

**OHS
HEALTH
INDUSTRY
FORUM
15 July 2005**



MELBOURNE HEALTH

in partnership with

**NORTHEAST HEALTH
WANGARATTA**

**Aggression Prevention
and Management Project**

*Hagen Tuschke
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Aggression Prevention and Management Project

- Project partners VWA, MH, NHW
- Funding submission developed 2003
- Contract signed December 2004
- Appointment of Project Officers early in 2005 (1.0 EFT @ MH, 0.5 EFT @ NHW)

Project Plan

2005/06

- Establish project governance
- Seek “best practice” framework
- Develop guides and templates

2006/07

- Implement “best practice” approach at MH and at NHW in Wangaratta

2007/08

- Commence state-wide implementation
- Evaluate and review

Project brief

- Prevent and manage aggression within the Victorian health sector
- Develop and trial sustainable and integrated systems for managing occupational violence with respect to in-patient, community and residential services
- These systems to be implemented across a wide number of metropolitan and regional Victorian Health Services

Project brief cont.

- Key objective is to implement a risk management-based system that meets a wide range of challenges

Industry Reference Group (IRG)

- Members represent interested organisations
- Diverse group of key stakeholders
- Specialised skills and experience
- Consulting and advisory role

IRG Membership

The Industry Reference Group is comprised of representatives from the following organisations:

- Employee Organisations (Unions, Industrial Bodies)
- Employers
- Victorian Hospitals Industrial Association
- Hospital networks
- Department of Human Services
- Others

IRG Membership cont.

Employees – Unions

- Association of Hospital Pharmacists
- Australian Nurses Federation Victorian Branch
- Australian Medical Association (Victoria) Limited
- Health Services Union of Australia Victoria No. 1 Branch
- Health Services Union of Australia Victoria No. 2 Branch (Health and Community Services)
- Health Services Union of Australia Victoria No. 3 Branch (Health Professionals)
- Health Services Union of Australia Victoria No. 4 Branch (Medical Scientists)
- Health Services Union of Australia Victoria No. 5 Branch (Administrative and Management)

IRG Membership cont.

Employers – Metropolitan Health Services

- Eastern Health
- Northern Health
- Western Health
- Peninsula Health
- Austin Health
- Mercy Health & Aged Care Inc
- Kew Residential Services

IRG Membership cont

Employers – Rural & Regional Health Services

- Ballarat Health Services
- Barwon Health
- Bendigo Health Care Group
- Echuca Regional Health
- Goulburn Valley Health
- Mt Alexander Hospital Castlemaine
- South West Healthcare

IRG Membership cont

Department of Human Services

- Metropolitan Health Services Relations Branch
- Rural and Regional Health Services Branch, and
- Funding & Financial Policy Branch

IRG Membership cont

“Others”

- Metropolitan Ambulance Service
- Rural Ambulance Victoria
- Victoria Police
- Victorian Health Commissioner

IRG Role and Function

Provide support and input to the Project Partners in examining current policies, procedures, strategies and outcomes of Aggression Prevention and Management in the health sector in Victoria.

Serve as a professional resource on current practice in the prevention and management of aggression and occupational violence as well as provide input to future policy and program decision-making in Victoria.

IRG Role and Function cont.

Give feedback on proposals with respect to current and emerging issues.

Identify common values with respect to the increasing incidence and impact of occupational violence and aggression on the health sector workforce as well as identify necessary practical and systematic changes.

IRG Role and Function cont.

Develop a comprehensive set of recommendations for consideration and implementation by Victorian health services.

Formally endorse templates, guidelines, risk assessment tools and training packages as well as policies and procedures to be adopted.

IRG Sub-Committees

In addition to a general consultative role on issues arising from the Project, it is proposed that members of the Industry Reference Group will participate in **five Sub-Committees**.

Each Sub-Committee will tackle different aspects of the Aggression Prevention and Management Framework.

Forthcoming Activities

For **IRG** Members' diary:

The next IRG Meeting will be held on
Tuesday 30 August 2005 (from 1pm to 3pm)
in Seminar Room 2 of the Function Centre
at **The Royal Melbourne Hospital.**

First Industry Forum

The **First Industry Forum** will be held on **Monday 29 August 2005 (from 10am to 4pm)** in Charles Latrobe Lecture Theatre (Function Centre) at **The Royal Melbourne Hospital.**

Information Sheet on Registration Table

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Business Cards on Registration Table

Information on the Project is also available on the following website:

<http://www.health.vic.gov.au/ohs/research.htm>