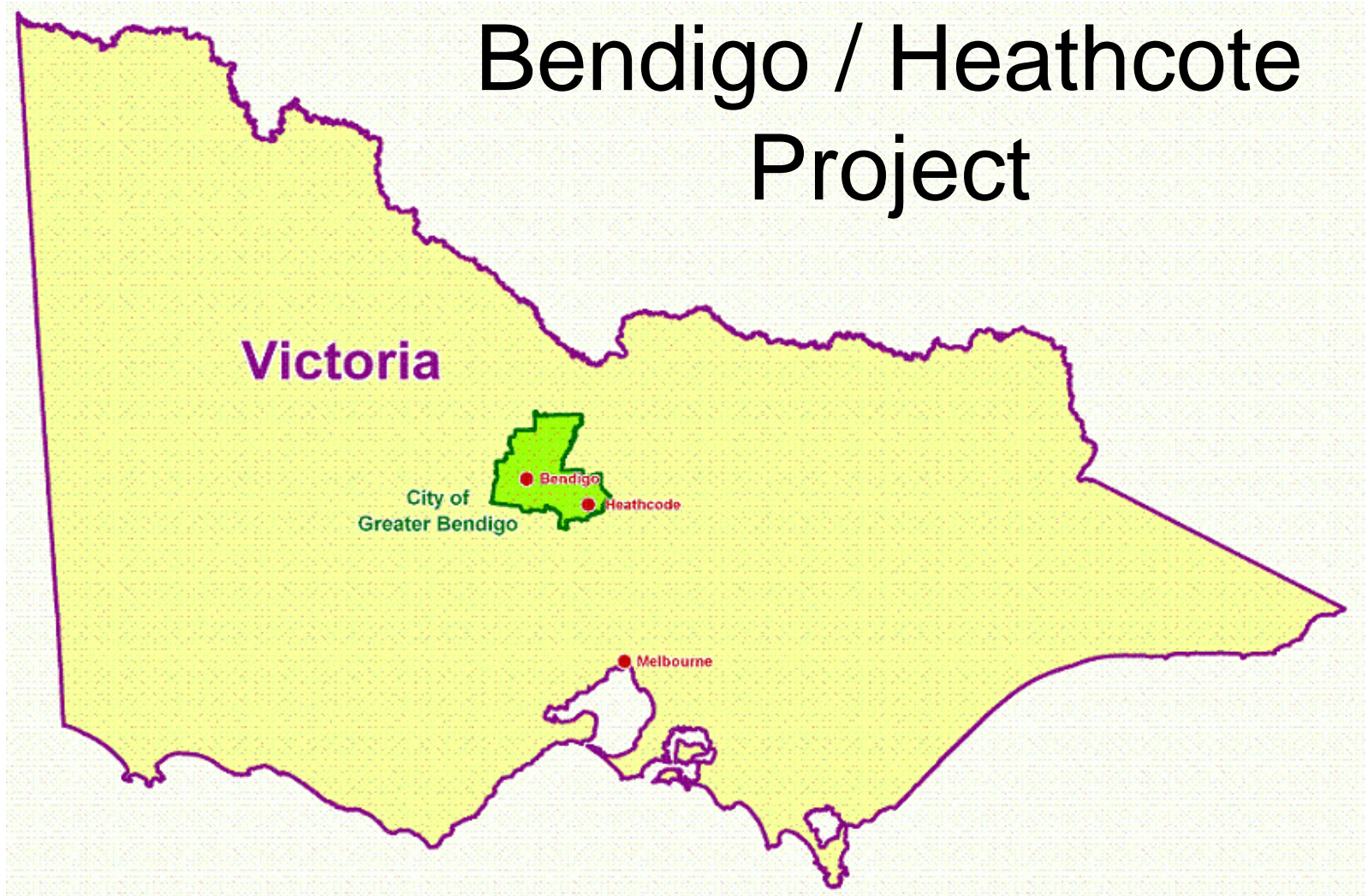


Bendigo / Heathcote Project



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The Context

- **2 Contract Relationships:**
 - **CoGB + Bendigo Health**
 - Assessment and care planning
 - **CoGB + Mclvor Health**
 - Delivery of all services
- **Nature of relationship**

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The Idea

- Allied Health Assessments:
Potential for restorative approach.
- SilverChain HIP program:
Presentation of outcomes
- Relationship provided the opportunity
for discussion.....

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The Commitment

- Unsuccessful submission
- Growth funding:
 - Assessment, Allied Health
- Presentation at HACCC Quality Improvement forum
- Steering Committee with Stakeholders
- Evolution of Project brief
- Project Manager, Project Team...

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Idea Development

- Implementing ideas into practice
- Heathcote's inclusion – Rural Health Team
- Training of Community Care Workers -
Key to change implementation

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Training for CCW staff (Relationship with BRIT)



- Introduced these modules into HACCCert 3
 - **Support the Older Person to Maintain their Independence'**
 - **Assist with the Provision of an Allied Health Therapy Program (AHA cert IV)**
- Education about own health & wellbeing for staff.
- Recognition of changes in CCW role

Learning During Implementation

- Communicate.
- Recognise & engage all stake holders
- Downstream effects of project changes in the community need to be supported
- Learn from other projects
- Changing roles for all staff
- Smaller community – easier implementation
- Flexibility in delivery of HACCC services can lead to improved client outcomes.
- New clients – more accepting of ASM

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Summary

- Use relationships to build change – involve all stakeholders
- Allied health assessment/care planning/review will require extra funding
- Aspects of community care work need reviewing to support roll out of ASM.
- Measuring & publishing the outcomes.
- Project is the learning phase for program change.

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