

HealthSMART Services news

June 2006–Issue four

Portfolio contacts:

Stuart Robertson

Manager, Technical Services

Phone: 9616 2160

Email: stuart.robertson@dhs.vic.gov.au

Bruce Ryan

Implementation Manager

Phone: 9616 1401

Email: bruce.ryan@dhs.vic.gov.au

Any issues or queries in relation to this newsletter can be directed to:

Catherine Potgieter

Project Officer

Phone: 9616 2547

Email: catherine.potgieter@dhs.vic.gov.au

Managed Services and Storage Solution tender

The HealthSMART Services Steering Committee has endorsed the preferred suppliers for both the provision of managed services and a shared storage solution. Contract negotiations with vendors have commenced.

Technical architecture

The first draft of the HealthSMART Services technical design has been reviewed by stakeholders and has been well received. The major objective of this document is to provide a technical design that can be used as the basis for the implementation of the physical infrastructure required to support the various HealthSMART applications.

The first cut technical design for P&CMS, FMIS, Systems Integration and Client Management Systems have also been released for review.

Whole of Victorian Government (WoVG) Data Centre

HealthSMART entered into formal arrangements in March 2006 to leverage the whole of Victorian government (WoVG) arrangements for primary and alternate data centres.

An area of 210 sqm at the primary data centre has been allocated to HealthSMART. This area has been caged to provide security for the equipment. This equipment includes production servers, local attached storage and associated backup, firewall and data network equipment.

HealthSMART Services is also in the process of procuring additional infrastructure to support the Patient & Client Management Systems (P&CMS), Clinical Systems and the Financial & Supply Management Information Systems (FMIS) application environments.

The additional infrastructure is being procured for the HealthSMART data networks and will be installed in the primary data centre commencing June 2006.

Planning is currently underway to access the alternate data centre.

HealthNET

Fibre data links with speeds varying between 20MBps and 100MBps have been deployed to 21 agencies. These include current FMIS Stage one and new Stage two agencies.

In addition connections to the new primary data centre, the current data centre and Frontier (provider of the HealthSMART payroll/HRMS system) are active. Network configuration requirements for relocating FMIS production systems from the current data centre to the new primary data centre have been completed.

HealthSMART

Victoria's whole-of-health ICT strategy

A Victorian
Government
initiative



The team

The HealthSMART Services Team is growing rapidly and this will continue as new applications are implemented. There have been a number of new appointments within HealthSMART Services over the past few months. Mark Ritchie is the new HealthSMART Services Operations Manager and is responsible for the day-to-day running of the HealthSMART Services Support Centre. Andy Siu has been appointed to the position of HealthSMART Security Analyst.

Glenn Kiefer has been appointed as the Support and Integration Manager and Andrea Kenrick and Therese Nguyen are on board to support FMIS customers in the HealthSMART Services Support Centre.

Future recruitment:

- Business Requirements Manager to support HealthSMART Services
- Service Level Analyst
- Service Desk Officer
- Senior Database Administrator.

Next issue...

September 2006