

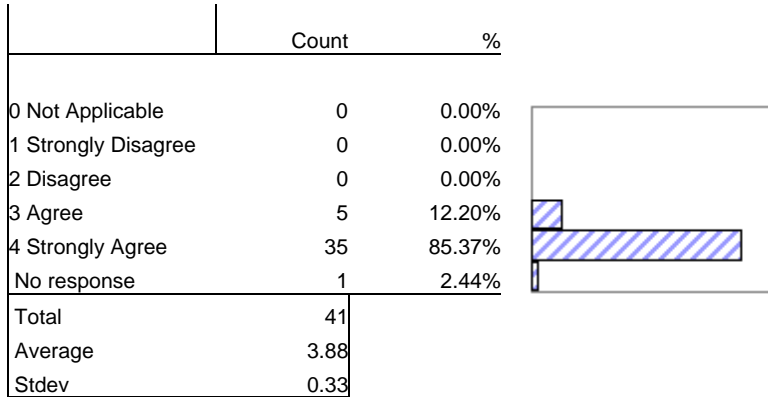
Eastern Health Nurse Practitioner Project - Patient Survey

Child

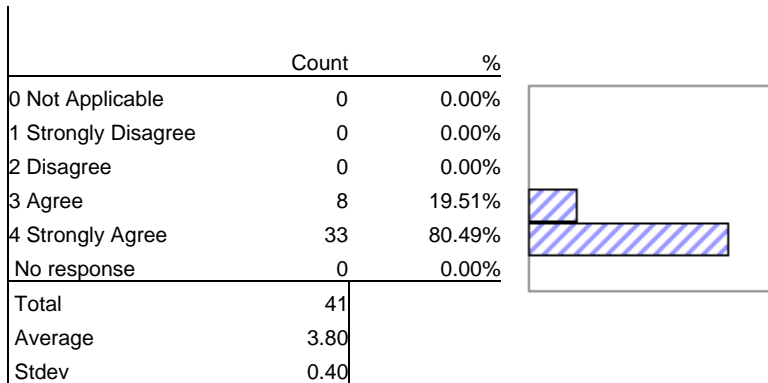
Number of paper based surveys received

41

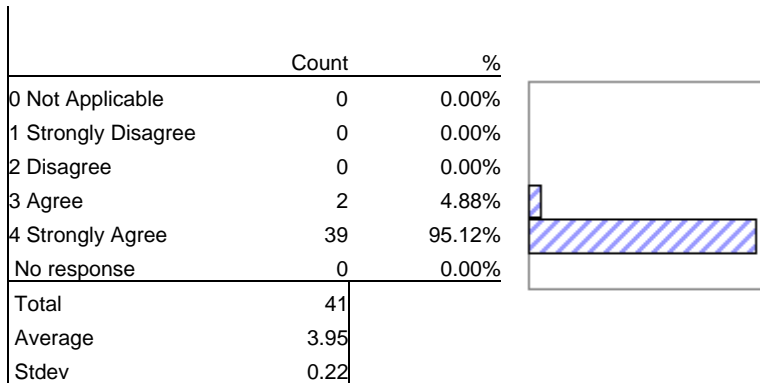
Q1. The nurse Practitioner understood why I had brought my child to the Emergency Department



Q2. The Nurse Practitioner was interested in my child as a person



Q3. The Nurse Practitioner seemed to be very thorough



Q4. I was less worried about my child's health after seeing the Nurse Practitioner

	Count	%
0 Not Applicable	0	0.00%
1 Strongly Disagree	0	0.00%
2 Disagree	0	0.00%
3 Agree	8	19.51%
4 Strongly Agree	33	80.49%
No response	0	0.00%
Total	41	
Average	3.80	
Stdev	0.40	

Q5. I will follow the advice of the Nurse Practitioner because I believe it was good advice

