

# ***Hospital Services Report***

*June Quarter 2000*

## Notes

This document contains the most up-to-date information available at the time of preparation.

This *Hospital Services Report* is available on the Department of Human Services Internet site located at:

<http://www.dhs.vic.gov.au/ahs/pub.htm>

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June 2000

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# ***Introduction***

Consumers, health care providers and government all need information on the quality of health services. Public access to information assists consumers to understand the health care system, it assists providers of health services in planning and increases the accountability of the Department of Human Services to the people in the state of Victoria, Australia.

The *Hospital Services Report* was introduced in 1995. This edition includes data for the June Quarter 2000, which covers the months of April, May and June, 2000.

This edition includes a special feature covering the make-up of the new metropolitan health services that will replace the old hospital networks.

The information included in this report is often requested from the Department. Since technical information of this nature is very difficult to interpret, each graph and table needs to be carefully considered in the context of the complexity of the health care system. Department staff, hospital staff, general practitioners and other health care professionals may be able to assist you to interpret this report.

# ***1. A New Beginning For Health Services***

Melbourne's public hospitals have been given a fresh start with new community boards and a one-off injection of \$34.6 million to address a short-fall of funds.

On 29 June 2000, the Health Minister, Mr John Thwaites, announced the make-up of the new metropolitan health services that will replace the old hospital networks.

The new health system, which came into effect on 1 July 2000, will also address the diseconomy in scale of the large networks that had become unwieldy and remote from the community.

Cabinet has approved a one-off injection of funds to address the liquidity crisis that would have burdened four of the new health services: the Melbourne, Austin and Repatriation Medical Centre, Northern and Eastern metropolitan health services.

A Ministerial review of Health Care Networks (the Duckett Report) found hospital assets had fallen from \$76 million in the black in 1992 to \$12.5 million in the red by 1999, as hospitals sold off investments and siphoned off public donations to stay afloat during savage cutbacks.

The Duckett Report recommended the Government urgently address the cash crisis in certain hospitals. The \$34.6 million injection follows a review by the Department of Treasury and Finance into the liquidity problems.

"The Bracks Government is now giving public hospitals a new beginning, with boards that are responsive to community needs, and budgets that bring them back into the black from a very significant deficit," Mr Thwaites said.

The \$34.6 million is in addition to the May 2 State Budget that provided a \$176 million boost to hospital's baseline budgets.

Consumer representatives are included on the new boards, in a move that Mr Thwaites said would give the public a greater role in the hospital system.

"The new boards will be more in touch with local communities and more representative of the broad community. Women make up half the number of board chairs, and there is a good representation from Melbourne's ethnic communities," Mr Thwaites said.

The Minister also announced the successful candidates for the interim Chief Executive Officers, who will take up appointment for three months pending the finalisation of an extensive executive search for the appointment of new CEOs, due to take up their appointments in October.

## **New Metropolitan Health Service Board Members**

### ***Austin & Repatriation Medical Centre***

**Dr James Breheny** (Chair). Medical practitioner and administrator who is currently chair of the A&RMC Board.

**Prof Colin Johnston**. Senior Research Fellow at Baker Medical Research Institute, medical practitioner and serving member of the A&RMC.

**Robert Webster**. Accountant; teaches in School of Marketing, RMIT. Active in veterans organisations.

**Barry Lewis**. A retired Commonwealth public servant; currently serving on the A&RMC Board as an RSL nominee.

**Serdar Baycan**. Managing Director of Tectura Pty Ltd which designs and delivers health and aged care facilities, and a Director of Aged Care Assist Australia Pty Ltd which provides care-planning services to older people.

**Katherine Kingsbury**. A retired nurse and Eltham resident who managed palliative care services for Melbourne CityMission, home care services in Fitzroy and the Gill Memorial aged care program for the Salvation Army. Current member of the A&RMC Board.

**Joe Manton (Ms)**. Director Access Audits Australia, which is developing disability action plans in municipalities across Australia. Formerly Director of Health & Community Services for the former City of Heidelberg. Heidelberg resident.

**Frank King**. Current member of the A&RMC Board. Former public servant at Commonwealth and State levels.

*Interim Chief Executive Officer. Jennifer Williams.*

### ***Bayside Health***

**Prof Stephen Duckett** (Chair). Dean of School of Health Sciences at LaTrobe University and chaired the Ministerial Review of Health Care Networks.

**Dr John Cade**. Director of Intensive Care, Royal Melbourne Hospital; member of North Western Health Care Network and its Drug & Therapeutics Committee.

**Jane Tongs**. Deputy Chancellor of RMIT University and deputy chair of its Audit & Finance Committee. Qualifications in accounting and business. From 1994-98 a partner at Price Waterhouse Coopers. Current directorships of Parks Victoria, the Government Superannuation Office and the Alpine Resorts Commission. Past directorships of the Victorian Women's Trust and Riding for the Disabled Victoria. Brighton resident.

**Jenifer Lee**. Social worker and lawyer; currently a member of the Mental Health Review Board. St Kilda resident.

**Cathy Evans**. Partner in charge of solicitor Slater & Gordon's transport accident litigation department. Previously a registered nurse. East St Kilda resident.

**Henry Pinski**. Part-time General Practitioner and Chairman of the Health Care United Group of Medical Centres. Lives in Caulfield.

**John Daye**. People Living with HIV/AIDS president. Nursing background, specialising in psychiatric and drug and alcohol fields. A member of many committees, including the Ministerial Advisory Committee on Gay & Lesbian Health, the Ministerial Advisory Committee on HIV/AIDS & Related diseases, the Attorney-General's Committee on Gay, Lesbian & Transgender Issues and the Alfred Hospital HIV/AIDS Advisory Care Committee.

*Interim Chief Executive Officer. Dr Michael Walsh.*

### ***Royal Victorian Eye & Ear Hospital***

**Prof Graeme Ryan** (Chair). Current Chief of Clinical Services at Inner & Eastern Health Care Network. Extensive memberships of medical, research, public health and other community bodies. Past Dean of the Faculty of Medicine at Melbourne University.

**Fiona Smith**. Lawyer. Currently chairs Business Licensing Authority, and the Motor Car Traders' Guarantee Fund claims committee. Chair of National Australia Bank's advisory group on disability. Past member: - Guardianship & Administration Board; WorkCare Appeals Board; and Administrative Appeals Tribunal (Commonwealth).

**Catherine Brown.** Lawyer with extensive experience in the management of agencies, including the Jean Hailes Foundation and the Brain Foundation. Consultant to the Sidney Myer Fund and Spice Consulting. Currently advising on a new Foundation for Rural & Regional Renewal for the Sidney Myer Fund in collaboration with the Federal Government.

**Dr Nicolas Radford.** Current appointments at St Vincent's Hospital and Monash Medical Centre. Member, Pathology Services Accreditation Board.

**Chris Randell.** Company director and fitness instructor; chair of the Professional Development Committee of the Australian Institute of Superannuation Trustees. Formerly national Secretary, Health Services Union of Australia.

**Adrian Fernon.** Director of Australian Social & Recreation Research Pty Ltd. Experience in local government human services; past member Hamilton Base Hospital Board.

**Dr Brendan Murphy.** Director of Nephrology and Clinical Director Special Medicine, St Vincent's Hospital.

**Josie Rizza.** Accountant, specialising in tax. Has worked for Rio Tinto Ltd, Clayton Utz solicitors and Arthur Andersen & Co.

*Interim Chief Executive Officer. Joe Carbone.*

### **Melbourne Health**

**Prof David Karpin** (Chair). Commercial, academic and board experience. Currently Executive Chair, Karpin Slaughter; and chair Monash Mount Eliza Business School.

**Prof Richard Larkins.** Member North Western Healthcare Network Board and the Barwon Health Board. Dean of the Faculty of Medicine, Dentistry & Health Sciences at Melbourne University.

**Gregory Cornish.** Chief Executive of human resource consulting firm Mercer Cullen Egan Dell. Member of Ministerial Panel to review Victorian Public Health Medical Staff.

**Jennifer Doran.** Experienced lawyer, industrial and policy officer with the ACTU and Victorian Trades Hall Council.

**William Deveney.** Consultant. Co-founder, Silver Circle Home Support Services and former Melbourne Lord Mayor.

**Michael Rozenes.** Queens Counsel, and former Commonwealth Director Public Prosecutions.

**Marilyn Beaumont.** Executive Director, Women's Health Victoria. Extensive industrial (Australian Nurses Federation) and board experience, including current member, Victorian Breast Care Advisory Committee.

**Graham Smorgon.** Lawyer and company director.

*Interim Chief Executive Officer. Prof Len Gray.*

### **Dental Health Services Victoria**

**Jay Bonnington (Ms)** (Chair). On DHSV Board since January 2000. Director Corporate Services, CPA Australia.

**Natalie Savin.** Extensive experience as a manager and policy adviser in State and local government and community agencies. Currently acting Director Community Services, Brotherhood of St Laurence. Qualifications in business administration, policy and health economics.

**Karen Wheelwright.** Lecturer in Law at Deakin University. Previously a public servant, including executive officer of the Victorian Women's Advisory Council.

**Dr Fred Widdop.** Registered dentist and current member of the Board.

**Barry Sheehan.** Current Board member. Chair of Melbourne University Press. Extensive experience as an academic (education) and university administrator.

**Dr James Robertson.** Retired dentist. Former Board member of the Dental Hospital and lecturer at Melbourne University. Voluntary involvement with dental projects in Tibet and Vietnam.

**Louise Kloot.** Associate Professor and Head of School of Accounting & Finance at Victoria University of Technology. Extensive research experience in local government management.

*Interim Chief Executive Officer. Dr Martin Dooland.*

### ***Peninsula Health***

**Stella Axarlis** (Chair). Managing Director, Bilcon Engineering. Extensive board experience, including chair of the Australian Quality Council Victorian Committee and Board member of the Australian National Training Authority. Retired opera singer.

**Barry Nicholls.** Recently retired Director Corporate Strategy, Department of Human Services. Director, Melbourne Docklands Authority.

**Prof Jeremy Anderson.** Director Centre for Clinical Effectiveness, Southern Health Care Network. Consultant Psychiatrist, Clayton Community Mental Health Centre; Associate Professor, Monash University Department of Psychological Medicine.

**Judith Couacaud-Graley.** Academic in public policy at Melbourne University. Mayor, Mornington Shire Council.

**Diana Ward.** Extensive business (property management) and community involvement. Currently on Peninsula Hospice Service Board; past member of Frankston Hospital Board.

**Diana Macmillan.** School Executive Officer, Monash University School of Nursing. Frankston resident.

**Dr Peter Lynch.** Director Aged Care Services, Peter James Centre. Previously Director Aged Care, Western Health Care Network.

**Prof Peter Chandler.** Academic and business career. Past senior management appointments at Monash University. Director Peninsula Health Care Network.

*Interim Chief Executive Officer. Chris Fox.*

### ***Northern Health***

**Anne-Marie Darke** (Chair). Chief Executive of HESTA Super Fund. Extensive experience as an official of teachers' unions and trustee of superannuation funds.

**Prof Gordon Clunie.** Part-time consultant to the Anti-Cancer Council and member of the VicHealth research committee. Chair, Ministerial Emergency & Critical Care Committee. Director of the North Western Health.

**Paris Aristotle.** Director, Victorian Foundation for Survivors of Torture for the past 12 years. Extensive membership of national, international and State bodies in the areas of refugee, settlement and health promotion policies.

**Sam Spadafora.** Teacher in Health & Community Studies at Northern Melbourne Institute of TAFE. Past experience as community development worker.

**Jim Berg.** Executive Officer, Koorie Heritage Trust and Chair of the Victorian Tripartite Council on Koorie Health.

**Dr Concetta Benn.** Human services consultant and president of the Broadmeadows & Craigieburn Community Health Centre and Victorian Court Network boards, and former president of North West Hospital Board.

**Ron Cooper-Thomas.** Finance Manager, Anti-Cancer Council.

**Prof Megan Jane Johnstone.** Professor of Nursing, RMIT University.

*Interim Chief Executive Officer. Dr Andrew Perignon.*

### ***Eastern Health***

**Alister Maitland** (Chair). Long career with the ANZ Bank. Chair of the Education Trust and chair of Brainwave - the fundraising arm of the Royal Children's Hospital. Balwyn resident.

**Pamela Barrand.** Legal member of the Mental Health Review Board and duty lawyer at the Youth Legal Service. Past member of the Box Hill Hospital Board. East Hawthorn resident.

**Prof James Best.** Head of Department of Medicine at St Vincent's Hospital and Head of General Medical Services at the Royal Victorian Eye & Ear Hospital. Past member of Preston & Northcote Community Hospital Board.

**Glenice Freeman.** Past Board member of Maroondah Hospital for 12 years and also of DonWood Community Nursing Home. Former Mayor and current resident of Croydon.

**Robert Chong.** Applied chemist with public sector and private business experience. Founding Chinese Community Social Services Centre president. Councillor of the City of Whitehorse and Blackburn resident.

**Erica Lane.** Head of Planning & Performance Management at ANZ Bank. Qualifications in applied science, computing and business.

**Dr Sandra Hacker.** Medical practitioner in psychiatric practice. Past Victorian president of the Australian Medical Association.

**Barbara Yeoh.** Executive Director Oxley Corporate Finance and current member of Austin & Repatriation Medical Centre Board.

*Interim Chief Executive Officer. Assoc Prof John Rasa.*

### **Southern Health**

**Garry Richardson** (Chair). Retired from business career with National Mutual Group. Current chair of Southern Health Care Network and Board member Dental Health Services Victoria. Commissioner of Private Health Insurance Administration Council, a Commonwealth regulatory authority since 1998.

**Prof Nicholas Saunders.** Dean Faculty of Medicine, Monash University. Member Southern Healthcare Network Board.

**Meredith Carter.** Director, Health Issues Centre. Extensive experience at senior levels of public and community sectors. Teaches public health policy at Deakin University.

**Wendy Gavin.** Charge Nurse, Harold McCracken House (Melbourne CityMission), North Fitzroy. Branch Council, Australian Nursing Federation.

