

HealthSMART Services news

An integral part of HealthSMART, Victoria's Whole-of-Health ICT Strategy

September 2006–Issue five

HealthSMART Services data centre

The HealthSMART Services data centre user load was increased by 75 per cent in July with the successful go-live of the Financial and Supply Management Information System (FMIS), Oracle, at Southern Health without incident. Systems performance over the past two months has been reported by agencies to be very good.

The HealthSMART Services data centre has moved to its permanent location. HealthSMART servers and communications infrastructure have been connected, as well as the relocation of the FMIS production infrastructure that is currently supporting four agencies. Site preparation works are continuing to support additional server deployment and a new storage solution is scheduled to be implemented later this year.

A number of new production environments have also been created to support agencies with go-live and pre-implementation testing and analysis. These environments are:

- HealthNET
- FMIS production
- Patient & Client Management Systems interim environment
- Client Management Systems interim environment
- Clinical System interim environment
- System integration non-production environment
- Technical test environment.

HealthNET

Primary connections to all acute health agencies have now been installed. Design work for a second connection to the Bayside Ring has been completed.

This second connection will provide network redundancy for agencies linking through to HealthSMART via the Bayside Shared Services network. Bayside is in the process of procuring some additional infrastructure to activate this second connection. Further planned works relate to upgrading line speeds across 18 agencies throughout the remainder of 2006.

Secondary data centre

An initial statement of work for the secondary data centre has been issued and it is anticipated that the HealthSMART Services infrastructure will be operational in the fourth quarter of 2006.

This data centre is located in regional Victoria and provides fail-over production operations, disaster recovery and some development environments.

The FMIS development environment was relocated to the secondary data centre during September and major site works for power and cabling for the storage area network (SAN) and other servers are about to start.

Storage solution tender signed with Hitachi

Hitachi has been selected as the successful vendor to provide a storage solution to the HealthSMART program. The storage solution involves real time data replication and increased data security to ensure that all medical and patient information is secure.

Subject to various design and configuration activities, storage infrastructure should be in place by end November.

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Managed Services tender signed with Fujitsu

Fujitsu has been named the successful vendor to deliver managed services to the HealthSMART Services data centres. The contract is worth about \$30 million over five years and follows an extensive procurement process over the past six months.

Managed services includes a variety of functions including 24/7 server and storage monitoring and management, network management, service desk support, technical advice and security administration.

Transition of services from HP to Fujitsu has commenced. Fujitsu will commence management of further development infrastructure in the last quarter of 2006.

Technical architecture

The Technical Architecture Committee and HealthSMART Services Steering Committee have endorsed the second draft of the technical architecture documents for Patient & Client Management Systems, Client Management Systems, Financial & Supply Management Information Systems, and Enterprise Application Integration, including non-HL7 interfaces.

HealthSMART Services Support

HealthSMART Services staff have moved from the Fitzroy premises to 55 Collins Street. All OHIS staff are now located at 55 Collins Street or 50 Lonsdale Street.

The team

Stuart Robertson, Technical Services Manager, has resigned from the program to take up a new challenge with another organisation. We wish him well in his new position.

As an interim arrangement, Bruce Ryan, Mark Ritchie and Mark Atkin will report directly to the Director, OHIS.

Bruce Ryan is responsible for infrastructure planning, procurement and commissioning, Mark Ritchie is the HealthSMART Services Operations Manager and Mark Atkin manages the Commercial and Client functions.

HealthSMART Services will continue to provide the same high level of service to customers and implementation timetables will not be affected by this administrative change.

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