

Use of the Home and  
Community Care program in  
Victoria by Culturally and  
Linguistically Diverse  
Communities 2006 - 07

Summary profiles

**Victoria**

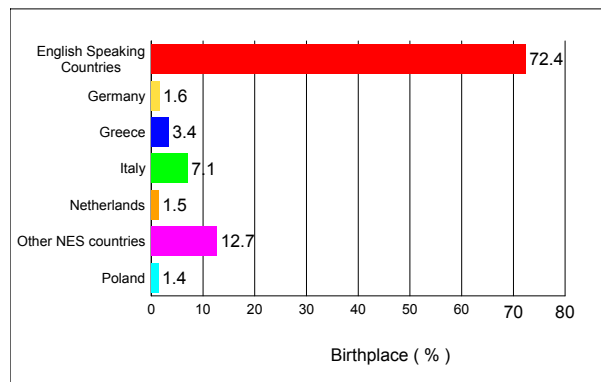
**2006-07 HACC**

**Department of Human Services Region**

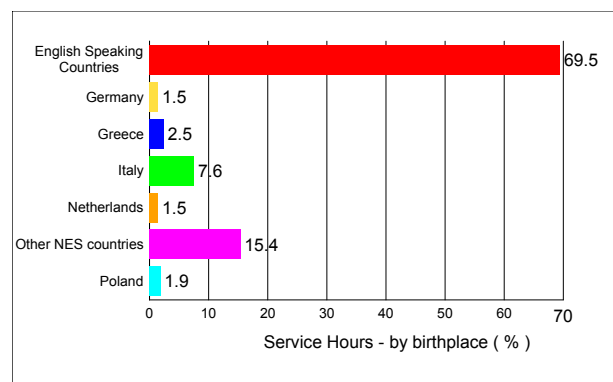
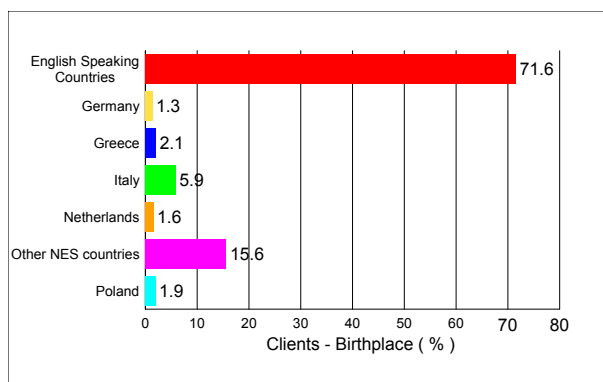
Birthplace	Population aged 70 and over, 2006		Social Support Services				Allied Health & Nursing Services				Other HACC Services			
	Population	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%
English Speaking Countries	316,772	72.4	20,626	71.6	2,213,504	69.5	53,698	77.4	798,182	78.3	51,673	76.6	1,467,337	75.0
Other NES countries	55,527	12.7	4,502	15.6	490,885	15.4	6,698	9.7	92,545	9.1	6,240	9.2	202,305	10.3
Italy	30,946	7.1	1,689	5.9	242,781	7.6	4,654	6.7	64,537	6.3	4,956	7.3	153,852	7.9
Greece	14,789	3.4	592	2.1	79,949	2.5	1,652	2.4	24,053	2.4	1,808	2.7	49,390	2.5
Germany	7,005	1.6	388	1.3	48,213	1.5	977	1.4	13,760	1.3	877	1.3	25,238	1.3
Netherlands	6,384	1.5	453	1.6	48,288	1.5	926	1.3	11,620	1.1	879	1.3	26,862	1.4
Poland	6,025	1.4	555	1.9	61,030	1.9	798	1.1	15,342	1.5	1,035	1.5	30,481	1.6
Total	437,448	100	28,805	100	3,184,650	100	69,403	100	1,020,038	100	67,468	100	1,955,464	100

Notes: HACC clients - aged 70 and over      NES = Non English Speaking

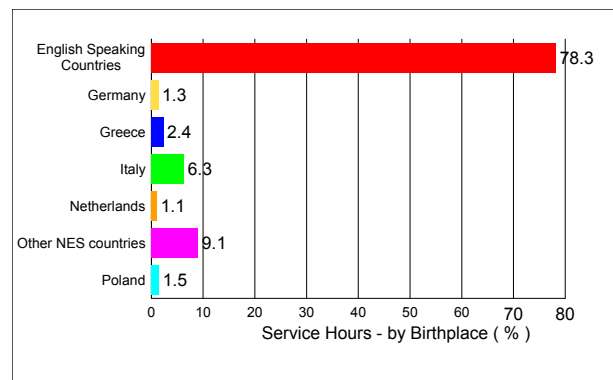
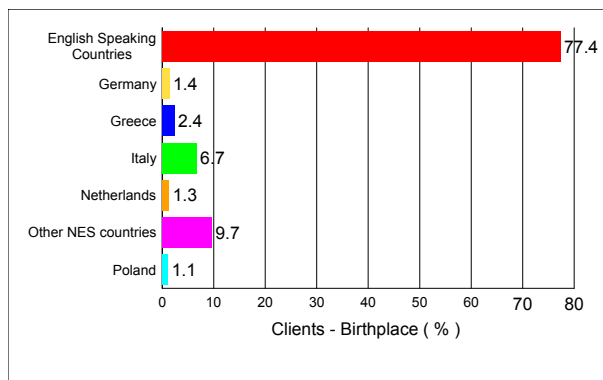
**Population aged 70 and over, 2006**



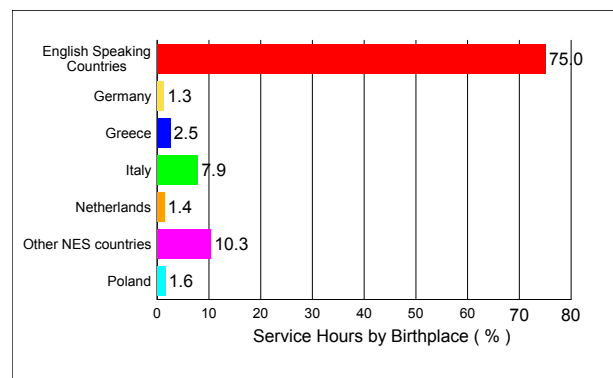
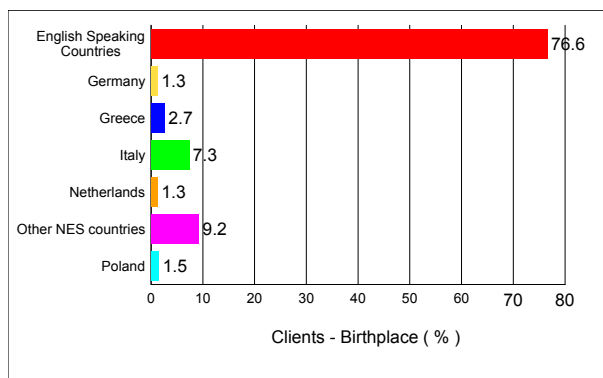
**Social Support Services**