**Ilias Tsinanis.** Deputy Director, South Central Region Migrant Resource Centre; and manager, New Hope Employment & Training Services. Fifteen year involvement in community affairs in south eastern Melbourne, particularly with migrants and refugees. Brighton East resident.

**Sue Heron.** Executive Director, NM Rothschild & Sons Ltd (NRMA) and Divisional Director - Banking (Southern Region).

**Dr Jane Hendtlass.** Lawyer and biochemist. Eastern Access Community Health ethics committee chair. Extensive history with community organisations including Fitzroy Legal Service, Anglican Church and Liberty Victoria.

*Interim Chief Executive Officer. Judith Dwyer.*

### **Peter MacCallum Cancer Institute**

**Dr Heather Wellington** (Chair). Director Southern Health Care Network; Director Geelong Medical & Hospital Benefits Association (Victoria's largest regional health insurer) and the Victorian Division of the National Heart Foundation. Co-ordinator Victorian Health Practice, lawyers Corrs Chambers Westgarth.

**Rev Alan Nichols.** Vicar St Mark's Anglican Church, Camberwell. Archdeacon of Melbourne 1986-91. Extensive government, community and church appointments in health and social justice fields.

**Dr Stephen Vaughan.** Medical adviser to St John of God Hospital, Geelong. Director Barwon Regional Water Authority.

**Noala Flynn.** Chief Executive Officer Mercy Western Palliative Care. Nursing background.

**Geoffrey P. Connard.** Founding chairman and current Board member Macfarlane Burnet Centre for Medical Research and chairman International Diabetics Institute.

**John Patterson.** Contractor of services to north-western region. Past experience on boards of Prince Henry's and Fairfield hospitals.

**Margaret Hogg.** Solicitor. Member of Women's Health Victoria and Breast Screen Victoria boards and the Royal Women's Hospital Consumer Advisory Committee.

**Heather Scovell.** Group Manager Community Services, City of Melbourne.  
Experienced senior manager in public sector organisations, with a focus on health promotion, disability and community development.

*Interim Chief Executive Officer. Dr John Morris.*

### **Western Health**

**Rennis Witham** (Chair). Consultant in health sector. Previous experience on boards of Western Hospital and Western Health Care Network.

**Alice Williams.** Director Strategic Analytics (Aust) Pty Ltd. Experience in merchant banking and aviation. Council member, Anti-Cancer Council.

**Brenda Schloss.** Project officer, North Western Health. Previously Operations Director at Western Hospital. Nursing background.

**Dr Christine Walker.** Chief Executive Officer Chronic Illness Alliance.

**Phong Thaddeus Nguyen.** Director, Springvale Indo-Chinese Mutual Assistance Association. Extensive community involvement, including Westernport Drug & Alcohol Services and co-ordinator south eastern region's Indo-Chinese Young Offenders Programs.

**Victor Borg.** Principal of legal firm. Chair Ethnic Communities Council of Victoria 1991-97.

**Dr Peter Greenberg.** Current appointments at Royal Melbourne Hospital and Melbourne University. Quality convenor of the Royal Australasian College of Physicians for the last 4 years. Member Casemix Clinical Committee since 1998.

*Interim Chief Executive Officer. George Shaw.*

### **Women's & Children's Health**

**Helen Davison** (Chair). Director Finance & Liability Management, Department of Treasury & Finance. This role includes responsibility for St Vincent's financing arrangements. Background in finance and management.

**Elaine Canty.** Director Canty Communications; member Women's & Children's Health Care Network Board. Director VicHealth, the Austin Research Institute and the Victorian Institute of Sport. Member State Reconciliation Committee.

**Prof John Funder.** Director - Baker Medical Research Institute; VicHealth.

**William White.** Director Women's & Children's Health Care Network. Long-standing member of insurance and finance committees of the Catholic Archdiocese of Melbourne. Engineering and business background.

**Prof Christine Kilpatrick.** Neurologist and chair of senior medical staff of the Royal Melbourne Hospital.

**Belinda Moyes.** Epworth Hospital Director of Operations. Previous board membership on community health centres. Extensive nursing and management experience.

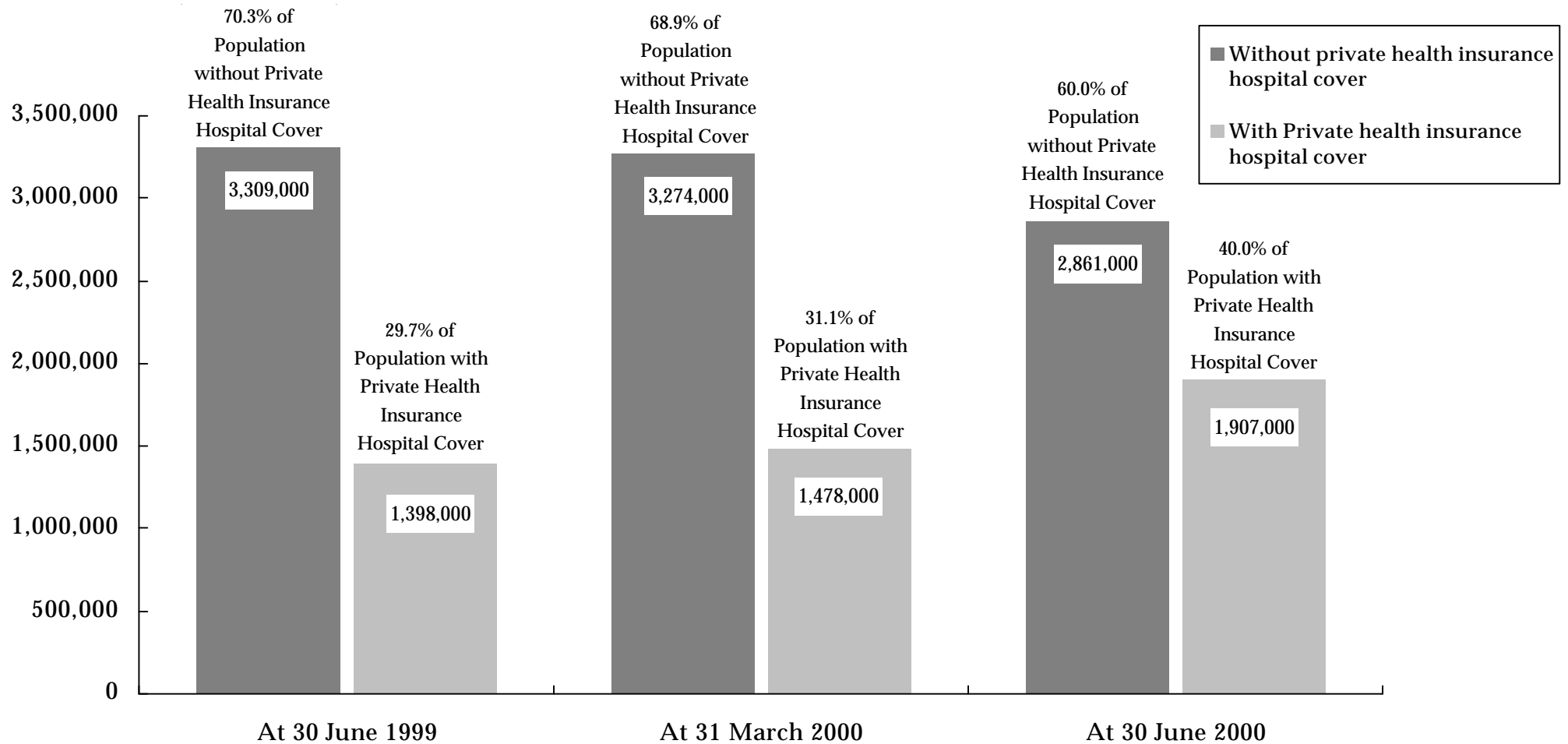
**William Conn.** Deputy Chair, Women & Children's Health Care Network. Past member Royal Children's Hospital Board. Business and finance background.

*Interim Chief Executive Officer. Dr John de Campo.*

## 2. Private Health Insurance

### How many Victorians have private health insurance hospital cover?

**Figure 2.1 Health Insurance Status of Victorians** <sup>1 2 3</sup>



<sup>1</sup> Data are for all people covered by insurance, that is, contributors, partners and dependants.

<sup>2</sup> Data for current and previous quarters are provisional.

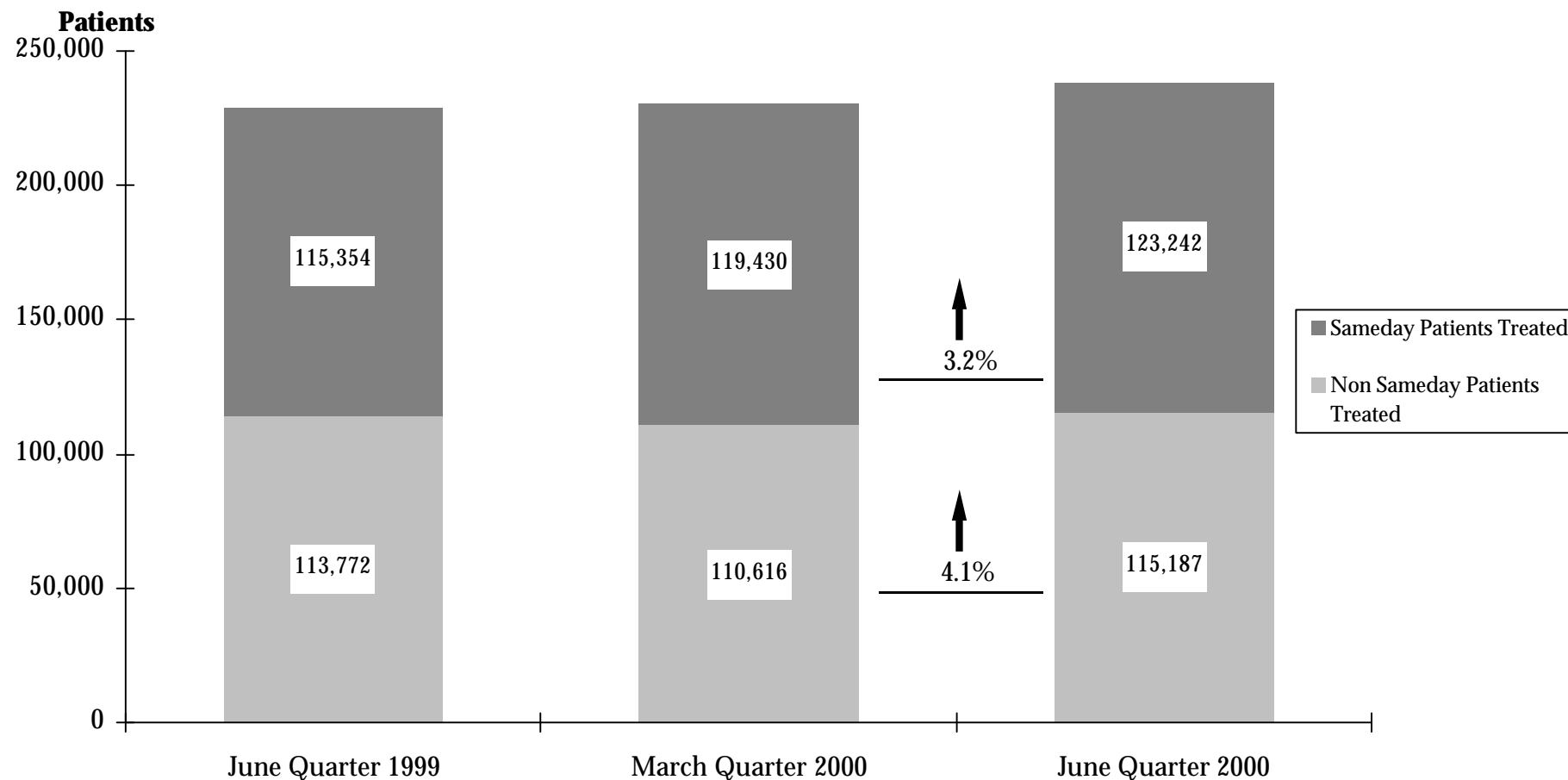
<sup>3</sup> Statistics reflect total persons covered by any level of hospital private health insurance.

Source: Private Health Insurance Administration Council.

### 3. Hospital Admitted Patient Activity

#### How many patients are admitted to hospital?

Figure 3.1 Admitted Patients in Public Hospitals <sup>1 2 3</sup>



<sup>1</sup> Data are for casemix-funded acute public hospital patients. The data refer to the number of “separations” (ie. the number of patients that have been discharged from hospital).

<sup>2</sup> The data are provisional.

<sup>3</sup> “Sameday” patients are admitted and discharged on the same day.

Source: Victorian Admitted Episode Dataset (21 July 2000 update).

