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EDITORIAL

Nick Santamaria, Principal Research Scientist - VCACI
Lexie Clayton, Executive Director - VCACI

You will notice that this issue of the VCACI Newsletter has changed in format and content. The reason for the change stems in part from a reorganisation of the VCACI as well as a response to feedback and suggestions from you, our readers. We will continue to profile HITH programs as well as individuals working in the field. Similarly, we will also continue to alert readers to up coming conferences and web sites of interest. What we will try to avoid though is repetition of material published elsewhere such as research articles or their review. This function is best served by our sister publication The HITH Review. We have reorganised our mailing list so that each of you will receive both publications.

The newsletter will continue to focus on advances in HITH treatment but will now include a broader focus on ambulatory health care as well. We have responded to reader's suggestions by including some new columns that will cover State and Federal Government initiatives. Contemporary issues and trends such as the views of consumers, industry updates and personnel changes will also be included, as will features on new devices, as they become available.

As with any change of this type, we are keen to seek your views and suggestions about how to best meet your needs, consequently feel free to contact us through our email or by phone with your views and suggestions.

Where is Sue Daly now?

Since I left the VCACI in May, I have established a health consulting practice and have been on the steep slopes of the GST learning curve and its application in small business. I have had moments when MYOB almost makes complete sense! Major accomplishments include achieving the addendum 'Pty Ltd' and obtaining an ABN number within the designated time-frame.

I am managing projects for a number of clients, including hospitals and health insurers, which generally focus on improving patient care practices. This work has encompassed discharge planning and clinical pathway development in the private hospital sector, examination of the role of Observation Units in improving patient management in Victoria and development of an Infection Control Strategic Plan.

It has also been good to catch up on the Commonwealth Department of Health and Aged Care Evaluation of Early Discharge and HITH in the private sector. Whilst a number of second round trials are underway, the evaluation of Phase 1 trials is now complete with the Commonwealth seeking endorsement from the Minister for release of the final report. These evaluation findings are intended to provide a sound basis for amending the *National Health Act, 1953* to allow

provision of services that substitute for admitted patient care to be included in the national reinsurance arrangements. Hopefully the current discrimination against private patients is approaching an end.

I would be very happy to provide advice or assistance to those of you who are planning new projects and my new contact details are as follows:

Sue Daly and Associates Pty Ltd
7 Andrew Street
Prahran
Victoria 3181

Telephone: 0419 770 153
Fax: 9529 3821
Email: suedaly1@ozemail.com.au

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Dosage and administration

Dosage^{1,2}

Adults: The usual dosage is 1g once daily

Children: The usual dosage is 50-75mg/Kg once daily

Administration¹

IV or IM

IM Injection:

- Use 1% lignocaine solution
- 0.25g or 0.5g in 2mL, 1g in 3.5mL
- Deep intragluteal injection

IV Injection:

- Use water for injection
- 0.25g or 0.5g in 5mL, 1g in 10mL
- Direct IV injection over 2-4 minutes

IV Infusion:

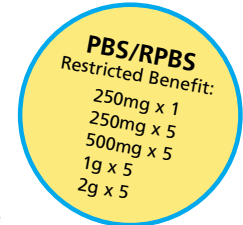
- Use one of the following solutions sodium chloride 0.9%
 sodium chloride 0.45% and glucose 2.5% glucose 5%
 glucose 10% levulose 5% dextran 70 (6%) in glucose 5%
- 2g in 40mL
- Infusion should be over a period of at least 30 minutes

References: 1. Rocephin Approved Product Information 2. Therapeutic Guidelines: Antibiotic, 10th Edition, March 1998.

Please review product information before prescribing.