**Allied Health and Nursing Services**



**Other HACC services**



**Summary - Metro**

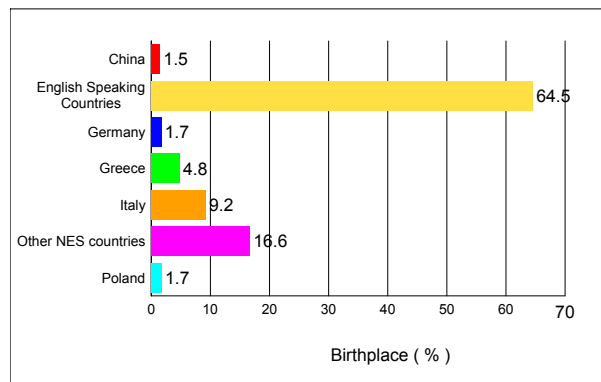
**2006-07 HACC**

**Department of Human Services Region**

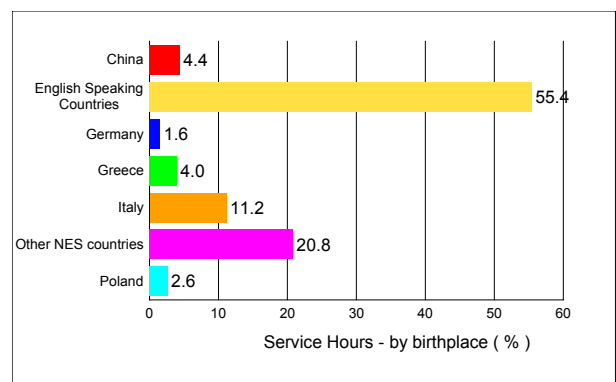
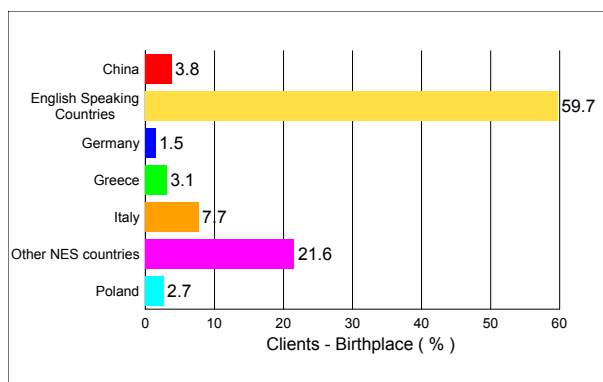
Birthplace	Population aged 70 and over, 2006		Social Support Services				Allied Health & Nursing Services				Other HACC Services			
	Population	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%
English Speaking Countries	193,163	64.5	10,342	59.7	1,057,400	55.4	27,338	67.5	439,606	70.4	30,325	68.7	904,767	67.7
Other NES countries	49,832	16.6	3,738	21.6	396,428	20.8	6,069	15.0	83,382	13.4	5,857	13.3	195,037	14.6
Italy	27,417	9.2	1,334	7.7	212,998	11.2	3,971	9.8	53,622	8.6	4,443	10.1	136,566	10.2
Greece	14,244	4.8	534	3.1	75,924	4.0	1,580	3.9	22,476	3.6	1,708	3.9	47,499	3.6
Poland	5,199	1.7	459	2.7	50,112	2.6	634	1.6	12,430	2.0	933	2.1	27,702	2.1
Germany	5,081	1.7	254	1.5	29,991	1.6	630	1.6	8,990	1.4	656	1.5	19,048	1.4
China	4,452	1.5	658	3.8	84,158	4.4	267	0.7	3,522	0.6	223	0.5	6,494	0.5
Total	299,388	100	17,319	100	1,907,010	100	40,489	100	624,028	100	44,145	100	1,337,113	100

Notes: HACC clients - aged 70 and over      NES = Non English Speaking

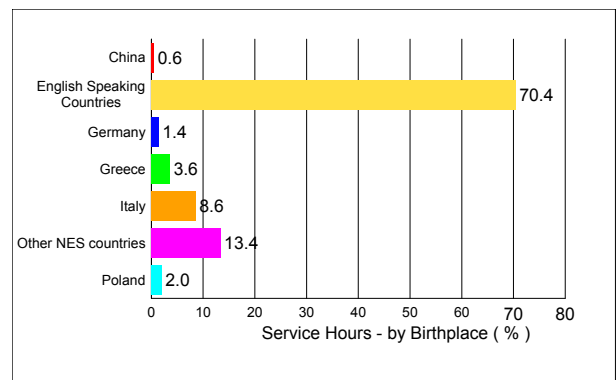
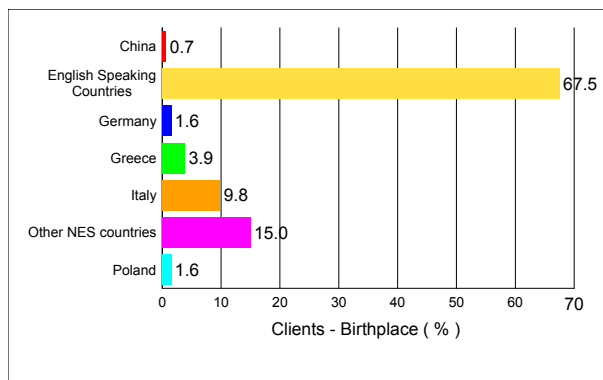
Population aged 70 and over, 2006



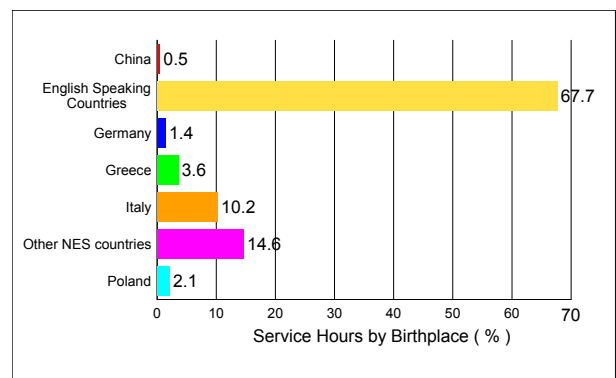
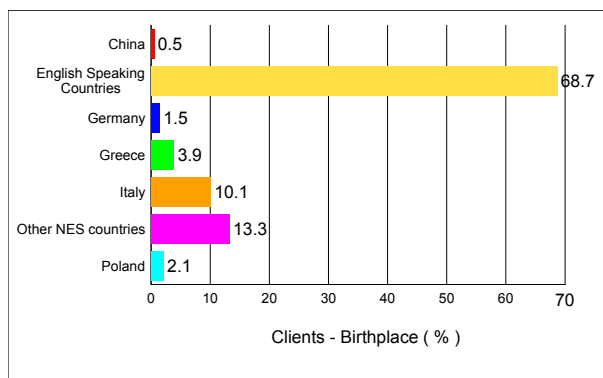
Social Support Services



Allied Health and Nursing Services



Other HACC services



**Summary - Rural**

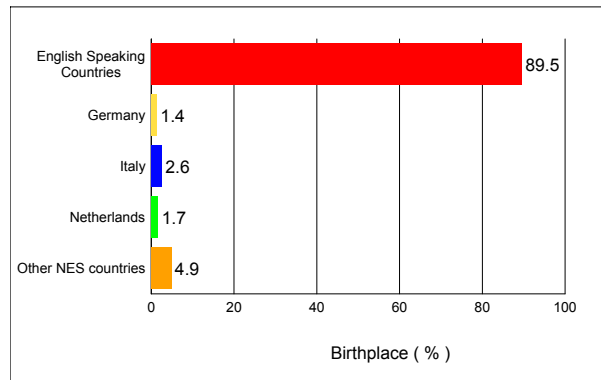
**2006-07 HACC**

**Department of Human Services Region**

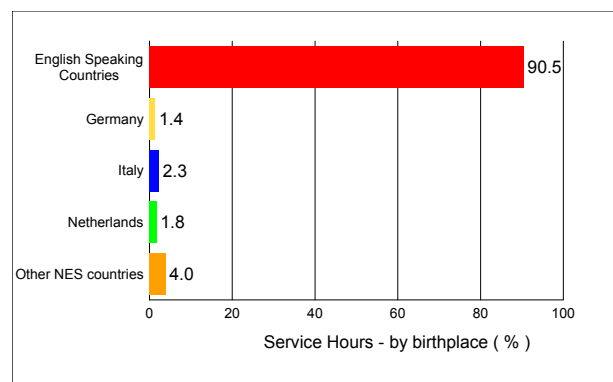
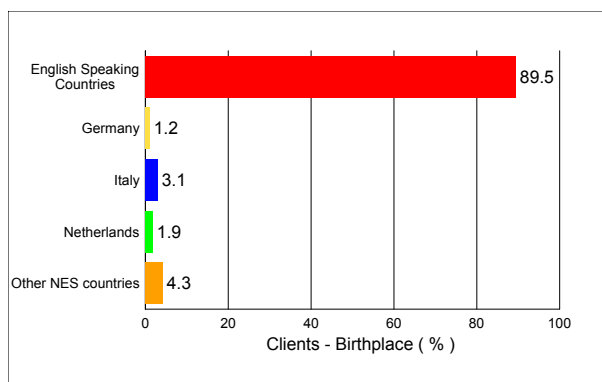
Birthplace	Population aged 70 and over, 2006		Social Support Services				Allied Health & Nursing Services				Other HACC Services			
	Population	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%
English Speaking Countries	123,609	89.5	10,284	89.5	1,156,105	90.5	26,360	91.2	358,576	90.5	21,348	91.5	562,570	91.0
Other NES countries	6,698	4.9	492	4.3	50,990	4.0	1,089	3.8	16,108	4.1	875	3.8	22,891	3.7
Italy	3,529	2.6	355	3.1	29,783	2.3	683	2.4	10,915	2.8	513	2.2	17,286	2.8
Netherlands	2,300	1.7	221	1.9	22,540	1.8	435	1.5	5,641	1.4	366	1.6	9,414	1.5
Germany	1,924	1.4	134	1.2	18,222	1.4	347	1.2	4,770	1.2	221	0.9	6,189	1.0
Total	138,060	100	11,486	100	1,277,640	100	28,914	100	396,010	100	23,323	100	618,351	100

