

VICTORIAN HEALTH SERVICE management innovation council

Edition 3

NEWSLETTER

MESSAGE FROM THE CHAIR

2007 has been a productive year for Council. Since the last newsletter we have been working hard to advance existing projects to their next phases for 2008.

In September a Return to Work report, commissioned by Council, was distributed to all health service CEOs and OHS managers. Council will work with health services and DHS to progress the findings within the report. A Telemedicine in Victoria report was also submitted to DHS and health service CEOs in early October. The report examines what actions could be undertaken to assist further development and uptake of telemedicine and to provide a consistent framework across Victoria.

The extremely successful 2007 Management Innovation Council Action Learning Sets program will be run again in 2008. We have had an excellent response from health services in nominating their staff. The 2008 Management Innovation Council Seeding Grants program is also in full swing. Applications are now closed and a panel of DHS and Council representatives will decide on successful projects for funding in 2008.

Council is now well established and known throughout the health system and amongst health services in Victoria. We are proud of what we have achieved so far and I look forward to working with DHS and Victorian health services in 2008 for what should be an exciting and fruitful year.

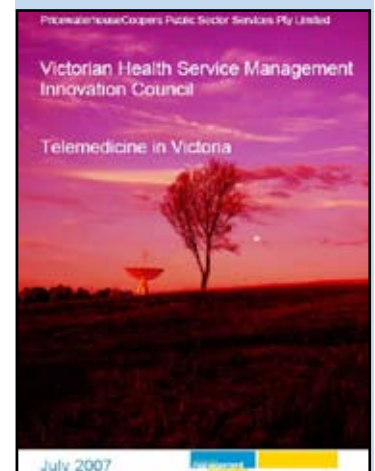
Dr Brendan Murphy
**Chair, Victorian Health Service Management
Innovation Council**

TELEMEDICINE IN VICTORIA

The Management Innovation Council recently commissioned a report to give an overview of the current state of telemedicine in Victoria.

The report has been submitted to health service CEOs and CIOs and DHS. You can view the report on our website:

<http://www.health.vic.gov.au/managementinnovation>



FORTHCOMING INDUSTRY CONSULTATION WORKSHOP

DEVELOPMENT OF A COMPREHENSIVE COMPARATIVE DATA SET FOR VICTORIAN HEALTH SERVICES

The Victorian Health Service Management Innovation Council is partnering the Department of Human Services in overseeing the Development of a Comprehensive Comparative Data Set for Victorian Health Services project (Project). This Project is the foundation module of one of the Victorian Health Reform Program's overarching projects - Minimising variation in public health service performance. Through the development of an appropriate set of performance measures, the Project aims to add value to existing data collection approaches by, in the first instance, providing health services with a decision-making tool to progress and augment their action on local process improvement activities.

The Project's Advisory Group, comprising representatives from Council, health services and the Departments of Human Services, Treasury & Finance and Premier & Cabinet, has developed a performance measurement framework inclusive of evaluation criteria and a set of proposed efficiency, effectiveness and patient experience measures. These measures have been designed specifically to assist in the identification of significant variance in both clinical and administrative practices.

Recently, Dr Brendan Murphy as the Chair of Council forwarded a letter to health service CEOs inviting them, along with members of their executive team, to participate in an Industry Consultation Workshop to reality test the proposed set of measures.

The Industry Consultation Workshop will comprise five sessions - three Melbourne based and one in Shepparton and one in Ballarat.

The dates and times of the industry consultation sessions are:

LOCATION	DATE	TIME
Shepparton - East Bank	Wednesday 5th December	9:30am - 12:30pm
Melbourne - RAC of Surgeons	Thursday 6th December	9:30am - 12:00md
Melbourne - RAC of Surgeons	Wednesday 12th December	2:00pm - 5:00pm
Ballarat - Doherty Ballarat Lodge	Thursday 13th December	2:00pm - 5:00pm
Melbourne - RAC of Surgeons	Friday 14th December	2:00pm - 5:00pm

For more information please contact Mary Swift on (03) 9096 1377 or mary.swift@dhs.vic.gov.au

RETURN TO WORK

The Management Innovation Council has recently undertaken an initiative in relation to Return to Work Strategies. An external consultant was engaged to prepare a Return to Work Initiatives report in consultation with a steering group comprising of members from the Council secretariat, Rural and Metropolitan branches, and the Human Resources branch.

Council has endorsed the report which contains examples of current practices in Victoria, a Good Practice Model and a self-assessment matrix which have been tested and validated with representatives from a number of both metropolitan and rural/regional health services to ensure that they meet each agency's particular circumstances and needs.

