

Victorian Chronic and Complex Care Program



Lea Pope
Manager Continuing Care
Metropolitan Health and Aged Care Services

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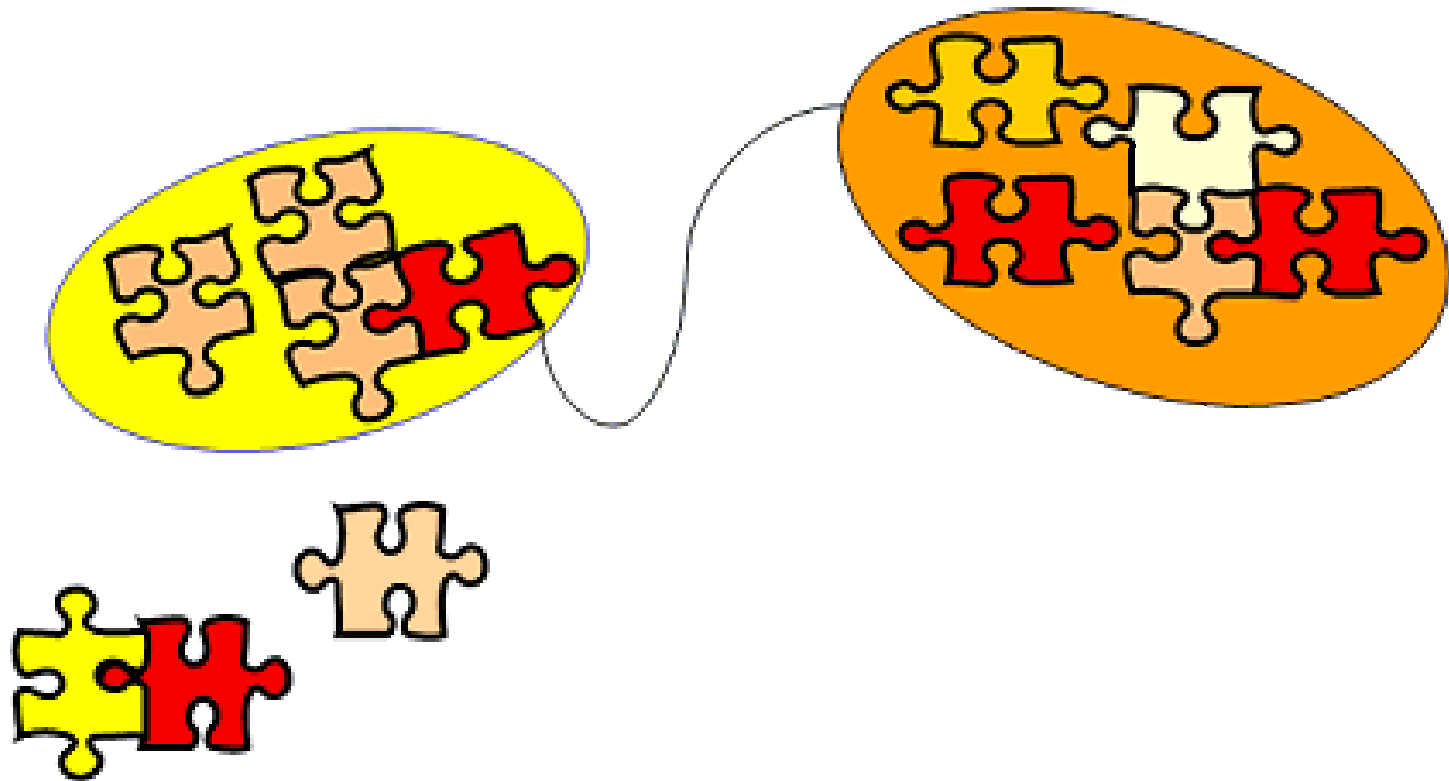
Mainstreaming HARP

- Implement the Victorian Chronic and Complex Care Program
- Develop the diabetes model of care
- Promote advance care planning and remote patient monitoring
- Enhance communication between hospitals, community agencies and GPs