## How many patients are admitted to hospital?

**Table 3.1 Admitted Patients by Individual Hospital** <sup>1 2 3</sup>

Hospital	June Quarter 1999		March Quarter 2000		June Quarter 2000		Change (%) March 2000 to June 2000		
	Non Sameday Only	All	Non Sameday Only	All	Non Sameday Only	All	Non Sameday Only	All	
<b>North Western Health Care Network</b>									
Royal Melbourne Hospital	5,646	13,869	5,409	14,684	5,747	15,109	6.2%	2.9%	
Western Hospital	4,612	8,444	4,381	7,931	4,630	8,513	5.7%	7.3%	
The Northern Hospital	3,374	5,440	3,589	5,838	3,580	5,995	-0.3%	2.7%	
Other North Western Health Care Network Hospitals	3,086	7,651	2,798	7,551	2,933	8,027	4.8%	6.3%	
<b>Inner and Eastern Health Care Network</b>									
The Alfred	4,400	10,981	4,657	11,188	4,903	11,558	5.3%	3.3%	
Angliss Health Service	2,403	4,724	2,356	4,645	2,611	5,250	10.8%	13.0%	
Box Hill Hospital	4,304	8,005	4,449	8,204	4,713	8,978	5.9%	9.4%	
Caulfield General Medical Centre	512	1,581	400	1,376	476	1,492	19.0%	8.4%	
Maroondah Hospital	1,970	3,419	1,856	3,652	2,108	4,149	13.6%	13.6%	
Peter MacCallum Cancer Institute	1,264	2,982	1,183	3,034	1,255	3,086	6.1%	1.7%	
The Royal Victorian Eye and Ear Hospital	1,376	3,132	1,252	2,684	1,413	3,094	12.9%	15.3%	
Other Inner and Eastern Health Care Network Hospitals	183	398	141	348	150	369	6.4%	6.0%	
<b>Southern Health Care Network</b>									
Dandenong Hospital	4,426	6,651	4,312	6,554	4,465	6,741	3.5%	2.9%	
Monash Medical Centre, Clayton	6,085	11,311	6,279	11,706	6,276	11,931	-0.0%	1.9%	
Sandringham & District Memorial Hospital	1,388	2,970	1,187	2,892	999	2,684	-15.8%	-7.2%	
Other Southern Health Care Network Hospitals	1,344	5,809	1,341	5,575	1,449	5,978	8.1%	7.2%	
<b>Peninsula Health Care Network</b>									
Frankston Hospital	4,249	8,833	4,258	9,043	4,260	8,921	0.0%	-1.3%	
Other Peninsula Health Care Network Hospitals	713	1,032	755	1,088	646	949	-14.4%	-12.8%	

<sup>1</sup> Data relate to acute patients at casemix-funded public hospitals and refer to the number of 'separations' (ie. the number of patients that have been discharged from hospital).

<sup>2</sup> 1999/2000 data are provisional.

<sup>3</sup> Non Sameday patients remain in hospital overnight or longer.

**Table 3.1 Admitted Patients by Individual Hospital (continued)**

Hospital	June Quarter 1999		March Quarter 2000		June Quarter 2000		Change (%) March 2000 to June 2000		
	Non Sameday Only	All	Non Sameday Only	All	Non Sameday Only	All	Non Sameday Only	All	
<b>Women's and Children's Health Care Network</b>									
Royal Children's Hospital	4,353	7,379	3,670	6,484	4,115	7,116	12.1%	9.7%	
Royal Women's Hospital	2,932	7,053	2,664	5,879	2,698	5,898	1.3%	0.3%	
<b>Other Metropolitan Hospitals</b>									
Austin & Repatriation Medical Centre	5,639	15,634	5,532	15,894	5,558	15,553	0.5%	-2.1%	
Mercy Hospital for Women	2,224	3,364	2,155	3,526	2,196	3,764	1.9%	6.7%	
Royal Talbot Rehabilitation Centre	173	175	174	175	205	208	17.8%	18.9%	
St Vincent's Hospital	4,012	9,593	3,944	10,023	4,355	10,497	10.4%	4.7%	
Other Metropolitan Non-network Hospitals	1,869	4,204	1,774	4,602	1,763	4,563	-0.6%	-0.8%	
<b>Non Metropolitan Hospitals</b>									
Ballarat Health Services	2,915	5,578	2,798	5,439	3,035	5,620	8.5%	3.3%	
Barwon Health	5,157	9,811	4,996	9,916	5,060	10,295	1.3%	3.8%	
Bendigo Health Care Group	2,746	4,833	2,670	4,884	2,881	5,197	7.9%	6.4%	
Central Wellington Health Services <sup>4</sup>	992	1,721	1,108	2,067	1,257	2,263	13.4%	9.5%	
Goulburn Valley Health	2,265	3,823	2,407	4,327	2,450	4,499	1.8%	4.0%	
New Latrobe Regional Hospital	2,276	5,333	1,936	4,516	2,102	4,853	8.6%	7.5%	
Wangaratta District Base Hospital	1,512	2,509	1,377	2,548	1,392	2,580	1.1%	1.3%	
South West Healthcare	1,780	3,117	1,748	3,034	1,765	2,907	1.0%	-4.2%	
Wimmera Health Care Group	983	1,672	1,062	1,993	1,118	2,165	5.3%	8.6%	
Wodonga Regional Health Service	1,575	3,402	1,506	3,269	1,738	3,759	15.4%	15.0%	
Other Non Metropolitan Hospitals	19,034	32,693	18,492	33,477	18,885	33,868	2.1%	1.2%	
<b>Total All Public Hospitals</b>	<b>113,772</b>	<b>229,126</b>	<b>110,616</b>	<b>230,046</b>	<b>115,187</b>	<b>238,429</b>	<b>4.1%</b>	<b>3.6%</b>	

<sup>4</sup> June 2000 data for Central Wellington Health Services are unavailable.

Source: Victorian Admitted Episode Dataset (21 August 2000 update).

## 4. Access to Emergency Services

### How many patients are treated in emergency departments?

**Table 4.1: Patients Treated in Selected Public Hospital Emergency Departments** <sup>1 2</sup>

	June Quarter 1999	March Quarter 2000	June Quarter 2000	% Change March 2000 to June 2000
Patients Treated	152,984	159,447	146,592	-8.1%

<sup>1</sup> Data only for hospitals participating in the Emergency Services Enhancement Program / Hospital Access Program. A complete list of these hospitals is given in Table 4.2.

<sup>2</sup> June quarter 2000 data are provisional.

Source: Victorian Emergency Minimum Dataset.

## How many patients are treated in each hospital emergency department?

**Table 4.2 Patients treated in hospital emergency departments, by Individual Hospitals** <sup>1 2 3</sup>

Hospital	June Quarter 1999	March Quarter 2000	June Quarter 2000	% Change March 2000 to June 2000
<b>North Western Health Care Network</b>				
Northern Hospital	9,186	10,389	9,893	-4.8%
Royal Melbourne Hospital	10,416	11,317	10,752	-5.0%
Western Hospital	9,022	9,365	8,954	-4.4%
<b>Inner and Eastern Health Care Network</b>				
The Alfred	9,000	9,150	9,034	-1.3%
The Angliss Health Services	6,814	7,359	7,183	-2.4%
Box Hill Hospital	8,091	8,358	8,448	1.1%
Maroondah Hospital	7,004	7,268	7,174	-1.3%
<b>Southern Health Care Network</b>				
Dandenong Hospital	9,849	9,841	9,151	-7.0%
Monash Medical Centre	12,214	11,792	11,848	0.5%
<b>Peninsula Health Care Network</b>				
Frankston Hospital	8,047	8,948	8,686	-2.9%
<b>Women's and Children's Health Care Network</b>				
Royal Children's Hospital	12,637	11,966	12,876	7.6%
<b>Metropolitan Non-Network Hospitals</b>				
Austin and Repatriation Medical Centre	8,527	8,465	8,388	-0.9%
St Vincent's Hospital	6,469	7,142	7,184	0.6%
<b>Non Metropolitan Hospitals</b>				
Ballarat Health Services <sup>4</sup>	6,951	7,448	N/A	-100.0%
Barwon Health	8,969	9,444	9,068	-4.0%
Bendigo Health Care Group	7,860	8,305	5,441	-34.5%
Goulburn Valley Health	5,450	6,335	5,945	-6.2%
New Latrobe Regional Hospital	6,478	6,555	6,567	0.2%
<b>Total</b>	<b>152,984</b>	<b>159,447</b>	<b>146,592</b>	<b>-8.1%</b>

<sup>1</sup> Data only for hospitals participating in the Emergency Services Enhancement Program / Hospital Access Program.

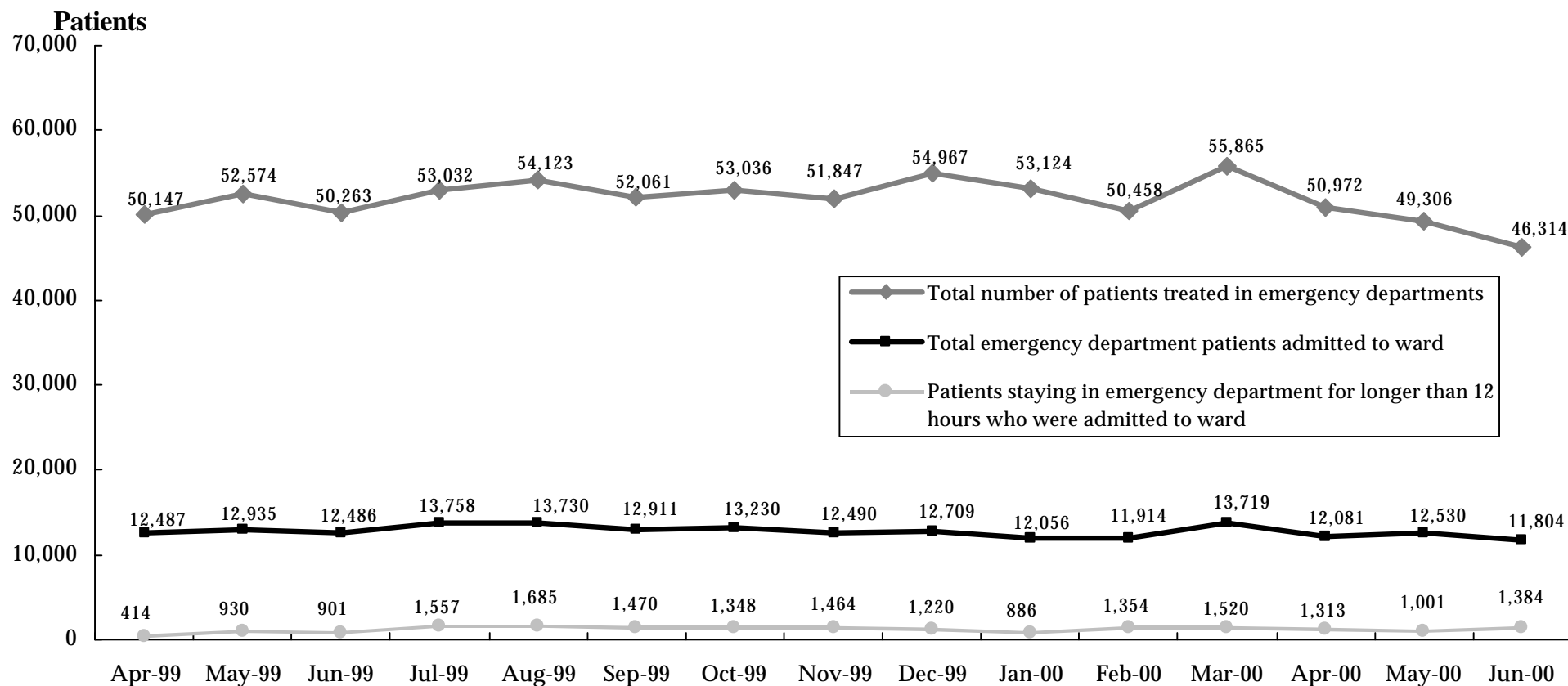
<sup>2</sup> Data include all emergency department patients, that is, they include patients who are subsequently admitted to hospital and patients who are treated in the emergency department without being admitted to hospital.

<sup>3</sup> June quarter 2000 data are provisional.

<sup>4</sup> Data for Ballarat Health Services are unavailable for June quarter 2000.

## How many patients stay for an extended period in the emergency department?

**Figure 4.1 Patients Staying in Emergency Departments for Over 12 Hours While Waiting for a Hospital Bed** <sup>1 2 3 4</sup>



<sup>1</sup> The period of 'stay' is calculated from the time the patient arrives in the emergency department to the time when the patient leaves the emergency department.

<sup>2</sup> Data only for hospitals participating in the Emergency Services Enhancement Program / Hospital Access Program.

<sup>3</sup> Patients treated in DHS sponsored Chest Pain Evaluation Area Pilots are excluded from these figures.

<sup>4</sup> June quarter 2000 data are provisional.

Source: Victorian Emergency Minimum Dataset.

## How many patients stay in each hospital emergency department for longer than 12 hours?

**Table 4.3 Patients staying in selected public hospital emergency departments for over 12 hours while waiting for a hospital bed**<sup>1 2 3 4 5</sup>

Hospital	June Quarter 1999		March Quarter 2000		June Quarter 2000	
	Numbers	Percentage	Numbers	Percentage	Numbers	Percentage
<b>North Western Health Care Network</b>						
Northern Hospital	96	3.8%	141	5.3%	175	8.7%
Royal Melbourne Hospital	124	3.8%	356	11.9%	329	10.8%
Western Hospital	285	10.5%	316	12.1%	221	7.9%
<b>Inner and Eastern Health Care Network</b>						
The Alfred	267	11.1%	671	32.0%	419	18.8%
The Angliss Health Services	-	-	-	-	40	3.3%
Box Hill Hospital	205	7.9%	130	5.7%	247	10.6%
Maroondah Hospital	16	1.2%	25	2.2%	15	1.1%
<b>Southern Health Care Network</b>						
Dandenong Hospital	158	7.5%	394	18.0%	272	11.5%
Monash Medical Centre	341	10.7%	658	23.6%	744	26.2%
<b>Peninsula Health Care Network</b>						
Frankston Hospital	210	9.0%	445	14.6%	462	18.4%
<b>Women's and Children's Health Care Network</b>						
Royal Children's Hospital	-	-	-	-	-	-
<b>Metropolitan Non-Network Hospitals</b>						
Austin and Repatriation Medical Centre	131	4.9%	92	3.5%	190	7.0%
St Vincent's Hospital	394	26.2%	523	35.0%	524	31.1%
<b>Non Metropolitan Hospitals</b>						
Ballarat Health Services <sup>6</sup>	-	-	-	-	-	-
Barwon Health	1	0.0%	8	0.3%	58	1.9%
Bendigo Health Care Group	-	-	-	-	-	-
Goulburn Valley Health	-	-	-	-	-	-
New Latrobe Regional Hospital	17	1.5%	1	0.1%	2	0.2%
<b>Total</b>	<b>2,245</b>	<b>5.9%</b>	<b>3,760</b>	<b>10.0%</b>	<b>3,698</b>	<b>10.2%</b>

<sup>1</sup> The period of 'stay' is calculated from the time the patient arrives in the emergency department to the time when the patient leaves the emergency department.

