

# Quality of Care Reports

Accreditation



# Accreditation

- National Standards
- Externally reviewed
- Based on evidence that is relevant, current, reliable and corroborated
- Systems and processes to ensure quality & safety
- Focus on continuous improvement
- Required for funding

# Quality of Care Report

- Status
  - QICSA
    - Commendations
    - Leading Practice
  - ACHS
    - EA
    - OA
  - Recommendations for improvement / Continuous Improvement Plans

# Quality of Care Report

- Explanations
- Case Studies focusing on improvements, commendations etc..
- Consumer / Staff Narratives
- Data Presentation – preferably benchmarked or time series
- Awards

# What does the community need to know?

- Need reassurance that systems exist
- Need to see a regular planning process for system review and continuous improvement
- Need to have a range of indicators that support effectiveness of systems that can be tracked over time and benchmarked with other like agencies