



SAFETY DEVELOPMENT FUND

SUPPORTING THE PREVENTION AND MANAGEMENT OF
AGGRESSION IN THE HEALTH SECTOR



MELBOURNE HEALTH

in partnership with



AGGRESSION PREVENTION & MANAGEMENT First Industry Forum

Monday 29th August 2005
10.00am to 3.30pm

**Welcome to
The Royal Melbourne
Hospital**



Aggression Prevention and Management Project

- ✦ Project Partners VWA, MH, NHW
- ✦ Funding Submission in 2003
- ✦ Contract signed December 2004
- ✦ Appointment of Project Officers in early 2005
(1.0 EFT @ MH, 0.5 EFT @ NHW)



Project Brief

- ✦ Prevent and manage aggression within the Victorian health sector
- ✦ Develop and trial sustainable and integrated systems for managing occupational violence with respect to in-patient, community and residential services
- ✦ Implement these systems across a wide number of metropolitan and regional Victorian Health Services
- ✦ Key objective is to implement a risk management-based system that meets a wide range of challenges



Project Plan

2005/06

- ✦ Establish project governance
- ✦ Seek “best practice” framework
- ✦ Develop guides and templates

2006/07

- ✦ Implement “best practice” approach at MH and at NHW in Wangaratta

2007/08

- ✦ Commence state-wide implementation
- ✦ Evaluate and review



Industry Reference Group (IRG)

- ✦ Members are representatives of industry organisations
- ✦ Diverse group of key stakeholders
- ✦ Specialised skills and experience
- ✦ Consulting and advisory role



IRG Membership

The Industry Reference Group is comprised of representatives from the following organisations:

- Employee Organisations (Unions, Industrial Bodies)
- Employers
- Victorian Hospitals Industrial Association
- Department of Human Services
- Ambulance Services
- Police
- Health Services Commissioner



Program

10.00am Registration and Coffee

10.15am Welcome, Introduction and Housekeeping

Mr Gary Robertson,
Manager Occupational Risk
Melbourne Health

10.30am Project Update

Mr Hagen Tuschke & Ms Deborah Smith,
Project Officers

11.00am A Rural Ambulance Victoria Perspective

Mr Stephen Ford,
Senior Project Officer

**11.30am Tiered Response to Aggression
and Assault Management (TRAAM)**

Program at Northeast Health Wangaratta
Mr Greg Benton,
Nurse Unit Manager Emergency Department

12.00pm Lunch Break and Networking



Program cont

- 1pm** **Management of Clinical Aggression (MOCA) Program at Melbourne Health**
Ms Elisa Ilarda,
MOCA Project Coordinator
- 1.30pm** **Aggression Management Program at Eastern Health**
Ms Sara Warne,
SAFE Coordinator
- 2pm** **Management of Acute Behavioural Disturbances in Paediatrics and Adolescents (An Approach at The Royal Children's Hospital)**
Ms Leanne Shea,
Acting Clinical Operations Manager
Mr Luke McLaughlin, OHS Manager
- 2.30pm** **"Hot Topic" Panel Discussion**
Mr Graham Dent, Partner
Mr John Wallace, Industrial Counsel
Facilitated by Maree Hogan, Executive Client Manager, Public Sector & Community Services Industry Program
- 3.30pm** **Close**