	Count	%
0 Not Applicable	0	0.00%
1 Strongly Disagree	0	0.00%
2 Disagree	0	0.00%
3 Agree	6	14.63%
4 Strongly Agree	35	85.37%
No response	0	0.00%
Total	41	
Average	3.85	
Stdev	0.36	

Q6. When I saw the Nurse Practitioner, I felt that I had enough time to discuss things fully

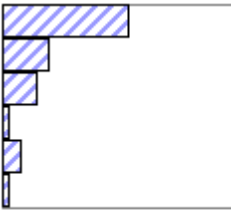
	Count	%
0 Not Applicable	0	0.00%
1 Strongly Disagree	0	0.00%
2 Disagree	0	0.00%
3 Agree	5	12.20%
4 Strongly Agree	36	87.80%
No response	0	0.00%
Total	41	
Average	3.88	
Stdev	0.33	

Q7. I would like to see the Nurse Practitioner again for a similar health problem

	Count	%
0 Not Applicable	2	4.88%
1 Strongly Disagree	0	0.00%
2 Disagree	0	0.00%
3 Agree	7	17.07%
4 Strongly Agree	32	78.05%
No response	0	0.00%
Total	41	
Average	3.63	
Stdev	0.92	

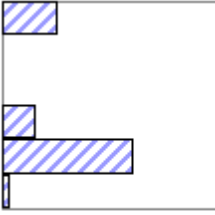
Q8. There were other things I would have liked to discuss with the Nurse Practitioner

	Count	%
0 Not Applicable	22	53.66%
1 Strongly Disagree	8	19.51%
2 Disagree	6	14.63%
3 Agree	1	2.44%
4 Strongly Agree	3	7.32%
No response	1	2.44%
Total	41	
Average	0.88	
Stdev	1.22	



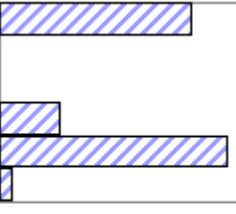
Q9. While I was in the Emergency Department, I was given health education or first aid advice for my child from the Nurse Practitioner

	Count	%
0 Not Applicable	10	24.39%
1 Strongly Disagree	0	0.00%
2 Disagree	0	0.00%
3 Agree	6	14.63%
4 Strongly Agree	24	58.54%
No response	1	2.44%
Total	41	
Average	2.85	
Stdev	1.70	



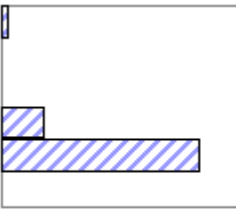
Q10. My child's friends/family were allowed to be with me during investigations/treatments

	Count	%
0 Not Applicable	16	39.02%
1 Strongly Disagree	0	0.00%
2 Disagree	0	0.00%
3 Agree	5	12.20%
4 Strongly Agree	19	46.34%
No response	1	2.44%
Total	41	
Average	2.28	
Stdev	1.91	



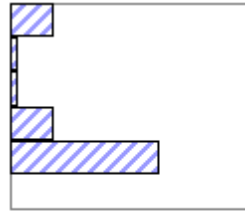
Q11. I was told who to contact if I needed more help or advice regarding my child's illness/injury once I was home

	Count	%
0 Not Applicable	1	2.44%
1 Strongly Disagree	0	0.00%
2 Disagree	0	0.00%
3 Agree	7	17.07%
4 Strongly Agree	33	80.49%
No response	0	0.00%
Total	41	
Average	3.73	
Stdev	0.71	



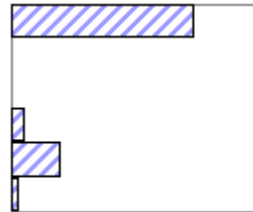
Q12. I was given written instructions about my child's illness/injury to take home

	Count	%
0 Not Applicable	7	17.07%
1 Strongly Disagree	1	2.44%
2 Disagree	1	2.44%
3 Agree	7	17.07%
4 Strongly Agree	25	60.98%
No response	0	0.00%
Total	41	
Average	3.02	
Stdev	1.52	