<sup>2</sup> Data only for hospitals participating in the Emergency Services Enhancement Program / Hospital Access Program

<sup>3</sup> Patients treated in DHS sponsored Chest Pain Evaluation Area Pilots are excluded from these figures.

<sup>4</sup> Percentage data represents the number of emergency department patients admitted to ward who spend more than 12 hours in the emergency department prior to being admitted as a proportion of all emergency department patients admitted to ward.

<sup>5</sup> June quarter 2000 data are provisional.

<sup>6</sup> Data for Ballarat Health Services are unavailable for June quarter 2000.

## How many emergency department patients are treated within ideal time?

**Table 4.4 Patients treated in selected public hospital emergency departments in triage category 1, 2 or 3 by whether treated in ACEM recommended waiting time: June quarter 2000<sup>1 2 3</sup>**

Hospital	Triage Category 1		Triage Category 2		Triage Category 3	
	Total patients	Treated immediately	Total patients	Treated in 10 minutes	Total patients	Treated in 30 minutes
<b>North Western Health Care Network</b>						
Northern Hospital	111	100%	445	85%	2,909	67%
Royal Melbourne Hospital	199	100%	1,147	85%	3,231	84%
Western Hospital	160	100%	896	82%	2,789	80%
<b>Inner and Eastern Health Care Network</b>						
The Alfred	233	100%	977	67%	2,804	60%
The Angliss Health Services	15	100%	421	82%	1,820	82%
Box Hill Hospital	101	100%	405	83%	3,238	67%
Maroondah Hospital	74	100%	443	81%	2,050	72%
<b>Southern Health Care Network</b>						
Dandenong Hospital	196	100%	946	81%	3,643	65%
Monash Medical Centre	211	100%	1,336	83%	4,084	71%
<b>Peninsula Health Care Network</b>						
Frankston Hospital	97	100%	876	92%	3,936	66%

<sup>1</sup> Data only for hospitals participating in the Hospital Access Program.

<sup>2</sup> Australasian College for Emergency Medicine (ACEM).

<sup>3</sup> June quarter 2000 data are provisional.

**Table 4.4 Patients treated in selected public hospital emergency departments in triage category 1, 2 or 3 by whether treated in ACEM recommended waiting time: June quarter 2000 (continued)**

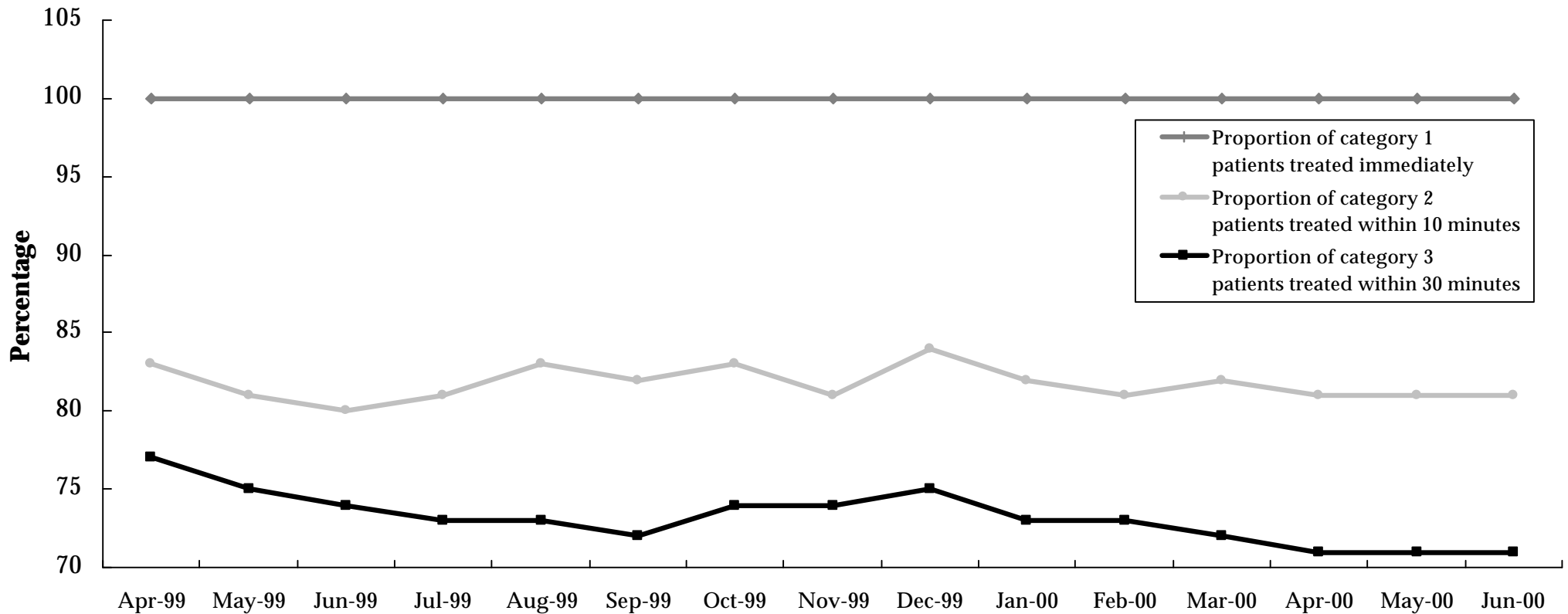
Hospital	Triage Category 1		Triage Category 2		Triage Category 3	
	Total patients	Treated immediately	Total patients	Treated in 10 minutes	Total patients	Treated in 30 minutes
<b>Women's and Children's Health Care Network</b>						
Royal Children's Hospital	21	100%	214	87%	2,952	75%
<b>Metropolitan Non-Network Hospitals</b>						
Austin and Repatriation Medical Centre	110	100%	712	76%	2,981	66%
St Vincent's Hospital	122	100%	445	79%	2,653	69%
<b>Non Metropolitan Hospitals</b>						
Ballarat Health Services <sup>4</sup>	n/a	n/a	n/a	n/a	n/a	n/a
Barwon Health	80	100%	776	66%	3,001	59%
Bendigo Health Care Group	33	100%	303	90%	1,059	81%
Goulburn Valley Health	19	100%	324	89%	1,563	80%
New Latrobe Regional Hospital	36	100%	369	90%	1,394	83%
<b>Total</b>	<b>1,818</b>	<b>100%</b>	<b>11,035</b>	<b>81%</b>	<b>46,107</b>	<b>71%</b>

<sup>4</sup> Data for Ballarat Health Services are unavailable for June quarter 2000.

Source: Victorian Emergency Minimum Dataset.

## How many emergency department patients are treated within ideal time?

Figure 4.2 Emergency Department Achievement of ACEM Waiting Times by Triage Category<sup>1 2 3</sup>



<sup>1</sup> Waiting times are calculated as the time between presentation at the emergency department and commencement of treatment. The following Australasian College for Emergency Medicine (ACEM) patient categories and recommended treatment times are used:

Category 1: Resuscitation case requiring immediate treatment, for example, major trauma, cardiac arrest, unconsciousness, shock.

Category 2: Emergency case requiring treatment within 10 minutes, for example, severe trauma, chest pain, severe pain, severe breathing difficulty.

Category 3: Urgent case requiring treatment within 30 minutes, for example, moderate trauma, infection, breathing difficulty.

<sup>2</sup> Data only for hospitals participating in the Emergency Services Enhancement Program / Hospital Access Program.

<sup>3</sup> June quarter 2000 data are provisional.

## How often are hospital emergency departments too busy, and consequently go on 'bypass'?

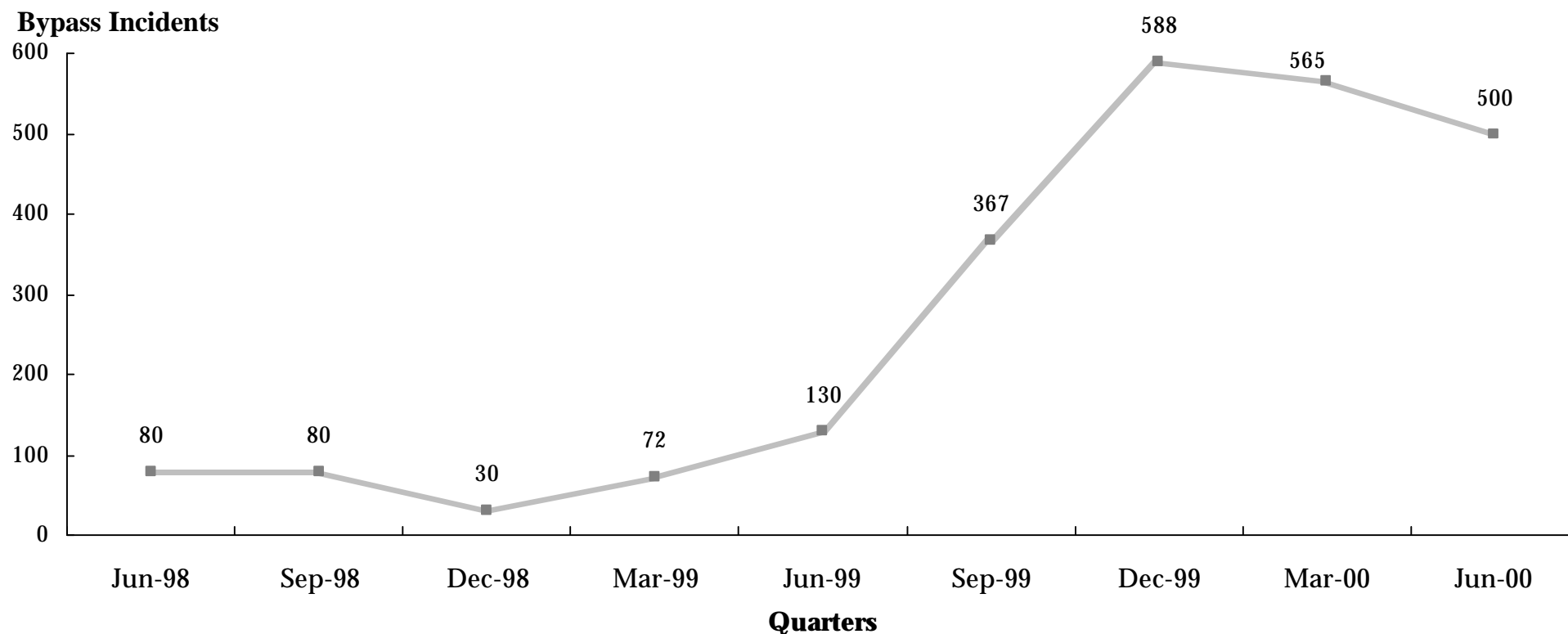
**Table 4.5 Periods of ambulance bypass, by Individual Hospital**

Hospital	June Quarter 1999	March Quarter 2000	June Quarter 2000	% Change March 2000 to June 2000
<b>North Western Health Care Network</b>				
Northern Hospital	6	6	4	-33.3%
Royal Melbourne Hospital	1	16	14	-12.5%
Western Hospital	12	36	24	-33.3%
<b>Inner and Eastern Health Care Network</b>				
The Alfred	27	141	34	-75.9%
The Angliss Health Services	2	1	4	300.0%
Box Hill Hospital	11	11	31	181.8%
Maroondah Hospital	25	25	24	-4.0%
<b>Southern Health Care Network</b>				
Dandenong Hospital	-	15	37	146.7%
Monash Medical Centre	14	227	159	-30.0%
<b>Peninsula Health Care Network</b>				
Frankston Hospital	14	56	125	123.2%
<b>Metropolitan Non-Network Hospitals</b>				
Austin and Repatriation Medical Centre	6	10	22	120.0%
St Vincent's Hospital	12	21	22	4.8%
<b>Total</b>	<b>130</b>	<b>565</b>	<b>500</b>	<b>-11.5%</b>

Source: Victorian Emergency Minimum Dataset.

## How often are hospital emergency departments too busy, and consequently go on ‘bypass’?

**Figure 4.3 Periods of Ambulance Bypass of Public Hospitals**<sup>1 2 3</sup>



<sup>1</sup> Hospital emergency departments are bypassed by ambulances when the emergency department has reached maximum capacity and the treatment of patients already in the emergency department could be significantly compromised by the ambulance arrival of an additional patient requiring emergency treatment. Each individual period of ambulance bypass is for two hours or less.

<sup>2</sup> Data only for hospitals participating in the Emergency Services Enhancement Program / Hospital Access Program.

<sup>3</sup> Metropolitan Ambulance Service (MAS) response times are now being reported in MAS Response Report: A Quarterly Statistical Review of MAS, Melbourne. Copies of the Response Report can be obtained from MAS, Corporate Planning and Corporate Communications Unit, phone (03) 9840 3648.

## 5. Access to Critical Care Services

### How many hospital beds are available for patients who need intensive care?

**Table 5.1 Average Number of Public Hospital Intensive Care Beds (Excluding Step-down Beds) Available and Open at 9.00a.m., by Month<sup>1</sup>**

	Apr-99	May-99	Jun-99	Jul-99	Aug-99	Sep-99	Oct-99	Nov-99	Dec-99	Jan-00	Feb-00	Mar-00	Apr-00	May-00	Jun-00
Available <sup>2</sup>	4.2	4.0	4.2	3.5	2.0	2.0	5.0	5.0	3.5	5.0	5.9	5.2	3.0	3.0	4.0
Total Open <sup>3</sup>	92.4	92.0	94.0	94.0	95.0	90.0	89.0	90.0	89.0	88.0	91.3	93.7	92.0	93.0	94.0

<sup>1</sup> Based upon hospital census taken at 9.00a.m. daily.

<sup>2</sup> Available beds are unoccupied beds which are staffed, functional and available to receive new patients.

<sup>3</sup> Total open beds are all functioning and staffed beds, regardless of whether they are occupied.

Source: Office of the Coordinator of Emergency and Critical Care Services.

