



Better Connections - Better Care



**Thursday 22 November 2007
9.00am – 1pm Lunch included
Southern Golf Club, Lower Dandenong Rd, Keysborough
(near corner with Springvale Rd) Melways Ref Map 88:H8**

- **Launch of Victorian Service Coordination Manual by Greg Nott, Manager, Primary Health and Co-ordinated Care, Southern Metropolitan Region, DHS;**
- **An opportunity for leaders from sectors new to Service Coordination, SCTT and PCP to hear about the SMR experience and how clients and services can benefit from involvement in Service Coordination; and**
- **Hear how your agency can work with other program areas to provide better care for people with complex needs.**

For more information contact your local PCP Executive Officer:

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AGENDA

9.00 am	Registration	
9.15 am	Introduction & Welcome Launch of Victorian Service Coordination Manual	Greg Nott Manager Primary Health and Coordinated Care, DHS, SMR
9.30 am	Overview of Service Coordination in SMR	Robbie Chaplin Chair ISEPICH
9.40 am	Snapshots of Service Coordination Current Practice <ul style="list-style-type: none"> • GPs and MBS Items • GP's and Care Planning for SRS residents - ISEPICH • Early Intervention - Kingston Bayside • Developing a Family Violence Service Coordination Plan across sectors - Frankston Mornington Peninsula • Interagency Care Planning Project - SE HCP 	Peter Larter DHS-Primary Health Integration Team Belinda Brookes Program Manager Caulfield CHS TBC Dianna Mumme EO Frank/Morn Pen PCP Ian Stevenson City Gt Dandenong
10.45am	Morning Tea	
11.00am	Overview of Interagency Care Planning	Linda Pandita
11.10am	Small Group Discussion and Feedback <ul style="list-style-type: none"> • Good practice examples of Interagency Care Planning • Use of the Service Coordination Plan tool • What types of clients would benefit from interagency care planning • Which agencies/services are the potential participants/partners • Enablers and Barriers to Interagency Care Planning • Next steps • How can DHS support this work 	Facilitators Barry Hahn Terry Lazzarotto Dianne Mumme Wendy Mason
12.20pm	Summary and Next Steps	Linda Pandita Barry Hahn
12.30pm	Lunch	