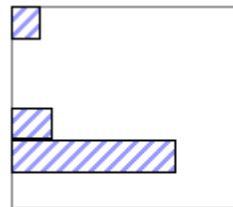
Q13. The Nurse Practitioner explained how to take the tablets/medicines prescribed

	Count	%
0 Not Applicable	30	73.17%
1 Strongly Disagree	0	0.00%
2 Disagree	0	0.00%
3 Agree	2	4.88%
4 Strongly Agree	8	19.51%
No response	1	2.44%
Total	41	
Average	0.95	
Stdev	1.68	



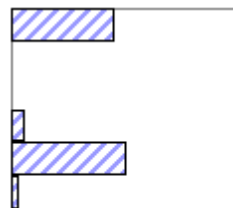
Q14. I was informed of how and when to contact my GP (local doctor) about my child's illness/injury

	Count	%
0 Not Applicable	5	12.20%
1 Strongly Disagree	0	0.00%
2 Disagree	0	0.00%
3 Agree	7	17.07%
4 Strongly Agree	29	70.73%
No response	0	0.00%
Total	41	
Average	3.34	
Stdev	1.32	



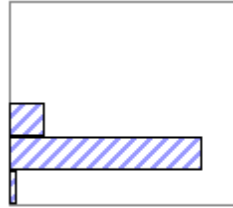
Q15. I was told verbally and given written information about my child's follow up appointment

	Count	%
0 Not Applicable	18	43.90%
1 Strongly Disagree	0	0.00%
2 Disagree	0	0.00%
3 Agree	2	4.88%
4 Strongly Agree	20	48.78%
No response	1	2.44%
Total	41	
Average	2.15	
Stdev	1.98	



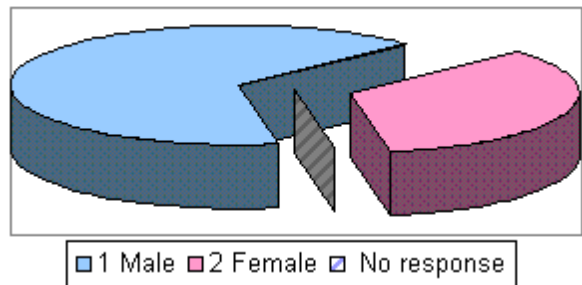
Q16. If I was advising a friend, I would recommend the Nurse Practitioner

	Count	%
0 Not Applicable	0	0.00%
1 Strongly Disagree	0	0.00%
2 Disagree	0	0.00%
3 Agree	6	14.63%
4 Strongly Agree	34	82.93%
No response	1	2.44%
Total	41	
Average	3.85	
Stdev	0.36	



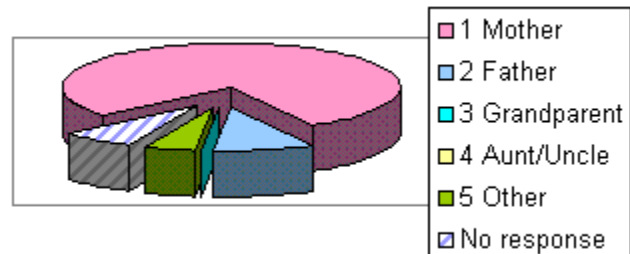
Q17. Patient details

	Count	%
1 Male	27	65.85%
2 Female	14	34.15%
No response	0	0.00%
Total	41	
Average	1.34	
Stdev	0.48	