### How many hospital beds are available for patients who need coronary care?

**Table 5.2 Average Number of Public Hospital Coronary Care Beds (Excluding Step-down Beds) Available and Open at 9.00a.m., by Month<sup>1</sup>**

	Apr-99	May-99	Jun-99	Jul-99	Aug-99	Sep-99	Oct-99	Nov-99	Dec-99	Jan-00	Feb-00	Mar-00	Apr-00	May-00	Jun-00
Available	7.3	5.8	6.0	8.0	5.0	7.0	7.0	6.0	5.0	9.0	5.7	8.0	6.0	5.0	5.0
Total Open	72.0	74.0	72.0	73.0	73.0	72.0	74.0	70.0	70.0	74.0	74.3	73.1	73.0	73.0	72.0

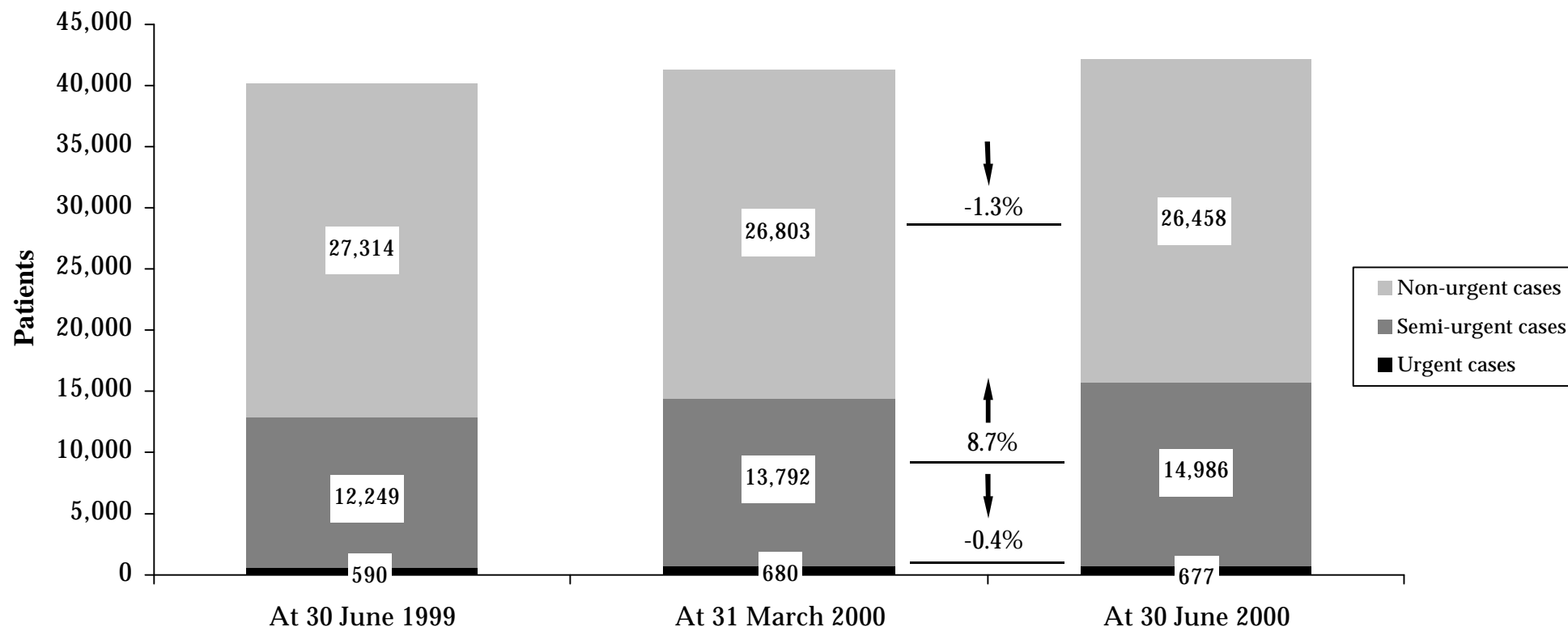
<sup>1</sup> Notes under Table 5.1 apply.

Source: Office of the Coordinator of Emergency and Critical Care Services.

## 6. Access To Elective Surgery

### How many people are on hospital waiting lists for elective surgery?

Figure 6.1 Waiting List by Urgency<sup>1 2 3 4</sup>



<sup>1</sup> From the 1 July 1999, Victoria has adopted the national definition for waiting list numbers. The new definition counts all patients on either the former booking or waiting lists. The time series information has been revised to reflect the new definition. Thus waiting list numbers in this issue of the HSR are different from issues prior to September 1999.

<sup>2</sup> The waiting list patient categories are:

- Urgent cases (waiting list category 1): Admission within 30 days desirable for a condition that has the potential to deteriorate quickly to the point that it may become an emergency.
- Semi-urgent cases (waiting list category 2): Admission within 90 days desirable for a condition causing some pain, dysfunction or disability but which is not likely to deteriorate quickly or become an emergency.
- Non-urgent cases (waiting list category 3): Admission at some time in the future acceptable for a condition causing minimal or no pain, dysfunction or disability which is very unlikely to deteriorate quickly and which does not have the potential to become an emergency.

<sup>3</sup> Data are provisional.

<sup>4</sup> The number of patients on the waiting list by urgency category at 31 March 2000 has been revised since the March 2000 Issue.

## How many people are on hospital waiting lists for elective surgery?

**Table 6.1 Waiting Lists by Urgency, by Individual Hospital** <sup>1 2 3</sup>

Hospital	Urgent cases			Semi-urgent cases				Non-urgent cases			
	30 Jun 1999	31 Mar 2000	30 Jun 2000	30 Jun 1999	31 Mar 2000	30 Jun 2000	% Change Mar 2000 to Jun 2000	30 Jun 1999	31 Mar 2000	30 Jun 2000	% Change Mar 2000 to Jun 2000
<b>North Western Health Care Network</b>											
Northern Hospital	24	39	25	735	769	864	12.4%	1,986	2,251	2,315	2.8%
Royal Melbourne Hospital	39	59	63	883	809	846	4.6%	2,248	2,118	2,026	-4.3%
Western Hospital <sup>4</sup>	27	32	47	570	582	631	8.4%	1,576	1,276	1,098	-13.9%
Sunshine Hospital	3	0	2	48	59	113	91.5%	346	433	379	-12.5%
<b>Inner and Eastern Health Care Network</b>											
The Alfred	59	79	98	1,140	1,609	1,802	12.0%	1,529	1,823	1,842	1.0%
The Angliss Health Services	8	21	25	240	184	176	-4.3%	389	270	235	-13.0%
Box Hill Hospital	21	24	17	486	431	383	-11.1%	617	700	664	-5.1%
Maroondah Hospital	22	24	16	190	158	176	11.4%	1,392	1,200	1,088	-9.3%
The Royal Victorian Eye and Ear Hospital	0	0	0	2,383	2,720	2,773	1.9%	30	81	120	48.1%
<b>Southern Health Care Network</b>											
Dandenong Hospital	23	28	37	184	333	510	53.2%	1,303	1,488	1,662	11.7%
Monash Medical Centre <sup>5 6</sup>	53	73	76	527	585	685	17.1%	2,775	2,660	2,951	10.9%
Sandringham & District Memorial Hospital	13	7	10	87	124	188	51.6%	747	728	866	19.0%
<b>Peninsula Health Care Network</b>											
Frankston Hospital	55	56	54	701	1,299	1,784	37.3%	2,143	2,185	1,929	-11.7%

<sup>1</sup> From 1 July 1999, Victoria has adopted the national definition for waiting list numbers. The new definition counts all patients on either the former booking or waiting lists.

The time series information has been revised to reflect the new definition. Thus waiting list numbers in this issue of the HSR are different from issues prior to September 1999.

<sup>2</sup> The data involved may be small. Small absolute change may have a large impact on the percentage change.

<sup>3</sup> Data are provisional.

<sup>4</sup> The number of urgent cases at Western Hospital, Barwon Health and West Gippsland Hospital has been revised since the March 2000 Issue.

<sup>5</sup> The number of semi-urgent cases at Monash Medical Centre, Barwon Health and West Gippsland Hospital has been revised since the March 2000 Issue.

**Table 6.1 Waiting Lists by Urgency, by Individual Hospital (continued)**

Hospital	Urgent cases			Semi-urgent cases				Non-urgent cases			
	30 Jun 1999	31 Mar 2000	30 Jun 2000	30 Jun 1999	31 Mar 2000	30 Jun 2000	% Change Mar 2000 to Jun 2000	30 Jun 1999	31 Mar 2000	30 Jun 2000	% Change Mar 2000 to Jun 2000
<b>Women's and Children's Health Care Network</b>											
Royal Children's Hospital	33	29	24	94	142	130	-8.5%	1,186	1,219	1,088	-10.7%
Royal Women's Hospital	31	37	32	233	333	278	-16.5%	740	510	544	6.7%
<b>Metropolitan Non-Network Hospitals</b>											
Austin and Repatriation Medical Centre	54	41	43	945	978	912	-6.7%	1,322	1,335	1,373	2.8%
St Vincent's Hospital	43	66	41	1,054	961	1,008	4.9%	1,116	931	913	-1.9%
<b>Non Metropolitan Hospitals</b>											
Ballarat Health Services	4	1	5	455	420	363	-13.6%	1,692	1,475	1,370	-7.1%
Barwon Health <sup>4 5 6</sup>	13	17	21	427	390	434	11.3%	1,753	1,688	1,701	0.8%
Bendigo Health Care Group	17	11	10	207	273	263	-3.7%	997	817	798	-2.3%
Goulburn Valley Health	10	11	20	161	133	183	37.6%	432	372	336	-9.7%
New Latrobe Regional Hospital	16	14	4	115	119	94	-21.0%	583	746	637	-14.6%
Wangaratta District Base Hospital	0	5	2	312	290	279	-3.8%	133	109	84	-22.9%
West Gippsland Hospital <sup>4 5 6 7</sup>	22	6	5	72	91	111	22.0%	279	388	439	13.1%
<b>Total</b>	<b>590</b>	<b>680</b>	<b>677</b>	<b>12,249</b>	<b>13,792</b>	<b>14,986</b>	<b>8.7%</b>	<b>27,314</b>	<b>26,803</b>	<b>26,458</b>	<b>-1.3%</b>

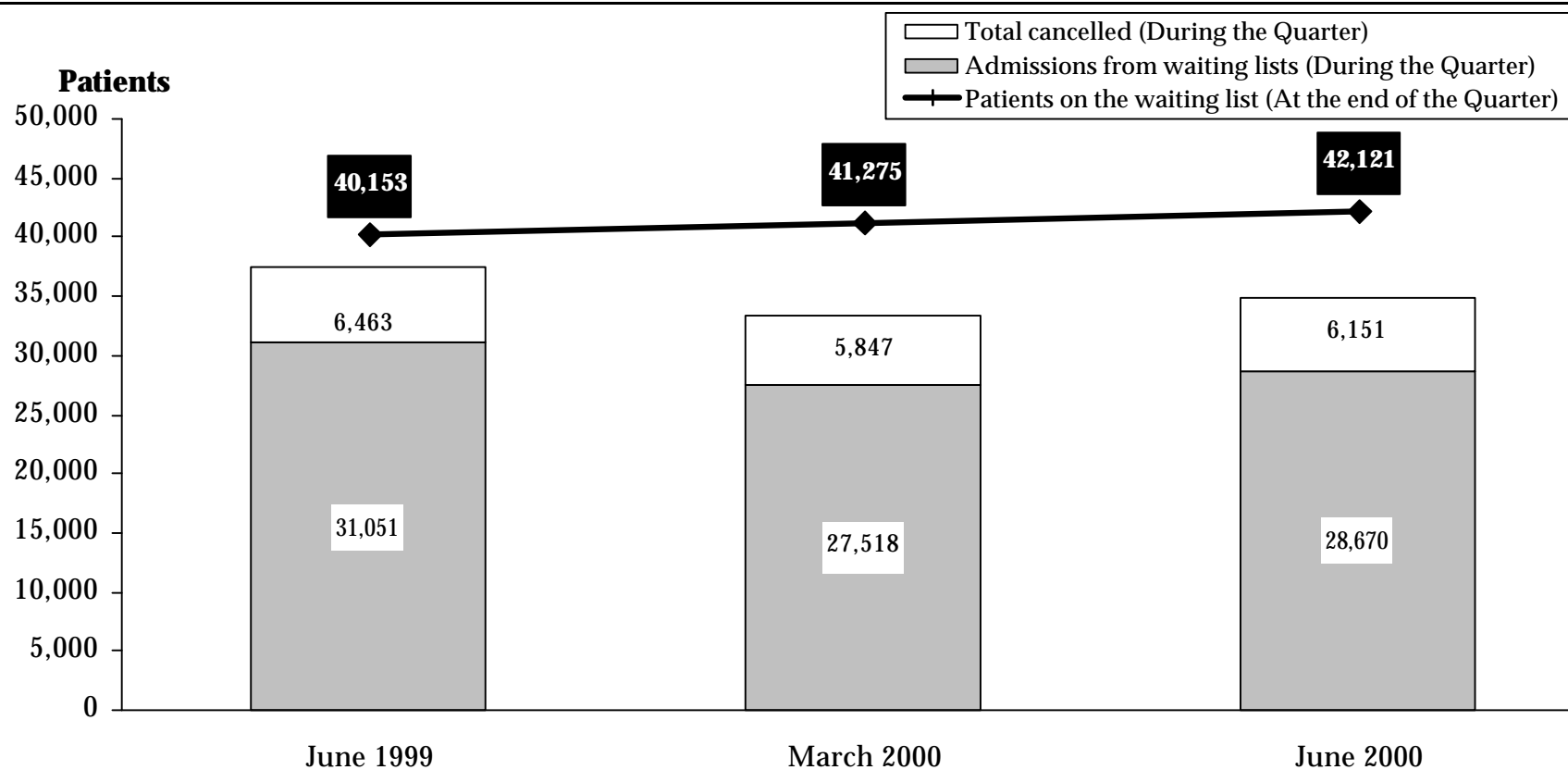
<sup>6</sup> The number of non-urgent cases at Monash Medical Centre, Barwon Health and West Gippsland Hospital has been revised since the March 2000 Issue.

