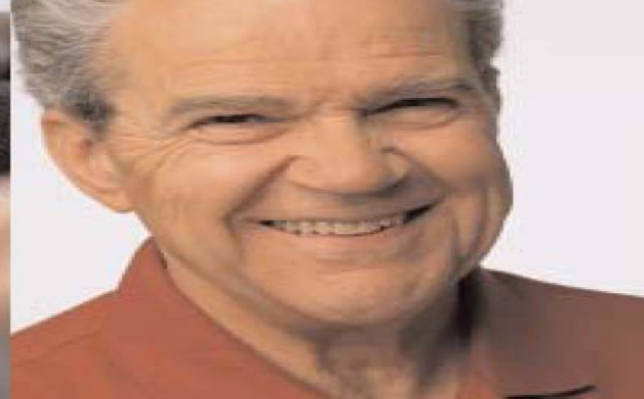


Improving Care for Older People: A policy for Health Services



Janet Laverick
Manager, Continuing Care
Programs Branch
Metropolitan Health and Aged Care Services

Mary's story



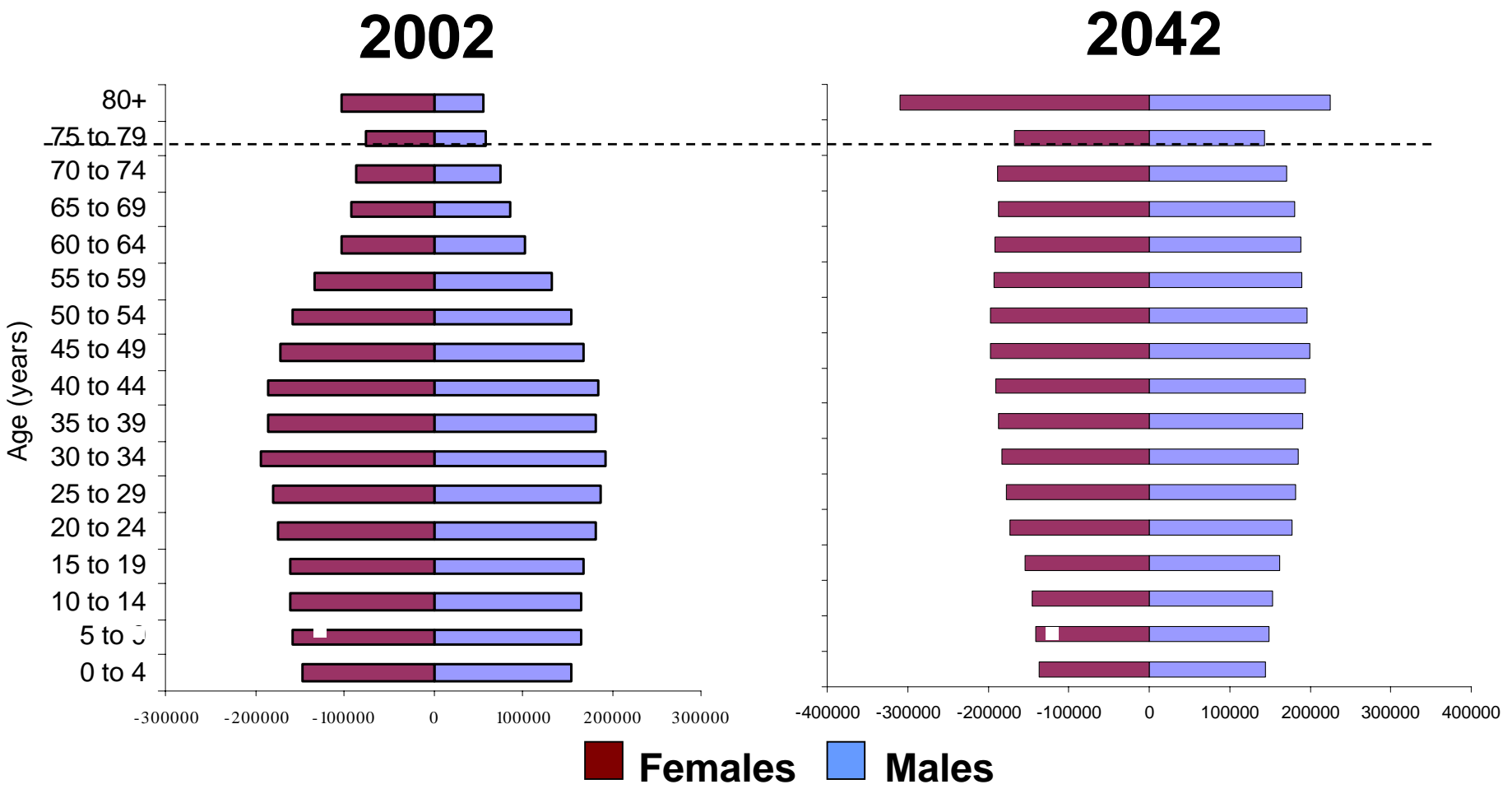


Where are we now?

Who will occupy hospitals?