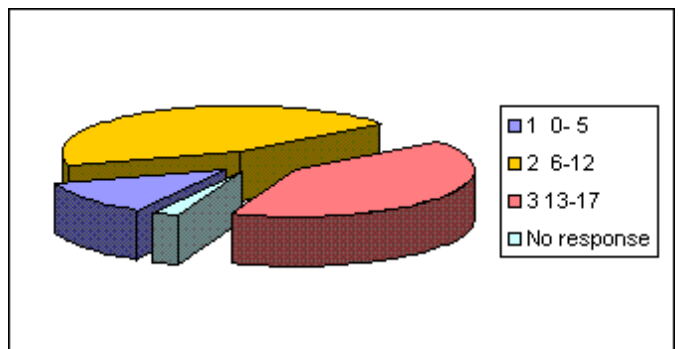
Q18. Relationship to:

	Count	%
1 Mother	32	78.05%
2 Father	4	9.76%
3 Grandparent	0	0.00%
4 Aunt/Uncle	0	0.00%
5 Other	2	4.88%
No response	3	7.32%
Total	41	
Average	1.34	
Stdev	0.48	

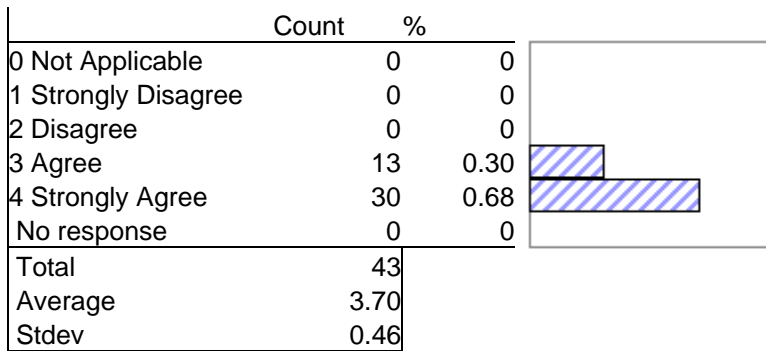


Q19. Age

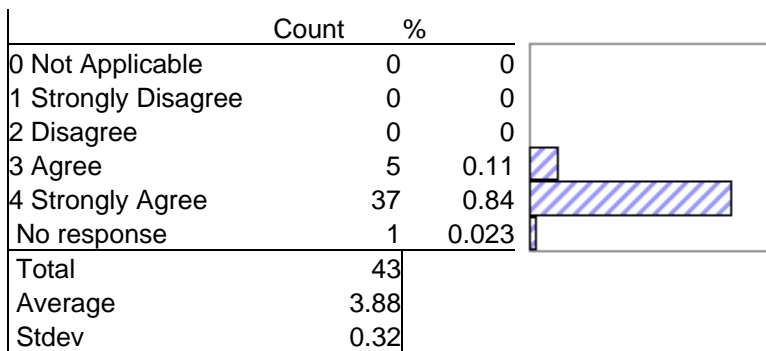
	Count	%
1 0-5	5	12.20%
2 6-12	18	43.90%
3 13-17	17	41.46%
No response	1	2.44%
Total	41	
Average	1.32	
Stdev	0.93	



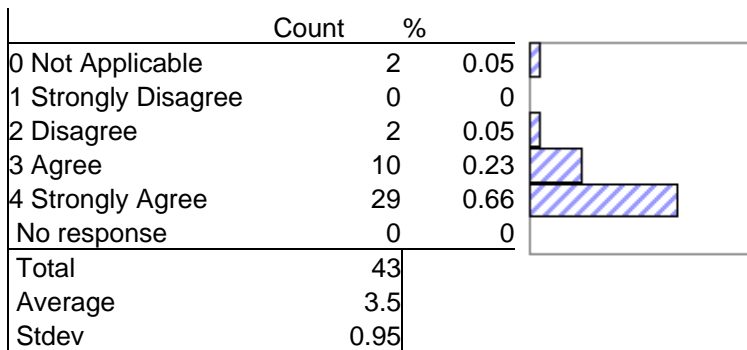
Q2. The Nurse Practitioner was interested in me as a person



