

# Improving Cancer Services in Victoria



## The Story of the Breast Services Enhancement Program

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# Change



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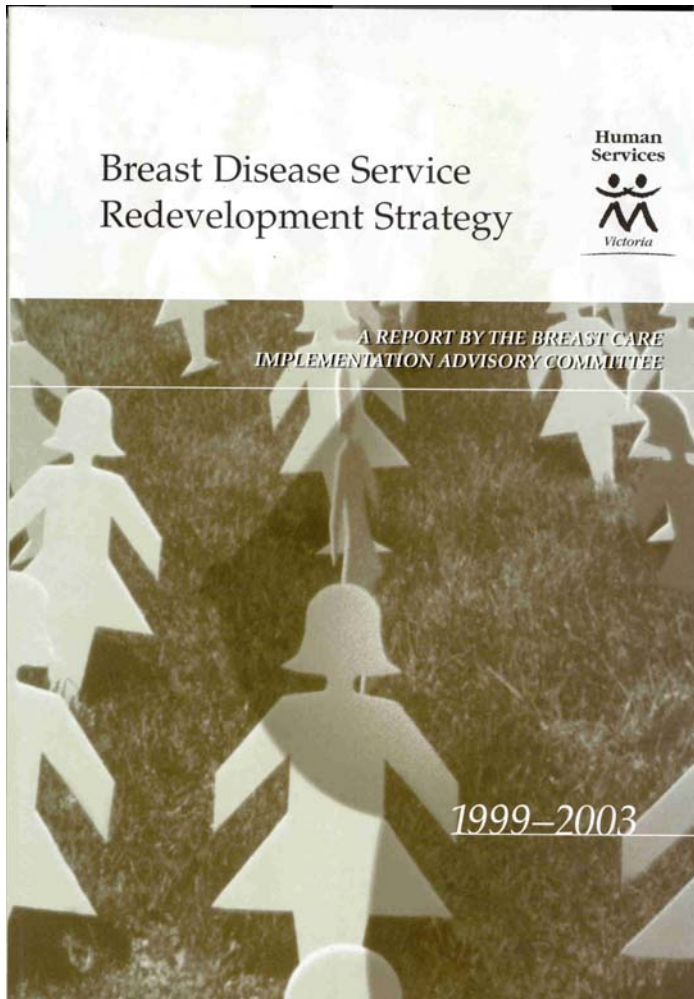
**“Don’t tell me to improve my diet.  
I ate a carrot once and nothing happened!”**

# Victoria's Commitment to Service Redevelopment in Cancer



- *Fighting Cancer Policy*
- Ministerial Taskforce on Cancer
- Cancer Coordination Unit in DHS
- *Cancer Services Framework for Victoria*
  - Integrated Cancer Services
  - Service development in tumour streams
  - Standards, role designation, accreditation

# Breast Disease Service Redevelopment Strategy



# Breast Services Enhancement Program



## Role:

- To trial quality improvement approaches
- To build links between service providers to implement best practice

## Core values:

- Ensure service development across Victoria
- Engage local clinicians, consumers and communities
- Build ownership of the change process

# Key BSEP features



- Funded 9 demonstration models
- Program manager
- Clinical coordinator
- Services had to commit to working together
- Steering/reference group of broader stakeholders
- Consumer involvement at all levels
- 4 key priority areas (MDC mandatory)