<sup>7</sup> Data from West Gippsland for 30 June 2000 contain a number of incomplete records and may be revised in the future.

Source: Elective Surgery Information System.

## What is the throughput of people waiting for elective surgery?

**Figure 6.2 Admissions and Cancellations**<sup>1 2 3 4 5</sup>



<sup>1</sup> From the 1 July 1999, Victoria has adopted the national definition for waiting list numbers. The new definition counts all patients on either the former booking or waiting lists.

The time series information has been revised to reflect the new definition. Thus waiting list numbers in this issue of the HSR are different from issues prior to September 1999.

<sup>2</sup> The data are provisional.

<sup>3</sup> Total number of patients on the waiting list at 31 March 2000 has been revised from the March 2000 Issue.

<sup>4</sup> Cancellation refers to the permanent removal of the waiting list episode from the waiting or booking list without the awaited procedure being performed at that hospital. Reason for cancellation includes the surgery has been performed elsewhere or is no longer required.

<sup>5</sup> The number of cancellations and admissions from the waiting list during the March quarter 2000 has been revised since the March 2000 issue.

## What is the throughput of people waiting for elective surgery?

**Table 6.2: Admissions and Cancellations, by Individual Hospital** <sup>1 2</sup>

Hospital	Patients on Waiting Lists				Admissions from Waiting Lists				Patients Cancelled from Waiting Lists			
	at 30 Jun 1999	at 31 Mar 2000	at 30 Jun 2000	% Change	During the Quarter			% Change	During the Quarter			% Change
				Mar 2000 to Jun 2000	Jun-99	Mar-00	Jun-00	Mar 2000 to Jun 2000	Jun-99	Mar-00	Jun-00	Mar 2000 to Jun 2000
<b>North Western Health Care Network</b>												
The Northern Hospital	2,745	3,059	3,204	5%	991	1,088	1,144	5%	651	358	391	9%
Royal Melbourne Hospital	3,170	2,986	2,935	-2%	1,606	1,547	1,687	9%	509	514	569	11%
Western Hospital <sup>3 4</sup>	2,173	1,890	1,776	-6%	1,188	1,255	1,419	13%	469	223	336	51%
Sunshine Hospital	397	492	494	0%	739	564	601	7%	126	109	106	-3%
<b>Inner and Eastern Health Care Network</b>												
The Alfred	2,728	3,511	3,742	7%	1,262	1,454	1,376	-5%	410	384	405	5%
The Angliss Health Services	637	475	436	-8%	753	748	883	18%	122	115	164	43%
Box Hill Hospital	1,124	1,155	1,064	-8%	1,452	1,198	1,405	17%	176	276	186	-33%
Maroondah Hospital	1,604	1,382	1,280	-7%	892	1,020	1,000	-2%	330	264	213	-19%
The Royal Victorian Eye and Ear Hospital	2,413	2,801	2,893	3%	2,642	2,333	2,716	16%	255	303	290	-4%
<b>Southern Health Care Network</b>												
Dandenong Hospital	1,510	1,849	2,209	19%	920	756	605	-20%	187	201	223	11%
Monash Medical Centre <sup>5</sup>	3,355	3,318	3,712	12%	2,572	1,990	2,075	4%	664	617	541	-12%
Sandringham & District Memorial Hospital	847	859	1,064	24%	651	569	426	-25%	186	224	125	-44%
<b>Peninsula Health Care Network</b>												
Frankston Hospital	2,899	3,540	3,767	6%	1,633	1,222	1,181	-3%	446	395	379	-4%

<sup>1</sup> From 1 July 1999, Victoria has adopted the national definition for waiting list numbers. The new definition counts all patients on either the former booking or waiting lists. The time series information has been revised to reflect the new definition. Thus waiting list numbers in this issue of the HSR are different from issues prior to September 1999.

<sup>2</sup> Data are provisional.

<sup>3</sup> The number of patients on the waiting list at Western Hospital, Barwon Health and West Gippsland Hospital has been revised since the March 2000 Issue.

<sup>4</sup> The number of admissions from the waiting list at Western Hospital, Barwon Health and West Gippsland Hospital has been revised since the March 2000 Issue.

<sup>5</sup> The number of patients cancelled from the waiting list at Monash Medical Centre, Barwon Health and West Gippsland Hospital has been revised since the March 2000 Issue.

**Table 6.2: Admissions and Cancellations, by Individual Hospital (continued)**

Hospital	Patients on Waiting Lists				Admissions from Waiting Lists				Patients Cancelled from Waiting Lists			
	at 30 Jun 1999	at 31 Mar 2000	at 30 Jun 2000	% Change Mar 2000 to Jun 2000	During the Quarter			% Change Mar 2000 to Jun 2000	During the Quarter			% Change Mar 2000 to Jun 2000
					Jun-99	Mar-00	Jun-00		Jun-99	Mar-00	Jun-00	
<b>Women's and Children's Health Care Network</b>												
Royal Children's Hospital <sup>6</sup>	1,313	1,390	1,242	-11%	2,718	2,291	2,389	4%	260	229	333	45%
Royal Women's Hospital	1,004	880	854	-3%	2,318	1,239	1,169	-6%	315	200	229	15%
<b>Metropolitan Non-Network Hospitals</b>												
Austin and Repatriation Medical Centre	2,321	2,354	2,328	-1%	1,775	1,977	1,939	-2%	297	350	401	15%
St Vincent's Hospital	2,213	1,958	1,962	0%	1,320	1,298	1,283	-1%	281	323	228	-29%
<b>Non Metropolitan Hospitals</b>												
Ballarat Health Services	2,151	1,896	1,738	-8%	530	636	677	6%	143	100	299	199%
Barwon Health <sup>3 4 5</sup>	2,193	2,095	2,156	3%	1,393	1,020	1,158	14%	142	196	173	-12%
Bendigo Health Care Group	1,221	1,101	1,071	-3%	718	652	717	10%	189	122	127	4%
Goulburn Valley Health	603	516	539	4%	644	700	698	-0%	64	124	96	-23%
New Latrobe Regional Hospital	714	879	735	-16%	1,209	921	1,099	19%	87	74	186	151%
Wangaratta District Base Hospital	445	404	365	-10%	512	535	559	4%	87	85	69	-19%
West Gippsland Hospital <sup>3 4 5 7</sup>	373	485	555	14%	613	505	464	-8%	67	61	82	34%
<b>Total</b>	<b>40,153</b>	<b>41,275</b>	<b>42,121</b>	<b>2%</b>	<b>31,051</b>	<b>27,518</b>	<b>28,670</b>	<b>4%</b>	<b>6,463</b>	<b>5,847</b>	<b>6,151</b>	<b>5%</b>

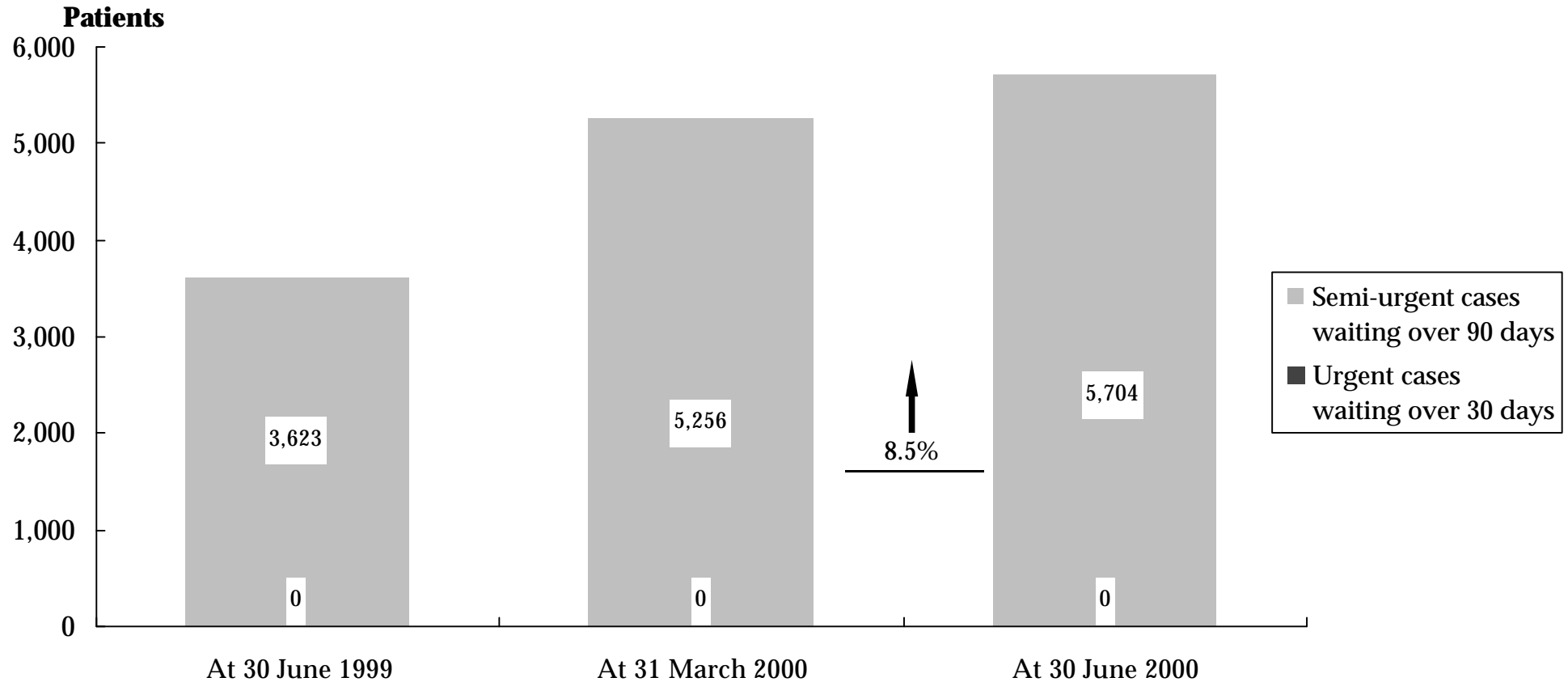
<sup>6</sup> Total number of patients on the waiting list at 30 June 2000 excludes one patient at the Royal Children's Hospital with an incomplete patient record.

<sup>7</sup> Data from West Gippsland for the June quarter 2000 contain a number of incomplete records and may be revised in the future.

Source: Elective Surgery Information System.

## How many people are on hospital waiting list for longer than the ideal time?

Figure 6.3 People on elective surgery waiting lists for longer than ideal time by Urgency<sup>1 2 3 4 5</sup>



<sup>1</sup> Waiting longer than ideal includes semi-urgent patients waiting over 90 days and urgent patients waiting over 30 days.

<sup>2</sup> The data involved may be small. Small absolute change may have a large impact on the percentage change.

<sup>3</sup> From the 1 July 1999, Victoria has adopted the national definition for waiting list numbers. The new definition counts all patients on either the former booking or waiting lists. However, the number of people waiting more than the ideal time has always included patients on the former booking list as well as the former waiting list.

<sup>4</sup> The data are provisional.

<sup>5</sup> The number of urgent and semi-urgent patients waiting longer than the ideal times at 31 March 2000 has been revised since the March 2000 issue.

## How many people are on hospital waiting lists for longer than the ideal time?

**Table 6.3 People on elective surgery waiting lists for longer than ideal time, by Individual Hospital** <sup>1 2 3</sup>

Hospital	Urgent cases waiting over 30 days				Semi-urgent cases waiting over 90 days			
	30 Jun 1999	31 Mar 2000	30 Jun 2000	% Change Mar 2000 to Jun 2000	30 Jun 1999	31 Mar 2000	30 Jun 2000	% Change Mar 2000 to Jun 2000
<b>North Western Health Care Network</b>								
Northern Hospital	0	0	0	-	184	300	334	11.3%
Royal Melbourne Hospital	0	0	0	-	358	312	334	7.1%
Western Hospital <sup>5</sup>	0	0	0	-	133	154	211	37.0%
Sunshine Hospital	0	0	0	-	0	2	14	600.0%
<b>Inner and Eastern Health Care Network</b>								
The Alfred	0	0	0	-	519	970	1088	12.2%
The Angliss Health Services	0	0	0	-	3	6	1	-83.3%
Box Hill Hospital	0	0	0	-	12	37	28	-24.3%
Maroondah Hospital	0	0	0	-	0	4	8	100.0%
The Royal Victorian Eye and Ear Hospital	0	0	0	-	830	1336	1239	-7.3%
<b>Southern Health Care Network</b>								
Dandenong Hospital	0	0	0	-	27	116	188	62.1%
Monash Medical Centre <sup>5</sup>	0	0	0	-	143	133	206	54.9%
Sandringham & District Memorial Hospital	0	0	0	-	5	21	57	171.4%
<b>Peninsula Health Care Network</b>								
Frankston Hospital	0	0	0	-	121	502	736	46.6%

<sup>1</sup> From 1 July 1999, Victoria has adopted the national definition for waiting list numbers. The new definition counts all patients on either the former booking or waiting lists. The time series information has been revised to reflect the new definition. Thus waiting list numbers in this issue of the HSR are different from issues prior to September 1999.

<sup>2</sup> The data involved may be small. Small absolute change may have a large impact on the percentage change.

<sup>3</sup> Data are provisional.