Roche Products Pty Limited (ACN 000 132 865)
4-10 Inman Rd DEE WHY



New Products

A new digital wound assessment program known as the Alfred/Medseed Wound Imaging System (AMWIS) has been developed by the Directorate of Ambulatory & Community Services at The Alfred hospital. The program is designed to work in conjunction with digital still images taken of a wound. AMWIS imports the image and allows the user to conduct very accurate wound measurements of complex wounds such as ulcers. Other wound assessment data is also entered as is the current wound treatment. AMWIS can produce weekly patient wound progress reports that track the progress of a wound by its surface area as a function of treatment. The AMWIS program also enables the images and reports to be sent in encrypted form to any site connected to the internet making it particularly useful for remote locations wanting a review of a wound by a wound care consultant. AMWIS is currently undergoing further testing and refinement. Reader interested in trialing the system should contact Dr Nick Santamaria, Principal Research Scientist, Ambulatory & Community Services, The Alfred hospital on (03) 9276 2344.

Community Supports and Services

Each newsletter will now feature a community support or service which may be of benefit to Hospital in the Home patients and /or their families. Most of these supports and services will be well known, however it may be useful to read about these services for quick updates on these valuable services.

This edition features the Brain Foundation's (Victoria) Carer Education program. This will be of value for carers of people with acquired brain injury or degenerative neurological conditions, including stroke. Thankyou to Ms Greta Parker for this contribution.

CARER EDUCATION PROGRAM

The Brain Foundation Victoria Ltd in conjunction with the Australian Huntington's Disease Association; Motor Neurone Disease Association of Victoria; Multiple Sclerosis Society of Victoria; Muscular Dystrophy Association (Inc) and Parkinson's Victoria Inc are conducting a Carer Education Program.

This is a free, informative and supportive program for friends and family members who are caring for a relative or friend, who has had an acquired brain injury or degenerative neurological condition. As an educational and motivational tool, the program aims to raise carer's awareness of their rights and the importance of their role in the community. We recognise that caring is a critical role, requiring specialised knowledge, skills and commitment. It is often difficult and lonely work. This is often not a job of choice for most people so they have no idea where to begin or what to expect in the future.

The program also provides an opportunity to meet with other carers in a similar situation. This allows carers to develop peer support groups and networks; nothing is ever quite as frightening once you are no longer alone. One carer said, *"this for me was a very rewarding experience where I benefited in confirming my role of a carer, and knowing that I am not alone, and more importantly where I can seek further support"*

The program features a wide range of service providers and health care professionals. These professionals explain current research, strategies for coping with physical or behaviour changes. They provide knowledge of services, which can support the carer, and the person they care for.

The program message is clear, supporting and educating carer's. This helps to reduce the emotional, social and health consequences of caring. One carer reported that, *"my involvement in the program enabled me to discuss issues with doctors, family and friends with much more ease and confidence"*.

Since the first program in 1997, over 600 carers have attended the six-session carer program and the three-session specialist programs on Behaviour Management, Memory Strategies, and Grief and Loss.

The program has just recently received both the State and National Home and Community Care award for 'Out-standing Consumer Focused Services' for the International Year of Older Persons. In 2000 a workshop for Depression is planned.

Recurrent funding from the Department of Human Services for 2000/2001 will enable the six-week week program and the specialist programs to be run in the Southern region of Melbourne.

For more information or to reserve a place at the next program contact Greta Parker at Brain Foundation, telephone 9882 2203.

Industry Moves

Carole Staley has recently left the VCACI to undertake further study as well as focussing on improving her golf handicap! Carole came to VCACI from St Vincent's @ Home and became a valued staff member. Her vast experience in HITH and Community Nursing were pivotal to the success of a number of projects including the development of the HITH Minimum Data Set.

Joanne Moss has left her position of HITH Coordinator at Royal Melbourne Hospital. Joanne is staying at RMH but will be working as a facilitator for change, working with the new Neurosciences Unit. We will miss Joanne at our regular HITH Coordinator Meetings and wish her the best in her new role.

Helen Hamilton has resigned from her position of HITH Coordinator at Box Hill Hospital. Helen has been employed as the Monash IVF Patient Care Coordinator. Good luck with your future endeavours.

Other HITH Coordinators who have left their positions are Ray Elsworthy, Helen Wadsworth, Judith Bloomfield, Diana Morgan, Paul Hicks, Cathy Watty, Trish McDonald, Cath Hattersley, Mark Johnstone, Wendy Dunn and Marie Young.

