

Consumers, we want to hear from you!

C&C Project



We are consumers like you, which just means we have used mental health services like this.

We are running a project to find out what consumers think of mental health services. This is to make sure the services know what we think about them. **We are not employed by these services.**

We are running discussion groups to generate ideas about what should be included in the survey about your experiences of mental health services.

We are going to conduct the survey by running focus groups, individual interviews and written questionnaires. We want to find out from you, what you think should (and should not) be asked in the survey.

Discussion group date:

Venue:

Details

- To let you know we value your contribution, we will be paying you for participating in these discussion groups.
- We will be taking notes on butcher paper so everyone can see what is being written.
- All comments and discussions will be ANONYMOUS.
- What do you think is important for consumers to be able to say to this service?
- Do you want to contribute to SERVICE IMPROVEMENT?
- Are you interested in participating in these discussion groups, or contributing to part of this process?
- Do you have any ideas as to how to involve consumers in the survey?

*Places are limited so
registration is essential.*

Contact Bianca and Tony

(Project officers, Consumer and carer experiences of care survey Project, Victorian Mental Illness Awareness Council (VMIAC)) on this number:

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Or email: survey1@vmiac.com.au