



140 William Street  
Melbourne Vic 3000  
PO Box 4301  
Melbourne Vic 3001  
Australia  
DX 147 Melbourne  
Tel +61 3 9274 5000  
Fax +61 3 9274 5111  
[www.dlaphillipsfox.com](http://www.dlaphillipsfox.com)

**Report on the evaluation of the  
*Care in Your Community* planning trials  
September 2007**

**Department of Human Services**

DLA Phillips Fox is a member of  
DLA Piper Group, an alliance of  
independent legal practices. It is a  
separate and distinct legal entity.

DLA Phillips Fox offices are located  
in Adelaide Auckland Brisbane  
Canberra Melbourne Perth Sydney  
and Wellington.

## Table of contents

<b>Executive summary</b> .....	<b>1</b>
<b>Recommendations</b> .....	<b>7</b>
<b>Introduction</b> .....	<b>12</b>
The <i>Care in Your Community</i> initiative .....	12
Integrated area-based health care planning .....	12
The <i>Care in Your Community</i> vision, principles and approach .....	12
The <i>Care in Your Community</i> area-based planning trials.....	14
<b>Evaluation and support of the Trials</b> .....	<b>15</b>
The role of the Consultants .....	15
Principles for supporting the Trials.....	15
Framework and methodology for evaluating the Trials.....	16
<b>Trial structures</b> .....	<b>18</b>
Planning area characteristics .....	18
Planning Network governance and management arrangements .....	22
Planning Network responsibilities .....	23
Project Set-up.....	26
Planning Network member expectations .....	27
Other planning processes and programs.....	28
<b>Data inputs to the Trials</b> .....	<b>33</b>
Scope of CiYC Trial data analysis .....	33
Efficient management of CiYC population health analyses.....	35
<b>Service profiling and capital planning</b> .....	<b>38</b>
<b>Priority setting processes</b> .....	<b>41</b>
<b>Action planning processes</b> .....	<b>45</b>
Introduction.....	45
Departures from policy and brief.....	46
The importance of service frameworks and models of care.....	46
<b>Consumer and carer engagement</b> .....	<b>50</b>
Intention of policy .....	50
Project-wide initiatives and actions .....	50
Actions taken by the Outer East Trial .....	52
Action taken by the South East Trial.....	53
Action taken by the Gippsland Trial .....	53
Specification of and support for consumer roles.....	53
<b>CiYC Reports</b> .....	<b>55</b>
Introduction.....	55
General observations .....	56
Phase 1 reports .....	57
Action plans.....	57
<b>CiYC outcomes - partnerships</b> .....	<b>60</b>
Introduction.....	60
Planning, integration and service delivery partnerships .....	61
Engagement in the Planning Networks.....	62
Ongoing partnership opportunities.....	65

<b>Governance of community-based services</b> .....	<b>67</b>
Introduction.....	67
Policy intent.....	67
Trial processes and outcomes.....	68
Issues and recommendations.....	69
<b>Policy enablers</b> .....	<b>71</b>
<b>A structure for future CiYC planning</b> .....	<b>72</b>
Statewide, regional and local planning.....	72
Planning responsibility under CiYC.....	74
Gaining acute health service commitment.....	75
Planning structures for CiYC.....	75
<b>Proposed planning methodology</b> .....	<b>81</b>
Project initiation phase.....	83
Policy and background review phase.....	84
Prioritisation phase.....	84
Consultation phase.....	84
Concept and action plan phase.....	84
Develop reports phase.....	85
<b>Attachments</b> .....	<b>86</b>
Attachment 1 - Documents prepared by the Consultants and the Planning Networks ....	86
Attachment 2 – Survey questionnaire.....	90
Attachment 3 - Governance arrangements.....	101
Attachment 4 – Trial project briefs.....	107
Attachment 5 - Health planning resources.....	159
Attachment 6 – Minimum data set for population health planning.....	161