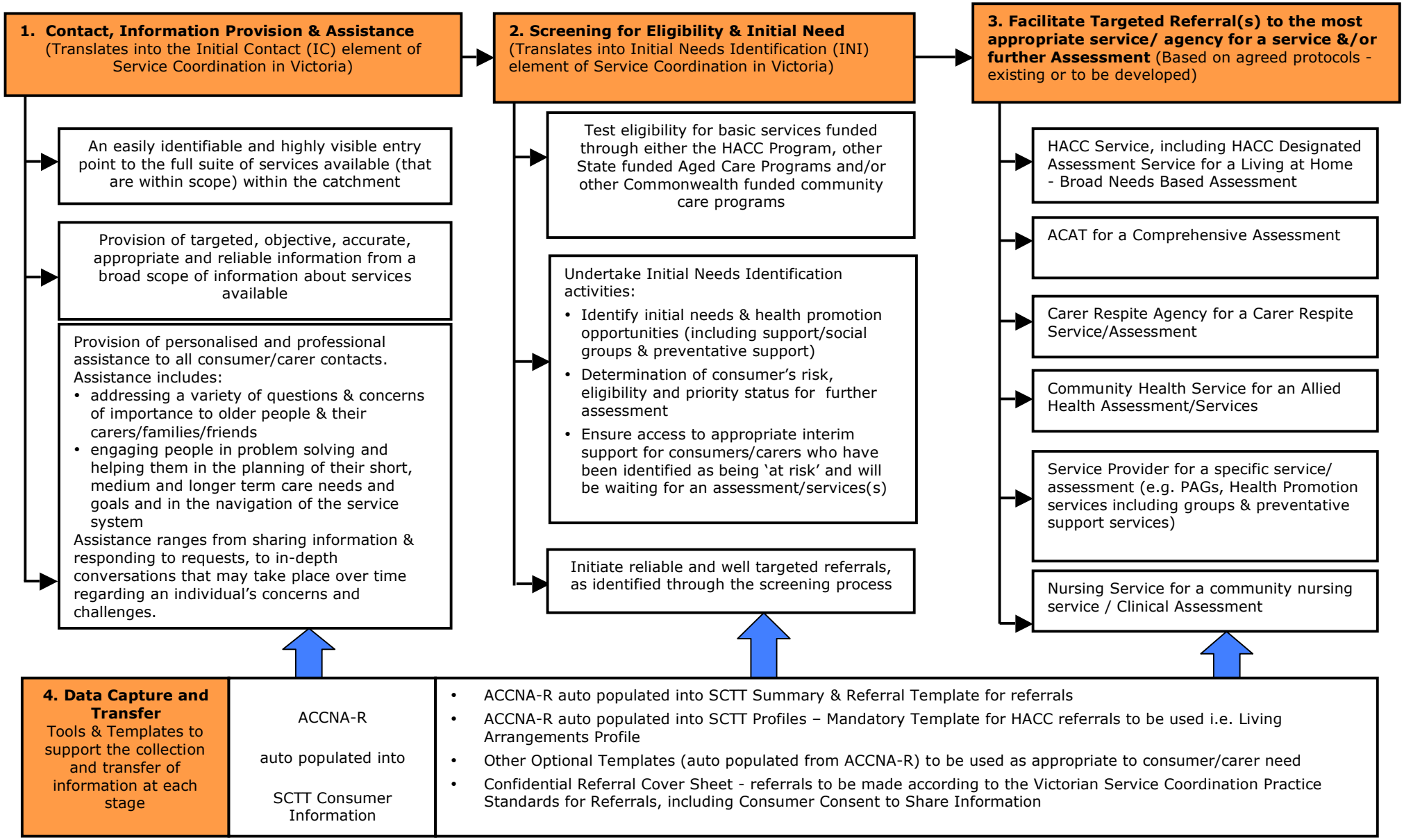Diagrammatic Overview of the Direct2Care Service's Functional Capabilities