The report has been distributed to CEOs and OHS managers and was presented at the DHS OHS forum.

This project will supplement the already established Building Positive Attendance Victoria project and complement our broad workforce strategy.

The report is available electronically at our website:
<http://www.health.vic.gov.au/managementinnovation>

If you would like a hard copy please contact Caryn Hamburger on 03 9096 0497 or caryn.hamburger@dhs.vic.gov.au



MEET OUR MEMBERS

Ms Jennifer Williams
Chief Executive Officer
Bayside Health



Jennifer is the Chief Executive of Bayside Health and commenced in that role in October 2004.

Jennifer has been a member of the Australian Quality Commission since January 2006 and a member of the Victorian Quality Council since October 2004.

Prior to joining Bayside, Jennifer was the Chief Executive, Austin Health for seven years. Jennifer also established the major fundraising appeal with the Olivia Newton-John Cancer Centre Appeal aimed at raising \$50m to build a new cancer centre at the Austin.

Jennifer has extensive experience in the health sector, having previously been a Director in DHS, and prior to that other senior management positions.

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MANAGEMENT INNOVATION COUNCIL SEEDING GRANTS PROGRAM

Applications have now closed for the 2008 round of Seeding Grants.

An information pack was emailed to all Victorian health service CEOs and service managers in September inviting them to submit proposals for the 2008 round of Seeding Grants. Aged Care Branch and Primary Health Branch, DHS have generously contributed to the 2008 Seeding Grants in acknowledgement and support of the program.

Up to ten grants of \$15,000 will be made available in 2008. Once again, the grants will involve providing both human and financial support to successful health services to develop, implement and evaluate innovative approaches to the management of health services through specific projects.

You can find out more about the successful projects for 2007 at our website:

<http://www.health.vic.gov.au/managementinnovation>

MANAGEMENT INNOVATION COUNCIL LEARNING SETS

In 2008 the Victorian Health Service Management Innovation Council will be running its second series of action learning sets across Victorian health services as part of the Management Innovation Learning Set Project.

We are building on the success and learnings of the 2007 Management Innovation Learning Set Project with an aim to continue to facilitate capacity building in our health services.

The project will comprise of up to ten Management Innovation Learning Sets, across rural and metropolitan sites.

Each Set will have 5 - 7 individuals, and a facilitator will establish the learning environment and group processes of the Sets. The Sets will meet every two months for six meetings over a period of 12 months, commencing sometime in February 2008.

An information pack has been emailed to all Victorian

health service CEOs inviting them to nominate participants for the program. Nominations close on 16 November.

A Learning Sets Forum will be held in late November for participants in the 2007 program. The forum aims to help participants develop an understanding of the change process in a health system and how to influence it.

For more information please contact Deborah Sykes on 03 9096 1184 or deborah.sykes@dhs.vic.gov.au

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CONTACT US

You can contact the Victorian Health Service Management Innovation Council on the details below:

Address: 27/50 Lonsdale Street, Melbourne 3000

Email: ManagementInnovation@dhs.vic.gov.au

Phone: 03 9096 0497

Fax: 03 9096 1043

Website:

<http://www.health.vic.gov.au/managementinnovation>

MEET OUR MEMBERS

Mr Ormond Pearson, Chief Executive Officer, West Gippsland Healthcare Group



Ormond has been a Chief Executive Officer of rural hospitals in South Australia and Victoria since 1981 and is currently the Chief Executive Officer at West Gippsland Healthcare Group (at Warragul), which is an integrated health service, incorporating an acute hospital, nursing home, hostel, four community health centres and a linen service.

Ormond has a Bachelor of Health Science Management and is an Associate Fellow of the Australian College of Health Service Executives (ACHSE), Fellow of the Australian Institute of Company Directors, Fellow of the Australian Institute of Management and a

Fellow Professional National Accountant of the National Institute of Accountants.

With Ormond's interests in integration of health services, leadership and management, along with quality improvement, he became an Administrative Surveyor with the Australian Council on Healthcare Standards in 1991.

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WANT TO STAY UP TO DATE WITH MANAGEMENT INNOVATION COUNCIL DEVELOPMENTS?

Join our mailing list to receive the Council newsletter.

Email or phone Caryn Hamburger at the details on the contacts page with your name, contact details and whether you would like a hardcopy or electronic version of the newsletter.

Don't forget to visit our website at:

<http://www.health.vic.gov.au/managementinnovation>

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