Britain's first "virtual hospital" gets go ahead

Judy Jones, London

A prototype "virtual hospital" that will monitor patients in their own homes from control centres around the country is being developed in Britain with a £10m (\$16m) Treasury grant for public service modernisation.

The project will be led by the Defence Evaluation and Research Agency and will target hospital patients who need to remain under the care of medical staff but whose condition can be managed in their own homes. Thousands of patients are likely to be offered the chance to participate in the two year scheme, which will attempt to exploit the potential and principles of portable medical equipment that has been designed for the battlefield in a civilian context.

Suitable NHS patients will be provided with monitoring equipment that they can use to take readings of their own blood pressure, lung function, and, in the case of patients with coronary heart disease, cardiac function.

Some may be given computer terminals so that information can be sent electronically via a telephone line and a modem to a control centre that will route it to the specialist in charge of the patient's care. Others may take readings from the devices and report these over the telephone to the relevant specialist's office.

"The potential savings for the NHS, and the benefits to patients, are considerable," said Keith Smith, the marketing manager of the Defence Evaluation and Research Agency. "Patients could go home from hospital much earlier than at present when they are simply being monitored."

Reprinted from the British Medical Journal, 2000;320:1227.

Current Conferences

COMMONWEALTH DEPARTMENT OF HEALTH AND AGED CARE

The Twelfth Casemix Conference in Australia. Achieving Health Reform – Going for Gold

27-30 August 2000

Cairns, Queensland

E-mail: conference@conlog.com.au

Telephone: (02) 6281 6624

HOSPITAL IN THE HOME NATIONAL CONFERENCE FOR NURSES

6-7 September 2000

Melbourne, Australia

Telephone: (03) 9375 7311

ASSOCIATION OF TELEMEDICINE SERVICE PROVIDERS

Telemedicine and E-Health: Common Paths to the Patient

6-8 September 2000

Minnesota, USA

E-mail: danacheney@aol.com

Website: www.atsp.org

Telephone: 800 852 3591

FIRST WOUND HEALING CONFERENCE

10-13 September 2000

Melbourne, Australia

e-mail: wm2000@im.com.au

Telephone: (07) 3369 0477

17TH INTERNATIONAL CONFERENCE OF THE INTERNATIONAL SOCIETY FOR QUALITY IN HEALTH CARE

13-16 September 2000

Dublin, Ireland

E-mail: confereces@rcsi.ie

VCACI

Emerging Trends in Acute Homecare and Disease Management in Australia

12 October 2000

Melbourne, Australia

E-mail: r.addicott@alfred.org.au

Telephone: (03) 9276 3535

AHOITA

Annual Scientific Meeting

13 October 2000

Melbourne, Australia

E-mail: G.Neilson@mailbox.uq.edu.au

Telephone: (07) 3240 5982

PATCH CONFERENCE

17-18 November 2000

Sydney, Australia

Website: www.patchconferences.com.au

Telephone: (02) 8746 0570

HITH Program Profile

Each newsletter will feature a Hospital in the Home program. This edition features the Goroke Community Health Centre, West Wimmera Hospital in the Home program. Thankyou to Ms Ann Munn, Program Coordinator, for this contribution.

HITH IN A RURAL/REMOTE AREA - "THE BUSH LOVES HITH"

WEST WIMMERA HEALTH SERVICE GOROKE COMMUNITY HEALTH CENTRE

**Ann Munn RN, RM, Geri/Rehab, FPA Nurse Practitioner
Goroke Community Health Centre
West Wimmera Health Service**

"The Bush Loves HITH". That is the opinion of the West Wimmera Health Service HITH Co-ordinator based at Goroke Community Health Centre. The Clients and Registered Nurses at Goroke love HITH.

The West Wimmera Health Service is a multiple facility health service consisting of six communities, the townships of Nhill, Kaniva, Rainbow, Jeparit, Natimuk and Goroke. The services provided by West Wimmera Health Service are many and include: disability, acute inpatient, aged care- nursing home, hostel, dementia, various surgical procedures, Hospital in the Home, Post Acute Care, Carers Respite, and community/district nursing.