Notes: HACC clients - aged 70 and over      NES = Non English Speaking

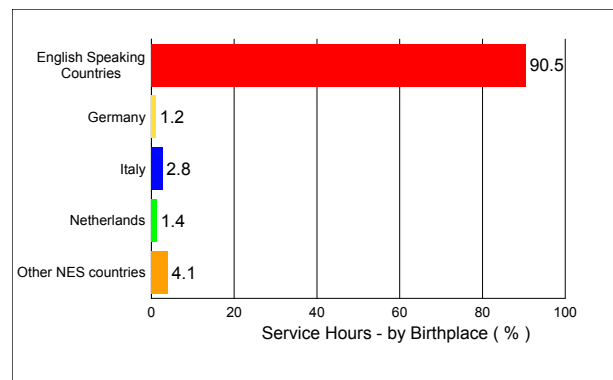
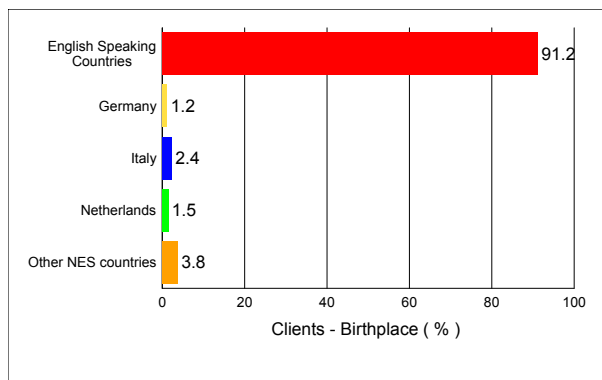
Population aged 70 and over, 2006



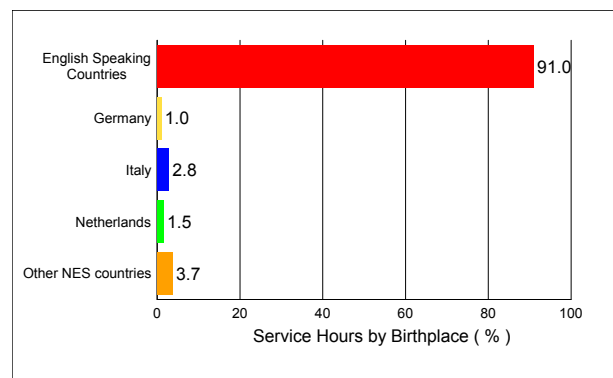
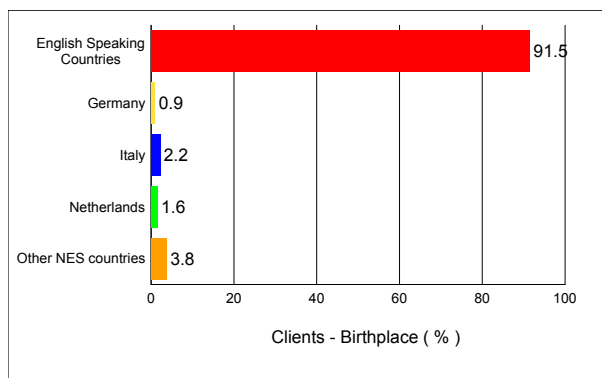
Social Support Services



Allied Health and Nursing Services



Other HACC services



**Summary - Barwon SW**

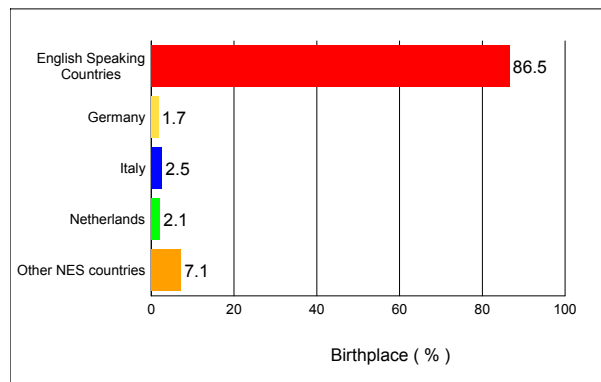
**2006-07 HACC**

**Department of Human Services Region**

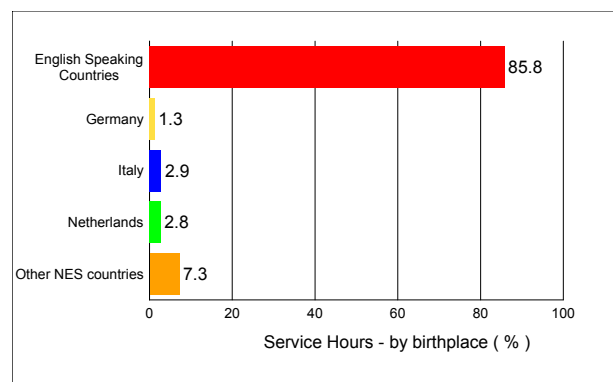
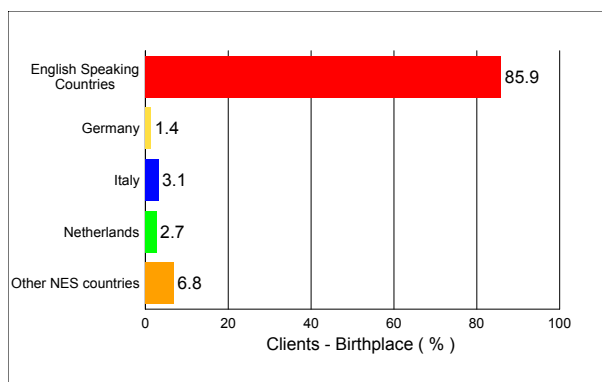
Birthplace	Population aged 70 and over, 2006		Social Support Services				Allied Health & Nursing Services				Other HACC Services			
	Population	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%
English Speaking Countries	32,018	86.5	2,171	85.9	280,812	85.8	6,714	87.9	81,661	88.4	5,059	86.4	144,765	86.2
Other NES countries	2,644	7.1	173	6.8	23,734	7.3	454	5.9	5,273	5.7	387	6.6	11,501	6.9
Italy	939	2.5	79	3.1	9,482	2.9	204	2.7	2,319	2.5	155	2.6	4,625	2.8
Netherlands	787	2.1	69	2.7	9,008	2.8	159	2.1	1,952	2.1	185	3.2	4,639	2.8
Germany	621	1.7	35	1.4	4,211	1.3	111	1.5	1,199	1.3	71	1.2	2,334	1.4
Total	37,009	100	2,527	100	327,247	100	7,642	100	92,404	100	5,857	100	167,864	100

Notes: HACC clients - aged 70 and over      NES = Non English Speaking

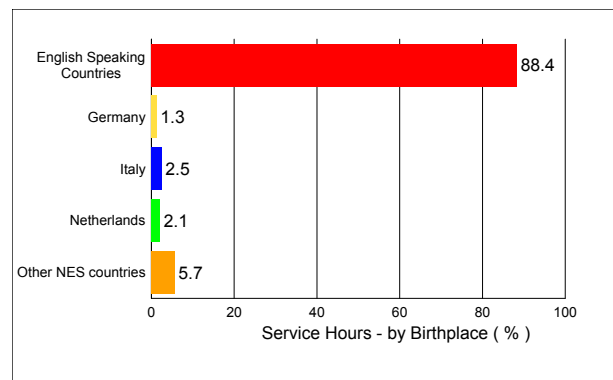
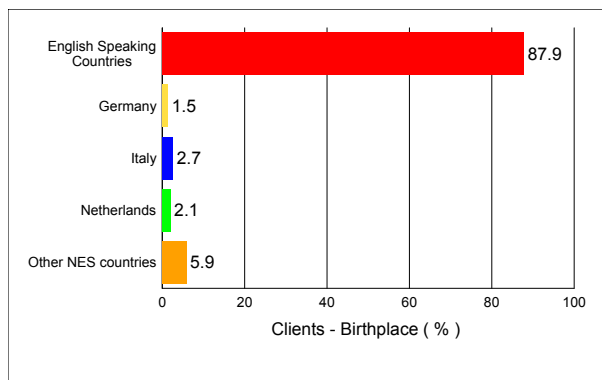
**Population aged 70 and over, 2006**



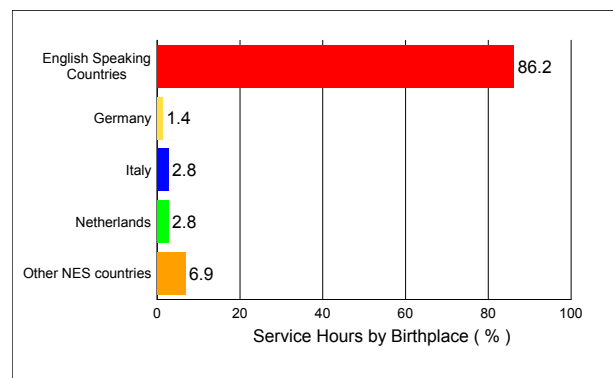
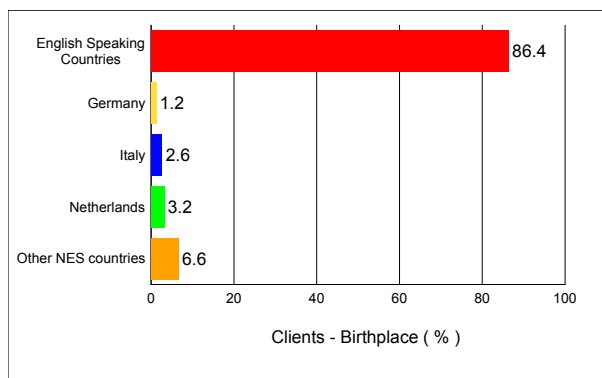
**Social Support Services**



