

# HealthSMART Services news

An integral part of HealthSMART, Victoria's Whole-of-Health ICT Strategy

July 2009 – Issue thirteen

## Production HealthSMART applications

As at end July, it is expected there will be 35 agencies using HealthSMART production applications. The first half of 2009 welcomed eight new agencies and another 12 go-lives are scheduled for the second half of 2009.

## Pending agency go-lives

Five agencies are expected to go-live in the upcoming quarter.

- Hume is expected to go live with HealthSMART's finance and materials management systems (FMIS) in September
- Grampians is expected to go live with HealthSMART's patient and client management systems (PCMS) in August
- Doura Galla is expected to go live the HealthSMART client management system (CMS) in August
- Eastern Health and Eye and Ear is expected to go live with the HealthSMART clinical system (Clinicals) in September

HealthSMART Services is on schedule to deliver the planned lead agency rollout program which is expected to be completed by December 2009.

## HealthSMART infrastructure

The whole of data centre disaster recovery (DR) exercise was completed in May 2009. Nine agencies that participated in the exercise in which HealthSMART Services demonstrated that in the event of a disaster affecting the primary data centre, HealthSMART Services could deliver FMIS, PCMS, CMS and Clinicals from an alternate data centre location within the service restoration parameters defined in the HealthSMART Services Agreement. The audit report will be circulated to member agencies in due course. A rotating DR exercise schedule is currently being formulated for agency participation.

## HealthSMART Services governance

The HealthSMART Services Council will convene in July and welcomes Fiona Prestedge and John Mulder as newly appointed members. Fiona is the Chair of the HRMS Product and Planning Group and John Mulder represents rural health alliances.

## HealthNET

HealthNET continues to provide reliable and robust connectivity to current agencies and recently completed new GWIP connections to Yarra Ranges (Lilydale), Sunbury and Darebin Community Health Centres.

## Community

HealthSMART Services raised over \$200 for the Cancer Council's Australia's Biggest Morning Tea, which was held in May 2009.

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