The catchment area is approximately 15,000 square kilometres of rural remote North West Victoria. The population is approximately 10,000.

The West Wimmera Health Service HITH program commenced in November 1994 at Nhill Hospital by the Director of Clinical Services Ms Pauline Scottow and has extended to include all townships' services by West Wimmera Health Service, growing from 296 bed days initially to 562 bed days as of June 2000.

The townships of Nhill, Kaniva, Jeparit and Rainbow have resident medical officers and acute care hospitals. The towns of Natimuk and Goroke have no resident medical officers or acute care beds. Hospital in the Home, then, is vital to Natimuk and Goroke in preventing clients having to travel 20, 50, 75 kilometres to access acute care services.

The community of Goroke has a Community Health Centre funded by the Department of Human Services Community Health Program (CHP) and the Home and Community Care Program (HACC). The Goroke community is designated remote, 50 kilometres from a medical officer, pharmacist and acute care beds. This results in some interesting client triage, assessment and stabilisation situations, whilst waiting between forty to sixty minutes for ambulance services.

Sudden acute conditions include motor vehicle accidents, fractures of radius/ulna, tibia/fibula and neck of femur, head and soft tissues injuries, farm equipment/machinery injuries, eye and ear conditions, otitis media, chest pain, myocardial infarct, congestive heart failure, pulmonary

oedema, asthma, anaphylaxis - bee sting, abdominal pain related to appendicitis, bowel obstruction, bleeding gastric/duodenal ulcers, central nervous system conditions including meningitis, overdoses and psychiatric crisis.

The longer term HITH client conditions include wound management including post operative and leg ulcers, burns, chronic abscess management, asthma, flu, chest infection, chemotherapy, dementia patients with acute illness episodes, post operative recovery for day surgery patients at risk, skin grafts, terminal care, pathology procedures and blood clotting disorders.

The HITH Services are provided by general practitioners, specialist medical officers and registered nurses from the acute hospital setting, outpatient department, primary care casualty, community health, district, hostel, nursing home and community health centre nurses.

The rural remote nurse role is a multi-skilled one. The registered nurses provide comprehensive care including medication advice, pathology, referrals to allied health and liaison with medical officers. Phone liaison with medical officers can be far, from Adelaide to Melbourne.

Clients on the HITH service may see their medical officer weekly or less often and nurses provide regular progress reports, including changes in treatment plans, to their medical officers via phone or fax. HITH Service may be provided to clients 30 kilometres from the nearest health service. Length of stay for HITH clients has ranged from 1 to 34 days.

Clients receive HITH in their own homes, at the community health centre, at the medical officers clinic, in the outpatient department, in the nursing home or hostel, or wherever the client, the medical officer and the nurse are happy to carry out the care. The client is able to stay within their own community. Ambulance services for transport of longer term HITH clients is infrequent with most transport needs provided by the clients own car.

Client satisfaction surveys have shown overwhelming satisfaction for the HITH service.

HITH has a strong future in rural / remote area health service delivery where distance and access to acute care is difficult. Following the satisfaction surveys, identified significant benefits for HITH clients include

- More intensive care by professionals, that is, at least daily visits,
- Prevention of admission to hospital,
- Complete resolution of the condition as required/expected
- Ability to continue working or carry out normal activities of daily living, reducing stress and expenses, and
- Patients in hostels/nursing homes do not have to move to hospital or another town.

There are currently plans to survey West Wimmera Health Service staff to ascertain knowledge of HITH and identify areas for improvement.

Regards to all nurses meeting the challenges of providing nursing care in the 21st century.

Websites of Interest

Collaborative Health Informatics Centre

<http://www.chic.org.au/>

CHIC is a national, independent, not-for-profit organisation whose focus is to facilitate improvements in business processes and patient care in the health sector through the application of appropriate information technology. This site provides a range of relevant CHIC publications and other products.