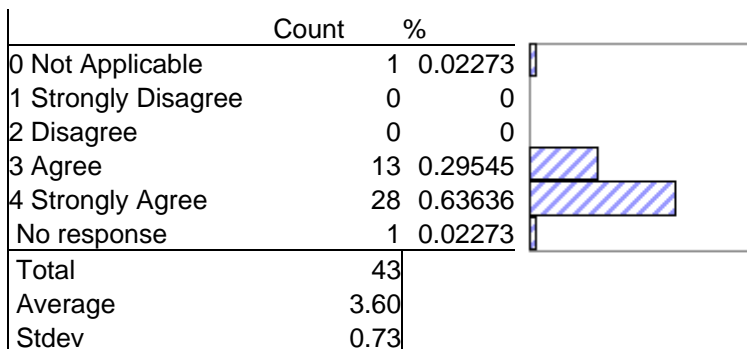
Q3. The Nurse Practitioner seemed to be very thorough



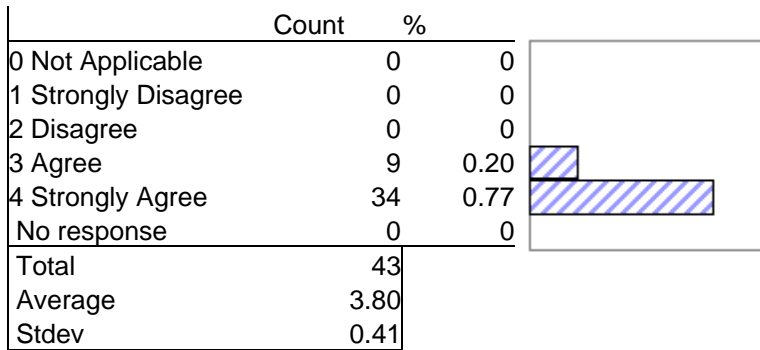
Q4. I was less worried about my health after seeing the Nurse Practitioner



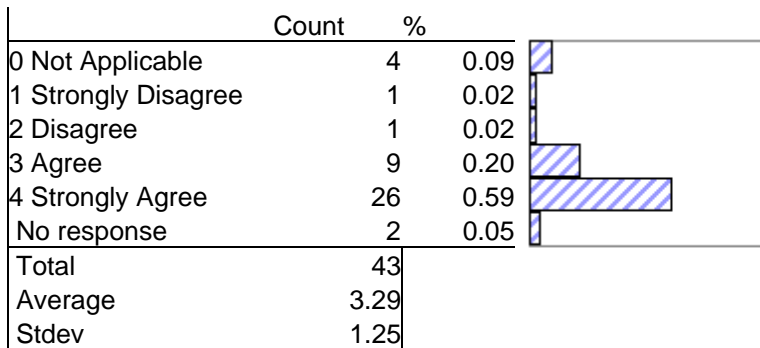
Q5. I will follow the advice of the Nurse Practitioner because I believe it was good advice



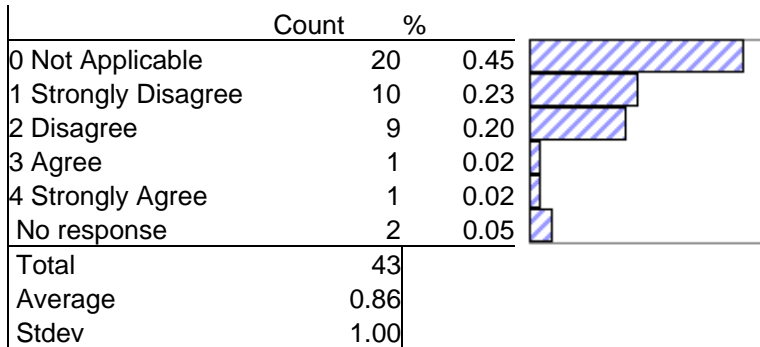
Q6. When I saw the Nurse Practitioner, I felt that I had enough time to discuss things fully