Projects



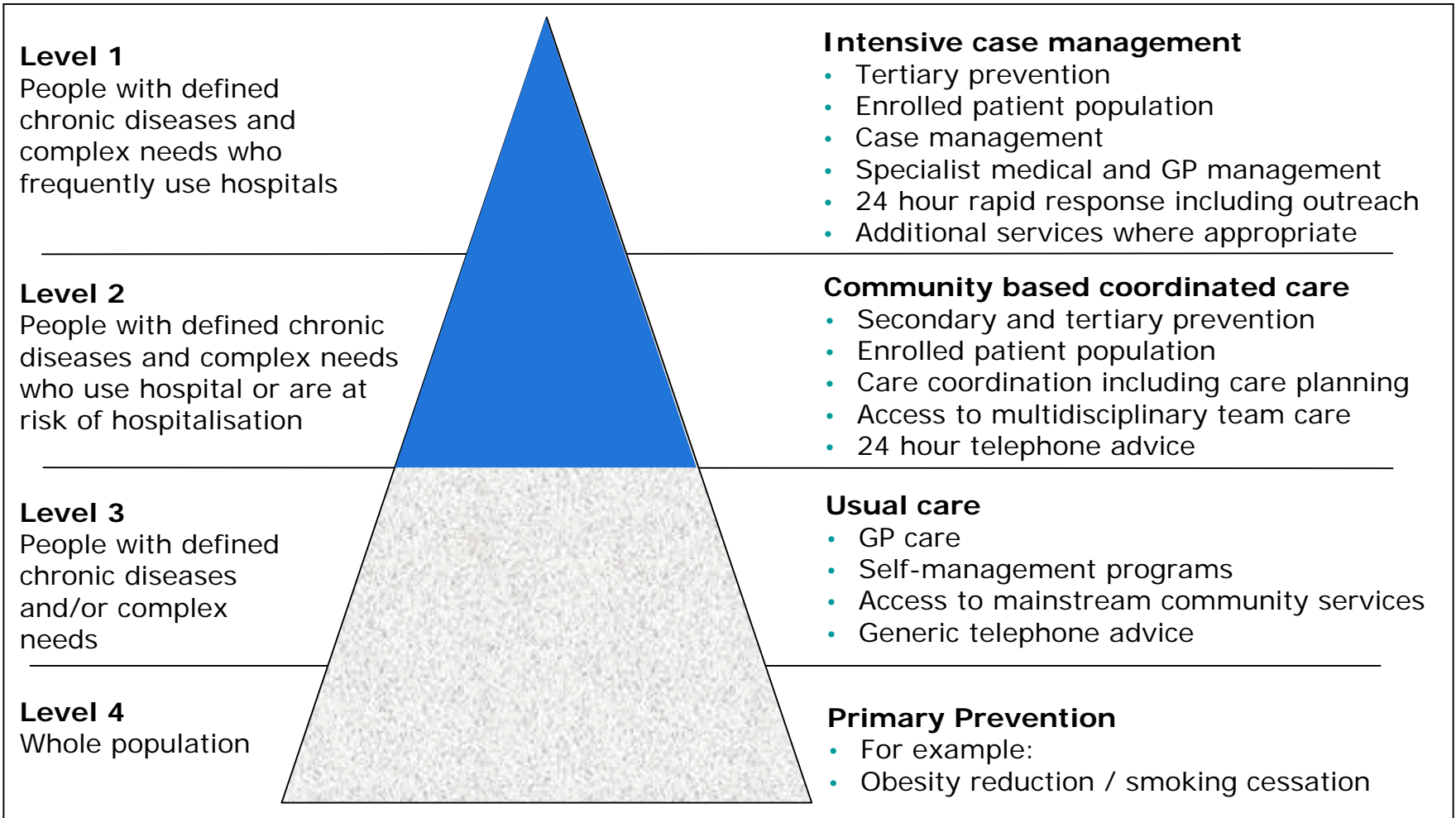
Program



Victorian Chronic and Complex Care Program

- Strategic Directions
- Governance
- Accountability
- Guidelines

Victorian Chronic and Complex Care Program



Strategic Directions



Objectives

- Improve patient outcomes
- Integrate care within and across sectors
- Reduce avoidable hospital admissions and ED presentations
- Provide equitable access to healthcare

