

# **Home and Community Care (HACC) Program**

## **Grampians Region Annual Plan 2007-08**

The HACC Program in Victoria is supported by funding from the Australian and Victorian Governments.

## 1. Introduction

The Commonwealth and Victorian Governments have signed a new HACC Agreement that came into effect 1 July 2007. The Review Agreement introduces Triennial Planning for Home and Community Care (HACC) growth funding across Australia. The initial Triennium will be 2008-11 with the first Triennial Plans due in March 2008. The transition to Triennial Planning will take place over 2007-08 and a review of resource allocation methods and expenditure priorities for the new national triennium will take place.

This document sets out how the Region allocated 2007-08 HACC growth funds on the basis of the strategic directions identified in the **Regional Triennial Plan 2006-09 (Triennial Plan)**. The Region analysed funding per capita (\$pcf), service provision, demographic data, research/evaluation reports in drawing conclusions on how best to allocate HACC growth funds in alignment with the Triennial Plan.

The draft Grampians Region Annual Plan 2007-08 (23 July 2007) was used as a basis for consulting with service providers and other stakeholders about the proposed 2007-08 funding allocations.

## 2. Broad HACC Program Directions

Considerable progress is being made with key 'The Way Forward' reforms in consultation between the Australian Government and the Victorian State Government. Work is being progressed in the areas of 'Access Points' and the ACCNA & CENA assessment tools (as part of the HACC Assessment Framework and SCoTT) and how these elements may be designed for the most effective local level implementation through two proposed 'Access Point Demonstration Sites', namely in the Eastern and Grampians Regions of Victoria. The outcomes of these Demonstration Sites are expected to inform how Victoria may implement better access to service strategies into the future and may consequently form part of the broader HACC consultations and planning in the next HACC Triennium.

In 2007-08, the HACC Program in Victoria will continue with the initiatives set out in the 2006-09 Regional Triennial Plans.

### 2.1 Assessment

The new Framework for Assessment in the HACC Program in Victoria was finalised and is available on the Victorian HACC Program web site at [www.health.vic.gov.au/hacc/assessment.htm](http://www.health.vic.gov.au/hacc/assessment.htm)

The Victorian HACC Assessment Framework sets out the revised program policy for Assessment as a HACC funded activity. It details the requirements for the delivery of **Living at Home Assessments** that include home-based holistic assessment of need and service-specific assessments as key components.

### Assessment Framework Implementation

Implementation will occur over a two-year period.

The first step is to formally identify HACC organisations that are currently funded for Assessment and that have the commitment and capacity to meet the criteria to deliver Living at Home Assessments. The criteria for designating HACC Assessment Services are detailed in Part 3 of the Framework. This process will occur between July and December 2007.

Once a group of organisations that are designated HACC Assessment Services is established, work with these organisations (and other relevant organisations) will continue to develop the next key pieces of work in the implementation process. These are:

- The development of a funding model for Living at Home Assessments
- Developing a HACC Assessment tool based on national and state screening tools (Australian Community Care Needs Assessment and the Victorian Service Coordination Tool Templates)

- Continue to work on a Professional Development Strategy for HACC Assessment staff
- Develop and pilot the Supported Access activity in order to support CALD and ATSI clients to access mainstream services.

## **Growth Funding for Assessment**

Growth funding will be allocated to Assessment in 2007-08 and subsequent years as the Assessment Framework is progressively implemented.

### **2.2 Active Service Model**

The Active Service Model (ASM) initiative aims to incorporate more capacity building, adaptive or restorative approaches to HACC service delivery to increase clients' ability to continue to maintain themselves and perform activities of daily living.

The key steps for 2007-08 are:

- Working with LaTrobe University to complete a Literature Review and explore implementation issues for Victoria. This will include consultation with academics, researchers and the sector in August/September 2007.
- Working with the Commonwealth, States and Territories to hold a national policy focused forum to explore the evidence base and implications of incorporating wellness, capacity building and restorative approaches to HACC service delivery. The Promoting Independence Forum will take place in February 2008. Participants will be invited from the academic, research, government and service provider sectors.
- Applying ASM principles through the implementation of the HACC Assessment Framework
- Continuing to support and learn from a number of ASM pilots
- Developing a policy statement to present to Minister(s).

### **2.3 Social Support**

Social support programs have been a part of HACC since its inception in 1985. They have remained largely unchanged. A review of the provision of social support funded by the HACC Program was forecast in the 2006-09 Triennial Plan. The Review will be launched mid 2007 through a series of regional consultations to enable stakeholders to raise issues. The results of these consultations will inform the scope of the review. For the purposes of the Review, social support includes: respite, planned activity groups and volunteer coordination, which includes friendly visiting and transport provided by volunteers.

