

## MENTAL HEALTH BRANCH - INFORMATION DEVELOPMENT

### What is RAPID?

The *Redevelopment of Acute & Psychiatric Information Directions* (RAPID) commenced on line in 2000. The project aims to meet the information needs of the Department, its Regional Offices and the service providers in relation to the collection, processing and dissemination of patient level data.

RAPID project is made up of three systems:

- Client Management Interface (CMI);
- Operational Data Store (ODS); and
- Patient level Data Warehouse (DWH).

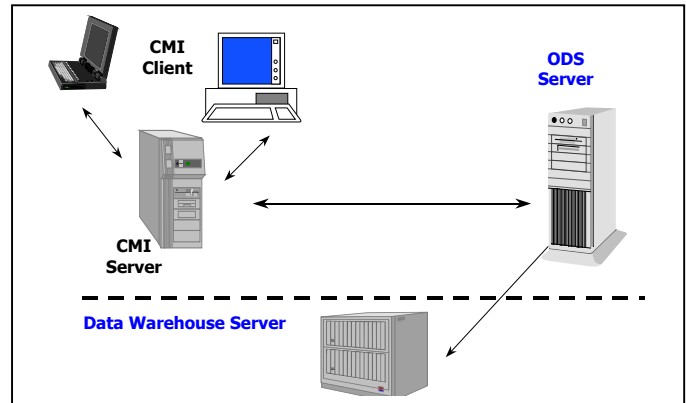
### What is the Client Management Interface?

The CMI is a local patient information and administration system used by Victorian public Mental Health services.

The CMI captures client level data that is used to:

- Meet the clinical management information needs of mental health services
- Collect information to meet statutory reporting requirements by the mental health service

Access to the CMI within a mental health service is limited to authorised personnel by the use of security measures such as passwords.



### What is the Operational Data Store?

The ODS is a central statewide patient information system. It is comprised of selected consolidated information drawn from CMI's located in mental health services.

The ODS is used to:

- Allocate a unique mental health record number for each client on registration.
- Share specific client related information between Victorian public mental health service providers to support continuity of client care via the CMI
- Support the statutory functions of the Chief Psychiatrist and the Mental Health Review Board
- Meet the reporting requirements specified by the Department and the Commonwealth.

### What is the Data Warehouse?

The DWH is under development. It is proposed to be a centralised storage and retrieval system for historical business information. It will be designed to store business information in a way that allows for timely responses to questions for performance measurement, service and economic evaluation to improve the quality and efficiency of service delivery.