**Allied Health and Nursing Services**



**Other HACC services**



**Summary - Gippsland**

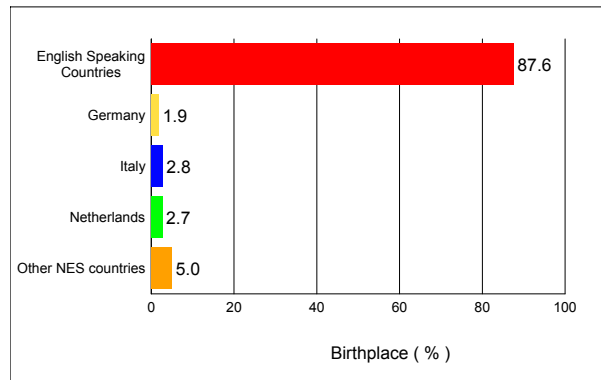
**2006-07 HACC**

**Department of Human Services Region**

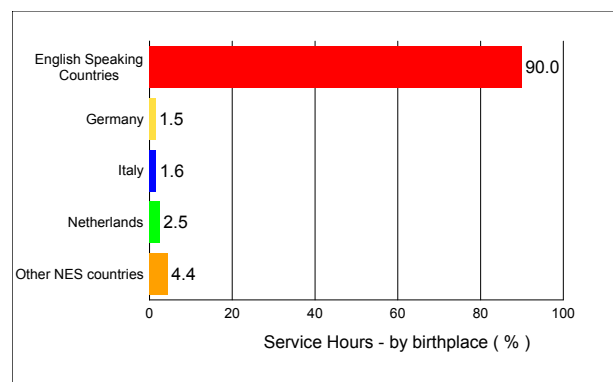
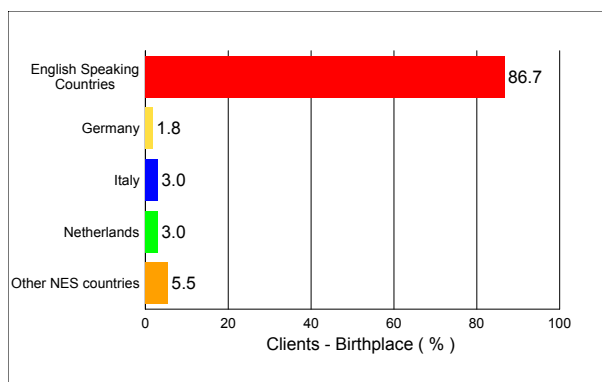
Birthplace	Population aged 70 and over, 2006		Social Support Services				Allied Health & Nursing Services				Other HACC Services			
	Population	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%
English Speaking Countries	22,592	87.6	1,460	86.7	165,007	90.0	5,397	90.0	60,089	88.6	3,456	89.9	87,956	90.5
Other NES countries	1,298	5.0	92	5.5	8,105	4.4	220	3.7	2,606	3.8	165	4.3	3,152	3.2
Italy	720	2.8	50	3.0	2,954	1.6	168	2.8	2,813	4.1	90	2.3	3,060	3.1
Netherlands	691	2.7	51	3.0	4,587	2.5	137	2.3	1,534	2.3	78	2.0	1,565	1.6
Germany	483	1.9	31	1.8	2,702	1.5	77	1.3	760	1.1	54	1.4	1,406	1.4
Total	25,784	100	1,684	100	183,355	100	5,999	100	67,802	100	3,843	100	97,139	100

Notes: HACC clients - aged 70 and over      NES = Non English Speaking

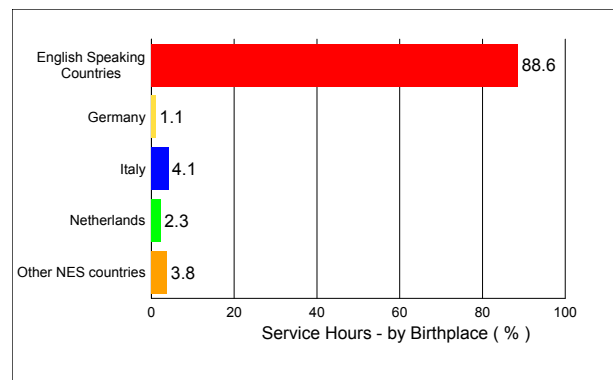
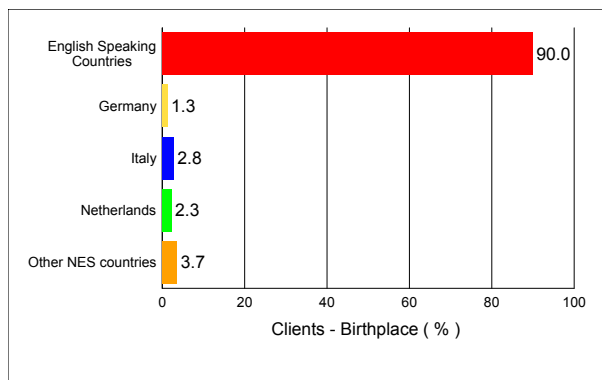
**Population aged 70 and over, 2006**



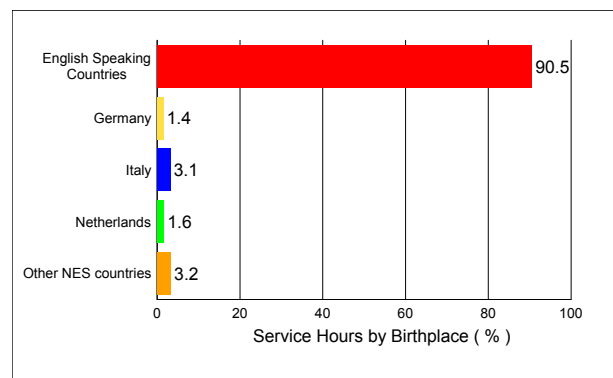
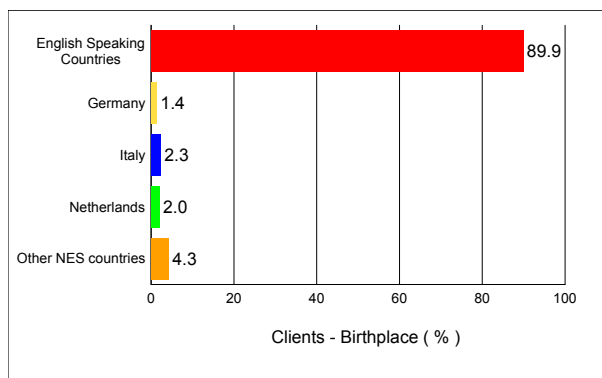
**Social Support Services**



**Allied Health and Nursing Services**



**Other HACC services**



**Summary - Grampians**

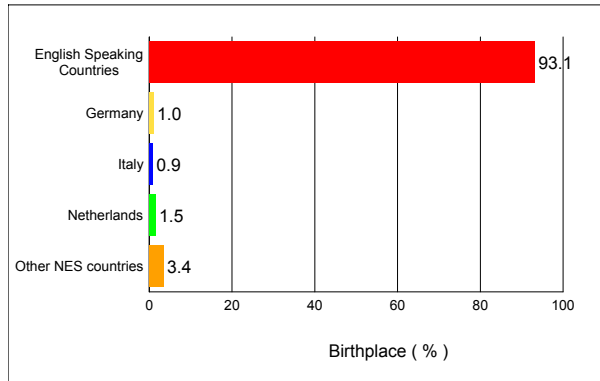
**2006-07 HACC**

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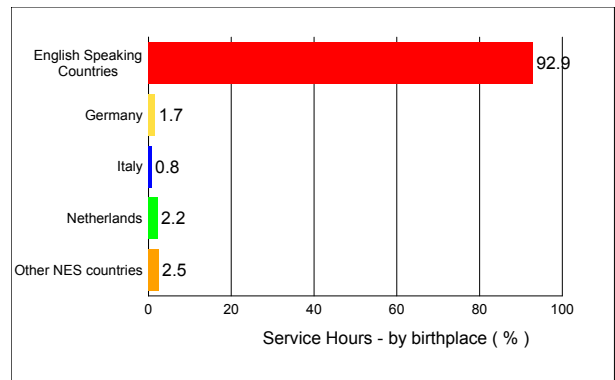
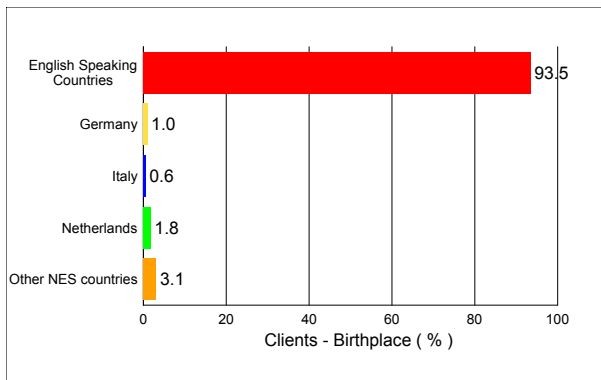
Birthplace	Population aged 70 and over, 2006		Social Support Services				Allied Health & Nursing Services				Other HACC Services			
	Population	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%
English Speaking Countries	19,407	93.1	1,860	93.5	206,525	92.9	4,027	95.3	63,762	94.6	3,613	96.0	105,595	95.6
Other NES countries	714	3.4	62	3.1	5,524	2.5	80	1.9	1,740	2.6	71	1.9	2,070	1.9
Netherlands	310	1.5	36	1.8	4,935	2.2	53	1.3	980	1.5	42	1.1	1,677	1.5
Germany	218	1.0	20	1.0	3,688	1.7	35	0.8	352	0.5	21	0.6	672	0.6
Italy	186	0.9	11	0.6	1,723	0.8	32	0.8	540	0.8	15	0.4	431	0.4
Total	20,835	100	1,989	100	222,395	100	4,227	100	67,374	100	3,762	100	110,446	100