Electronic Medicines Compendium

<http://www.emc.vhn.net>

This site contains free pharmaceutical information for healthcare professionals, academics, students, the pharmaceutical industry and the general public. This site requires registration.

Homecare Online

<http://www.nahc.org>

Homecare Online is an initiative of the US National Association for Home Care. This is a trade organisation which represents the interests of home care agencies, hospices and home care aide organisations.

National Guideline Clearinghouse

<http://www.guideline.gov>

The National Guideline Clearinghouse is a comprehensive database of evidence-based clinical practice guidelines and related documents produced by the Agency for Healthcare Research and Quality, in partnership with the American Medical Association and the American Association of Health Plans.

National Health Priorities and Quality

<http://www.health.gov.au/hsdd/nhpq/index.htm>

The National Health Priorities and Quality Branch coordinates efforts under the National Health Priority Areas initiative. The Branch manages initiatives designed to improve the safety and quality of acute health care services in Australia. The Branch is also responsible for Health Insite, a Commonwealth Government initiative which aims to improve the health of Australians by access to quality information about human health.

Outpatient Intravenous Infusion Therapy Association (OPIVITA)

<http://www.opivita.com>

OPIVITA was established to educate physicians and their team members in the provision of safe and effective outpatient parenteral infusion therapy. The administrative and political aspects of OPIVITA have been transitioned into the Infectious Diseases Society of America as of November, 1999.

Outpatient and Home Parenteral Therapy Association (OHPAT)

<http://www.ohpat.org.uk>

This site provides information on parenteral therapy in the home or as an outpatient. However, this site is password protected.

Telehealth Victoria

<http://www.telehealth.com.au>

TeleHealth Victoria is a public health initiative from the Victorian Healthcare Association and Global Telehealth. It provides the necessary links between consumers, participants and providers of services via telehealth. TeleHealth Victoria also provides education, collective bargaining benefits and a central point of reference for matters that concern the telehealth community.

Government Update

Acute Health Division 2000 – 2001 Hospital in the Home Quality Improvement Funding

The Department of Human Services, Acute Health Division has announced that \$750,000 has been allocated to fund a range of quality improvement initiatives for HITH programs. Ms Vivien Adler, Manager of the Continuity Unit at DHS said that the purpose of the quality improvement funding is to provide specified, project based and time limited funding for initiatives which improve quality and accessibility, promote growth, and improve efficiency and effectiveness. These projects could focus on:

- Research and development to expand the application of HITH
- Innovative models/methods of service delivery
- Collaborative and inter-hospital initiatives to address specific rural issues i.e. involvement of clinicians, maintaining and enhancing skills of providers, implementing quality systems or trialing the use of technology to overcome isolation and/or other rural issues.
- Projects which address issues relating to specific client groups i.e. clients from Aboriginal or Torres Strait Islander or culturally and linguistically diverse backgrounds.

Details of the assessment criteria for the submissions and the application process will be sent to all Victorian HITH programs by DHS in the near future.



VCACI Website Update

www.dhs.vic.gov.au/ahs/vcaci

The VCACI website is undergoing some changes and certain aspects of the site may appear differently over the coming months. The site will continue to provide updates on upcoming conferences, websites of interest, information on standards, clinical pathways and guidelines and will provide the contact details for Victorian HITH programs. Please contact us if you have any ideas for the further development of this website.

CONTACT US

We are keen to receive your feedback so we can address areas of interest to you. Please feel free to contact us if you:

- would like more information about the VCACI
- wish to be added to our mailing list
- have feedback, ideas or items for future Newsletters
- would like to share details of forthcoming conferences, seminars or workshops
- would like more information on HITH / Acute Care in the Home issues.