## **Growth Funding for Social Support**

In 2007-08 the priority for social support was a maximum service expansion for Planned Activity Group of 5% across Priorities 1 & 2.

### **2.4 Priority 2 – CALD Access to HACC Services**

The aim of Priority 2 was to improve access to services for people from CALD backgrounds. This is core business for the HACC Program in a State where over 21% of the aged population speaks a language other than English. It is imperative that integration of the lessons learned from the diverse range of projects that constituted Culturally Equitable Gateways Strategy (CEGS) are assimilated into general service provision.

Over 2007-08, Regions will work towards incorporating the lessons learnt from CEGS into all organisations, implementing the outcomes of the evaluation of the Cultural Planning Strategy and undertaking a comprehensive review of the current CALD initiatives funded through HACC to ensure a more co-ordinated strategy for improving access.

In 2007-08, the focus for Priority 2 continues to be on expanding social support. The Review of Social Support planned for 2007-08 will further inform the planning process for social support, respite and volunteer co-ordination in the future.

## 2.5 Priority 3 – More services and improved access for Aboriginal people

Where there is a demonstrable need and in line with the Strengthening HACC in Aboriginal Communities Strategy, regions have considered the expansion of local services to support Aboriginal communities.

Over 2007-08, the work of Strengthening HACC in Aboriginal Communities (SHAC) will continue. The Strategy aims to improve access for eligible Aboriginal people to a range of HACC services, improve cultural appropriateness of service responses from generic providers and ensure sustainable HACC services are available to Aboriginal communities.

### The following themes are key areas for development by the department:

- A client centred approach: improving service coordination between Aboriginal and generic providers by funding service coordination training and networking forums at the local level
- Capacity building: support Aboriginal organisations to develop the capacity to assist clients in navigating the service system
- Model development: identify sustainable models of HACC service delivery based on the needs of each local Aboriginal community.

## 3. Consultation

Consultations were held in a variety of ways to ensure that all areas of the service system had the opportunity to participate. Individual meetings of service providers were held in the LGAs that were under regional equity, so that the best outcome for HACC clients within these growth areas could be achieved in a coordinated way. A summary of the consultation sessions held in Grampians is provided below.

**Table 1: Dates of Consultations held in the Region**

Consultation	Date	Total number of attendees	Number of service providers	Commonwealth representative in attendance
Moorabool Service Providers	14 June 2007	7	3	-
Ballarat Service Providers	18 June 2007	8	5	-
Golden Plains Shire Service Providers	10 July 2007	8	4	-
Aboriginal agencies meetings / discussions	June / July 2007	6	3	-
CALD / Equity & Access meetings / discussions	June / July 2007	5	2	-

### 3.1 Consultation Feedback

The region consulted with all forty-six HACC funded agencies within Grampians Region via email. There was general agreement from the sector and the proposed allocations remained unchanged.

## 4. Budget Allocation by Regions

The funding available to regions for service expansion in 2007-08 was adjusted to accommodate additional funding to price indexation, allocations to statewide organisations and administration. The most significant allocation of additional funds was to price indexation.

In 2007-08 the Commonwealth indexation rate was 2.3% and the Victorian Community Service Organisation (CSO) indexation rate was 2.9%. Significant pressure has grown on HACC organisations from the low indexation rate allowed by the Commonwealth. The Minister and the Department recognise this and as a consequence the Minister has made a decision to match the CSO indexation rate of 2.9% in HACC. A topslice from matched growth funding of \$1.2m, was approved by the Commonwealth, and transferred to indexation with the difference being allocated from State funds.

**Table 2:**

<b>Region</b>	<b>Allocation of matched growth funds 2007-08</b>
Barwon South West	\$1,368,974
Gippsland	\$1,495,468
Grampians	<b>\$594,132</b>
Hume	\$790,512
Loddon Mallee	\$740,229
Eastern Metro	\$2,468,631
Southern Metro	\$3,175,927
North West Metro	\$5,952,127
<b>TOTAL</b>	<b>\$16,586,000</b>