Notes: HACC clients - aged 70 and over      NES = Non English Speaking

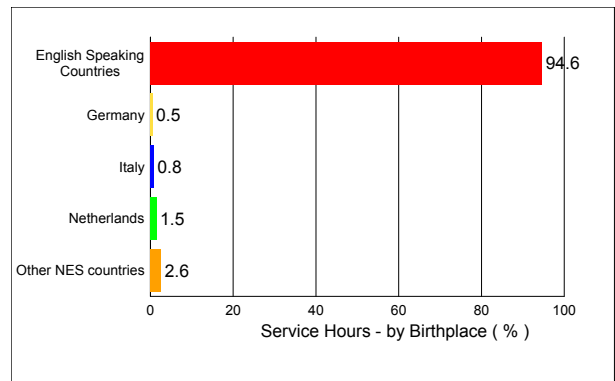
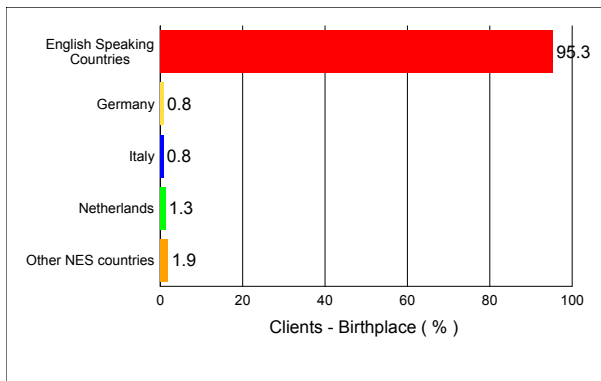
**Population aged 70 and over, 2006**



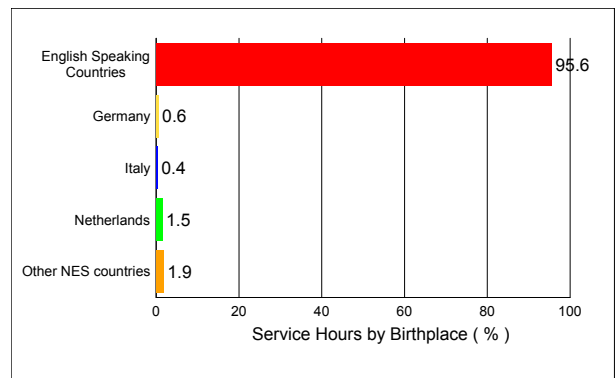
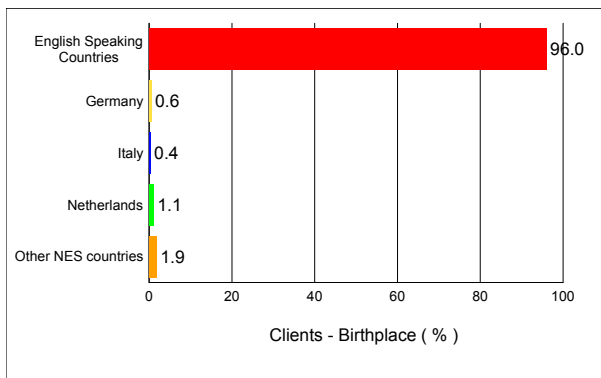
**Social Support Services**



**Allied Health and Nursing Services**



**Other HACC services**



**Summary - Hume**

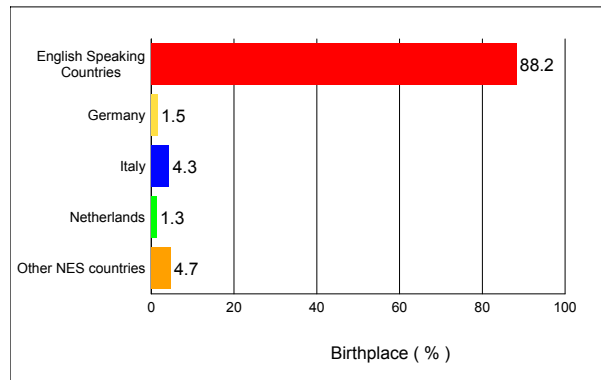
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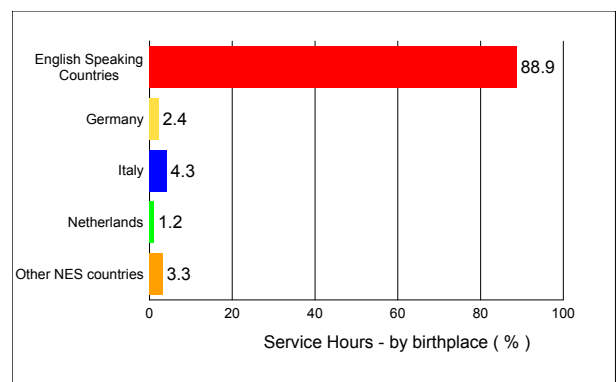
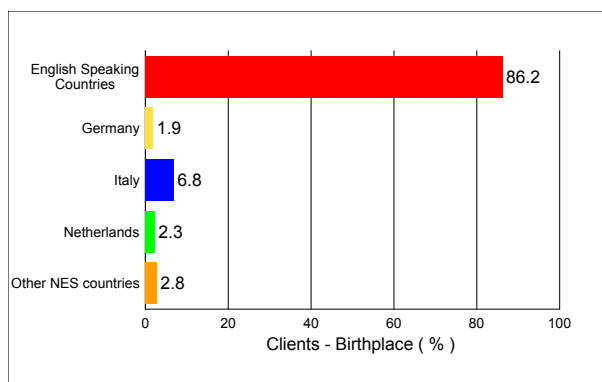
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	Population	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%
English Speaking Countries	21,587	88.2	1,732	86.2	199,798	88.9	4,219	89.4	63,593	87.3	3,736	91.6	95,975	90.7
Other NES countries	1,143	4.7	56	2.8	7,417	3.3	190	4.0	3,635	5.0	130	3.2	3,524	3.3
Italy	1,053	4.3	137	6.8	9,640	4.3	170	3.6	2,921	4.0	136	3.3	4,165	3.9
Germany	374	1.5	38	1.9	5,297	2.4	85	1.8	1,820	2.5	44	1.1	1,205	1.1
Netherlands	315	1.3	46	2.3	2,669	1.2	57	1.2	885	1.2	33	0.8	980	0.9
Total	24,472	100	2,009	100	224,821	100	4,721	100	72,854	100	4,079	100	105,850	100

Notes: HACC clients - aged 70 and over      NES = Non English Speaking

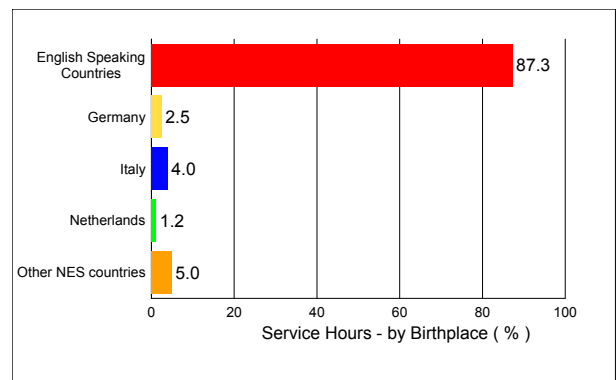
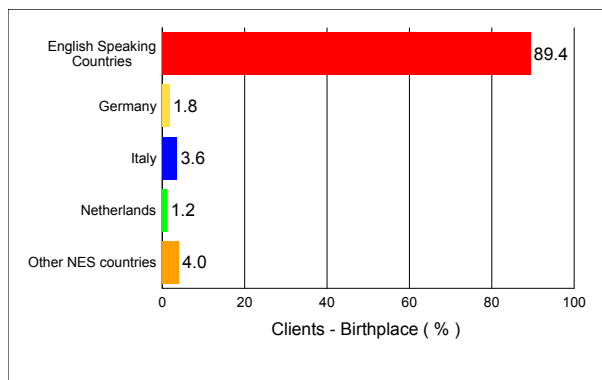
**Population aged 70 and over, 2006**