Hospital in the Home (HITH) RESOURCE BOOK

*Products and devices
available for intravenous
therapy.*

First Edition July 2000

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The Alfred, Commercial Road,
Prahran Vic 3181
Telephone: +613 9276 3535
Facsimile: +613 9276 0901
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HITH Resource Book

VCACI RESOURCE BOOK

Hospital in the Home (HITH) Resource Book Products and devices available for intravenous therapy

First Edition July 2000

**Now available
For a copy contact VCACI (03) 9276 3535**



EMERGING TRENDS IN ACUTE HOMECARE AND DISEASE MANAGEMENT IN AUSTRALIA

**A Conference Presented by the
Victorian Centre for Ambulatory Care Innovation**

**Thursday 12th October 2000
Sheraton Towers Southgate, Melbourne**

The major focus of this year's conference will be on the future of ambulatory and home care and emerging issues, trends and technologies.

The key themes are:

New Initiatives in Hospital in the Home
Disease Management Overview
Disease Management Trials
Remote Patient Monitoring
Computerised Clinical Algorithms
Ambulatory Infusion Devices
Digital Wound Imaging

This program has been designed to offer a comprehensive exploration of current innovations in the ambulatory and disease management arena.

For further information or a registration form, please contact Rachael Addicott at the VCACI on (03) 9276-6527 or by e-mail at r.addicott@alfred.org.au.

