

HEALTHSMART

*Victoria's Whole of Health ICT Strategy
A partnership between Government and Agencies*



Victorian Health ICT Developments

Monday 18th June 2007

Fiona Wilson – Director
Office of Health Information Systems

Bronwyn Taylor
Project Manager – Client Management System

Agenda

- OHIS overview
- Health *SMART* Programme
- Current programme activity
- What's next?

Bronwyn Taylor – CMS Project Manager

- Implementation methodology CMS

Office of Health Information Systems

Responsible for development and implementation of policy and strategy for ICT across the Victorian Public Health Sector.

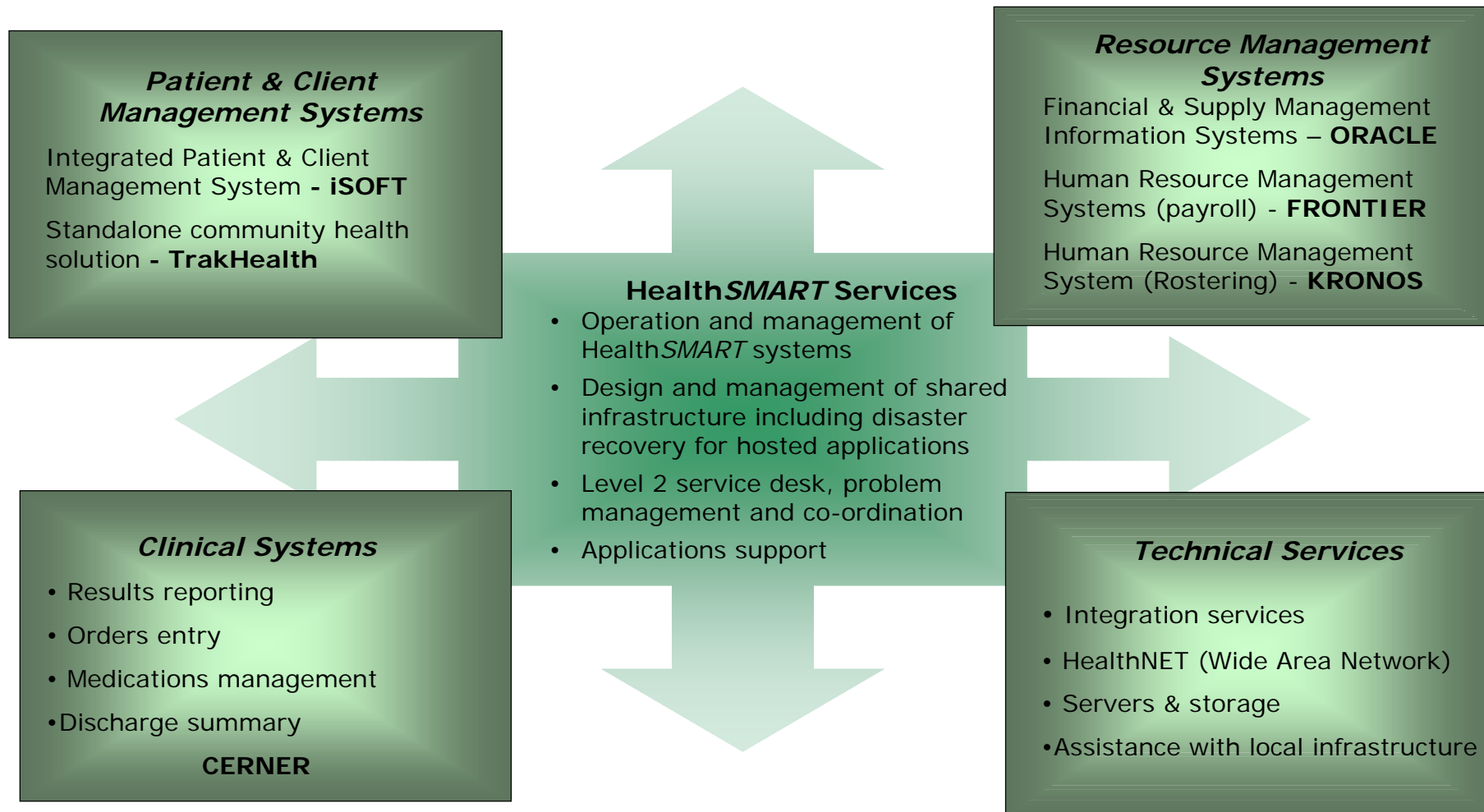
Functions:

- Strategy & design (HealthSMART Design Authority)
- Implementation
- Infrastructure
- Programme management

HealthSMART programme – implementation of the Victorian Whole of Health ICT Strategy.

HealthSMART Services

HealthSMART Programme



Current Programme Activity

- HealthSMART program - *IMPLEMENTATION*
- Picture Archiving Communication Systems (PACS) - *IMPLEMENTATION*
- HealthConnect Victoria (prototype SEHR) – *FINAL PLANNING*
- Mental Health Information Systems
 - Current systems – *support & minor development* (particularly integration with P&CMS)
 - “Future” systems – *strategic review & planning*
- Rural & Regional FMIS – *FINAL PLANNING*

What's Next?

- Continue Health*SMART* implementations
- Consolidation and further development of Health*SMART* Services
- Development of the Whole of Victorian ICT Strategy 2008-11
 - Victorian Health policy initiatives
 - Impact of national ICT initiatives (eg national identifier, supply chain, e-referrals)
- HealthConnect Victoria
- “Future” Mental Health Information Systems
- Rural & Regional FMIS

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Client Management System Implementation Methodology

Bronwyn Taylor – CMS Project Manager

Client Management Systems Scope

- Implementation of TrakCare into 22 metropolitan independent primary and community health services
- Currently progressing implementations with 4 lead agencies and 9 non-lead agencies
- Program reporting scope:
 - Community and Women's Health
 - Alcohol and Drug
 - ACAT
 - Health and Community Care
 - VINAH
 - CRISSP
 - PDRSS and Disability Services
 - Community Based Palliative Care
 - Carer respite and resource centres
 - Community Aged Care Packages
 - All SCTT forms including profiles

EOI & Readiness Assessment

- Expression of Interest

- Invitation to express interest to proceed to implement with the Health*SMART* TrakHealth Client Management System (CMS) solution sent in June 2006
- Sought only from metropolitan independent primary and community health services.

- Readiness Assessment

- Structured readiness questionnaire to inform the sequence of implementation
- Confirm an agency's intention to implement the TrakCare CMS solution in 2007/2008;
- The agency's preferred timing of implementation;
- Commitment to sign a purchase order for commencement of formal implementation services from TrakCare (the Vendor)
- Assessment on the status of completion and/or understanding of the following key areas:
 - Business Readiness
 - ICT/IT Readiness

Implementation Methodology/Approach

- Tailored to agency requirements and CMS software
- Consists of five key activities and outputs:
 - Pre engagement
 - Implementation Planning Study (IPS)
 - Implementation
 - Go live
 - Post go live
- Includes:
 - The implementation phases
 - The implementation durations

Pre Engagement

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Pre Engagement Processes

- Pre Engagement Workshops – 6 months prior to implementation
- Agency Planning Day – 5 months prior to implementation
- Code Table Workshops – 4 to 5 months prior to implementation
- Readiness Assessment Review – 3 months prior to implementation
- Testing/Training/Extracts – 2 months prior to implementation
- Pre IPS Review – 1 month prior to implementation

Pre Engagement Tool Kit

- Provides information, resources and checklists to agencies to complete pre implementation activities
- Complements information provided by OHIS during workshops
- Used as a reference to progress agency implementation preparation and readiness tasks

Pre Engagement Benefits

- Due to time and resource constraints it is imperative that participating agencies prepare in advance
- Agency specific project resources and information available in a timely manner
- Processes and resources clarified
- Communication mechanism between agencies (eg lessons learned)
- Structured approach to manage tasks, risks, resources and time prior to implementation

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