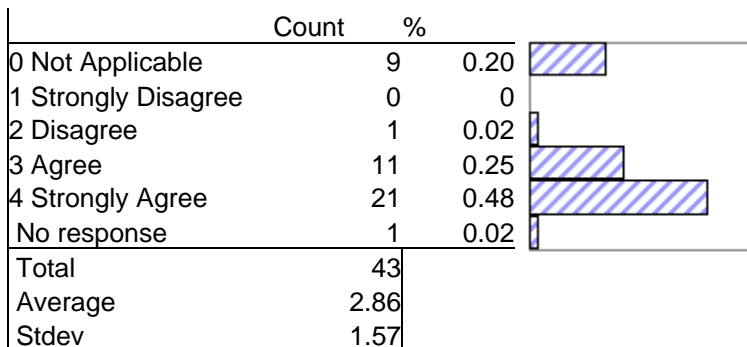
Q7. I would like to see the Nurse Practitioner again for a similar health problem



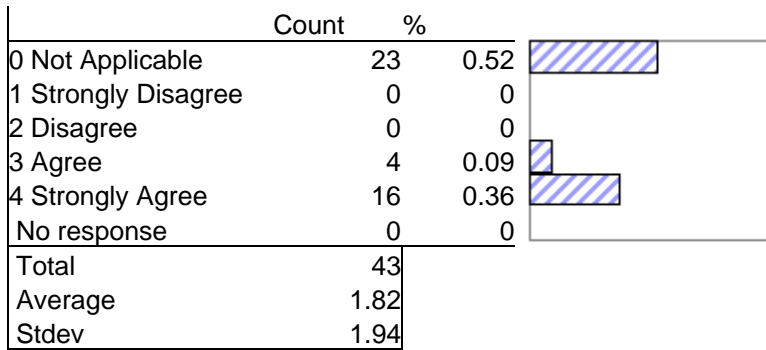
Q8. There were other things I would have liked to discuss with the Nurse Practitioner



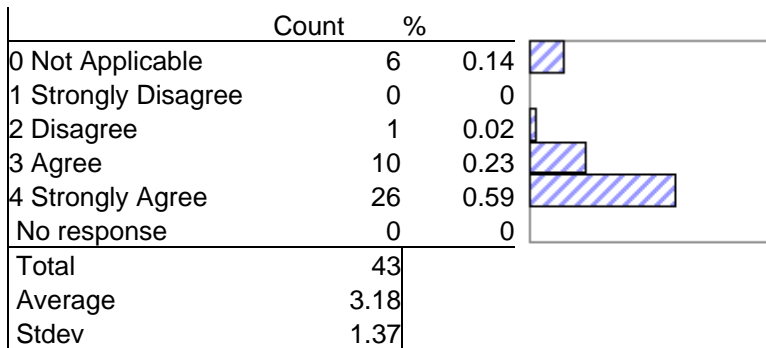
Q9. While I was in the Emergency Department, I was given health education or first aid advice from the Nurse Practitioner



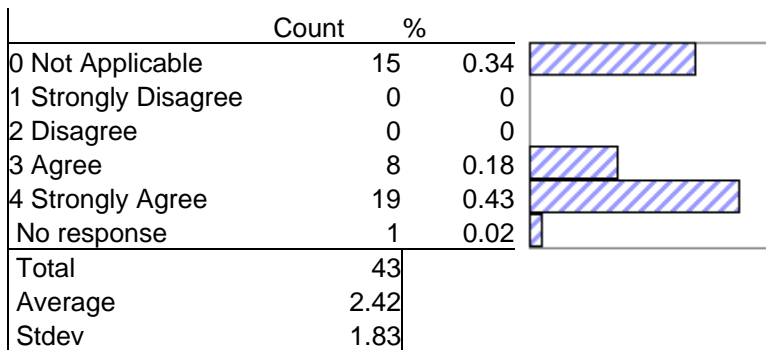
Q10. My friends/family were allowed to be with me during investigations/treatments