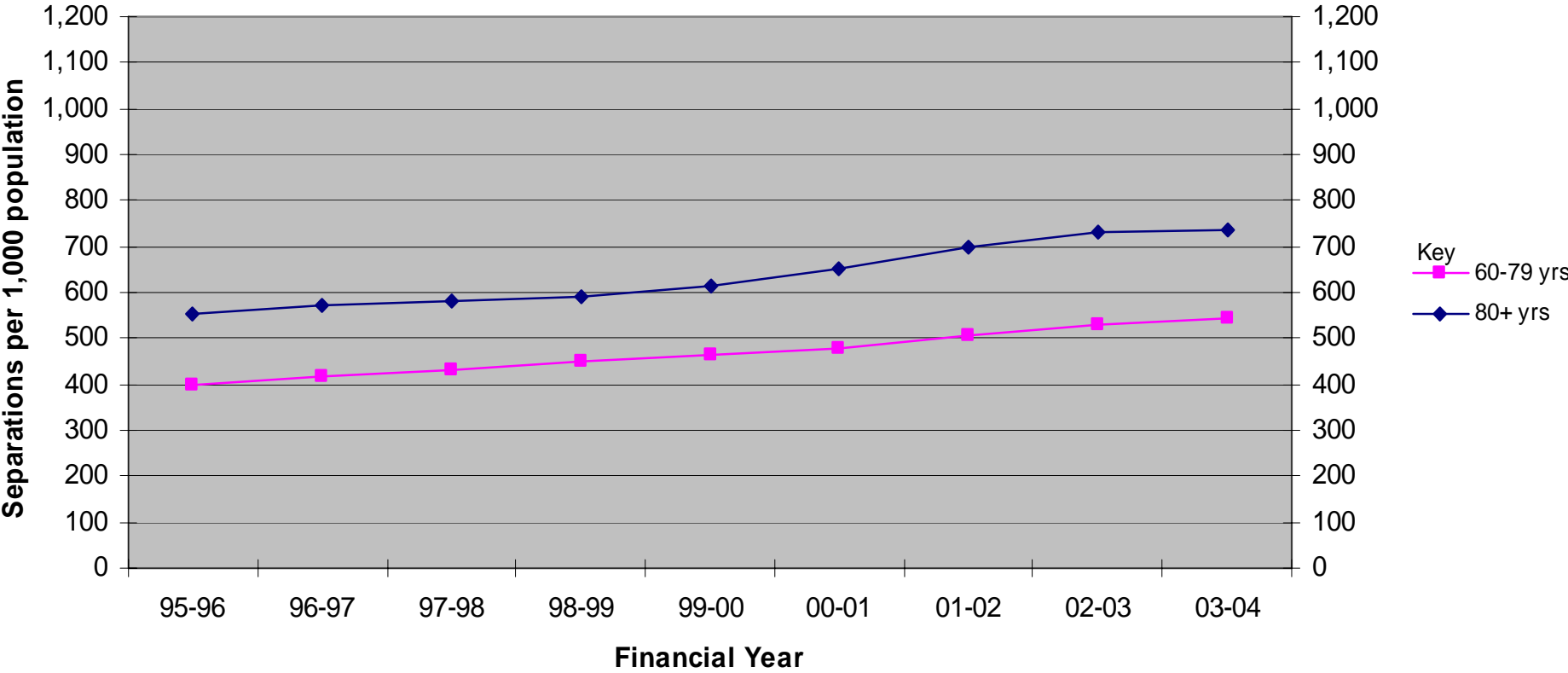
Number of older people increasing



Utilization rates are growing



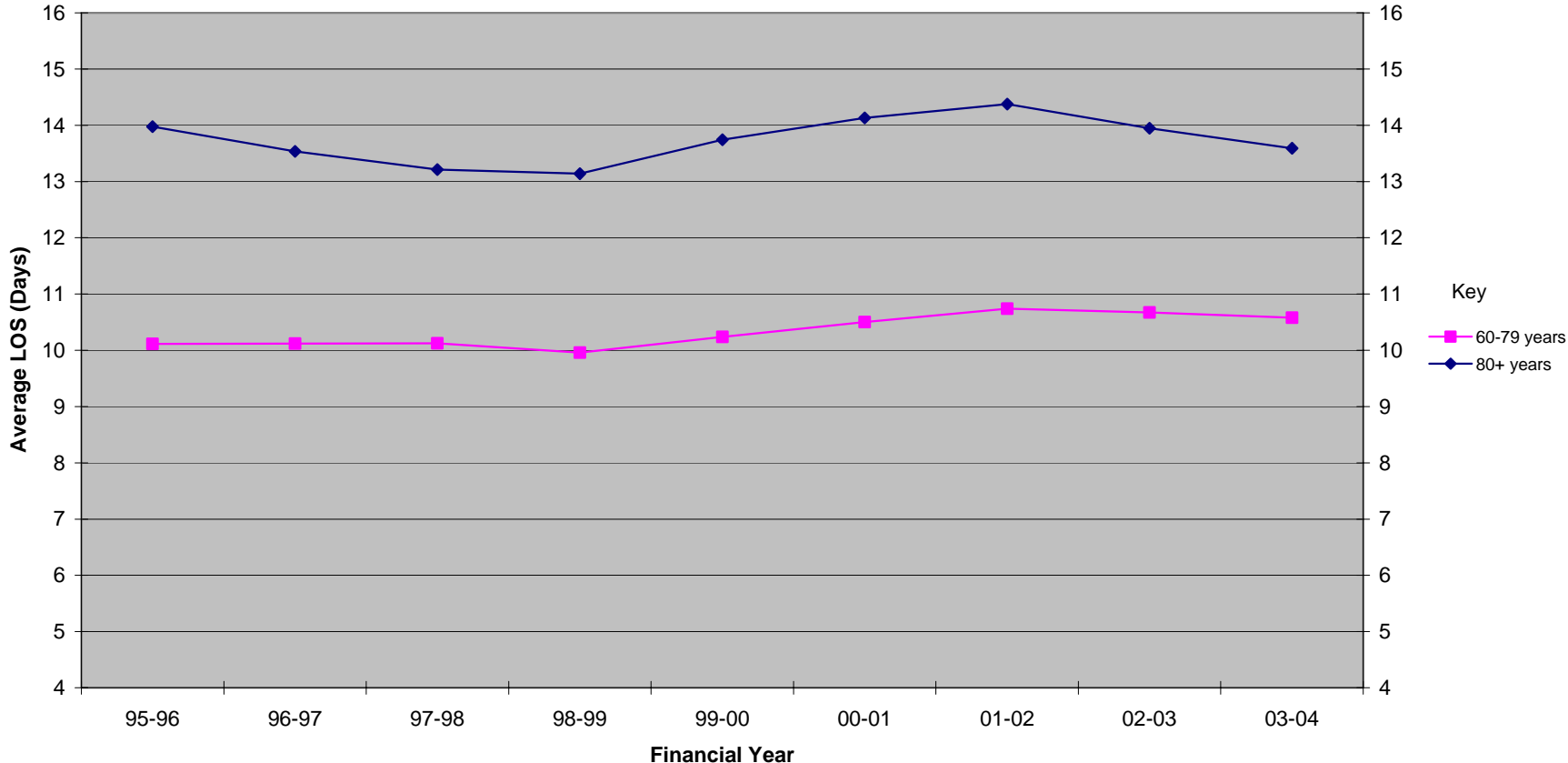
Separations from Victorian public hospitals per 1,000 population by age group



Length of stay is not declining



Average LOS by age group for multiday separations from Victorian public hospitals