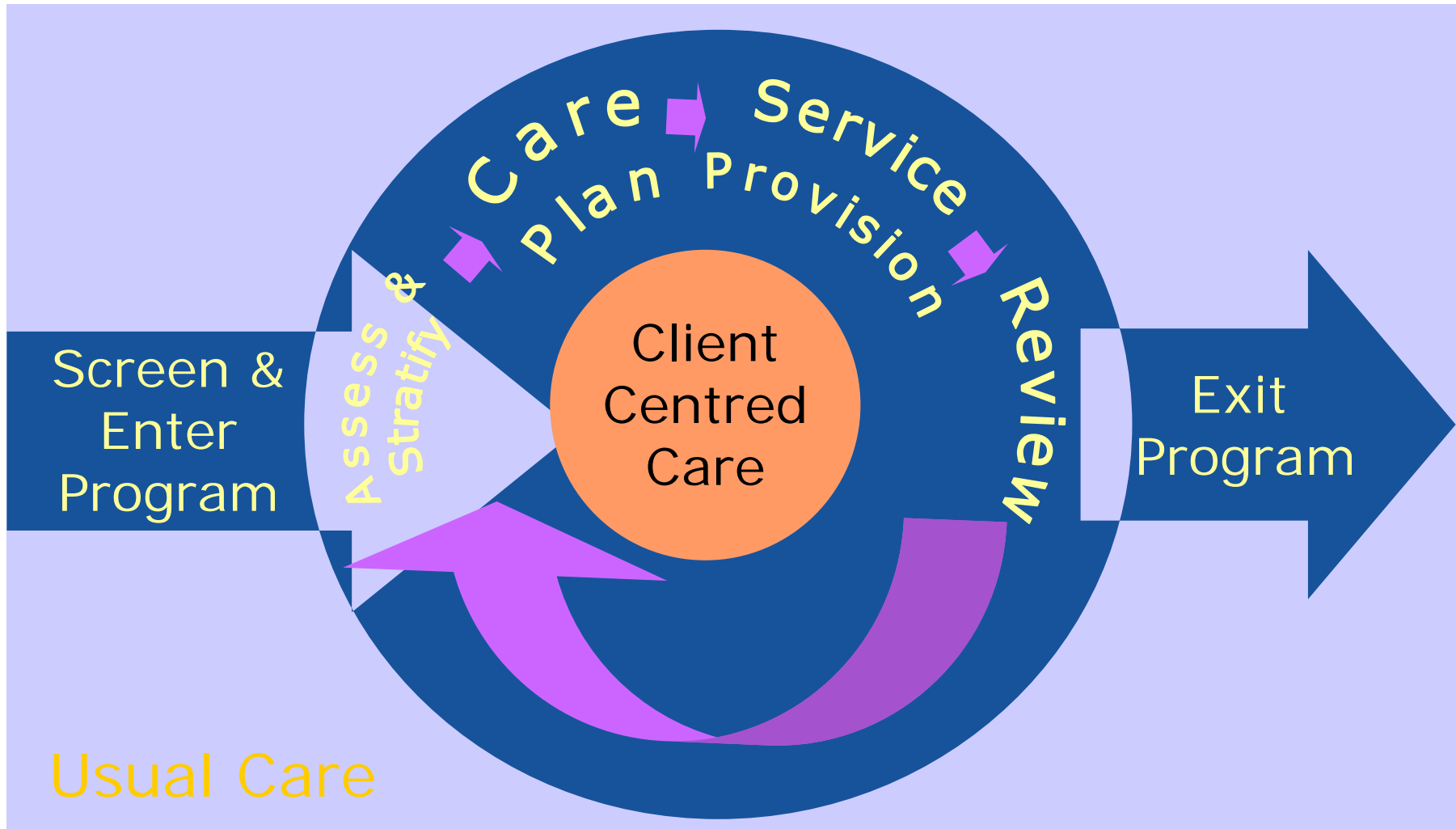
Target Population



Photo courtesy of
Melbourne Easy
Breathers

Principles

1. Patient focus
2. Carer involvement
3. Collaboration
4. Integration
5. Leadership
6. Workforce Development
7. Evidence based practice
8. Quality



Screen & Enter Program

Assess & Stratify

Care Plan

Service Provision

Review

Client Centred Care

Exit Program

Usual Care

Governance

- VCCCP Reference Group
- Guidelines
- Leadership
- Local Alliances
- Accountability

Guidelines

- EQuIP Framework
- Structure
 - Program Guideline
 - Rationale
 - Minimum requirements

Guideline Examples

- Defined point of access
- Assessment and Stratification
- Education and self management
- Flexible funding
- 24 hour contact
- Role of the General Practitioner

Key Priorities

- Improve health outcomes for people with chronic and complex care needs
- Mainstream on the basis of evidence
- Develop strong accountability mechanisms
- Community / hospital collaboration

Next steps

DHS

- Consultation draft of Program Guidelines
- Formally communicate direction
- Establish the VCCCP Reference Group
- Conduct workshops with the sector
- Release of final guidelines

Sector

- Provide feedback on Program Guidelines
- Nominate Program contact person
- Develop or review Local Alliances
- Develop Terms of Reference
- Develop a Program Implementation Plan

Further Information

Guidelines available on

- www.health.vic.gov.au/vcccp
- Information kit