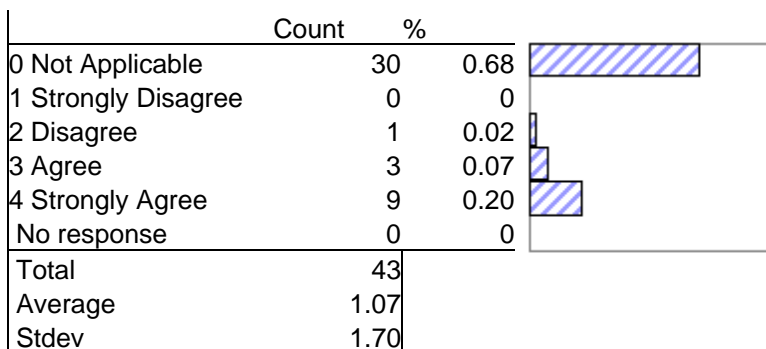
Q11. I was told who to contact if I needed more help or advice regarding my child's illness/injury once I was home



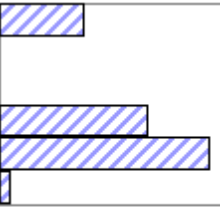
Q12. I was given written instructions about my illness/injury to take home



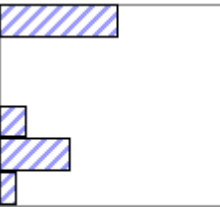
Q13. The Nurse Practitioner explained how to take the tablets/medicines prescribed



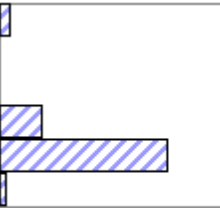
Q14. I was informed of how and when to contact my GP (local doctor) about my illness/injury

	Count	%	
0 Not Applicable	8	0.18	
1 Strongly Disagree	0	0	
2 Disagree	0	0	
3 Agree	14	0.32	
4 Strongly Agree	20	0.45	
No response	1	0.02	
Total	43		
Average	2.93		
Stdev	1.49		

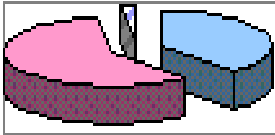
Q15. I was told verbally and given written information about my follow up appointment

	Count	%	
0 Not Applicable	22	0.5	
1 Strongly Disagree	0	0	
2 Disagree	0	0	
3 Agree	5	0.11	
4 Strongly Agree	13	0.30	
No response	3	0.07	
Total	43		
Average	1.73		
Stdev	1.91		

Q16. If I was advising a friend, I would recommend the Nurse Practitioner

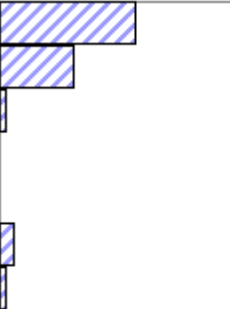
	Count	%	
0 Not Applicable	2	0.05	
1 Strongly Disagree	0	0	
2 Disagree	0	0	
3 Agree	8	0.18	
4 Strongly Agree	32	0.73	
No response	1	0.02	
Total	43		
Average	3.63		
Stdev	0.90		

Q17. Patient details

	Count	%	
1 Male	17	0.39	
2 Female	26	0.59	
No response	1	0.02	
Total	44		
Average	1.60		
Stdev	0.49		

Q18. Age

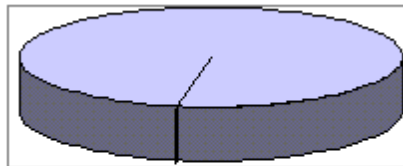
	Count	%
1 18-24	8	0.18
2 25-34	10	0.23
3 35-44	9	0.20
4 45-54	6	0.14
5 55-64	4	0.09
6 65-74	2	0.05
7 75-84	2	0.05
8 85+	1	0.02
9 No Response	2	0.05
Total	44	
Average	3.17	
Stdev	1.83	