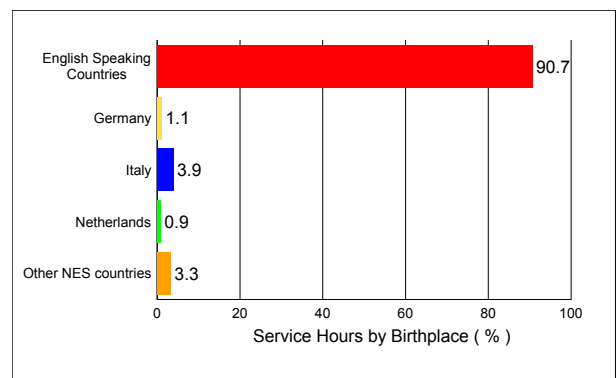
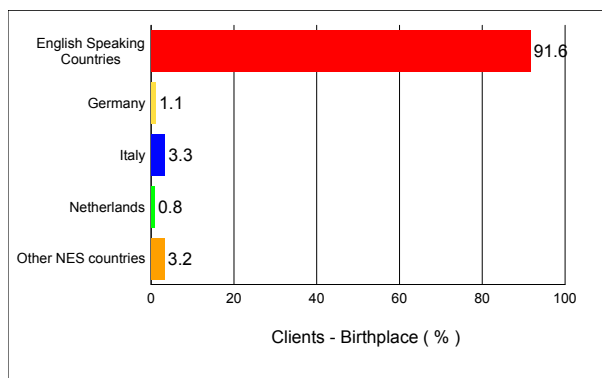
**Social Support Services**



**Allied Health and Nursing Services**



**Other HACC services**



**Summary - Loddon Mallee**

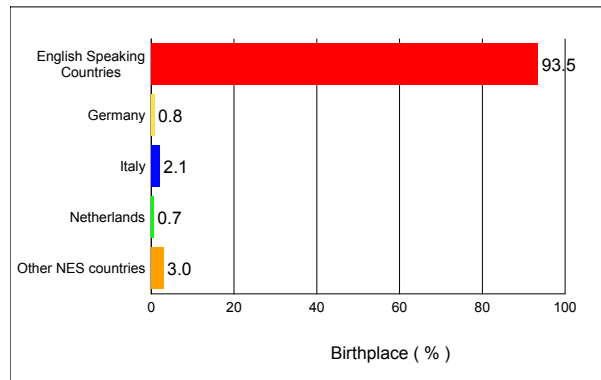
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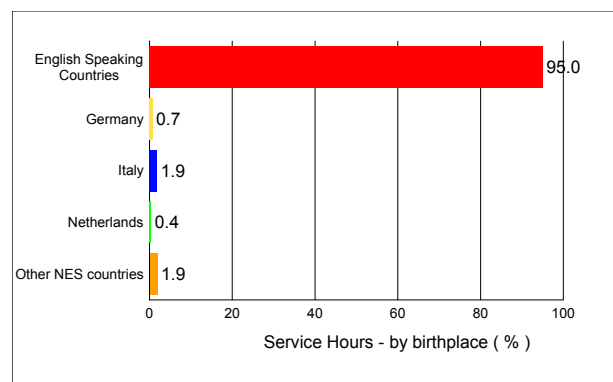
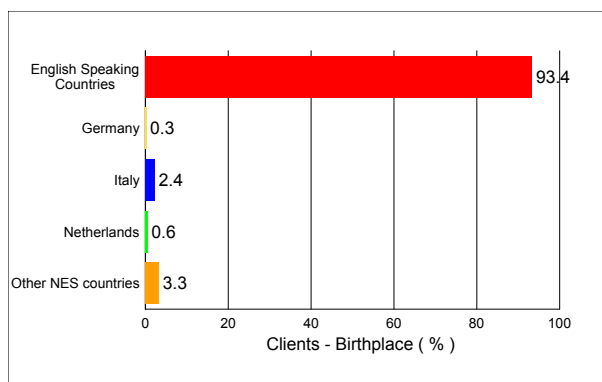
Birthplace	Population aged 70 and over, 2006		Social Support Services				Allied Health & Nursing Services				Other HACC Services			
	Population	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%
English Speaking Countries	28,005	93.5	3,061	93.4	303,963	95.0	6,003	94.9	89,471	93.6	5,484	94.8	128,279	93.6
Other NES countries	899	3.0	109	3.3	6,210	1.9	145	2.3	2,854	3.0	122	2.1	2,644	1.9
Italy	631	2.1	78	2.4	5,984	1.9	109	1.7	2,322	2.4	117	2.0	5,005	3.7
Germany	228	0.8	10	0.3	2,324	0.7	39	0.6	639	0.7	31	0.5	572	0.4
Netherlands	197	0.7	19	0.6	1,341	0.4	29	0.5	290	0.3	28	0.5	552	0.4
Total	29,960	100	3,277	100	319,822	100	6,325	100	95,576	100	5,782	100	137,053	100

Notes: HACC clients - aged 70 and over      NES = Non English Speaking

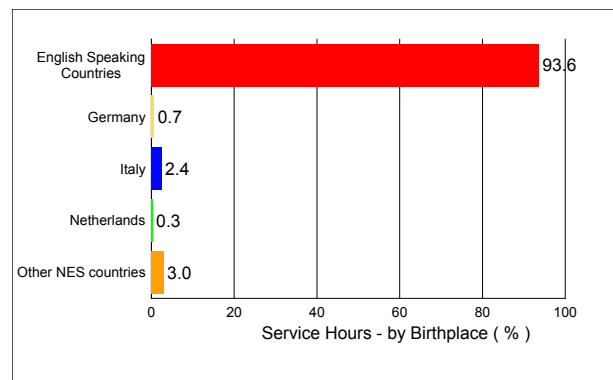
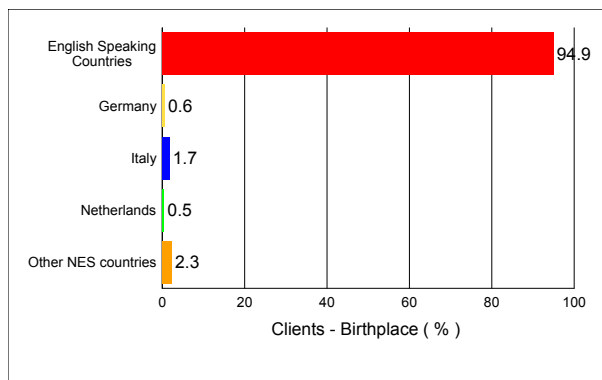
**Population aged 70 and over, 2006**



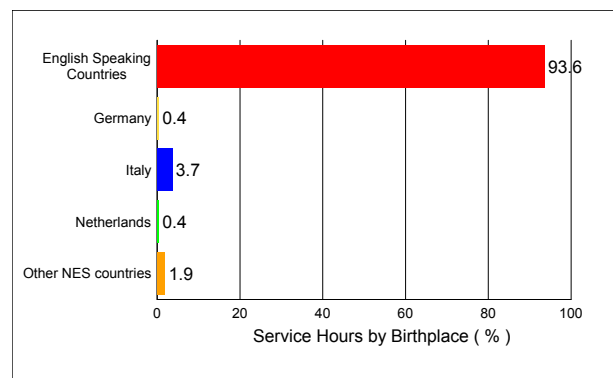
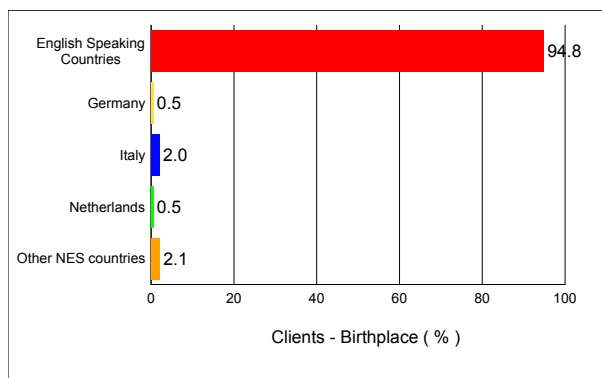
**Social Support Services**