# Sustaining change



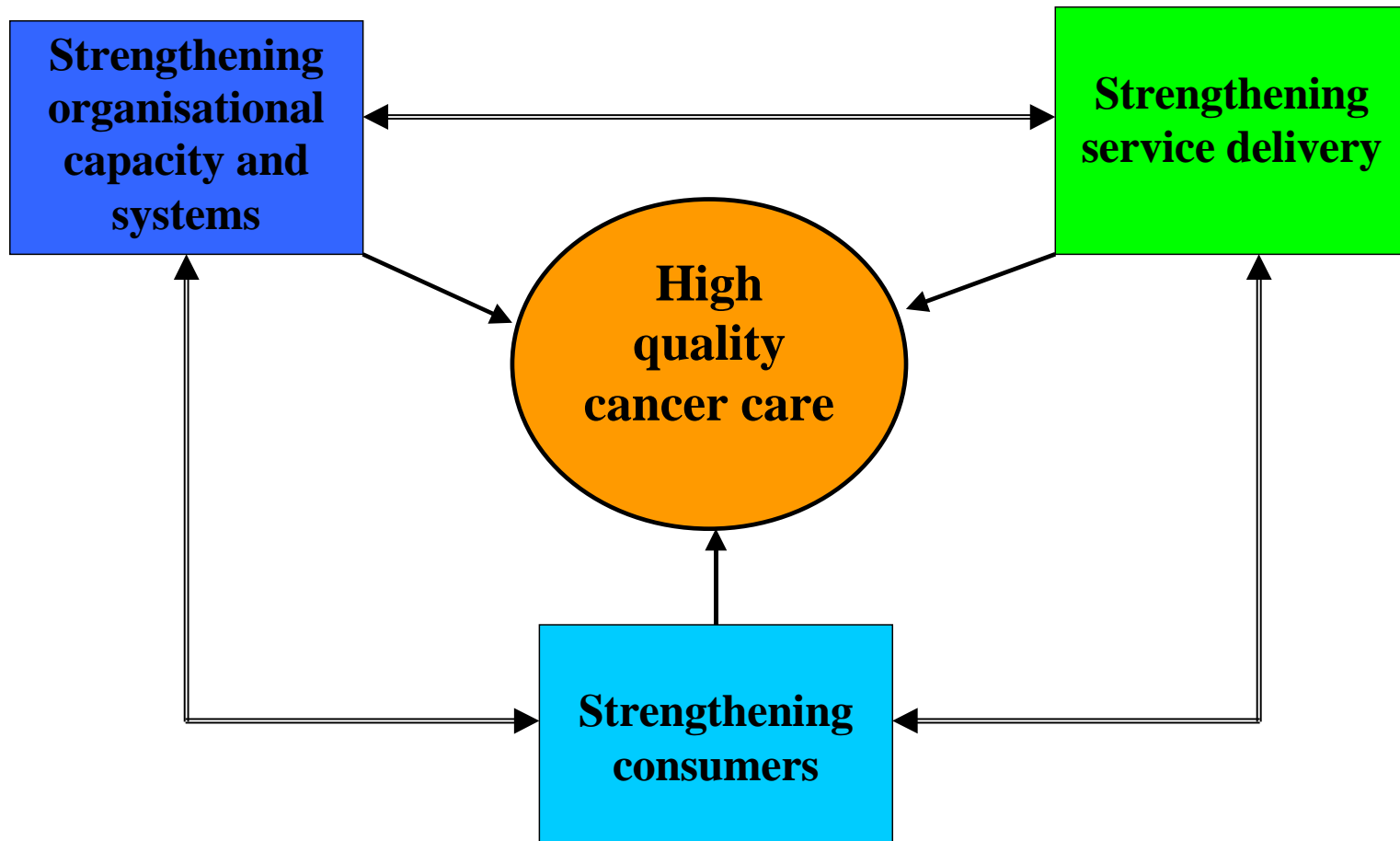
- Sustainability requires new models of care to become embedded, and to be accepted as normal practice.
- Tension between bridging service gaps versus strategic approach and problem-solving.
- Development of new funding models.

# Informing the new cancer agenda



- Cancer Services Framework implementation
- Cancer Services Improvement Program
- Clinicians, consumers, hospital executives working together
- Breast cancer – can continue to model and lead service development
- New cancer agenda will provide the opportunity to take breast cancer service development to the next level

# Structure of the Forum



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