## 5. 2006-09 Distribution

### 5.1 Regional distribution of growth by LGA

**Table 3: Regional distribution of growth by LGA**

<b>Service Region</b>	<b>LGA Name</b>	<b>Matched growth</b>
Grampians	Ararat (RC)	\$46,468
	Ballarat (C)	\$266,166
	Golden Plains (S)	\$70,000
	Hepburn (S)	\$10,000
	Hindmarsh (S)	\$0
	Horsham (RC)	\$15,000
	Moorabool (S)	\$150,000
	Northern Grampians (S)	\$14,000
	Pyrenees (S)	\$0
	West Wimmera (S)	\$0
	Yarriambiack (S)	\$0
	Grampians Region	\$22,498
<b>Grampians Total *</b>		<b>\$594,132</b>

\* Excludes State contribution to price

## 5.2 Comparison to Proposals in 2006-09 Triennial Plan

Grampians Region identified three objectives that needed to be met by reviewing the allocations that were published in the 2006-09 Triennial Plan. The first was to ensure that funds kept pace with any changes to each LGA's HACC population. The second was to ensure that the minister's commitment to improving equity in the allocation of HACC funds, in terms of dollars per person in the HACC target population, was advanced. The third was to ensure that the funding was allocated to LGAs to assist with the implementation of the new HACC Assessment Framework.

The interaction between these three objectives is quite complex, since some LGAs have growing populations and are below equity, others have growing populations but are above equity, and some have static or falling populations but are below or above equity. The level of funding between agencies is still an issue, especially in those LGAs in the Wimmera that are currently funded at the highest per capita rate in the region. The Regional Office will continue to work with all agencies within the Wimmera to explore options available to address this issue and the issue of the ageing high needs client group. The Regional Office will also participate in the process to develop the Wimmera Aged Care Plan.

To aid decision-making, the results were then compared with the previous year's allocation of growth funding, and were then adjusted according to particular local circumstances, including performance in 2006-07 and the known capacity of agencies to produce real growth in outputs during 2007-08. Originally the Triennial Plan, Grampians Region proposed the following distribution of growth funding.

**Table 4: 2007-08 indicative allocations by LGA**

LGA Name	Year 2 Indicative Figures			
	Proportion of funds to Priority 1	Proportion of funds to Priority 2	Proportion of funds to Priority 3	TOTAL % Growth to LGA
Ararat (RC)	7.00%	0.00%	0.00%	<b>7.00%</b>
Ballarat (C)	30.81%	0.30%	3.30%	<b>34.41%</b>
Golden Plains (S)	19.36%	0.00%	0.00%	<b>19.36%</b>
Hepburn (S)	2.27%	0.00%	0.00%	<b>2.27%</b>
Hindmarsh (S)	0.00%	0.00%	0.00%	<b>0.00%</b>
Horsham (RC)	2.27%	0.00%	2.00%	<b>4.27%</b>
Moorabool (S)	23.79%	0.00%	0.00%	<b>23.79%</b>
Northern Grampians (S)	2.27%	0.00%	1.36%	<b>3.63%</b>
Pyrenees (S)	0.00%	0.00%	0.00%	<b>0.00%</b>
West Wimmera (S)	0.00%	0.00%	0.00%	<b>0.00%</b>
Yarriambiack (S)	2.27%	0.00%	0.00%	<b>2.27%</b>
Grampians Region	1.24%	1.76%	0.00%	<b>3.00%</b>
	<b>91.28%</b>	<b>2.06%</b>	<b>6.66%</b>	<b>100.00%</b>

As a result of the review of the 2006-09 Triennial Plan, the Region allocated the following funds by LGA and priority in 2007-08.

**Table 5: 2007-08 LGA and Priority funding**

LGA	% of funds to Priority 1	% of funds to Priority 2	% of funds to Priority 3	Total growth % by LGA
Ararat (RC)	8%	0%	0%	8%
Ballarat (C)	42%	.53%	2.36%	44.89%
Golden Plains (S)	12%	0%	0%	12%
Hepburn (S)	2%	0%	0%	2%
Hindmarsh (S)	0%	0%	0%	0%
Horsham (RC)	1%	0%	1.18%	2.18%
Moorabool (S)	25%	0%	0%	25%
Northern Grampians (S)	2%	0%	.67%	2.67%
Pyrenees (S)	0%	0%	0%	0%
West Wimmera (S)	0%	0%	0%	0%
Yarriambiack (S)	0%	0%	0%	0%
Grampians Region-wide	.4%	3.37%	0%	3.77%
<b>Total</b>	<b>91.89%</b>	<b>3.90%</b>	<b>4.21%</b>	<b>100%</b>

The revised distribution will continue to improve equity in the relatively under-funded LGAs of Moorabool, Golden Plains and Ballarat.