**Allied Health and Nursing Services**



**Other HACC services**



**Summary - Eastern Metro**

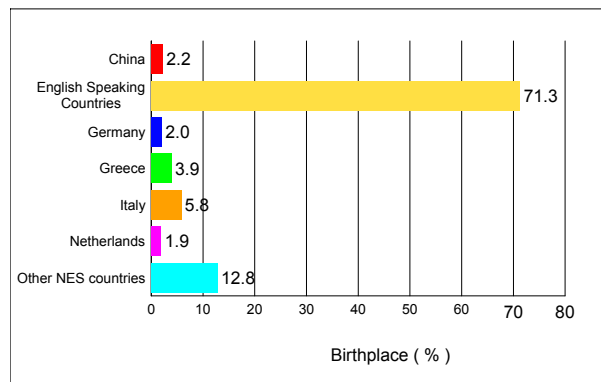
**2006-07 HACC**

**Department of Human Services Region**

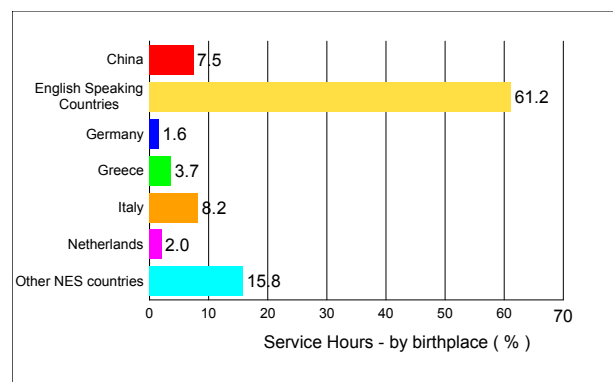
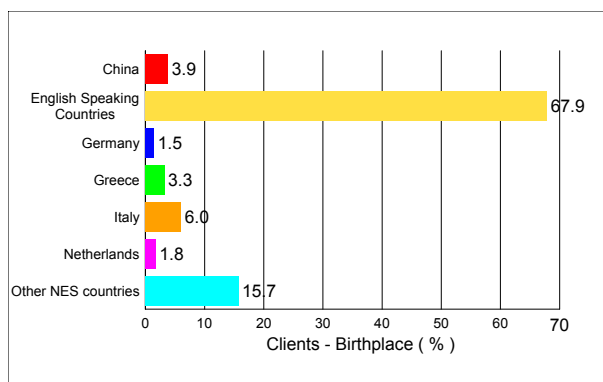
Birthplace	Population aged 70 and over, 2006		Social Support Services				Allied Health & Nursing Services				Other HACC Services			
	Population	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%
English Speaking Countries	63,669	71.3	4,213	67.9	358,752	61.2	7,396	72.6	126,022	76.7	9,287	76.3	272,881	75.3
Other NES countries	11,405	12.8	975	15.7	92,787	15.8	1,242	12.2	17,346	10.6	1,304	10.7	40,144	11.1
Italy	5,213	5.8	375	6.0	48,372	8.2	649	6.4	9,151	5.6	702	5.8	23,065	6.4
Greece	3,519	3.9	202	3.3	21,586	3.7	403	4.0	5,658	3.4	341	2.8	10,092	2.8
China	1,980	2.2	239	3.9	43,798	7.5	112	1.1	1,289	0.8	110	0.9	2,462	0.7
Germany	1,825	2.0	93	1.5	9,281	1.6	193	1.9	2,457	1.5	244	2.0	6,601	1.8
Netherlands	1,701	1.9	109	1.8	12,024	2.0	188	1.8	2,424	1.5	185	1.5	6,942	1.9
Total	89,312	100	6,206	100	586,599	100	10,183	100	164,347	100	12,173	100	362,186	100

Notes: HACC clients - aged 70 and over      NES = Non English Speaking

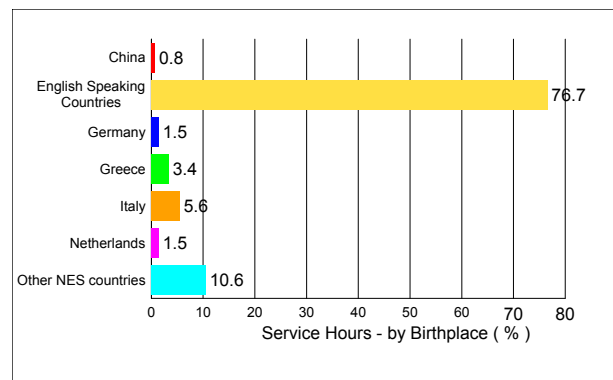
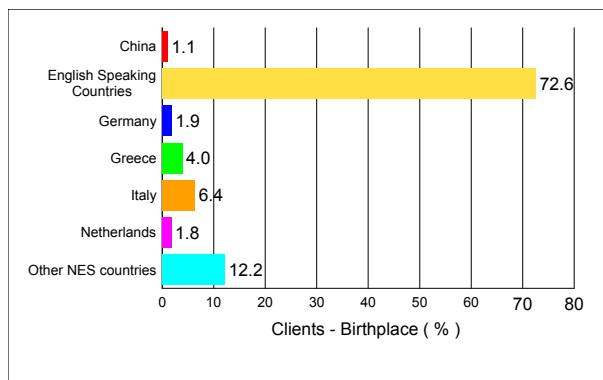
Population aged 70 and over, 2006



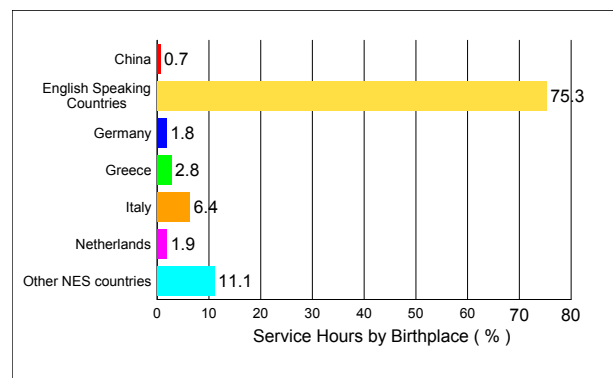
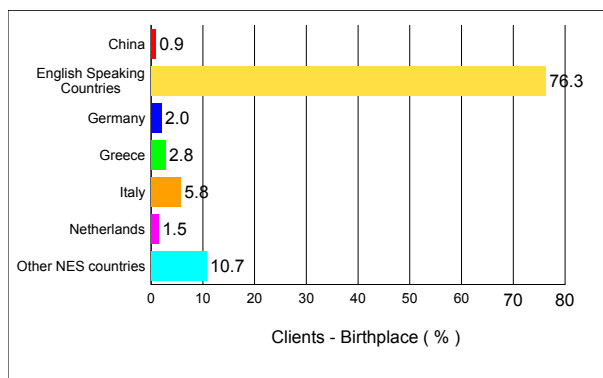
Social Support Services



Allied Health and Nursing Services



Other HACC services



**Summary - N & W Metro**

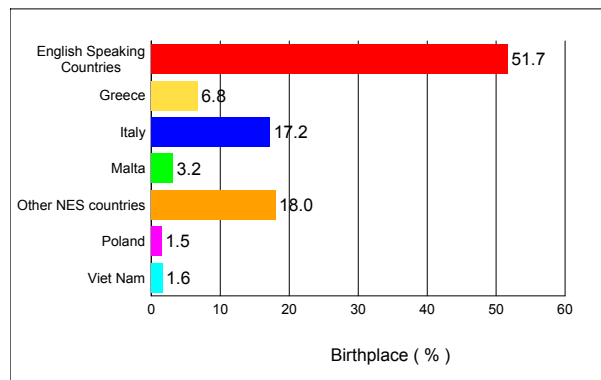
**2006-07 HACC**

**Department of Human Services Region**

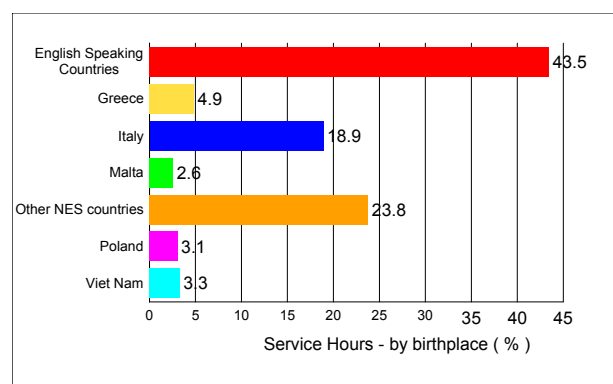
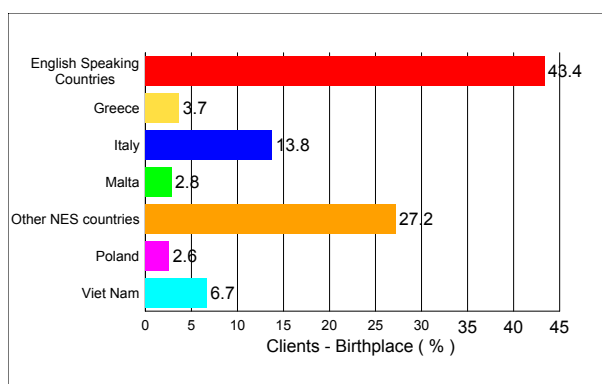
Birthplace	Population aged 70 and over, 2006		Social Support Services				Allied Health & Nursing Services				Other HACC Services			
	Population	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%
English Speaking Countries	54,879	51.7	2,560	43.4	339,139	43.5	8,604	57.6	137,572	60.3	9,175	57.2	272,311	57.2
Other NES countries	19,101	18.0	1,603	27.2	185,630	23.8	2,098	14.0	31,322	13.7	2,060	12.8	61,954	13.0
Italy	18,262	17.2	812	13.8	147,735	18.9	2,656	17.8	35,268	15.5	3,219	20.1	95,224	20.0
Greece	7,174	6.8	217	3.7	37,955	4.9	732	4.9	11,031	4.8	955	6.0	26,993	5.7
Malta	3,363	3.2	167	2.8	20,239	2.6	469	3.1	5,344	2.3	312	1.9	9,208	1.9
Viet Nam	1,724	1.6	393	6.7	25,826	3.3	149	1.0	3,047	1.3	87	0.5	3,505	0.7
Poland	1,645	1.5	152	2.6	23,958	3.1	239	1.6	4,634	2.0	236	1.5	6,831	1.4
Total	106,148	100	5,904	100	780,482	100	14,947	100	228,217	100	16,044	100	476,026	100

