

Patient & Client Management Systems news

An integral part of HealthSMART, Victoria's Whole-of-Health ICT Strategy

July 2009 – Issue thirteen

Statewide footprint (SWF) update

Patient & client management systems (PCMS) footprint update

- Testing of i.PM version 6001 functionality is complete.
- iSOFT continues to work on delivery of Victorian statutory extracts for acute & community including the July 1 2009 changes.
- i.PM version 4003 July 1 2009 configuration changes for ESIS, VAED and VEMD have been released to HealthSMART Services for roll-out following which agencies will commence user acceptance testing. Delivery of extracts will follow shortly.
- Community extracts are progressively being delivered from iSOFT to SWF for testing through until October 2009.
- Delivery of SCTT 2006 to SWF for testing is scheduled for late July. The functional design for SCTT 2009 is being developed.
- SWF is working on the specification and delivery of an initial set of reports to support the community rollout.

Client management systems (CMS) footprint update

- Agency extended testing (AET) for TrakCare Speedminer 2 is complete. Bendigo and Inner South Community Health Services conducted the testing and have provided positive feedback. Speedminer 2 will be ready for release shortly.
- SCTT 2009 has been delivered and testing is scheduled to commence mid-July.
- Inner South Community Health has provided the final brokerage functional scope for review by the Statewide footprint team.

Client management system (TrakCare)

Agency implementation update

Twenty-one community health services have successfully implemented CMS:

- Western Regional CHS
- Bendigo CHS
- Inner South CHS
- MonashLink CHS
- ISIS Primary Care
- Darebin CHS
- Nillumbik CHS
- Banyule CHS
- Plenty Valley CHS
- Knox CHS
- Whitehorse CHS
- EACH CHS
- North Richmond CHS
- Inner East CHS
- North Yarra CHS
- Bentleigh Bayside CHS
- Central Bayside CHS
- Manningham CHS
- Sunbury CHS
- Dianella CHS
- Ranges CHS
- Doutta Galla Community Health Service will be the final agency to implement CMS in August. Planning is also underway for agencies to upgrade TrakCare from version 6.8 to 6.9.

Patient & client management system (iPatient Manager)

Agency implementation update

Peninsula Health

Peninsula Health went live with i.Patient Manager (i.PM) version 4003 on 12 June 2009.

Grampians Rural Health Alliance

The Grampians Rural Health Alliance implementation is progressing and acute is scheduled for go-live in August.

Southern Health

Southern Health is in the third cycle of data migration testing and system integration testing is in progress. Southern Health is on schedule for go-live on 1 November 2009.

Loddon Mallee Health Alliance

Loddon Mallee Health Alliance has commenced key user training.

Melbourne Health

Melbourne Health has completed key user training and commenced work on configuration. They are on schedule to go-live on 15 November 2009.

Royal Women's Hospital

Royal Women's Hospital went live with i.Patient Manager (i.PM) version 4003 on 19 June 2009.

i.PM version 6001

A demonstration of version 6001 was held in June for production agencies and planning for the upgrade is underway.

Frequently asked questions

Client management systems

What is happening with scanning?

North Yarra was the first agency to go live with TrakCare scanning in March this year. Over the next four months scanning will be rolled out to all other agencies. This will involve a combination of on-site technical and functional training. For more information contact Ben Allen, (03) 9651 7171.

What are the key changes coming in Version 6.9?

- Improved group functionality
- Ability to record payer and plan at the order item level
- New look drop down menus and sub-menus
- New look electronic health record (EHR)
- Auto filtering of problem diagnosis

When will the CMS implementations be completed?

The final agency to go live will be Doutta Galla on the 11 August 09.

Patient and client management system

Does patient registration integrate information with SCTT?

Yes. You will only need to enter patient's information once.

Does i.PM alert you when you double-book? For example, if you ask a co-worker to join you in a consultation, does it alert you if they are unavailable?

Yes, i.PM determines availability.

Can I generate correspondence from the appointment's facility?

Yes. i.PM has a number of templates for correspondence.

Does i.PM have an emergency department module and theatre module?

Yes, both are part of the Statewide footprint but are optional.

We are a rural standalone community centre, can we just use the community functionality in i.PM or do we need to implement both the acute and community components?

i.PM is an integrated acute and community product, and is installed as a single product for alliances and health services. By using configuration and user defined profiles you get to access the functions that you need.