### 5.3 2007-08 Regional Proposed Recommendations

#### Summary of Allocations by Priority

The region allocated the majority of growth funding against Priority One to address equity issues within the region. Funding of approximately 5% of the total regional allocation was made against Priority One to expand planned activity groups. This allocation was made on an equity basis.

**Table 6: Summary of Regional Allocations by Priority**

LGA	Priority 1 \$	Priority 2 \$	Priority 3 \$	Total \$ by LGA
Ararat (RC)	\$46,468.00	\$0	\$0	\$46,468.00
Ballarat (C)	\$249,011.60	\$3,154.66	\$14,023.52	\$266,189.78
Golden Plains (S)	\$71,483.55	\$0	\$0	\$71,483.55
Hepburn (S)	\$10,000.00	\$0	\$0	\$10,000.00
Hindmarsh (S)	\$0	\$0	\$0	\$0
Horsham (RC)	\$8,000.00	\$0	\$7,021.60	\$15,021.60
Moorabool (S)	\$150,000.00	\$0	\$0	\$150,000.00
Northern Grampians (S)	\$10,000.00	\$0	\$4,000	\$14,000.00
Pyrenees (S)	\$0	\$0	\$0	\$0
West Wimmera (S)	\$0	\$0	\$0	\$0
Yarriambiack (S)	\$0	\$0	\$0	\$0
Grampians Region-wide	\$2,497.74	\$20,000.00	\$0	\$22,497.74
<b>Total *</b>	<b>\$547,460.89</b>	<b>\$23,154.66</b>	<b>\$25,045.12</b>	<b>\$595,660.67</b>

\* Includes State contribution to price.

#### Regional Summary of allocations

##### Priority one:

The LGAs of Moorabool, Golden Plains and Ballarat continue to be the most under funded within the region as shown in the graph below (Table 7: Funding per capita by LGA pre July 2007 and post July 2008). Even with 82% of growth funding being allocated to these three LGAs in 2007-08 and taking into account population changes, they will still be the lowest funded per capita at the commencement of 2008-09 financial year.

The majority of the funding for Priority One was allocated against Assessment, Allied Health and Delivered Meals.

**Priority two:**

The region allocated Priority 2 funding to three targeted areas:

Firstly, to fund a Flexible Social Support Group for CALD clients in the Hepburn and Moorabool LGAs.

Secondly, to build on the CALD Health and Welfare Expos that are currently being held in Ballarat and Horsham. It is proposed to hold a bi-annual expo in the Grampians Pyrenees catchment. Previous CALD Health and Welfare Expos were funded on a one off basis. This recurrent funding will enable the communication strategy to continue and be expanded, so that it can have whole of region focus.

Thirdly, as identified in the 2006-09 Triennium Plan, the key focus in Priority Two is the expansion of funding for the HACC Cultural Diversity Project Officer. This will enable this position to undertake a lead role in the coordination of all CALD programs and functions across the region. In turn, this will allow the region to expand and broaden the focus of the Access and Equity Project Officer position that currently undertakes part of this role.

**Priority 3:**

The Region allocated the majority of the funding for 2007-08 to Ballarat, because this is where the most Aboriginal clients are located. Smaller allocations were made to the LGAs of Northern Grampians and Horsham so that the region can continue to progress the ATSI strategy to address the issues identified in the ATSI Needs Analysis Phase 2.

This funding was targeted to growing Domestic Assistance and Property Maintenance in the LGA of Ballarat, Domestic Assistance in the LGA of Horsham and Flexible Service Response in the LGA of Northern Grampians, to expand their Social Support program.

**Table 7: Funding per capita by LGA pre July 2007 and post July 2008**

<b>Local Govt Area (LGA)</b>	<b>Funding per capita pre growth*</b>	<b>Funding per capita post growth*</b>
Ararat (RC)	\$651	\$638
Ballarat (C)	\$602	\$603
Golden Plains (S)	\$551	\$545
Hepburn (S)	\$735	\$719
Hindmarsh (S)	\$847	\$838
Horsham (RC)	\$673	\$658
Moorabool (S)	\$549	\$528
Northern Grampians (S)	\$720	\$695
Pyrenees (S)	\$875	\$708
West Wimmera (S)	\$1,180	\$1,163
Yarriambiack (S)	\$820	\$821

\* Funds have been rounded to the nearest dollar.