Notes: HACC clients - aged 70 and over      NES = Non English Speaking

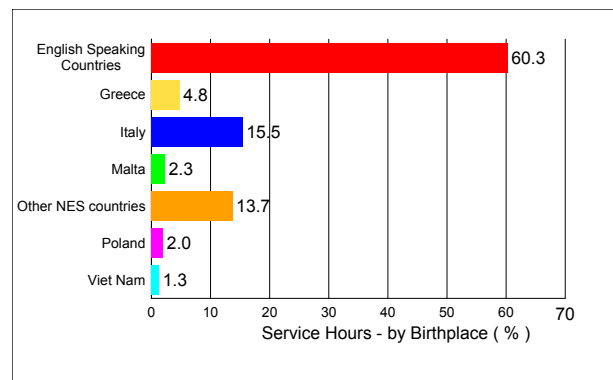
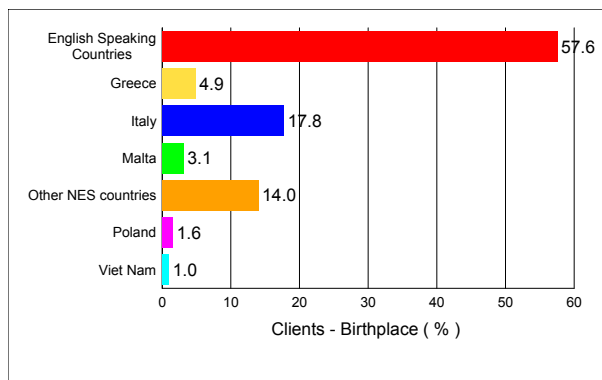
Population aged 70 and over, 2006



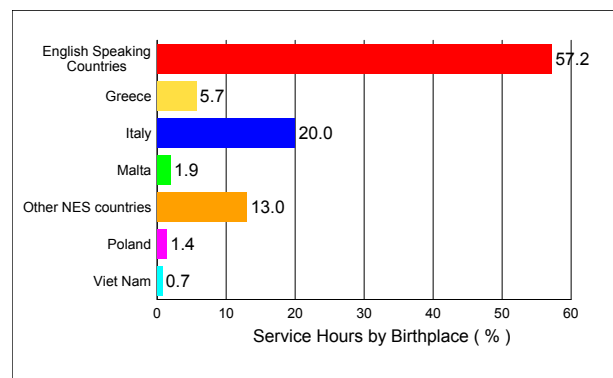
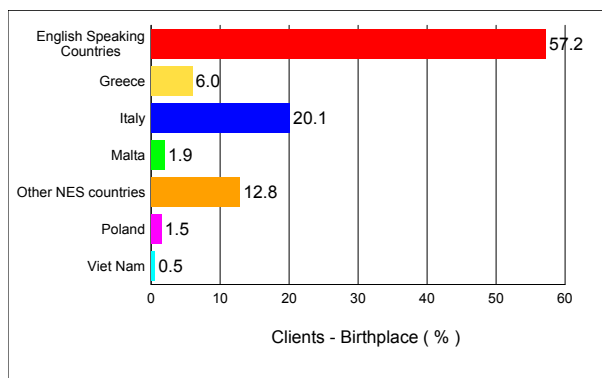
Social Support Services



Allied Health and Nursing Services



Other HACC services



**Summary - Southern Metro**

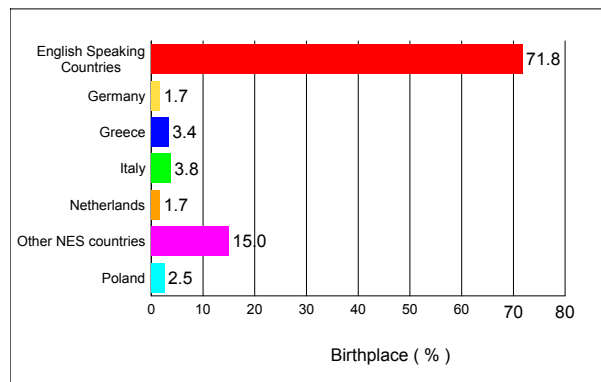
**2006-07 HACC**

**Department of Human Services Region**

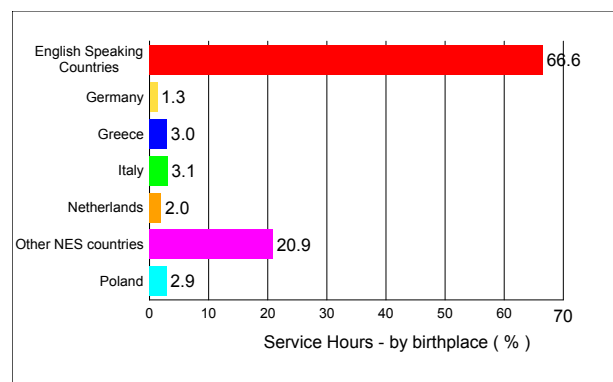
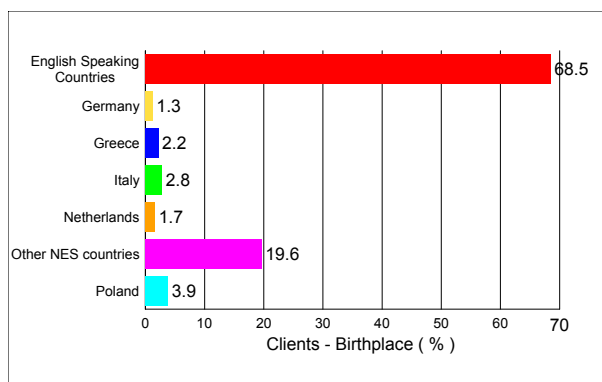
Birthplace	Population aged 70 and over, 2006		Social Support Services				Allied Health & Nursing Services				Other HACC Services			
	Population	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%	HACC Clients	%	Service Hours	%
English Speaking Countries	74,615	71.8	3,569	68.5	359,509	66.6	11,338	73.8	176,013	76.0	11,863	74.5	359,575	72.1
Other NES countries	15,591	15.0	1,023	19.6	112,990	20.9	2,138	13.9	28,942	12.5	2,078	13.0	78,821	15.8
Italy	3,942	3.8	147	2.8	16,891	3.1	666	4.3	9,203	4.0	522	3.3	18,277	3.7
Greece	3,551	3.4	115	2.2	16,383	3.0	445	2.9	5,787	2.5	412	2.6	10,415	2.1
Poland	2,645	2.5	201	3.9	15,912	2.9	286	1.9	5,051	2.2	575	3.6	17,335	3.5
Germany	1,800	1.7	67	1.3	7,270	1.3	249	1.6	3,681	1.6	231	1.5	7,507	1.5
Netherlands	1,784	1.7	87	1.7	10,976	2.0	237	1.5	2,787	1.2	247	1.6	6,972	1.4
Total	103,928	100	5,209	100	539,929	100	15,359	100	231,464	100	15,928	100	498,900	100

Notes: HACC clients - aged 70 and over      NES = Non English Speaking

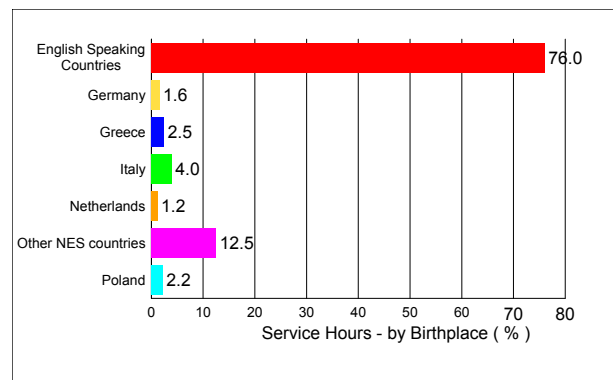
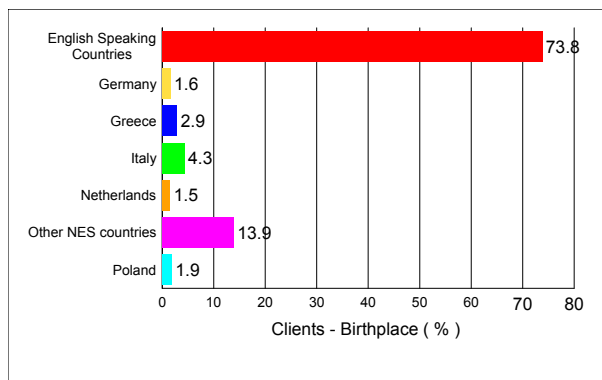
Population aged 70 and over, 2006



Social Support Services



Allied Health and Nursing Services



Other HACC services

