

Are you thinking
of using a pest
control service?
Making the right choice

Contacts

Emergency Services	→	000
Who can I contact for help and advice if I think I might be suffering from side effects of pesticide exposure?	→	Your Doctor Poisons Information 13 11 26
Who can I contact if I want to know about the health effects of pesticides?	→	Department of Human Services (03) 9637 4156
Who can I contact if I have concerns about licence details and/or people using pesticides without a licence?	→	Department of Human Services (03) 9637 4156
Who can I contact about the chemicals that can be used for pest control?	→	Chemical Information Service (03) 9210 9379 <i>(Department of Primary Industries)</i> www.dpi.vic.gov.au
Who can I contact if a pest control job was not performed safely?	→	Department of Human Services (03) 9637 4156 Victorian WorkCover Authority 1800 13 60 89 www.workcover.vic.gov.au
Where can I find a directory of pest control services?	→	Yellow Pages www.yellowpages.com.au Classifieds Your local paper
Is there an industry association that can provide information about ways to manage pests?	→	Australian Environmental Pest Managers Association (03) 9597 0664 www.aepma.com.au
The service provided by the pest control business is different from what the business indicated it would do. Who can I contact for advice?	→	1. The Pest Control Business 2. Consumer Affairs Victoria 1300 55 81 81 www.consumer.vic.gov.au
Where can I get more information about pesticides?	→	Your Pest Manager The pesticide manufacturer

The Department of Human Services licenses pest managers, therefore is unable to provide recommendations for particular companies or pest managers.

For any concerns regarding native flora and fauna, contact the Department of Sustainability and Environment Customer Service Centre on 13 61 86.

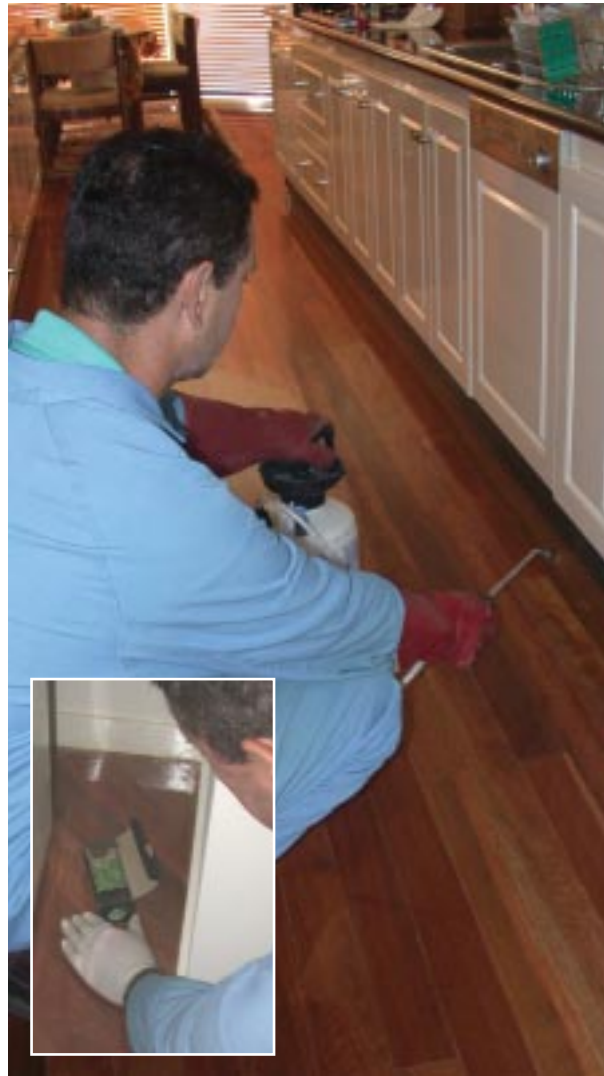
Further information

Department of Human Services
Environmental Health Unit
17/120 Spencer St Melbourne VIC 3000
Phone: (03) 9637 4156
Fax: (03) 9637 4507
Email: pestcontrol@dhs.vic.gov.au

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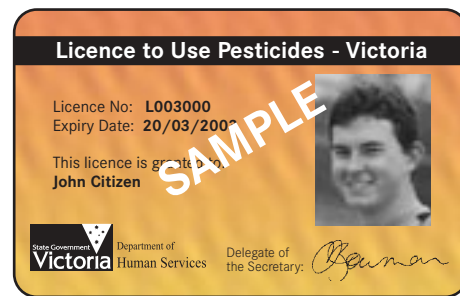
Sometimes you may have pest problems that will be too big for you to manage yourself. For these jobs you should hire a person who holds a *Licence to Use Pesticides* to control the pests.



Who holds a *Licence to Use Pesticides*?

Anyone who uses pesticides in the course of a pest control business in Victoria is required to hold a licence under the *Victorian Health Act 1958*. The licence is issued by the Department of Human Services to persons who have attained an appropriate qualification. The qualification includes training in the safe handling, storage and application of pesticides, and the identification and management of pests.

The Victorian **Licence to Use Pesticides** is a photo ID licence like the one pictured below:



The Victorian **Licence to Use Pesticides** authorises the person to use certain types of pesticides. The arrow below indicates an authorisation on a licence.

→

The person named on this card is licensed under section 108C of the Health Act 1958 to use the following pesticides.

Pesticides (excluding fumigants) formulated for the control of arthropods, rodents, birds and fungi.

This licence is valid until 20/03/2003, unless suspended or revoked in accordance with the provisions of the Act or the Regulations thereunder.

How do I know if a person with a *Licence to Use Pesticides* can deal with *my* pest problem?

A person who holds a **Licence to Use Pesticides** can have up to 3 different authorisations listed on their licence. You should check the licence to see if they have the appropriate authorisation for your job. The three authorisations are:

- **Pesticides (excluding fumigants) formulated for the control of arthropods, rodents, birds and fungi**
For pests such as spiders, cockroaches, termites, ants, house mice, roof or black rats, and common or Norway rats, fleas, mites, silverfish, flies, wasps, mosquitoes, beetles, bees and introduced birds.
- **Pesticides formulated for the control of pest animals**
For pests such as rabbits and foxes in and around domestic and commercial buildings in urban areas.
- **Fumigants**
Primarily for specialised pest control, such as fumigation of furniture, machinery and clothing for quarantine purposes.



If your pest problem is not listed above, contact the Department of Human Services for advice.

Why should I hire a person who holds a *Licence to Use Pesticides*?

It is illegal for a person in a pest control business to apply pesticides without a licence.

A person with a **Licence to Use Pesticides** should:

- Identify the pest and its habitat
- Determine an appropriate pest management plan
- Apply, handle and store pesticides safely
- Provide information and advice about the pesticides they use
- Answer your questions.

Checklist for selecting a pest control service:

What should you do?

- Obtain several quotes for the job
- Talk to neighbours or friends who might be able to recommend services
- Check that the person who will be applying the pesticides holds a valid Victorian **Licence to Use Pesticides**
- Check the authorisation on their licence
- If unsure, verify their details with the Department of Human Services 03 9637 4156
- Ask questions.