

CARE PLANNING PROJECT UPDATE

December 2009

Background

The Department of Health Care Planning Project (2007-2010) was initially established to progress effective inter-agency care planning across the sector through Primary Care Partnerships (PCPs) building on the collaborative work in the area of service coordination and integrated chronic disease management.

Some progress has been made by PCP's to develop inter-agency processes to support this work and has resulted in initiatives to improve communication, referral, shared consumer pathways and models of care which promote a person-centred and coordinated approach to service delivery.

The sector has requested that Department of Health provide further direction across funded programs to develop consistent guidelines and common definitions to care planning at all levels - **single service, multi-service (intra-agency) and multi-agency (inter-agency)**. Despite recognition of the importance of a person-centred and integrated approach to care planning, the existence of good practice is not widespread and varies considerably across programs and often even between practitioners.

It is recognised that a sustainable, skilled and knowledgeable workforce is a critical key driver to implementing a coordinated approach to care planning. The Care planning workforce development project aims to improve the delivery of effective person-centred and integrated care across and within agencies through provision of a structured and sustainable approach to ensure embedding of best practice in care planning. The competency based training is sponsored by and managed from within the Integrated Care Branch of the Department of Health.

Update

The training is being sourced through the Vocational Education and Training (VET) sector due to their ability to deliver competency based training developed around workforce needs. The VET sector is also supported by a National Education and Training Quality Framework.

A Registered Training Organisation (RTO) has been selected to further develop the unit **CHCCM702A Implement goal directed care planning** and deliver the training to a rural and metro Primary Care Partnership. This will take place in **July - August 2010**. A selection criteria for PCP staff, (to be published on the website), and expressions of interest, will be accepted in the New Year.

Department of Health will provide support for content development through provision of appropriate literature, policy documents, relevant existing resources and advice and consultation with stakeholders through two reference groups (Policy & Program Reference Group and the Expert Reference Group). The selected RTO will further this consultation process to ensure that the unit meets the needs of the Primary Care Partnership member agencies.

For further details please contact Kate Boucher on 9096 9407 or kate.boucher@health.com.au