

Victorian Health Service Management Innovation Council Seeding Grants

Dental Integrated Care Model

Knox Community Health Service

Organisational Profile



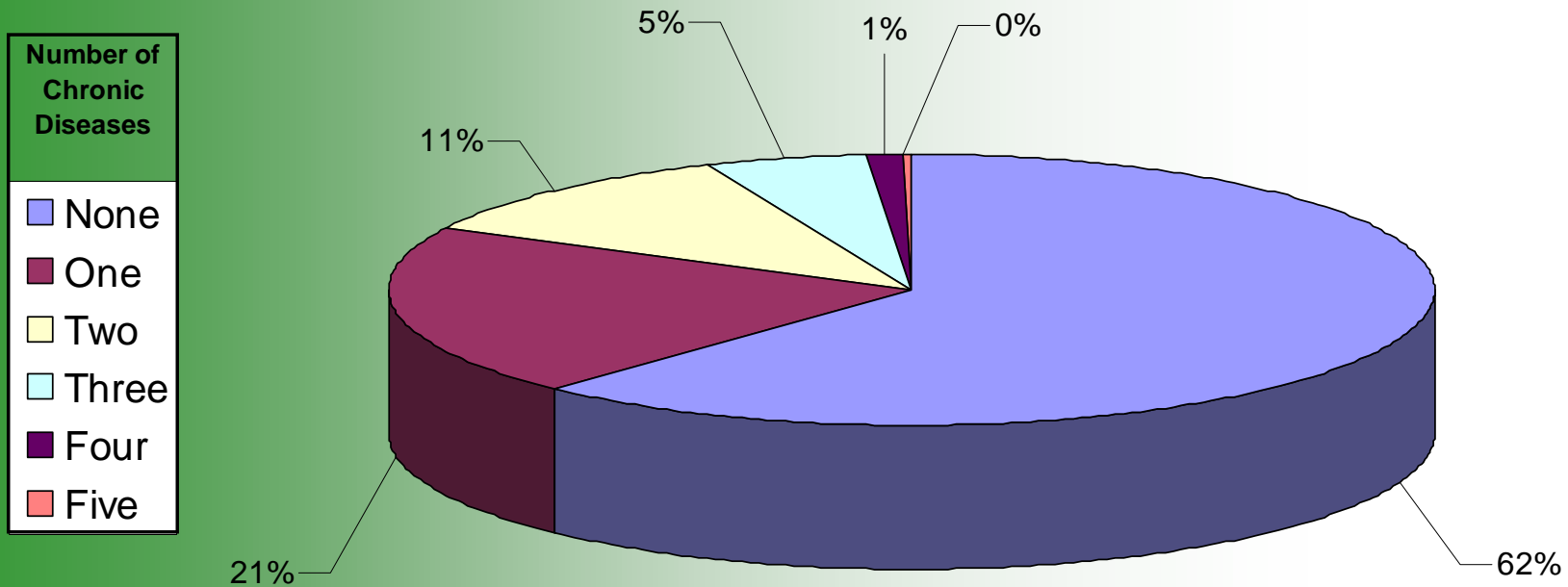
*Working together -
a healthy partnership*

- KCHS independent CHS providing residents within the City of Knox (150,000) service which include:
- HACCC, Allied Health, Nursing, Diabetes Service, Health Promotion, Counselling, Chronic Disease Management, Integrated Family Services, Child Health Services, Drug & Alcohol, Dental (10 chairs)