## Regional Summary of Allocations by Priority and Activity

**Table 8: Regional Summary of Allocations by Priority and Activity**

Activity	Priority 1		Priority 2		Priority 3	
	Growth Units	Growth \$	Growth Units	Growth \$	Growth Units	Growth \$
HACC Assessment		\$116,447				
HACC – Allied Health	3800	\$298,984				
HACC – Personal Care	200	\$6,126				
HACC – Delivered Meals	43000	\$58,480				
HACC – PAG Core	2785	\$30,329				
HACC – PAG High	400	\$6,136				
HACC - Domestic Assistance	1062	\$28,462			634	\$16,991
HACC – Property Maintenance					104	\$4,054
HACC – Flexible Service Response			N/A	\$7,1545	N/A	\$4,000
HACC – Service System Resourcing	N/A	\$2,498	N/A	\$16,000		
<b>TOTAL *</b>		<b>\$547,461</b>		<b>\$23,155</b>		<b>\$25,045</b>

- Includes State contribution to price.

**Table 9: Allocation of Growth Funds by Priority by LGA**

LGA	Activity	Priority 1		Priority 2		Priority 3	
		Growth Units	Growth \$	Growth Units	Growth \$	Growth Units	Growth \$
Ararat (RC)	HACC Allied Health	400	\$31,472				
	HACC Assessment	N/A	\$14,996				
Ballarat (C)	HACC - Allied Health	1700	\$133,756				
	HACC - Assessment	N/A	\$40,000				
	HACC – Delivered Meals	39000	\$53,040				
	HACC – PAG Core	2040	\$22,215				
	HACC – Domestic Assistance					372	\$9,969
	HACC – Property Maintenance					104	\$4,054
	HACC – Flexible Service Response				\$3,154		
Golden Plains (S)	HACC - Allied Health	500	\$39,340				
	HACC - Assessment	N/A	\$11,520				
	HACC – Personal Care	200	\$6,126				
	HACC – Domestic Assistance	312	\$8,361				
	HACC – PAG High	400	\$6,136				
Hepburn (S)	HACC Assessment	N/A	\$10,000				
Horsham (Rc)	HACC Assessment	N/A	\$8,000				
	HACC Domestic Assistance					262	\$7,021
Moorabool	HACC - Allied	1200	\$94,416				

LGA	Activity	Priority 1		Priority 2		Priority 3	
		Growth Units	Growth \$	Growth Units	Growth \$	Growth Units	Growth \$
(S)	Health						
	HACC - Assessment	N/A	\$21,931				
	HACC – Delivered Meals	4000	\$5,440				
	HACC – PAG Core	745	\$8,113				
	HACC – Domestic Assistance	750	\$20,100				
Northern Grampians (S)	HACC Assessment	N/A	\$10,000				
	HACC – Flexible Service Response					N/A	\$4,000
Grampians Region-Wide	HACC – Service System Resourcing	N/A	\$2,498	N/A	\$20,000		
<b>Grampians Total</b>			<b>547,460</b>		<b>\$23,154</b>		<b>25,045</b>

Please note growth funds have been rounded to the nearest \$.

## 6. Research and Development

In 2006-09, the region will focus the 2007-08 Service Development grant to assist with the implementation of the new Framework for Assessment in HACC. The region will undertake this work.

## **Attachment 1. Explanation of HACC growth allocations to LGAs in 2007-08**

In 2007-08 funding available for service expansion was adjusted to accommodate additional funding to price indexation (\$1.2m from matched growth funding, approved by the Commonwealth, with the balance from State only funds), allocations to statewide organisations (\$150k) and administration (\$400k).

The HACC growth funding allocated to local government areas (LGAs) in 2007-08 was determined as follows.

Regional allocations were determined according to the HACC equity model, which calculated the amount of funding needed for each region to reach the relevant 2009 benchmark. Then these were reduced – “topliced” - to meet the above noted program commitments.

From the resulting regional totals, LGA allocations were calculated by reference to current funding levels and equity goals.

The aim of modelling at LGA level was to meet two objectives:

- Firstly, to ensure that changes over time, particularly growth, in the HACC target population in each LGA were taken into account. If the target population of a particular LGA was projected to grow, it was necessary to ensure that its share of growth funds kept pace. The ‘target population’ was calculated as the number of people aged 70 plus and the number of younger people with disabilities.
- The second objective was to ensure that the Minister’s commitment to improving equity in the allocation of HACC funds, in terms of dollars per person in the HACC target population, was advanced. The commitment is to move all regions towards the benchmarks of \$598 per capita in rural regions and \$523 per capita in metropolitan regions.

These results were then compared with the previous year’s allocation of growth funding, and were adjusted according to particular local circumstances, including organisation performance in 2006-07 and the consequent expected capacity of organisations to produce real growth in outputs during 2007-08.