

Victorian HACCC Seminar - The Active Service Model



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25 February 2008

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What do we mean by an Active Service Model?

- Shorthand for a restorative and capacity building approach to delivering community care services.

Aims of the HACCC Program

- Comprehensive, coordinated and integrated range of basic maintenance and support services;
- To support people to be more independent
- Enhancing quality of life
- Preventing inappropriate admission to long term residential care; and
- Flexible, timely services that respond to the needs of consumers.

Victoria's Active Service Model

- In principle, takes as its point of departure that
 - capacity building,
 - restorative care and
 - person centred approaches to increase client's independenceare desirable attributes of services that support people with disabilities in the community **regardless of age.**

Victoria's Active Service Model

- What is it?
 - A new service?
 - A different way of delivering existing services?
 - A different way of services working together?
- To whom does it apply?
 - Everyone in the HACCC target group?
 - The 'pre HACCC' population?
 - Only the very frail aged?

Key components of the Active Service Model

- Strengthen capacity building, adaptive or restorative approaches
- Holistic 'person-centred'
- More timely, flexible and targeted
- Increase or maintain independence
- **Long term** quality improvement strategy

Key steps over the next 12 months

- Supporting current pilot projects
- Publication of a literature review
- Publication of a discussion paper
- Consultations in each Victorian region