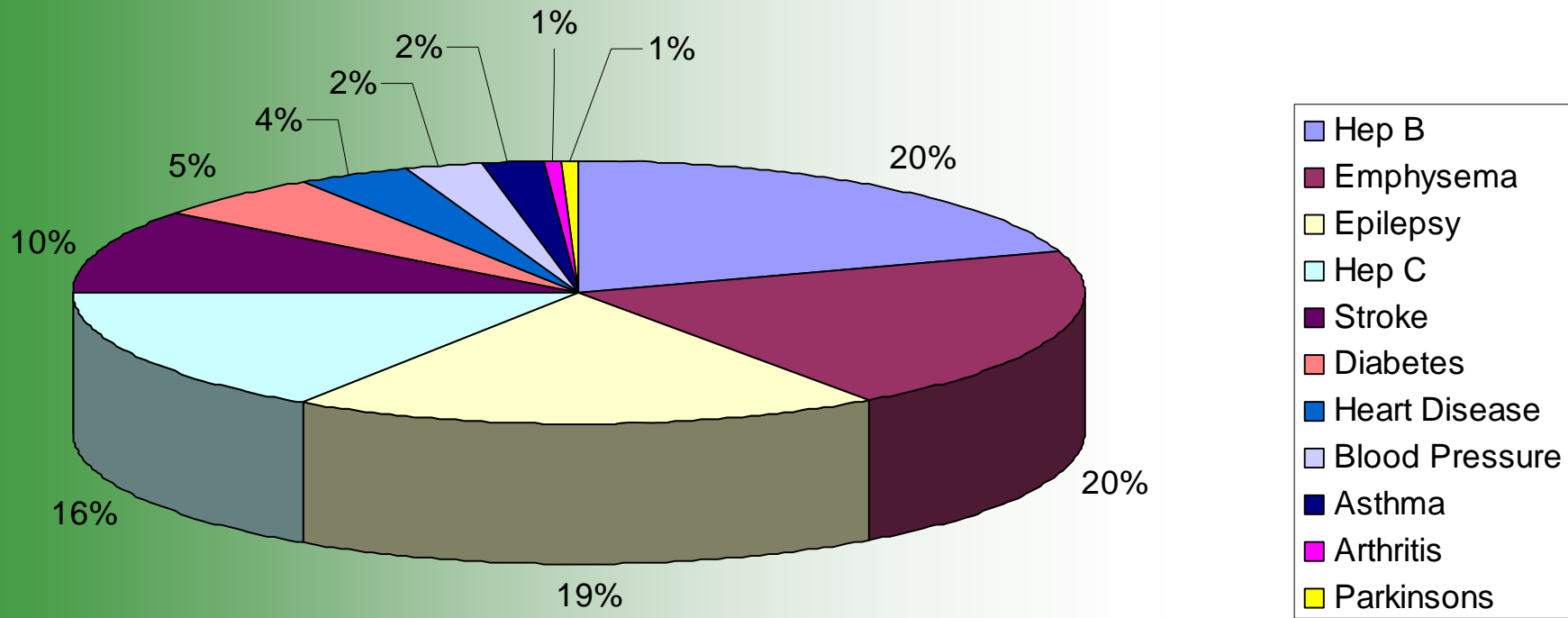
Rationale for Project

- **KCHS Strategic Plan**
 - **Integrated Health Care**
 - **Improved Chronic Disease Management**
- **Early Intervention in Chronic Disease Project**
- **Dental Program review**

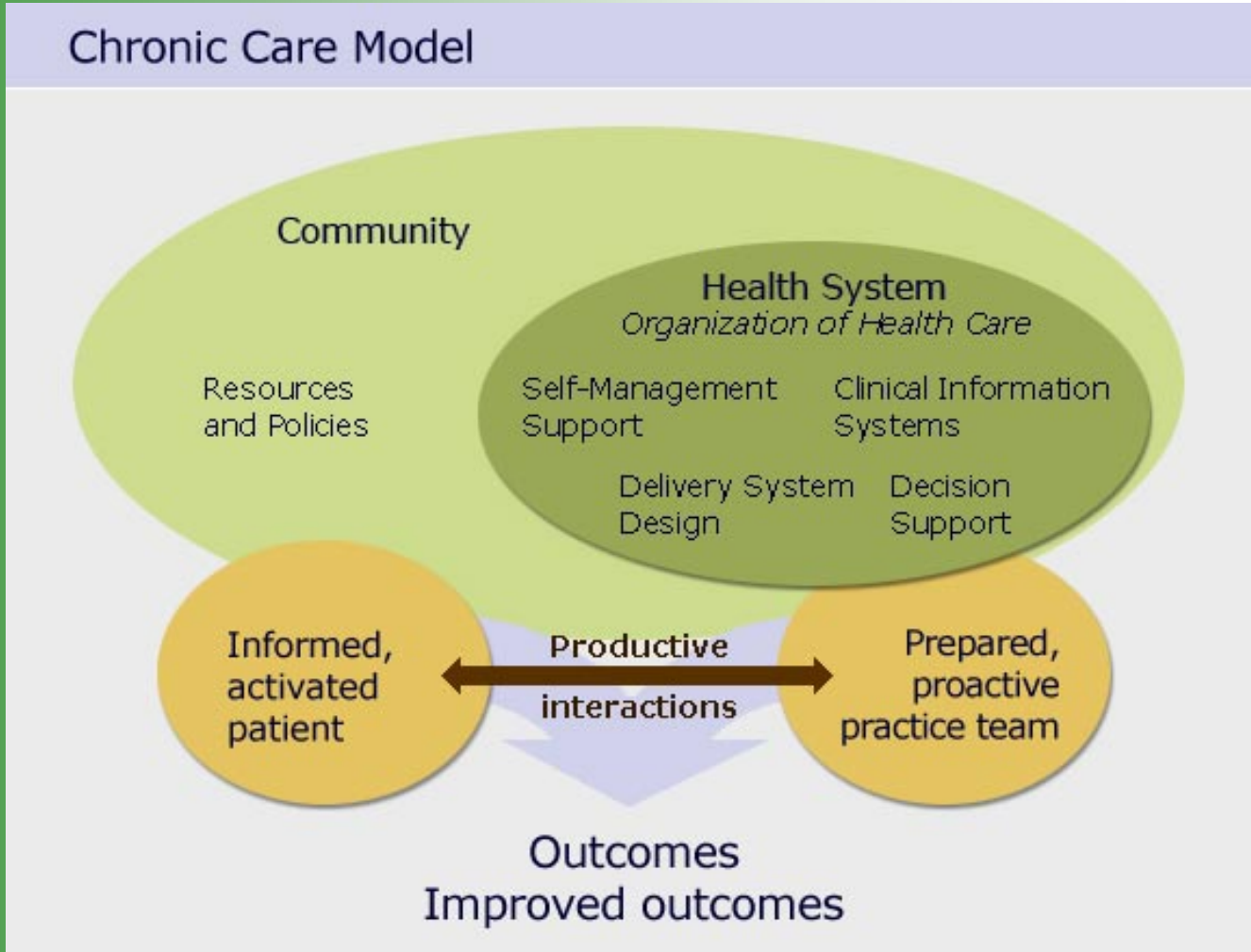
How many dental clients have one or more chronic conditions?



Which conditions?



Wagner Chronic Care Model



Project

Dental Integrated Care Model

- Improve access to integrated multidisciplinary care for people with chronic health conditions
- Foster self management approaches for consumers (and their carers)

Project Outputs

- Developed client care pathways
- Integrated care plans
- Improved cross program communication channels
- Practice change for clinicians - supported by professional development
- Use of SCTT for improved service coordination

Evaluation

Measure aspects:

- **Process evaluation-** data collection, systems development
- **Impact evaluation** - client and staff surveys, clinical audits
- **Outcome evaluation** -emergency vs care management

Thank You