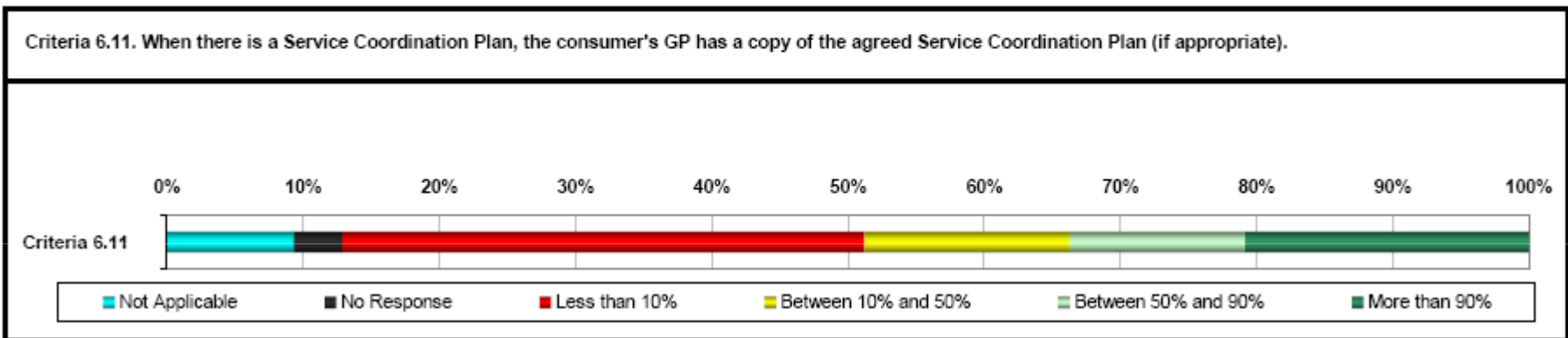


- **Response to urgent referrals**

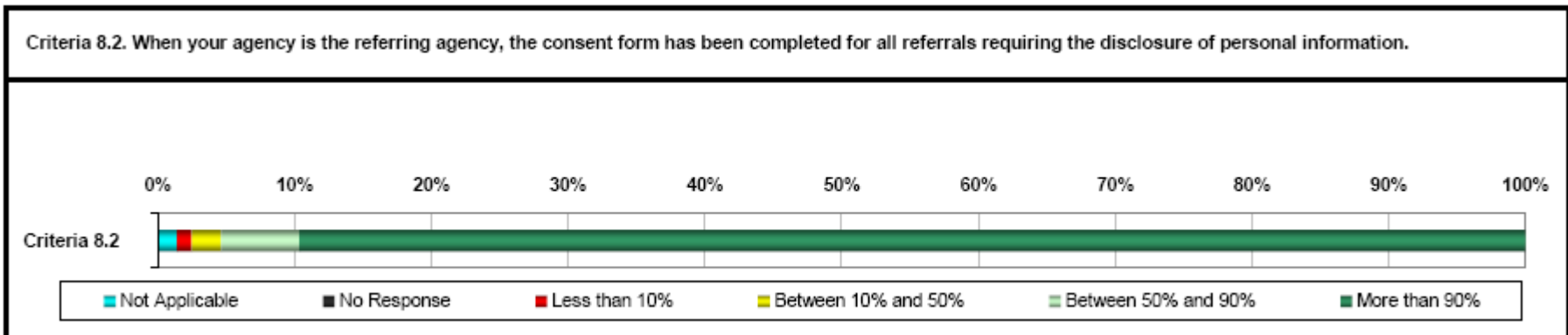


Service coordination in Victoria (cont.)

- **Feedback to GPs**



- **Consumer consent for disclosure of information**



Contact and further information

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