Q19. Date

Q20. Hospital

	Count	%
1 Angliss	44	1
2 Box Hill	0	0
No response	0	0
Total	44	
Average	1	
Stdev	0	



Nurse Practitioner Project - Patient Survey (Child)

	Not applicable	Strongly disagree	Disagree	Agree	Strongly agree
1. The Nurse Practitioner understood why I had brought my child to the Emergency Department.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
2. The Nurse Practitioner was interested in my child as a person.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
3. The Nurse Practitioner seemed to be very thorough.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
4. I was less worried about my child's health after seeing the Nurse Practitioner.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
5. I will follow the advice of the Nurse Practitioner because I believe it was good advice.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
6. When I saw the Nurse Practitioner, I felt that I had enough time to discuss things fully.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
7. I would like to see the Nurse Practitioner again for a similar health problem	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
8. There were other things I would have liked to discuss with the Nurse Practitioner.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
9. While I was in the Emergency Department, I was given health education or first aid advice for my child from the Nurse Practitioner.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
10. My child's friends / family were allowed to be with them during investigations / treatments.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
11. I was told who to contact if I needed more help or advice regarding my child's illness / injury once I was home.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
12. I was given written instructions about my child's illness / injury to take home.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
13. The Nurse Practitioner explained how to take the tablets / medicines prescribed.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
14. I was informed of how and when to contact my GP (local doctor) about my child's illness / injury.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
15. I was told verbally and given written information about my child's follow up appointment.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
16. If I was advising a friend, I would recommend the Nurse Practitioner.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄

Patient details

Relationship to child

₁ Male ₂ Female

Age

0 - 5

6 - 12

13 -17

Mother

Father

Grandparent

Aunt / Uncle

Other

Date: ____ / ____ / ____

Nurse Practitioner Project - Patient Survey

	Not applicable	Strongly disagree	Disagree	Agree	Strongly agree
17. The Nurse Practitioner understood why I had come to the Emergency Department.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
18. The Nurse Practitioner was interested in me as a person.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
19. The Nurse Practitioner seemed to be very thorough.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
20. I was less worried about my health after seeing the Nurse Practitioner.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
21. I will follow the advice of the Nurse Practitioner because I believe it was good advice.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
22. When I saw the Nurse Practitioner I felt that I had enough time to discuss things fully.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
23. I would like to see the Nurse Practitioner again for a similar health problem	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
24. There were other things I would have liked to discuss with the Nurse Practitioner.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
25. While I was in the Emergency Department, I was given health education or first aid advice from the Nurse Practitioner.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
26. My friends / family were allowed to be with me during investigations / treatments.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
27. I was told who to contact if I needed more help or advice regarding my illness / injury once I was home.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
28. I was given written instructions about my illness / injury to take home.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
29. The Nurse Practitioner explained how to take the tablets / medicines prescribed.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
30. I was informed of how and when to contact my GP (local doctor) about my illness / injury.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
31. I was told verbally and given written information about my follow up appointment.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄
32. If I was advising a friend, I would recommend the Nurse Practitioner.	<input type="checkbox"/> ₀	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄

Patient details

<input type="checkbox"/> ₁ Male	<input type="checkbox"/> ₂ Female	<input type="checkbox"/> 45 - 54
Age		<input type="checkbox"/> 55 - 64
<input type="checkbox"/> 18 - 24		<input type="checkbox"/> 65 - 74
<input type="checkbox"/> 25 - 34		<input type="checkbox"/> 75 - 84
<input type="checkbox"/> 35 - 44		<input type="checkbox"/> 85 +

Date of Treatment: ____ / ____ / ____

Hospital: Angliss
 Box Hill