Older people are main stakeholders



Number of older people increasing

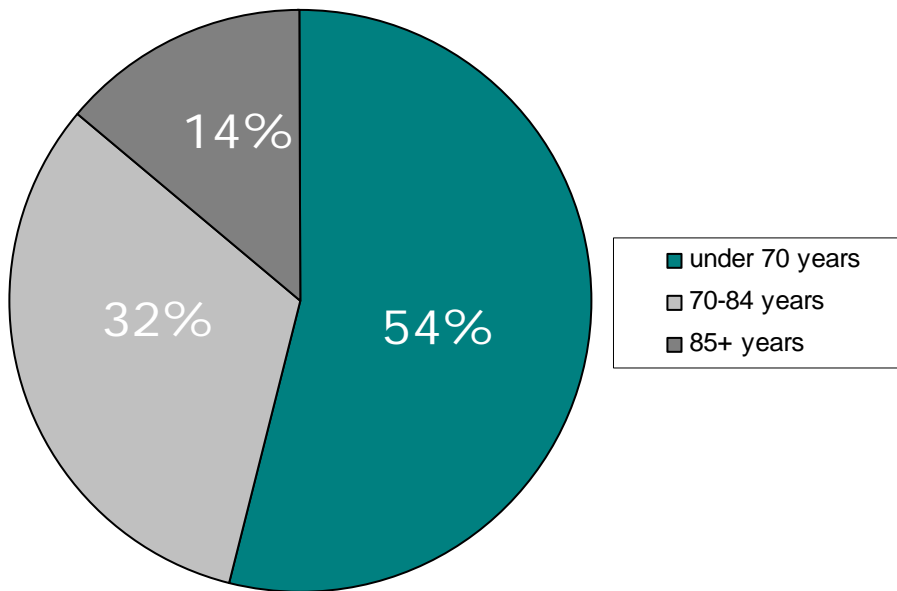


Utilisation rates growing

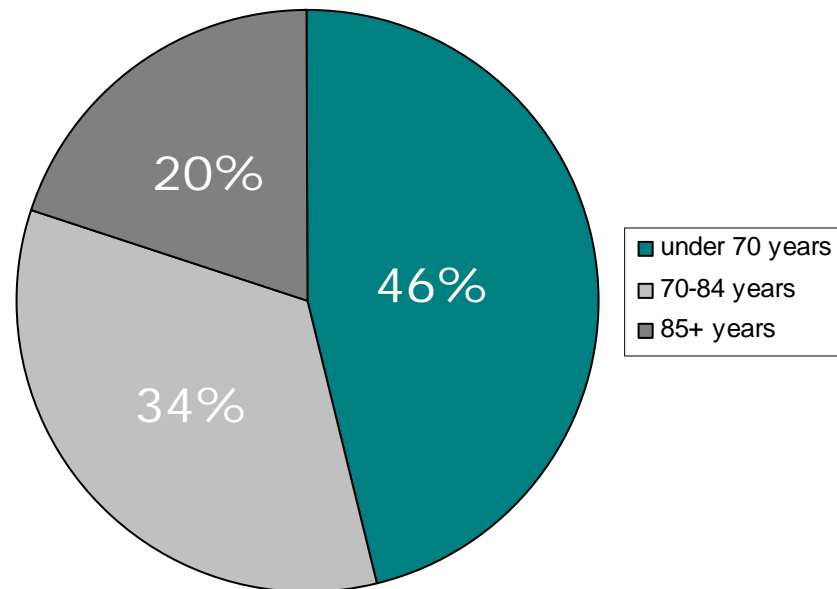


Length of stay not declining

2002-03



2016/17



% of multi-day public hospital beddays by age group



**What changes need
to happen?**

Jim's story



What impacts can we make



- Hospital Admission Risk Program (HARP)
- Health Futures
- Ambulatory Care policy

What needs to happen?



Consistent approach to the management of older people:

- Culture of person-centred care
- Processes and tools
 - Risk screen
 - Comprehensive assessment
 - Care planning
- Physical environment
- Creation of networks & partnerships in care



**How do we get
there?**

Change through...



- Statement of Priorities
- State and Federal government policies
 - National Action Plan
- Learning from each other
- **Change the culture in our hospitals**

Centres Promoting Health Independence



Centres Promoting Health Independence will be a key lever for change through:

- Workforce
- Education and Training –
– opportunities for experience
- Person-centred culture
- In-reach and Out-reach
- **CHAMPIONS!**



You are all champions
for older people



Questions for reflection



- Describe some of the ways in which your Health Service has begun to implement *Improving care for older people*
- Describe the high impact areas for change in the care of older people within your Health Service