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Health Care on the Move

Victorian HITH Contact Names and Numbers

Angliss Health Services	Albert Street	Upper F'tree Gully	Ms Shiela	Korda	(03) 9764 6114	(03) 9764 6399
Austin & Repat Medical Centre	Studley Road	Heidelberg	Ms Helen	Fithall	(03) 9496 3378	(03) 9496 3359
Austin & Repat Medical Centre	Studley Road	Heidelberg	Ms Lisa	Hill	(03) 9496 5775	(03) 9496 5772
Austin & Repat Medical Centre	Studley Road	Heidelberg	Mr John	Scott	(03) 9496 3603	(03) 9459 0971
Bairnsdale Regnl Health Service	Day Street	Bairnsdale	Ms Gael	Traa	(03) 5150 3333	(03) 5152 6784
Ballarat Health Services	P.O. Box 577	Ballarat	Ms Patricia	Twaits	(03) 5320 4676	(03) 5320 4549
Benalla & District Memorial	P.O. Box 406	Benalla	Ms Margaret	Aldous	(03) 5760 2258	(03) 5760 2246
Bendigo Health Care Group	P.O. 126	Bendigo	Ms Robyne	Livingstone	(03) 5441 0222	(03) 5441 0280
Box Hill Hospital	Nelson Road	Box Hill	Ms Helen	Hamilton	(03) 9895 3442	(03) 9895 4901
Central Wellington Health Service	Guthridge Parade	Sale	Ms Paula	Hart	(03) 5144 4111	(03) 5149 6633
Colac Com. Health Svcs Hospital	Corangamite Street	Colac	Ms Marie Louise	Tucker	(03) 5230 0275	(03) 5230 0191
Dandenong Hospital	Box 478	Dandenong	Ms Dana	Kiley	(03) 9554 8416	(03) 9554 8453
Djerriwarrah Health Service	P.O. Box 330	Bacchus Marsh	Ms Jane	Cape	(03) 5367 2000	(03) 5367 4537
East Grampians Health Service	P.O. Box 155	Ararat	Ms Yvonne	Byron	(03) 5352 2221	(03) 5352 4612
Echuca Regional Health	P.O. Box 25	Echuca	Ms Diane	Egan	(03) 5482 2800	(03) 5482 5478
Geelong Hospital	P.O. Box 281	Geelong	Ms Lyn	Kerr	(03) 5226 7108	(03) 5226 7302
Goulburn Valley Hospital	102 Corio Street	Shepparton	Ms Christine	Ryan	(03) 5831 6390	(03) 5822 2584
Hamilton Base Hospital	P.O. Box 283	Hamilton	Ms Betty	Joosen	(03) 5571 0222	(03) 5571 0300
Kyneton District Health Service	P.O. Box 34	Kyneton	Ms Mandy	Greetham	(03) 5422 1177	(03) 5422 2373
Latrobe Regional Hospital	Locked Bag No 1	Moe	Ms Rosemary	Nation	(03) 5173 8000	(03) 5173 8234
Maroondah Hospital	P.O. Box 135	East Ringwood	Ms Robyn	Kirsch	(03) 9871 3712	(03) 9871 3716
Mercy Public Hospitals Inc	Clarendon Street	East Melbourne	Ms Cathy	Simons	(03) 9270 2569	(03) 9270 2307
Mildura Base Hospital	P.O. Box 306	Mildura	Ms Sheena	Clark	(03) 5022 3468	(03) 5022 3258
Monash Medical Centre	Locked Bag 29	Clayton	Ms Fran	Chambers	(03) 9594 6666	(03) 9594 6925
Monash Medical Centre	246 Clayton Road	Clayton	Prof Lindsay	Grayson	(03) 9594 4564	(03) 9594 4533
Peninsula Health Care Network	P.O. Box 52	Frankston	Ms Sharon	Smith	(03) 9784 7241	(03) 9784 7242
Peter MacCallum Cancer Institute	St Andrews Place	East Melbourne	Ms Carol	Treyvaud	(03) 9656 1017	(03) 9656 1422
Peter MacCallum Cancer Institute	St Andrews Place	East Melbourne	Mr Anthony	Suikoudi	(03) 9656 1353	(03) 9656 1415
Portland & District Hospital	Bentinck Street	Portland	Ms Michelle	Henningsen	(03) 5521 0345	(03) 5521 0358
Royal Children's Hospital	Flemington Road	Parkville	Ms Louise	Devereux	(03) 9345 6548	(03) 9345 6231
Royal Melbourne Hospital	Grattan Street	Parkville	Dr Denise	Ruth	(03) 9342 8549	(03) 9342 8548
Royal Melbourne Hospital	Ward 2 North	Parkville	Ms Ruth	Power	(03) 9342 7720	(03) 9342 7700
Royal Melbourne Hospital	2 Grattan Street	Parkville	Ms Karen	Palmer	(03) 9342 8597	(03) 9342 8268
Royal Women's Hospital	132 Grattan Street	Carlton	Ms Pamela	Bull	(03) 9344 2324	(03) 9348 1840
St Vincent's Hospital	41 Victoria Pde	Fitzroy	Ms Tamara	Rowan	(03) 9288 3818	(03) 9288 3848
Stawell District Hospital	P.O. Box 116	Stawell	Ms Jan	Sherwell	(03) 5358 8572	(03) 5358 4092
Swan Hill District Hospital	P.O. Box 483	Swan Hill	Ms Dallas	Brown	(03) 5033 9375	(03) 5032 9528
The Alfred	P.O. Box 315	Prahran	Ms Dianne	Richards	(03) 9276 3908	(03) 9276 2794
The Northern Hospital	185 Coopers Street	Epping	Ms Anne	Bentley	(03) 9219 8000	(03) 9219 8633
The Williamstown Hospital	P.O. Box 125	Williamstown	Ms Clare	Del Rosario	(03) 9393 0133	(03) 9393 0178
Wangaratta District Base Hospital	P.O. Box 386	Wangaratta	Ms Maryanne	McKelvie	(03) 5722 0348	(03) 5722 0419
Warrnambool & District Base Hosp	Ryot Street	Warrnambool	Ms Jenny	Dean	(03) 5563 1457	(03) 5563 1627
Werribee Mercy	300 Princes Highway	Werribee	Ms Jenni	Lovel	(03) 9216 8699	(03) 9216 8692
West Gippsland Hospital	Landsborough Road	Warragul	Ms Ann	Munn	(03) 5623 0611	(03) 5623 0609
West Wimmera Health Service	P.O. Box 231	Nhill	Ms Lynne	Fraser	(03) 5391 4222	(03) 5391 4228
Western Hospital	Gordon Street	Footscray	Ms Jennifer	MacKay	(03) 9319 6199	(03) 9319 6314
Wimmera Health Care Group	Baillie Street	Horsham	Mr Don	McRae	(03) 5381 9184	(03) 5381 9187
Wodonga District Hospital	Vermont Street	Wodonga	Ms Dianne	Wicks	(02) 6051 7334	(02) 6051 7337

Updated July 2000



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