**Table 6.3 People on elective surgery waiting lists for longer than ideal time, by Individual Hospital (continued)**

Hospital	Urgent cases waiting over 30 days				Semi-urgent cases waiting over 90 days			
	30 Jun 1999	31 Mar 2000	30 Jun 2000	% Change Mar 2000 to Jun 2000	30 Jun 1999	31 Mar 2000	30 Jun 2000	% Change Mar 2000 to Jun 2000
<b>Women's and Children's Health Care Network</b>								
Royal Children's Hospital	0	0	0	-	0	3	1	-66.7%
Royal Women's Hospital	0	0	0	-	1	0	0	-
<b>Metropolitan Non-Network Hospitals</b>								
Austin & Repatriation Medical Centre	0	0	0	-	357	400	325	-18.8%
St Vincent's Hospital	0	0	0	-	462	491	509	3.7%
<b>Non Metropolitan Hospitals</b>								
Ballarat Health Services	0	0	0	-	243	203	169	-16.7%
Barwon Health <sup>4 5</sup>	0	0	0	-	140	115	70	-39.1%
Bendigo Health Care Group	0	0	0	-	18	68	84	23.5%
Goulburn Valley Health	0	0	0	-	0	0	0	-
New Latrobe Regional Hospital	0	0	0	-	0	0	0	-
Wangaratta District Base Hospital	0	0	0	-	67	77	98	27.3%
West Gippsland Hospital <sup>4 5 6</sup>	0	0	0	-	0	6	4	-33.3%
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>3,623</b>	<b>5,256</b>	<b>5,704</b>	<b>8.5%</b>

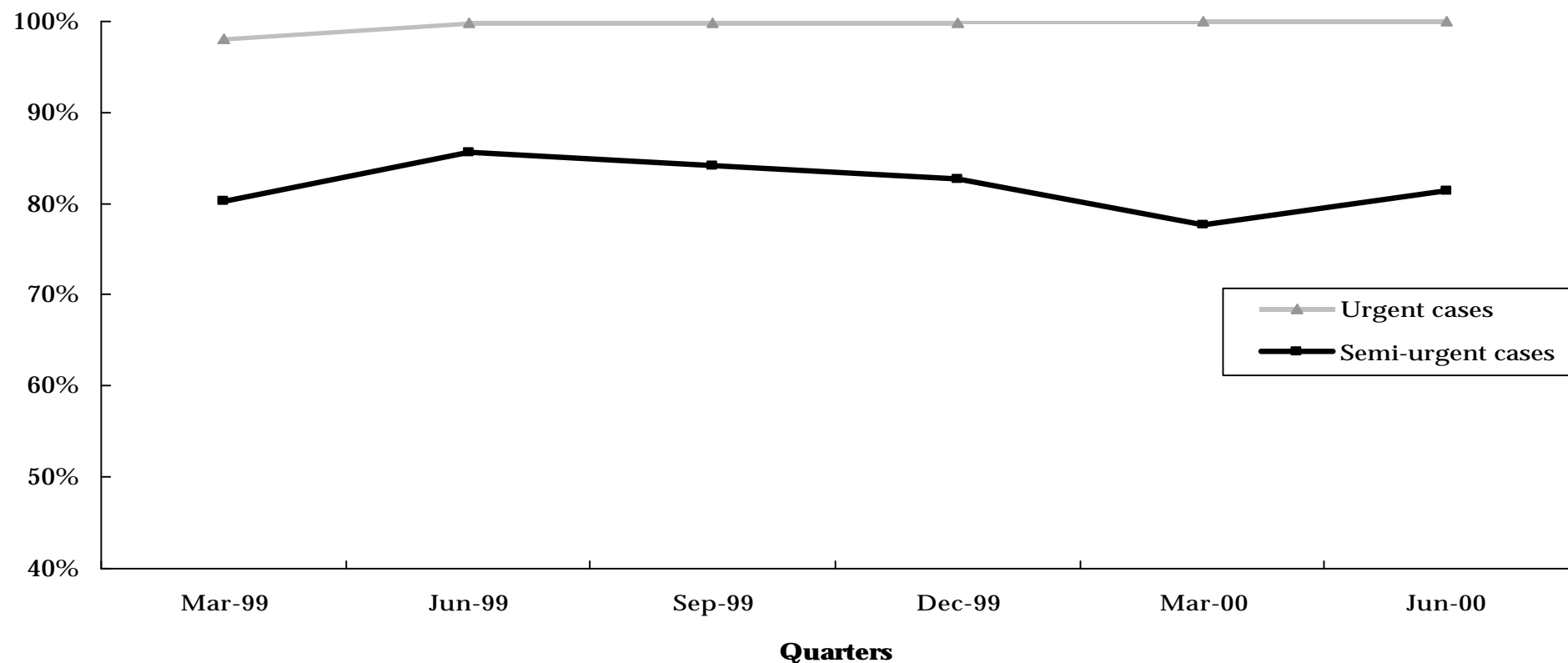
<sup>4</sup> Data for semi-urgent cases waiting longer than 90 days at Barwon Health and West Gippsland Hospital have been revised since the March 2000 Issue.

<sup>5</sup> Data for urgent cases waiting longer than 30 days at Western Hospital, Monash Medical Centre, Barwon Health and West Gippsland Hospital as at 31 March 2000 have been revised from the March 2000 Issue.

<sup>6</sup> Data for West Gippsland Hospital for the June quarter 2000 contain a number of incomplete records and may be revised in the future.

## What percentage of patients are admitted within clinical ideal times?

Figure 6.4 Percentage of patients from elective surgery waiting lists who were admitted within the ideal time, by Urgency<sup>1 2 3 4</sup>



<sup>1</sup> Waiting longer than ideal includes semi-urgent patients waiting over 90 days and urgent patients waiting over 30 days.

<sup>2</sup> The data are provisional.

<sup>3</sup> The percentage of urgent cases admitted within the clinically ideal time during the March quarter 2000 has been revised from the March 2000 Issue.

<sup>4</sup> The percentage of semi-urgent cases admitted within the clinically ideal time during the March quarter 2000 has been revised from the March 2000 Issue.

## What percentage of patients are admitted within clinical ideal times?

**Table 6.4 Percentage of people from elective surgery waiting lists who were admitted within the ideal time, by Urgency, by Individual Hospital** <sup>1 2</sup>

Hospital	Urgent cases admitted within 30 days during the quarter				Semi-urgent cases admitted within 90 days during the quarter			
	March 2000		June 2000		March 2000		June 2000	
	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage
<b>North Western Health Care Network</b>								
The Northern Hospital	211	100.0%	252	100.0%	445	70.0%	481	76.8%
Royal Melbourne Hospital	490	100.0%	526	100.0%	542	75.4%	681	82.8%
Western Hospital <sup>3</sup>	183	100.0%	222	100.0%	488	76.0%	584	80.2%
Sunshine Hospital	33	100.0%	23	100.0%	114	95.8%	143	95.3%
<b>Inner and Eastern Health Care Network</b>								
The Alfred	544	100.0%	545	100.0%	558	72.8%	511	71.9%
The Angliss Health Services	64	100.0%	103	100.0%	385	98.7%	406	98.8%
Box Hill Hospital	219	100.0%	241	100.0%	556	83.1%	785	94.0%
Maroondah Hospital	161	100.0%	196	100.0%	285	79.2%	305	96.5%
The Royal Victorian Eye and Ear Hospital	1	100.0%	0	n.a.	1497	64.7%	1820	68.2%
<b>Southern Health Care Network</b>								
Dandenong Hospital	278	100.0%	281	99.6%	167	70.2%	121	69.1%
Monash Medical Centre	553	100.0%	622	100.0%	638	91.8%	530	84.3%
Sandringham & District Memorial Hospital	98	100.0%	79	100.0%	193	88.9%	148	90.8%
<b>Peninsula Health Care Network</b>								
Frankston Hospital	291	100.0%	265	100.0%	278	54.6%	315	57.9%

<sup>1</sup> The data are provisional.

<sup>2</sup> The data involved may be small. Small absolute change may have a large impact on the percentage change.

**Table 6.4 Percentage of people from elective surgery waiting lists who were admitted within the ideal time, by Urgency, by Individual Hospital (continued)**

Hospital	Urgent cases admitted within 30 days during the quarter				Semi-urgent cases admitted within 90 days during the quarter			
	March 2000		June 2000		March 2000		June 2000	
	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage
<b>Women's and Children's Health Care Network</b>								
Royal Children's Hospital	209	100.0%	241	100.0%	394	94.7%	400	96.2%
Royal Women's Hospital	153	100.0%	210	100.0%	472	99.4%	490	99.6%
<b>Metropolitan Non-Network Hospitals</b>								
Austin & Repatriation Medical Centre	470	100.0%	453	100.0%	758	74.1%	808	80.4%
St Vincent's Hospital	308	100.0%	351	100.0%	567	75.8%	606	79.1%
<b>Non Metropolitan Hospitals</b>								
Ballarat Health Services	66	100.0%	45	100.0%	286	80.8%	353	88.7%
Barwon Health <sup>3</sup>	83	100.0%	103	100.0%	447	76.4%	518	84.5%
Bendigo Health Care Group	109	100.0%	99	100.0%	154	70.3%	200	71.9%
Goulburn Valley Health	126	100.0%	124	100.0%	335	99.4%	347	100.0%
New Latrobe Regional Hospital	82	100.0%	104	100.0%	323	100.0%	414	100.0%
Wangaratta District Base Hospital	12	100.0%	22	100.0%	318	73.6%	303	81.9%
West Gippsland Hospital <sup>3 4 5</sup>	124	100.0%	105	100.0%	224	94.5%	205	96.7%
<b>Total</b>	<b>4868</b>	<b>100.0%</b>	<b>5,212</b>	<b>99.98%</b>	<b>10,424</b>	<b>77.7%</b>	<b>11,474</b>	<b>81.4%</b>

<sup>3</sup> The number of urgent cases admitted within 30 days during the March quarter 2000 at Western Hospital, Barwon Health and West Gippsland Hospital have been revised from the March 2000 Issue.

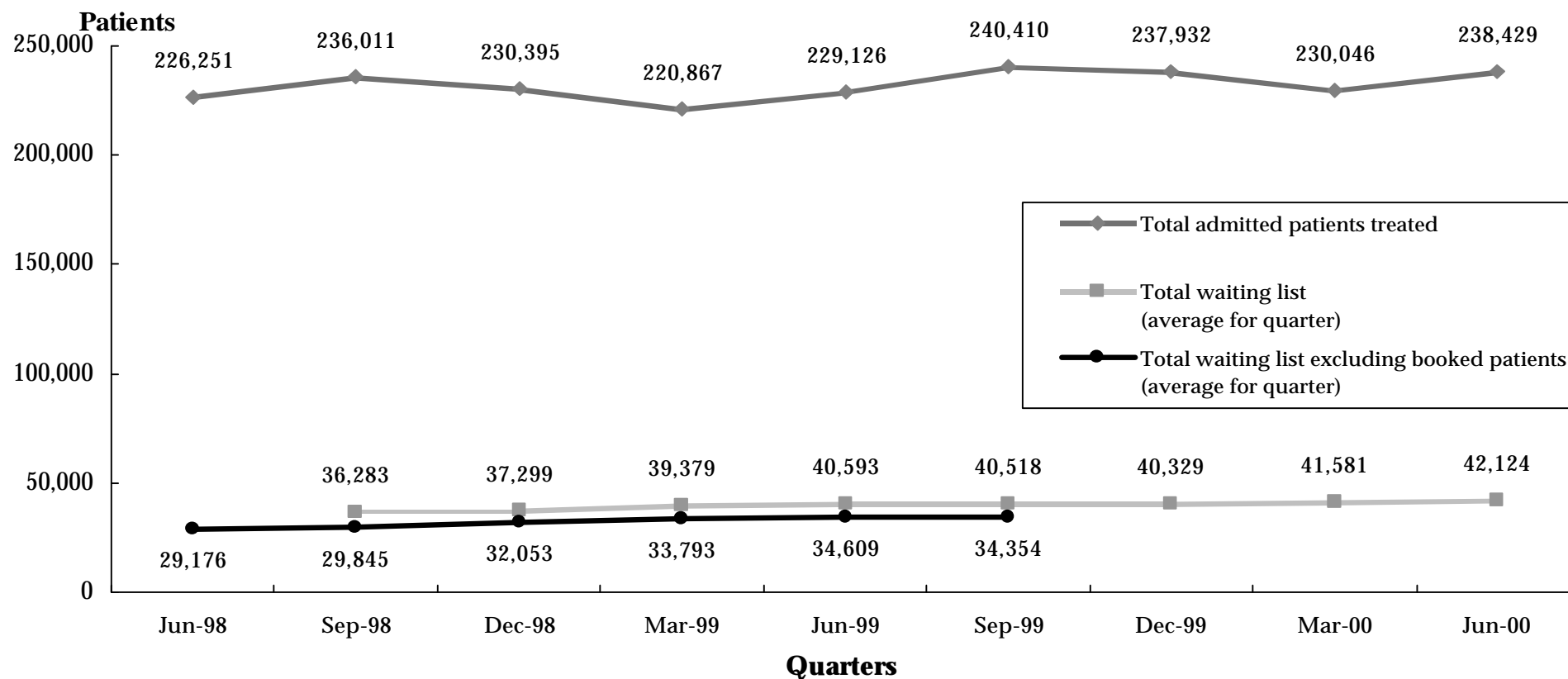
<sup>4</sup> The number of semi-urgent cases admitted within 90 days during the March quarter 2000 at West Gippsland Hospital have been revised since the March 2000 Issue.

<sup>5</sup> Data from West Gippsland Hospital for the June quarter 2000 contain several incomplete records and may be revised in the future.

Source: Elective Surgery Information System.

## How does the waiting list compare to the total number of patients treated?

**Figure 6.5 Waiting List Compared with Overall Admitted Patient Activity**<sup>1 2 3</sup>



<sup>1</sup> The data are provisional.

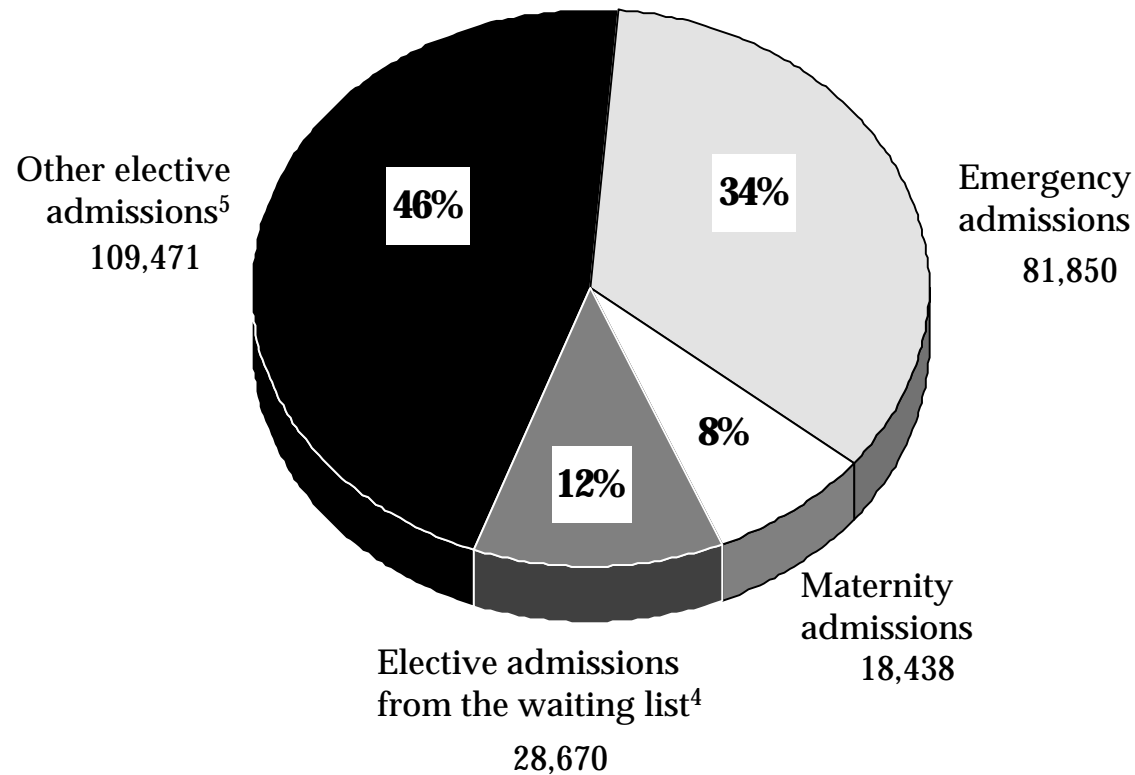
<sup>2</sup> From the 1 July 1999, Victoria has adopted the national definition for waiting list numbers. The new definition counts all patients on either the former booking or waiting lists. For an interim period the numbers of patients according to the current (Total waiting list) and the former (Total waiting list excluding booked patients) definitions will be displayed.

<sup>3</sup> The average waiting list during the March quarter 2000 has been revised from the March 2000 Issue.

Source: Victorian Admitted Episode Dataset (21 August 2000 update).  
Elective Surgery Information System.

## How much of total hospital activity comes from the waiting list?

**Figure 6.6 Separations by Admission Type: June Quarter 2000** <sup>1 2 3</sup>



<sup>1</sup> Percentages may not add due to rounding.

<sup>2</sup> Includes maternity and newborns admissions.

<sup>3</sup> Data are provisional.

<sup>4</sup> Patients admitted from the Elective Surgery Information System waiting list during the quarter.

<sup>5</sup> Includes statistical admissions, which refer to a change in patient care type.

Source: Victorian Admitted Episode Dataset (21 August 2000 update).  
Elective Surgery Information System.

# 7. Accredited Victorian Acute Public Hospitals

## Which public hospitals are accredited?

**Table 7.1 Accredited hospitals that are funded through the Acute Health Division, Department of Human Services as at 30 June 2000**

Hospital	Accreditation expiry date	Accrediting organisation
<b>North Western Health Care Network</b>		
Royal Melbourne Hospital	14 July 2001	ACHS EQuIP
Sunshine Hospital	May 2003	ACHS EQuIP
The Northern Hospital	19 January 2003	ACHS EQuIP
Western Hospital	25 January 2003	ACHS EQuIP
Williamstown Hospital	1 October 2002	ACHS EQuIP
<b>Inner and Eastern Health Care Network</b>		
Angliss Health Services, The	Awaiting results of most recent accreditation survey as of 30/6/00.	ACHS EQuIP
Box Hill Hospital	16 January 2001	ACHS EQuIP
Caulfield General Medical Centre	4 June 2002	ACHS EQuIP
Maroondah Hospital	5 August 2001	ACHS EQuIP
Peter MacCallum Cancer Institute	7 September 2001	ACHS EQuIP
Royal Victorian Eye & Ear Hospital, The	26 February 2003	ACHS EQuIP
The Alfred	20 February 2001	ACHS EQuIP
Yarra Ranges Health Service	Awaiting results of most recent accreditation survey as of 30/6/00.	ACHS EQuIP
<b>Southern Health Care Network*</b>		
Dandenong Hospital	25 January 2002	ACHS EQuIP
Hampton Rehabilitation Hospital	25 January 2002	ACHS EQuIP
Monash Medical Centre	25 January 2002	ACHS EQuIP
Sandringham & District Memorial Hospital	25 January 2002	ACHS EQuIP
<b>Peninsula Health Care Network *</b>		
Frankston Hospital	11 February 2003	ACHS EQuIP
Rosebud Hospital	11 February 2003	ACHS EQuIP
<b>Women's and Children's Health Care Network*</b>		
Royal Children's Hospital	29 May 2001	ACHS EQuIP
Royal Women's Hospital	29 May 2001	ACHS EQuIP
<b>Metropolitan Non-Network Hospitals</b>		
Austin & Repatriation Medical Centre *	18 November 2000	ACHS EQuIP
Royal Talbot Rehabilitation Centre *	18 November 2000	ACHS EQuIP
Mercy Public Hospital, East Melbourne Campus	5 February 2001	ACHS EQuIP
Mercy Public Hospitals Inc. Werribee Campus	26 July 2002	ACHS EQuIP
St Vincent's Hospital (Melbourne) Ltd	29 November 2000	ACHS EQuIP

\* Denotes Network Accreditation

**Table 7.1 Accredited hospitals that are funded through the Acute Health Division, Department of Human Services  
as at 30 June 2000 (continued)**

<b>Hospital</b>	<b>Accreditation expiry date</b>	<b>Accrediting organisation</b>
<b>Barwon South Western Region</b>		
Barwon Health - The Geelong Hospital	14 August 2001	ACHS EQuIP
Casterton Memorial Hospital	Awaiting results of most recent accreditation survey as of 30/6/00.	ACHS EQuIP
Colac Community Health Services	15 November 2002	ACHS EQuIP
Coleraine & District Hospital	25 October 2002	ACHS EQuIP
Moyne Health Services	6 April 2003	ACHS EQuIP
Otway Health & Community Services	May 2001	QICSA
Portland & District Hospital	Awaiting results of most recent accreditation survey as of 30/6/00.	ACHS EQuIP
South West Healthcare - Corangamite Campus <sup>1</sup>	19 February 2002	ACHS EQuIP
South West Healthcare - Warrnambool Campus <sup>1</sup>	23 September 2002	ACHS EQuIP
Terang & Mortlake Health Service	6 December 2000	ACHS EQuIP
Timboon & District Health Care Service <sup>2</sup>	16 June 2000	ACHS EQuIP
Western District Health Service	23 June 2001	ACHS EQuIP
<b>Grampians Region</b>		
Ballarat Health Services	22 March 2003	ACHS EQuIP
Beaufort & Skipton Health Service	27 September 2001	ACHS EQuIP
Djerriwarrh Health Services	Awaiting results of first accreditation survey as of 30/6/00.	ACHS EQuIP
Dunmunkle Health Services	Awaiting results of first accreditation survey as of 30/6/00.	ACHS EQuIP
East Grampians Health Service	22 December 2000	ACHS EQuIP
East Wimmera Health Service - Charlton Campus <sup>3</sup>	28 April 2002	ACHS EQuIP
East Wimmera Health Service - St Arnaud Campus <sup>3</sup>	28 August 2001	ACHS EQuIP
Edenhope & District Hospital <sup>4</sup>	19 May 2000	ACHS EQuIP
Hepburn Health Service	5 January 2001	ACHS EQuIP
Stawell District Hospital	24 May 2002	ACHS EQuIP
Wimmera Health Care Group	8 October 2001	ACHS EQuIP

<sup>1</sup> South West Healthcare will be surveyed for accreditation as a single entity in May 2002.

<sup>2</sup> Timboon & District Health Care Service will undergo its next accreditation survey in October 2000.

<sup>3</sup> East Wimmera Health Service will be surveyed for accreditation as a single entity in November 2001.

<sup>4</sup> Edenhope & District Hospital will undergo its next accreditation survey in August 2000.

**Table 7.1 Accredited hospitals that are funded through the Acute Health Division, Department of Human Services  
as at 30 June 2000 (continued)**

<b>Hospital</b>	<b>Accreditation expiry date</b>	<b>Accrediting organisation</b>
<b>Gippsland Region</b>		
Bairnsdale Regional Health Service	12 August 2002	ACHS EQuIP
Central Gippsland Health Service	1 January 2002	ACHS EQuIP
Far East Gippsland Health & Support Service	13 July 2002	ACHS EQuIP
Gippsland Southern Health Service	1 September 2001	ACHS EQuIP
LaTrobe Regional Hospital	6 April 2003	ACHS EQuIP
South Gippsland Hospital	31 March 2003	ISO 9002
West Gippsland Healthcare Group	18 December 2003	ACHS EQuIP
Yarram & District Health Service	29 July 2002	ACHS EQuIP
<b>Hume Region</b>		
Alexandra District Hospital	3 December 2000	ACHS EQuIP
Beechworth Hospital, The	20 February 2001	ACHS EQuIP
Benalla & District Memorial Hospital	18 August 2002	ACHS EQuIP
Cobram District Hospital	18 August 2001	ACHS EQuIP
Goulburn Valley Health	9 December 2001	ACHS EQuIP
Kilmore & District Hospital, The	Awaiting results of first accreditation survey as of 30/6/00.	ACHS EQuIP
Mansfield District Hospital	September 2002	ISO 9002
Numurkah & District Health Service	5 January 2001	ACHS EQuIP
Tallangatta Health Service	25 August 2002	ACHS EQuIP
Upper Murray Health & Community Services	December 2002	QICSA
Wangaratta District Base Hospital	18 November 2001	ACHS EQuIP
Wodonga Regional Health Service	20 December 2002	ACHS EQuIP
Yarrawonga District Health Service	15 January 2002	ACHS EQuIP
Yea & District Memorial Hospital	9 November 2002	ACHS EQuIP

**Table 7.1 Accredited hospitals that are funded through the Acute Health Division, Department of Human Services  
as at 30 June 2000 (continued)**

<b>Loddon Mallee Region</b>		
Bendigo Health Care Group	14 May 2002	ACHS EQuIP
Boort District Hospital	19 January 2001	ACHS EQuIP
Cohuna District Hospital	Awaiting results of most recent accreditation survey as of 30/6/00.	ACHS EQuIP
Echuca Regional Health	31 May 2002	ACHS EQuIP
Inglewood & District Health Service	28 April 2002	ACHS EQuIP
Kerang & District Hospital	3 September 2002	ACHS EQuIP
Kyabram & District Memorial Community Hospital	15 December 2002	ACHS EQuIP
Kyneton District Health Service	19 May 2002	ACHS EQuIP
Maldon Hospital <sup>5</sup>	11 May 2000	ACHS EQuIP
Maryborough District Health Service	7 June 2002	ACHS EQuIP
McIvor Health & Community Services	28 October 2001	ACHS EQuIP
Mt Alexander Hospital	13 September 2000	ACHS EQuIP
Rochester & Elmore District Health Service	November 2002	ISO 9002
Swan Hill District Hospital	24 February 2002	ACHS EQuIP

<sup>5</sup> Maldon Hospital will undergo its next accreditation survey in July 2000.

# 8. Glossary

## *What Do the Terms Used in this Report Mean?*

### ***Admitted Patient***

Someone who is an inpatient in a hospital. Sameday patients who are admitted for less than 24 hours are also counted as inpatients but people who attend hospital for outpatient clinics are not.

### ***Cancellation***

The request for elective surgery has been withdrawn and the patient is removed from this hospital's Waiting List without admission for the awaited procedure. This can occur for clinical reasons, transfer of the patient to another hospital, or at the request of the patient.

### ***Casemix Funded***

A system of funding hospitals according to the actual number and type of services that they provide. Casemix funding was introduced for most Victorian public hospitals in July 1993.

### ***Coronary Care***

A hospital unit with specialised staff and equipment to care for patients with heart disease.

### ***Elective Admission***

A planned admission to hospital. Emergency admissions and transfers from other hospitals are not counted as elective admissions.

### ***Elective Surgery***

Planned surgery that is not an emergency requiring hospital admission within 24 hours.

### ***Emergency Admission***

An unplanned admission to hospital due to unexpected illness or injury that requires urgent care.

### ***Emergency Department***

A hospital department that specialises in providing emergency care for people who are in need of urgent care (ambulance cases for example) and people who choose to seek treatment in an emergency department.

### ***Health Care Network***

A group of community acute hospitals, psychiatric services, tertiary acute hospitals and aged care services in the metropolitan area that is managed by a single board of directors.

### ***Intensive Care***

A hospital unit with specialised staff and equipment to provide continuous care for critically ill, injured or post-operative patients.

### ***Non Sameday Patient***

In the context of this report, a non sameday patient is an inpatient who leaves hospital on a later date than when they were admitted.

### ***Separation***

When an inpatient leaves a hospital. This is the technical way of counting the number of inpatients treated by a hospital.

### ***Step Down Bed***

Hospital beds with specialised staff and equipment to care for patients who no longer need coronary or intensive care but are not yet ready to move to a general hospital ward.

### ***Transfer***

When an inpatient is moved from one hospital to another. This might be in order to obtain a specialised treatment not available at the first hospital or because of the patient's preferences.

### ***Waiting List Hospital***

A major public hospital that performs elective surgery for public patients and uses a waiting list to properly keep track of people who require elective surgery.